



Inspection Report

City Of Clovis
500 Sycamore Street
Clovis, NM 88101

Customer ID: **3489**
Certificate: **85-C-0006**
Site: 001
CITY OF CLOVIS

Type: ROUTINE INSPECTION
Date: 06-SEP-2023

2.134(c)

Contingency planning.

Although the facility conducted initial training covering the Contingency Plan when first implemented, two newer employees that started work more than 30 days ago had not yet received this training as of the date of inspection. All employees that have a role or responsibilities in the plan must be trained on the plan to help avoid animal discomfort, illness, injury or death in the event of an emergency or disaster. The licensee must ensure that new employees receive contingency plan training within 30 days of their start date and must document this training for all new employees.

Contingency plans, as well as all annual review documentation and training records, must be made available to APHIS and any funding Federal agency representatives upon request.

TO BE CORRECTED BY 09/22/2023

3.125(a)

Repeat

Facilities, general.

The primary enclosure housing one, adult male spotted hyena has sharp points; the metal panels on the side of the primary enclosure fence closest to the zoo entrance are held together by sheet metal screws with uncovered points that protrude inward where animal contact is possible.

Sharp points inside primary enclosures pose an injury risk for animals. The licensee must ensure that primary enclosures are constructed in a manner and of such material and of such strength as appropriate for the animals involved and that they are maintained in good repair to protect the animals from injury and to contain the animals.

3.127(c)

Facilities, outdoor.

The enclosure housing one adult, male bactrian camel has two damaged automatic waterers that caused water and mud to accumulate to a depth of ~3-5" to form an area of ~4-6' around each waterer. There is no dry area through which the animal can approach to drink.

Inadequately drained areas may contribute to proliferation of insects, harbor harmful microbes, and cause animals to develop foot or skin conditions from excessive moisture on the legs. The licensee must ensure that excess water does not accumulate and is rapidly eliminated from enclosures. Any methods of drainage employed shall comply with applicable Federal, State, and local laws and regulations relating to pollution control or protection of the environment.

TO BE CORRECTED BY 09/22/2023

Prepared By: TAMILA STOTT

USDA, APHIS, Animal Care

Date:
14-SEP-2023

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Facility Representative

Date:
14-SEP-2023



Inspection Report

3.127(d)

Repeat

Facilities, outdoor.

A double-sided gate that is part of the perimeter fence near the haybarn has developed gaps between the gates; additionally, the barbed wire strands along the top of the right gate are damaged and hanging downward on the outside, resulting in the gate being ~76" in height, short of the 96" (eight feet) required for the species at the facility. Several sections of the west perimeter fence connected to these gates behind the mobile home office are also too short, measuring 78" at the lowest point.

Perimeter fences that are in poor repair or which are unstable, cannot serve as effective secondary containment for the animals at the zoo and can be an entry point for unauthorized persons or predators that could cause harm to the animals. The licensee must ensure that all perimeter fences at the facility are of adequate height and in good repair to maintain their strength and integrity. The perimeter fence must be a minimum of three feet away from any primary enclosures and constructed so that it protects the animals by restricting entry of outside animals and preventing unauthorized persons from going through it, or under it, or having contact with the animals in the facility.

3.130

Watering.

The water receptacle inside an enclosure housing one adult southern tamandua was nearly empty except for a small amount of cloudy water with a green film. When called to the attention of a keeper, the dish was cleaned and refilled with clean water. The tamandua did not appear to exhibit thirst when offered the water.

Unsanitary water receptacles can cause water to become contaminated and/or unpalatable to animals, leading to illness or discomfort. Potable water in clean receptacles must be accessible to all animals at all times, or offered as often as necessary for their health and comfort.

CORRECTED AT THE TIME OF INSPECTION ON 9/6/2023

3.154

Environment enhancement to promote psychological well-being.

Although the facility is providing some enrichment items to all birds, the facility did not have a complete environmental enhancement plan for avian species at the time of inspection. This plan is required to promote psychological well-being of the avian species at the facility. The facility must develop, document and follow a species appropriate plan for environmental enhancement adequate to promote the psychological well-being of birds. The plan must be approved by the attending veterinarian and, at a minimum, must address social grouping, environmental enrichment, special considerations, restraint, and exemptions to the plan.

TO BE CORRECTED BY 09/22/2023

3.158(a)(1)

Cleaning, sanitization, housekeeping, and pest control.

The indoor portion of an enclosure containing three individually-caged adult birds of undetermined sex (a blue and gold macaw, a scarlet macaw and a military macaw) has an excessive accumulation of excreta and food waste on the floors and walls of the primary enclosures as well as on the floors under the primary enclosures and one wall of the room.

Failure to clean accumulations of excreta and food waste can increase disease hazards, insects, pests, and odors. The

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licensee must ensure that excreta and food waste are removed from primary enclosures and from under and around primary enclosures as often as necessary to prevent excessive accumulation of feces and food waste, to prevent soiling of the birds contained in the primary enclosures, and to reduce disease hazards, insects, pests, and odors.

TO BE CORRECTED BY 09/07/2023

3.158(d)

Cleaning, sanitization, housekeeping, and pest control.

