



Inspection Report

PENDER PET RETREAT AT DULLES GATEWAY LTD
4508 UPPER CUB RUN DRIVE
CHANTILLY, VA 22021

Customer ID: **486**

Certificate: **52-H-0005**

Site: 001

DULLES GATEWAY PET
RETREAT LTD

Type: ROUTINE INSPECTION

Date: 03-JUN-2024

2.131(b)(1)

Handling of animals.

On June 3rd, 2024, 194 dogs and 99 cats arrived at Washington Dulles International Airport (Dulles, Virginia) from Kabul International Airport (Kabul, Afghanistan). Pender Pet Retreat was an intermediate handler for this inspection.

During the inspection, animal handlers caused unnecessary distress for several dogs. The dogs were handled in a fenced-in outdoor area while in transition to indoor primary enclosures. The handlers used leashes to move the dogs from their transport enclosures into the building. Several dogs were reluctant to move on a leash and ended up being pulled by the leash into the facility. Three dogs managed to escape their leashes. The gates to the fence were being opened and closed while these animals were loose. No animals escaped the fenced area. Dogs that are handled in a manner that exacerbates their distress during a stressful event can lead to increased aggression, refusal to move, and accidental escape from their leash due to pulling backwards. All dogs were safely recaptured.

During transportation animals must be moved quickly and efficiently to avoid causing physical harm, additional behavioral distress, and unnecessary discomfort. Correct by June 10, 2024.

This inspection was conducted at Dulles International Airport and the Intermediate Handler Facility. The exit interview was conducted with handler representatives.

Additional Inspectors:

ROBERT MARKMANN, ANIMAL CARE INSPECTOR

Rachel Perez-Baum, VETERINARY MEDICAL OFFICER

Dawn Fitzhugh, Veterinary Medical Officer

Prepared By: MYRA BROOKS

USDA, APHIS, Animal Care

Date:

04-JUN-2024

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Facility Representative

Date:

04-JUN-2024



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
486	52-H-0005	001	DULLES GATEWAY PET RETREAT LTD	03-JUN-2024

Count	Scientific Name	Common Name
000194	<i>Canis familiaris</i>	DOG ADULT
000099	<i>Felis catus</i>	CAT ADULT
000293	Total	