



Inspection Report

SmartLynx Airlines Malta Ltd
1200 New Hampshire NW,
Ste410
Washington, DC 20036

Customer ID: **6022047**

Certificate: **10-T-0028**

Site: ORD

SmartLynx Airlines Malta Ltd -
ORD - Chicago O'Hare
International Airport

Type: ROUTINE INSPECTION

Date: 17-SEP-2025

3.89(a)

Food and water requirements.

On September 17, 2025, 616 cynomolgus macaques on a 39-hour multi-city flight from Mauritius to Chicago O'Hare Airport were not offered potable water at least once every 12 hours.

According to the certification documents on the primates' transport enclosures, the first time the primates were fed and watered was between 16:00 and 16:17 PM on September 15th, presumably UTC (Flight scheduled for departure at 16:40 UTC). No time zone was specified. No subsequent feeding or watering was documented.

According to testimony, the next time the primates were offered food and water was during the airline's fuel stop in Paris. There is no documentation of this, but according to the flight schedule, this took place between 11:00 am and 16:25 pm UTC on September 16th. That is approximately 18-24 hours after initial watering and feeding.

According to testimony, the final time the primates were offered food and water was when the animals landed at O'Hare airport. The inspectors witnessed the animals' offloading beginning at approximately 9:00 AM UTC with feeding/watering of the primates beginning about 1 hour later (10:00 AM UTC). Depending on when the animals were offered food/water in Paris, another 18-23 hours transpired until the next feeding/watering.

The transport enclosures were unable to be visually inspected for water remaining in the animals' water receptacle without unscrewing a flap of wood on the side of the enclosure. Therefore, it was impossible for someone performing a visual check on the animals in cargo to assess if there was water remaining in their receptacles. The inspectors observed uneaten apples in the transport enclosures upon arrival at O'Hare airport before the subsequent feeding and watering, but were unable to observe if the primates had water in their receptacles upon their arrival.

Failing to offer water every 12 hours to nonhuman primates in transport can lead to excessive thirst or dehydration, which can affect the animals' health and welfare during transport.

Each nonhuman primate must be offered potable water at least once every 12 hours. These time periods apply to carriers and intermediate handlers starting from the date and time stated on the certification provided under § 3.86(c).

Prepared By: ALEXANDRA FRIEDMAN

USDA, APHIS, Animal Care

Title:

Date:

25-SEP-2025

Received by Title: Facility Representative

Date:

25-SEP-2025



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This inspection and exit interview were conducted with a facility representative.

Additional Inspectors:

GWENDALYN MAGINNIS, Nonhuman Primate Field Specialist

Prepared By: ALEXANDRA FRIEDMAN
USDA, APHIS, Animal Care

Title:

Date:
25-SEP-2025

Received by Title: Facility Representative

Date:
25-SEP-2025



Species Inspected

| Cust No | Cert No | Site | Site Name | Inspection |
|---------|-----------|------|---|-------------|
| 6022047 | 10-T-0028 | ORD | SmartLynx Airlines Malta Ltd - ORD - Chicago O'Hare International Airport | 17-SEP-2025 |

| Count | Scientific Name | Common Name |
|--------|----------------------------|---|
| 000616 | <i>Macaca fascicularis</i> | CRAB-EATING MACAQUE / CYNOMOLGUS MONKEY |
| 000616 | Total | |