Swapping Auction User Manual

Darshak Mehta 801020115

dmehta9@uncc.edu

Getting started

The **Swapping Auction** is one place to look through some cool products, from being vintage to newly bought. The application is use for swapping the old stuff, for something new you love. The user of the website will have full access to look through the products offered by every user on the website as well as their ratings. Further, they can utilize the platform to swap their product with others. The application is easy to setup, as you fill in the details and confirm your sign-up, we shall credit you 25 points and you can treat them as **Karmas** (i.e. aka reputation). The main objective of having *Karma* is to help you understand the person on the opposite side, more the karma more relaxed you should be.



Home Page

Table of Contents

- 1. Sign-up for a Free Account and get 25 Points
- 2. Sign In to start Swapping
- 3. View Product Catalog
- 4. View item for Category
- 5. Profile View
- 6. Add Item
- 7. Profile View in Action
- 8. Other Users Item View
- 9. Your Item View
- 10. Swap-it in Action
- 11. Update in Action / My Swaps view
- 12. Sign In / Sign Out
- 13. About
- 14. Contact

1. Sign-up for a Free Account and get 25 Points



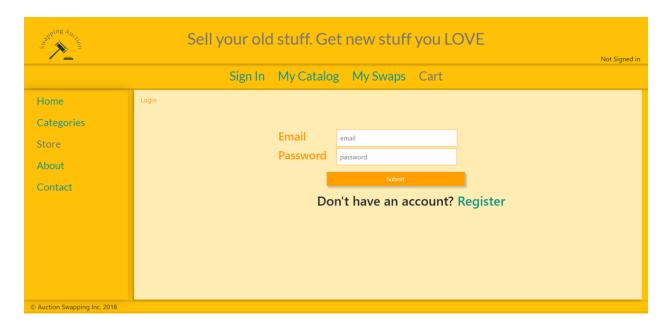
Registration Page

Page Description: You have to fill-up the details which includes for First and Last name, your valid email address (on sign-up) we will send you an email, password should be strong by including Alphanumeric Characters.

Please mention your correct Address and City, State, Zip, Country.

Note: All the fields are mandatory, if you believe you do not have response please enter "Not Applicable"

2. Sign In to start Swapping

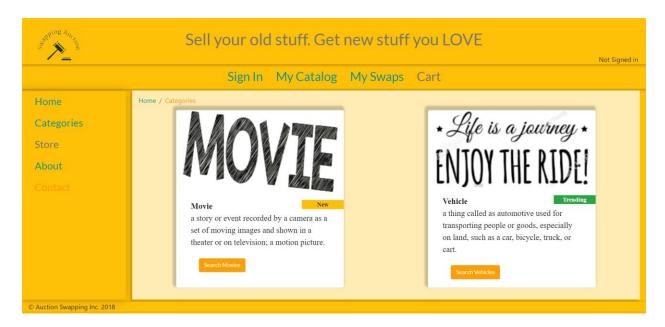


Login Page

Page Description: Login using your Email address you used while registering, and the valid password. Incase you mistype the email or password, it will notify you with an error message. Incase, you have forgot your password please send an email to us, so we can send you a reset link. Incase, you have not yet sign-up, it is right time to click on Register button.

Note: Incase of multiple failures, please check our Contact Page to get resolved the issue from our technical team.

3. View Product Catalog

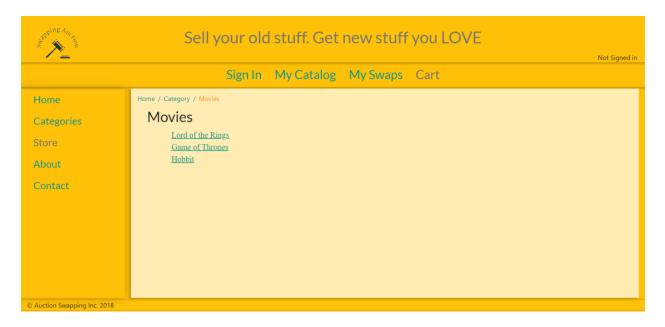


Categories Page

Page Description: First time user can view the categories of product available from left side menu. You can choose the new category or the trending one's based on your preference and product you want to swap.

Note: Currently we support only two categories, please check back again for more options.

