



Inspection Report

Jon Coover
2196 Coventry Road
Lancaster, PA 17601

Customer ID: **6020122**
Certificate: **23-T-0255**
Site: 001
Jon Coover

Type: ROUTINE INSPECTION
Date: 09-MAY-2024

2.134(a)

Contingency planning.

Bubble, a large 2.5 year old male golden retriever (100 lbs.), and Snow, a large 1 ¾ year old female (85 lbs.), golden retriever were picked up by the transporter late in the afternoon on 13March2024, in Seattle, WA to be transported to Kissimmee, FL. During a conversation with the transporter on 9May2024, he said both dogs appeared in good health, but were panting all the time. The owner of the two golden retrievers also stated during a phone conversation on 8May2024, that both dogs were in good health when they were picked up by the transporter. The transporter stayed overnight in Seattle, WA with the two dogs so he could pick up a smaller dog on 14March2024, that was to be transported to Alabama. All three dogs left Seattle, WA around 2 pm on 14March2024 with the transporter.

The transporter stated that the two golden retrievers ate very little during the three days of transport, but the dogs continued to drink. The transporter also reported that he contacted the owner on the morning of 17March 2024 while still in Georgia, that Bubble and Snow did not want to eat today, and that both were drinking very little. During the inspection on 9May2024, the transporter stated that Bubble started vomiting shortly after entering Florida on 17March2024. Before delivering the two dogs to the owner in Kissimmee, FL, the transporter notified the owner that Bubble had died. The dog's owner requested that both Bubble and Snow be transported immediately to Urgent Care in Kissimmee, FL. Snow arrived at Urgent Care around 4 pm on 17March2024, with Bubble already deceased. Snow arrived at Urgent Care with a temperature of 104.8 degrees F., dehydrated, elevated electrolyte abnormalities, panting, and lethargic. Snow was referred to All4Pets Hospital in Ocoee, FL on 17March2024 and was treated with IV fluids for two days.

During the inspection on the 9May2024, the transporter was asked if he had completed the required contingency plan. The transporter stated he did not have a contingency plan and was not aware of the requirement.

Failure to have a written contingency plan outlining how and when to seek emergency veterinary care during transport contributed to the death of Bubble and affected the health of Snow.

The regulations state that intermediate handlers and carriers must develop, document, and follow an appropriate plan to provide for the humane handling, treatment, transportation, housing, and care of animals in their possession in the event of an emergency or disaster. Correct by 15May2024.

3.14(c) Critical

Prepared By: ROBERT MARKMANN
USDA, APHIS, Animal Care
Title: ANIMAL CARE INSPECTOR

Date:
14-MAY-2024

Received by Title: Registrant

Date:
14-MAY-2024



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Consignments to carriers and intermediate handlers.

Bubble and Snow, two adult golden retrievers were picked up in Seattle, WA by the transporter late in the afternoon on 13March2024, and arrived in Kissimmee, FL on 17March2024. Bubble died before arrival and Snow arrived at Urgent Care in Kissimmee, FL around 4 PM with a temperature of 104.8 degrees F., dehydrated, elevated electrolyte abnormalities, panting, and lethargic.

During the inspection on 9May2024, the transporter was asked if he had received the required paperwork stating when the two dogs were last offered food and water when he accepted the dogs for transport on 13March2024. The transporter stated that he was not aware of the food and water certification and that he accepted the transport without the accompanying documents.

By not accepting the required documentation of when the two dogs had been fed and watered, the transporter had no idea when the dogs last received nourishment. At time of accepting a dog(s) for shipment, the transporter must ensure that the consignor provides certification of the last time food and water was offered during the 4 hours prior to delivery of the carrier, and specific instructions for the next feeding(s) and watering(s) for a 24-hour period. This information is necessary to ensure that the dogs receive food at least once every 24 hours, potable water at least once every 12 hours, and both as necessary for each animal's good health. The certification for food and water instructions should be clearly attached to the outside of the primary enclosures that makes them easy to read. The transporter must ensure that the consignor has provided this information in writing to ensure that dogs are adequately cared for while in transit. Correct by 15May2024.

3.15(a)

Primary enclosures used to transport live dogs and cats.

