



Inspection Report

SALLY REAVES
3970 HALL CENTER ROAD
WALWORTH, NY 14568

Customer ID: **2088**
Certificate: **21-C-0384**
Site: 001
SALLY L REAVES

Type: FOCUSED INSPECTION
Date: 14-MAR-2022

2.40(a)(1) **Direct** **Repeat**

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

At the time of the inspection, the licensee still had not employed an attending veterinarian under formal arrangements and there was not an up to date program of written veterinary care. There were animals that are in need of veterinary care at the time of inspection. The licensee must have an attending veterinarian who is willing to provide veterinary care to all species maintained at the facility. This care should be documented on a written program of care and that describes regularly scheduled visits to the facility.

2.40(b)(3) **Direct** **Repeat**

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

******The brown alpaca's left eye still had thick discharge in the inner corner and accumulated along the lower lid. This animal still has not seen a vet nor was his condition communicated to a veterinarian for further guidance, diagnosis, and possible treatment.

A goat was limping and stiff on it's hind limbs. This condition had not been communicated to a veterinarian for guidance, diagnosis, and possible treatment.

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Title: VETERINARY MEDICAL OFFICER

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The licensee must ensure that the daily observation of all animals, and that a mechanism of direct and frequent communication is in place so that timely and accurate information on problems of animal health is conveyed to the attending veterinarian.

3.51(b) **Direct** **Repeat**

Facilities, indoor.

There was a strong smell of ammonia throughout the main building that made the USDA inspectors' eyes water and nose burn. The results of an ammonia indicator strip held in the room for several seconds were greater than 20ppm which is a level that may be harmful to animals exposed over time. The guinea pigs are housed in this building all year with other animal species also affected. There was an accumulation of feces in the building as well as large amounts of cobwebs, dust, and debris which can trap and hold ammonia odor. The fan that was running did not effectively minimize the ammonia odor throughout the building. Ammonia odor indicates that high levels of ammonia in the air, which is detrimental to animal health. Indoor housing facilities must be adequately ventilated to reduce these odors to maintain the health and comfort of the animals.

3.128 **Repeat**

Space requirements.

The facility has degus housed in an enclosure that still do not provide the animals enough space to make social adjustments. Inadequate space can result in injuries and fighting which can cause pain and distress in the animals. The facility must have enclosures that are constructed and maintained to provide sufficient space to prevent overcrowding.

3.130 **Direct**

Watering.

USDA officials observed an alpaca drinking out of a tub of dirty water. The water contained feces and was cloudy. The clean water available for the alpaca and goats was frozen. There were multiple bottles of water in the main building with

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discoloration. Dirty water can contain pathogens or be non-palatable and affect the health and well being of the animals.

All water receptacles shall be kept clean and sanitary.

Correct this by 3/15/22

3.131(c)

Repeat

Sanitation.

A considerable amount of spider webs, dust and debris could be seen hanging from the ceiling, covering the top of enclosures, and covering the skylights. The excessive dust along items hanging from the walls and ceiling attracts and holds dirt and bedding material and contributes to the odor of ammonia in the room. Unsanitary conditions in the areas surrounding primary enclosures housing animals can also lead to unpleasant odors, attract pests, and negatively impact animal welfare. Premises where housing facilities are located must be kept clean and free of clutter to facilitate good husbandry practices and to protect the animals from disease as well as injury. The facility still needs to develop and follow a plan to store excess items in another area to be able to facilitate cleaning in the buildings for the health of the animals.

3.131(d)

Repeat

Sanitation.

There was still an accumulation of flies throughout the main indoor building area. The flies were around food bowls and around animals in their enclosures. The facility is not using sufficient measures to mitigate flies inside the buildings. Flies are known to be carriers of disease and can both cause and spread illness between animals and species. A safe and effective program for controlling pests must be implemented and maintained

3.132

Repeat

Employees.

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At the time of the inspection, one representatives was present at the facility to water, feed and clean all the animals. According to facility representatives, one employee was supposed to be working at the facility but did not show up to assist in feeding and daily observations. As evidenced by the non-compliant items listed in this report, the facility does not have enough employees to maintain an acceptable level of husbandry and care for the animals at the facility. Lack of employees is leading to adverse welfare impacts for these animals. The facility must ensure that staffing is adequate to provide care for the animals.

This inspection and exit interview were conducted with facility representative.

Additional Inspectors:

Tonya Hadjis, Supervisory Animal Care Specialist

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
2088	21-C-0384	001	SALLY L REAVES	14-MAR-2022

Count	Scientific Name	Common Name
000002	<i>Vulpes zerda</i>	FENNEC FOX
000034	<i>Cavia porcellus</i>	DOMESTIC GUINEA PIG
000001	<i>Arctictis binturong</i>	BINTURONG
000001	<i>Nasua nasua</i>	SOUTH AMERICAN COATI
000039	<i>Octodon degus</i>	DEGU
000004	<i>Capra hircus</i>	DOMESTIC GOAT
000001	<i>Sus scrofa domestica</i>	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000021	<i>Oryctolagus cuniculus</i>	DOMESTIC RABBIT / EUROPEAN RABBIT
000013	<i>Acomys cahirinus</i>	CAIRO SPINY MOUSE
000002	<i>Cynomys leucurus</i>	WHITE-TAILED PRAIRIE DOG
000002	<i>Notamacropus rufogriseus</i>	BENNETT'S WALLABY / RED-NECKED WALLABY
000036	<i>Atelerix albiventris</i>	FOUR-TOED HEDGEHOG
000008	<i>Petaurus breviceps</i>	SUGAR GLIDER
000006	<i>Chinchilla lanigera</i>	CHINCHILLA
000002	<i>Mustela putorius furo</i>	DOMESTIC FERRET
000004	<i>Echinops telfairi</i>	LESSER MADAGASCAR HEDGEHOG TENREC
000002	<i>Lama pacos</i>	ALPACA
000178	Total	



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