4. View item for Category

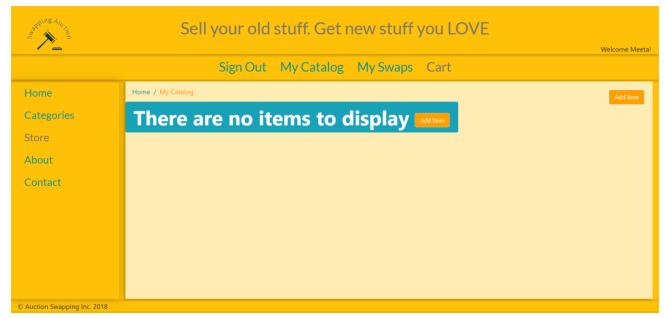


Item by Category Page

Page Description: You can see the products available on our platform without signing up. So, look through the products before you decide to start swapping. If you believe you have found your right product, it is the time you can further view item details by clicking the item or choose to **Sign In/sign-up** from the main menu right on top of the screen.

Note: If you are a user of the platform and you have previously added your items, it is the place where you will be able to see your product and where you can understand how well your product is marketed on our platform.

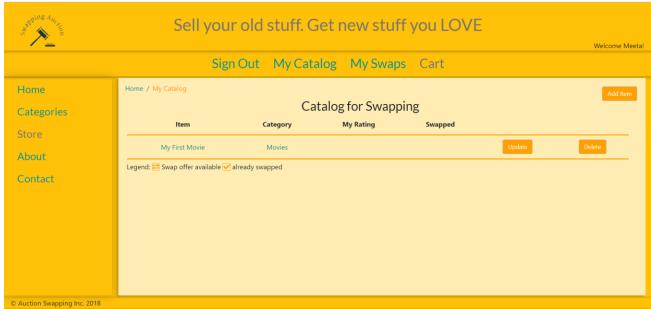
5. Profile View



Profile View

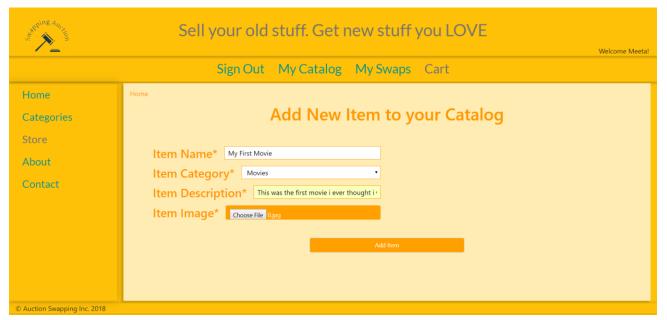
Page Description: For a first-time user, there will be no items to display in their profile, so utilize **Add Item** to add your items you are interested in swapping.

Below is Profile view after adding items.



Note: Actions on the profile View are explain in section 7.

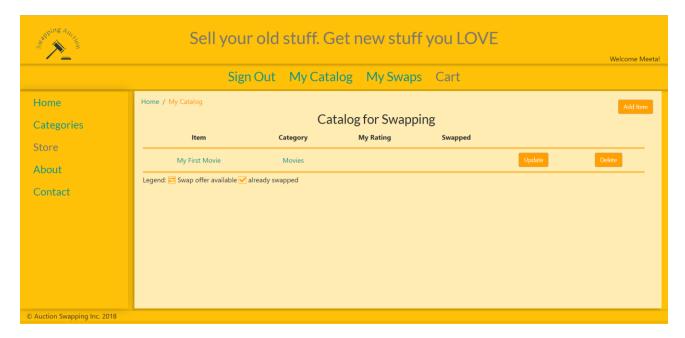
6. Add Item



Add Item View

Page Description: All the fields are mandatory. Please provide a descriptive name of product, along with choosing category from drop-down menu. Now, describe your product with not less than 200 characters, and upload an Image of the product to attract our users. Hit on Add Item, on validating it will add your product to the catalog and move to the Updated Profile View.

7. Profile View



Profile View with Item

Page Description:

Item: You can view your item details, by clicking on their item name.

Category: You can use the action to category in 2nd Column to view other items offered by various other users for that category.

My Rating: You can view your rating for the product.

Swapped: It will indicate legend (as described at bottom of the table), when a Swap offer is in action (made to the user) or an offer available. Once the swapping is successful, it will indicate the second legend (i.e. aka Correct)

Update: On click to Update, it will either take you to view your item details or if there is any offer available (check Legend at bottom of the list) the table will indicate in Swapped column. On choosing Update action for swap offer available or made to the user, you will be taken to the **My Swaps** page to further take Actions (Check Section 11).