The indoor portion of an enclosure containing three individually-caged adult birds of undetermined sex (a blue and gold macaw, a scarlet macaw and a military macaw) has an accumulation of mouse feces on the floor around the door and under the primary enclosures. A live mouse was seen exiting as the inspector entered the room.

A safe and effective program for the control of insects, ectoparasites, and avian and mammalian pests must be established and maintained so as to promote the health and well-being of the birds and reduce contamination by pests in animal areas. Insecticides, chemical agents, or other pest control products that may be harmful to the birds must not be applied to primary enclosures and other bird contact surfaces unless the application is consistent with manufacturer recommendations or otherwise approved for use and does not harm birds.

TO BE CORRECTED BY 09/22/2023

3.159

Employees

The director and supervisor of the animal husbandry staff stated they are understaffed and struggling to provide coverage for animal husbandry when staff are unable to come to work or are scheduled to be away. This is evident throughout the facility as noted in some of the non-compliances cited in this report. Without an adequate labor force, animals and facilities cannot be properly managed and cared for, leading to circumstances that compromise the health and well-being of the animals. Every person subject to the Animal Welfare regulations must have enough employees to carry out the required level of husbandry practices and care.

TO BE CORRECTED BY 10/06/2023

This inspection and exit interview were conducted with facility representatives.

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USDA, APHIS, Animal Care

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
3489	85-C-0006	001	CITY OF CLOVIS	06-SEP-2023

Count	Scientific Name	Common Name
000002	<i>Callithrix jacchus</i>	COMMON MARMOSET
000004	<i>Ateles geoffroyi</i>	BLACK-HANDED SPIDER MONKEY
000002	<i>Capra hircus</i>	DOMESTIC GOAT
000002	<i>Equus asinus asinus</i>	DONKEY / BURRO / ASS
000002	<i>Otocyon megalotis</i>	BAT-EARED FOX
000001	<i>Caracal caracal</i>	CARACAL
000001	<i>Panthera tigris</i>	TIGER
000001	<i>Erethizon dorsatum</i>	NORTH AMERICAN PORCUPINE
000004	<i>Taurotragus oryx</i>	COMMON ELAND
000003	<i>Equus quagga</i>	BURCHELL'S / GRANT'S / CHAPMAN'S / PLAINS ZEBRA
000005	<i>Bison bison</i>	AMERICAN BISON
000002	<i>Lama glama</i>	LLAMA
000002	<i>Ursus americanus</i>	NORTH AMERICAN BLACK BEAR
000002	<i>Genetta genetta</i>	SMALL SPOTTED GENET
000002	<i>Giraffa camelopardalis</i>	GIRAFFE
000001	<i>Crocuta crocuta</i>	SPOTTED HYENA
000002	<i>Pecari tajacu</i>	COLLARED PECCARY
000001	<i>Cervus canadensis</i>	ELK / WAPITI
000006	<i>Lemur catta</i>	RING-TAILED LEMUR
000001	<i>Lontra canadensis</i>	NORTH AMERICAN RIVER OTTER
000001	<i>Canis lupus</i>	GRAY WOLF / GREY WOLF / TIMBER WOLF
000003	<i>Capra falconeri</i>	MARKHOR
000002	<i>Capra nubiana</i>	NUBIAN IBEX
000002	<i>Tamandua tetradactyla</i>	SOUTHERN TAMANDUA
000001	<i>Petaurus breviceps</i>	SUGAR GLIDER
000001	<i>Camelus bactrianus</i>	BACTRIAN CAMEL
000003	<i>Ovis aries gmelini</i>	ARMENIAN MOUFLON
000002	<i>Osphranter rufus</i>	RED KANGAROO
000001	<i>Procyon lotor</i>	RACCOON
000001	<i>Hydrochaeris hydrochaeris</i>	CAPYBARA
000002	<i>Notamacropus rufogriseus</i>	BENNETT'S WALLABY / RED-NECKED WALLABY
000002	<i>Pelecanus occidentalis</i>	BROWN PELICAN
000001	<i>Ara ararauna</i>	BLUE-AND-YELLOW MACAW / BLUE-AND-GOLD MACAW
000001	<i>Aratinga jandaya</i>	JANDAYA PARAKEET
000001	<i>Bubo virginianus</i>	GREAT HORNED OWL
000001	<i>Ara macao</i>	SCARLET MACAW
000001	<i>Ara militaris</i>	MILITARY MACAW
000003	<i>Cygnus atratus</i>	BLACK SWAN
000001	<i>Cathartes aura</i>	TURKEY VULTURE
000001	<i>Ara chloropterus</i>	RED-AND-GREEN MACAW / GREEN-WINGED MACAW
000008	<i>Pavo cristatus</i>	INDIAN PEAFOWL / COMMON PEAFOWL / PEAHEN / PEACOCK
000001	<i>Corvus cryptoleucus</i>	CHIHUAHUA RAVEN
000001	<i>Balearica regulorum</i>	GRAY CROWNED-CRANE / AFRICAN CROWNED-CRANE / GOLDEN CROWNED-CRANE
000001	<i>Tyto alba</i>	BARN OWL / WESTERN BARN OWL / AMERICAN BARN OWL / EASTERN BARN OWL
000088	Total	



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