### United States Department of Agriculture Animal and Plant Health Inspection Service

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### **Inspection Report**

Toledo Zoological Society

P.O. Box 140130

Toledo, OH 43614

Customer ID: 2151

Certificate: 31-C-0002

Site: 001

Type: ROUTINE INSPECTION

Date: 06-FEB-2019

#### 2.131(b)(2) CRITICAL

### HANDLING OF ANIMALS.

On January 19, 2019, a volunteer at the facility was bitten by an adult male orangutan. The volunteer was hand feeding an orangutan pair when the male orangutan pulled her arm into the enclosure resulting in the bite. Additional staff responded immediately and were able to assist the volunteer in removing her arm from the enclosure without injury to the orangutan. The zoo completed a full investigation of the incident and determined that human error, specifically a momentary lack of situational awareness and personal safety, lead to the incident. Handling of animals (including feeding) must be done as carefully as possible and in a manner that does not cause trauma or physical harm. Following the zoo's investigation, they have implemented methods to prevent similar situations in the future.

This inspection was conducted from 2/5/2019 to 2/7/2019 with several staff members.

This exit interview was conducted on 2/8/2019 with the Curator of Mammals and other staff members.

Prepared By: SEBERA SHANNON, A C I USDA, APHIS, Animal Care

Date: 08-FEB-2019

Title: ANIMAL CARE INSPECTOR 6020

Received by Title: CURATOR OF MAMMALS Date:

08-FEB-2019



## United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 2151
Inspection Date: 06-FEB-19

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
2151	31-C-0002	001	TOLEDO ZOO	06-FEB-19

Count	Scientific Name	Common Name	
000003	Acinonyx jubatus	СНЕЕТАН	
000007	Acrobates pygmaeus	FLYING MOUSE	
000003	Ailurus fulgens	RED PANDA	
000002	Allenopithecus nigroviridis	ALLEN'S SWAMP MONKEY	
000002	Atelerix albiventris	FOUR-TOED HEDGEHOG (MOST COMMON PET HEDGEHOG)	
000002	Bos grunniens	YAK	
000003	Bos taurus	CATTLE / COW / OX / WATUSI	
000004	Camelus bactrianus	BACTRIAN CAMEL	
000003	Canis lupus	GRAY WOLF / GREY WOLF / TIMBER WOLF	
000002	Canis lupus dingo	DINGO	
000006	Capra hircus	DOMESTIC GOAT	
000007	Cavia porcellus	DOMESTIC GUINEA PIG	
000002	Chinchilla lanigera	CHINCHILLA (DOMESTICATED)	
000002	Choloepus didactylus	LINNAEUS'S TWO-TOED SLOTH	
000002	Chrysocyon brachyurus	MANED WOLF	
000003	Colobus guereza	EASTERN BLACK-AND-WHITE COLOBUS / GUEREZA	
000001	Connochaetes taurinus	BRINDLED WILDEBEEST	
000002	Cuniculus paca	LOWLAND PACA	
000001	Dolichotis patagonum	PATAGONIAN CAVY / MARA	
000001	Equus quagga	BURCHELL'S / GRANT'S / CHAPMAN'S / PLAINS ZEBRA	
000004	Eulemur mongoz	MONGOOSE LEMUR	
000002	Felis silvestris catus	CAT ADULT	
000005	Giraffa camelopardalis	GIRAFFE	
000006	Gorilla gorilla	WESTERN GORILLA	
000003	Halichoerus grypus	GREY SEAL	
000040	Heterocephalus glaber	NAKED MOLE-RAT	
000002	Hippopotamus amphibius	HIPPOPOTAMUS	
000012	Lemur catta	RING-TAILED LEMUR	
000002	Lontra canadensis	NORTH AMERICAN RIVER OTTER	
000003	Loxodonta africana	AFRICAN ELEPHANT	
000001	Marmota monax	GROUNDHOG / WOODCHUCK	
000001	Nanger dama	ADDRA GAZELLE	
000004	Nomascus leucogenys	WHITE-CHEEKED GIBBON	
000001	Oryctolagus cuniculus	DOMESTIC RABBIT / EUROPEAN RABBIT	
000001	Panthera tigris	TIGER	
000001	Phascolarctos cinereus	KOALA	
000001	Phoca vitulina	HARBOR SEAL	
000006	Pongo pygmaeus	BORNEAN ORANGUTAN	
000002	Pudu pudu	SOUTHERN PUDU	
000003	Puma concolor	PUMA / MOUNTAIN LION / COUGAR	



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000003	Rangifer tarandus	REINDEER
000001	Rhinoceros unicornis	INDIAN RHINOCEROS
000002	Saguinus imperator	EMPEROR TAMARIN
000003	Sarcophilus harrisii	TASMANIAN DEVIL
000001	Sphiggurus mexicanus	MEXICAN PORCUPINE
000011	Suricata suricatta	SLENDER-TAILED MEERKAT
000002	Tachyglossus aculeatus	SHORT-BEAKED ECHIDNA
000002	Tamandua tetradactyla	SOUTHERN TAMANDUA
000003	Tolypeutes matacus	SOUTHERN THREE-BANDED ARMADILLO
000002	Trachypithecus francoisi	FRANCOIS'S LANGUR
000001	Tragelaphus strepsiceros	GREATER KUDU
000003	Tragulus napu	GREATER MALAYAN CHEVROTAIN
000001	Tremarctos ornatus	SPECTACLED BEAR
000002	Uncia uncia	SNOW LEOPARD
000003	Ursus arctos	BROWN BEAR
000003	Ursus maritimus	POLAR BEAR
000001	Vombatus ursinus	COARSE-HAIRED WOMBAT
000202	Total	