Delete: On click to Delete, the item will be deleted from your profile as well catalog.

Add Item: Remember, you can anytime add a new item to your catalog from your profile view.

8. Other Users Item View



Other Users Item View

Page Description:

Rating: The Sign In users, can rate the product, it goes from left to right as Rating of 1 to 5. Rating of 1 indicates lowest, while Rating of 5 indicates highest. You can hover over the rating stars to know more about them.

Average Rating: Indicates the average rating received from Unique users.

Category: Indicates the category, the item belongs to.

Swap It: If you are interested in the product, you can hit the swap it action to offer one of your available products. (Check Section 10 for further details)

Item Description: A short description about the item will be provided.

9. Your Item View



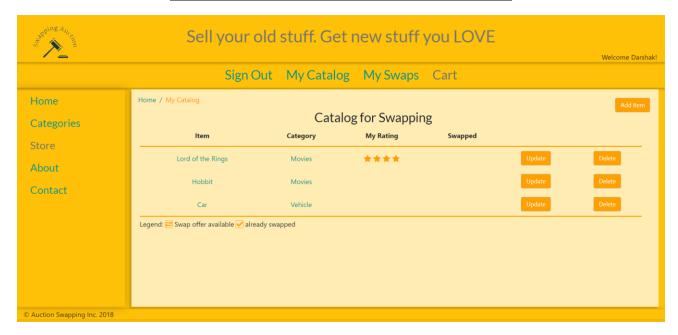
Your Item View

Page Description: All the features behave same as Section 8, as we can observer **swap it** button it is not available for your own items. Also, once your rate your own product it will reflect on the profile view.

Let's see in action, I will rate my Lord of the Rings Movie a rating of 4/5.



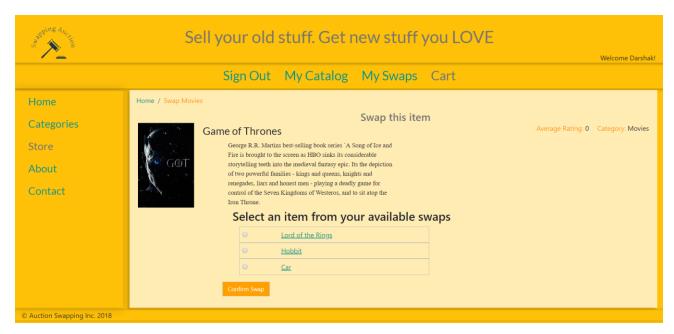
Observe average rating is updated



Profile is update with Rating

Note: Profile view, will display rating provided by you for an item. While, the item view will show the average rating by every user on the platform including you.

10. Swap-it in Action



Swap-it in Action

Page Description:

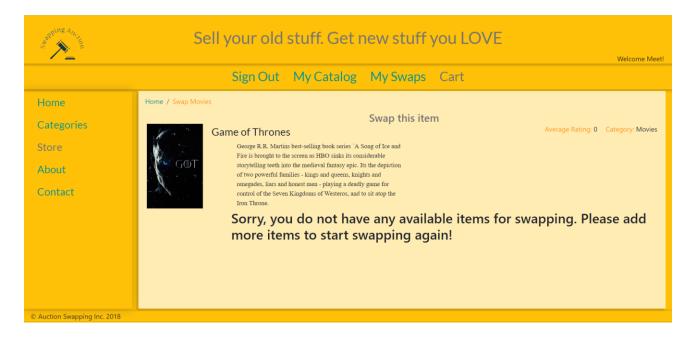
When you click on **swap-it** button from the **Item view** you will be able to see one of two screens.

First one, is as shown above, where you can see your available items, ready to get swapped.

You can once again check all the details about the product you are interested to swap. Also, if you remember to take any action on any of your available items, feel free to click on the item names from your list of items available for swaps.