Bubble and Snow, two large adult golden retrievers were picked up in Seattle, WA by the transporter late in the afternoon on 13March2024, and arrived at Urgent Care in Kissimmee, FL around 4 PM on 17March2024. According to the transporter and the owner of both dogs, the primary enclosures did not fit in the rear in the Chevy Blazer so the back seats and cages were folded down and the two dogs remained loose in the rear of the vehicle during the transport. The owner of the two dogs stated that when she booked the trip, she was informed that a transit van was used for long-haul transports (2020 Ford Transit 250 Cargo Van) and that for shorter transports a 2022 Chevrolet Blazer was used.

Dogs transported in vehicles must be contained in a primary enclosure such as a compartment, transport cage, or crate. The dog must be securely contained within the enclosure so that the animal cannot put any part of its body outside the enclosure that could result in injury to itself, other animals, and the transporter.

Failure to secure these two golden retrievers in primary enclosures inside the vehicle during the transport put the dogs and driver at risk of injury should an accident occur. Transporters must not accept a dog(s) for transport unless the animal is securely contained in a primary enclosure. Correct by 15May2024.

3.18(a)

Critical

Care in transit.

Bubble, a large 2 ½ year old male golden retriever (100 lbs.), and Snow, a large 1 ¾ year old female (85 lbs.), golden retriever were picked up by the transporter late in the afternoon on 13March2024, in Seattle, WA to be transported to

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Kissimmee, FL. During the inspection with the transporter on 9May2024, he said both dogs appeared in good health, but were panting all the time. The owner of the two golden retrievers also stated during a phone conversation on 8May2024, that both dogs were in good health when they were picked up by the transporter. The transporter waited in Seattle, WA with the two dogs overnight so he could pick up a smaller dog on 14March2024, to be transported to Alabama. All three dogs left Seattle, WA around 2 pm on 14March2024 with the transporter.

The transporter stated during the inspection on 9May2024, that the two golden retrievers ate very little during the three days of transport, but the dogs continued to drink. The transporter also reported that he contacted the owner on the morning of 17March 2024 while he was still in Georgia, that Bubble and Snow did not want to eat today, and that both were drinking very little. During the inspection on 9May2024, the transporter stated that Bubble started vomiting shortly after entering Florida on 17March2024. Before delivering the two dogs to the owner in Kissimmee, FL, the transporter notified the owner that Bubble had died. The dog's owner requested that both Bubble and Snow be transported immediately to Urgent Care in Kissimmee, FL. Snow arrived at Urgent Care around 4 pm on 17March2024, with Bubble already deceased. Snow arrived with a temperature of 104.8 degrees F., dehydrated, elevated electrolyte abnormalities, panting, and lethargic. Snow was referred to All4Pets Hospital in Ocoee, FL on 17March2024 and was treated with IV fluids for two days.

The transporter waiting to receive veterinary care while both dog's health deteriorated throughout the third day of transport put both golden retriever's health at risk. The regulations state that the regulated person must ensure that the operator or person accompanying the operator determines whether any dogs are in obvious physical distress and obtains veterinary care needed for the dogs at the closest available veterinary facility. Correct by 15May2024.

3.18(d)

Care in transit.

Bubble and Snow, two large adult golden retrievers were picked up in Seattle, WA by the transporter late in the afternoon on 13March2024, and arrived at Urgent Care in Kissimmee, FL around 4 PM on 17March2024. According to the transporter and the owner of both dogs, the primary enclosures did not fit in the rear in the Chevy Blazer so the back seats and cages were folded down and the two dogs remained loose in the rear of the vehicle during the transport. The owner of the two dogs stated that when she booked the trip, she was informed that a transit van was used for long-haul transports (2020 Ford Transit 250 Cargo Van) and that for shorter transports a 2022 Chevrolet Blazer was used.

Failure to secure the two golden retrievers in primary enclosures and allowing them to roam loose inside a moving vehicle put the dogs at significant risk of injury and death should an accident occur. The transporter made frequent stops during the transportation route by walking the dogs on leashes to allow them to go to the bathroom, walking in and out of hotels each day, stopping at food and fuel facilities, and exercising them at dog parks. Walking the dogs outside in uncontained areas put the dogs at risk of escape or injury.

The regulations state that removal during transportation in commerce is prohibited except during the cleaning of primary enclosures during transportation and that the dog must not be removed from its primary enclosure, unless it is placed in another primary enclosure or facility that meets the requirements. Transporters must not accept a dog for transport unless the animal is securely contained in a primary enclosure. Correct by 15May2024.

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Inspection Report

This inspection and exit interview were conducted with the registrant.

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
6020122	23-T-0255	001	Jon Coover	09-MAY-2024

Count	Scientific Name	Common Name
000000	NONE	NONE
000000	Total	