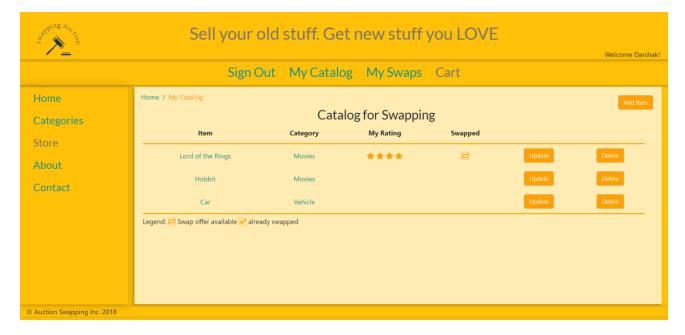
Once you choose your available items, you can click on **Confirm Swap** to make an offer to the user.

<u>Second one</u>, is when you do not have any of your item available for swapping.



No available items

Remember: You can always go back to your profile view and add an item.

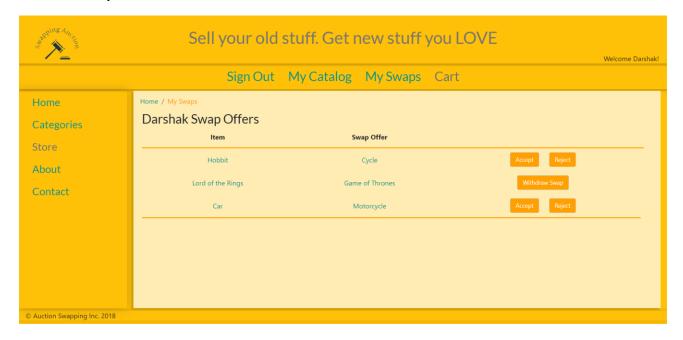


Confirm Swap Profile View

Page description: You can observe the **Swapped** column has updated with legend (check their description at bottom of the screen) and now we will observe different actions on Update (Check section 11)

11. Update in Action / My Swaps View

Consider a scenario when you have received an offer, as well as made an offer. From your profile view, you can click on **Update** to consider taking action on your offers.



My Swaps

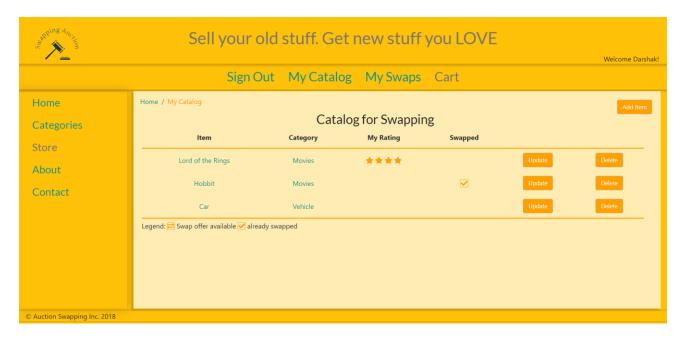
Page Description:

Accept: On click to Accept, will be considered as swap is successful, where you are owner of their product (2nd Column aka **Swap Offer**) and they are now owner of your product (1st Column aka **Item**)

Reject: On click to Reject, will be considered as swap is declined, where your product is again available for others to make an offer, and you continue to be the owner of the product.

Withdraw: On click to Withdraw Swap, you would like to cancel the already made offer by you.

Note: On taking action on any of the Accept/Reject or Withdraw, you will be redirected to the Profile View.



Following is the result of withdrawing an offer, accepting an offer and rejecting an offer.

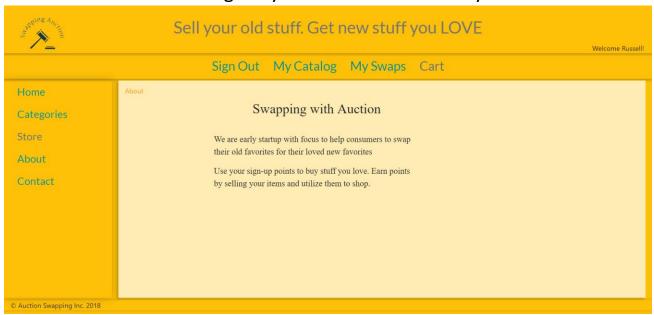
Note: Legend is updated (check description of legend on bottom of the screen) for accepted offer, and other two products do not have legend, describing they are available.

12. Sign In / Sign Out

User can anytime Sign In and Sign out using the nav menu at top of the screen.

13. About

About page talks about our platform and how we have been successful so far and all credit belongs to you our users. We love you <3



14. Contact

Contact – It is handy page you can use to report an issue or give feedbacks.

