



Inspection Report

Swiss International Air Lines Ltd
1640 Hempstead Turnpike
East Meadow, NY 11554

Customer ID: **25860**

Certificate: **21-T-0069**

Site: **SFO**

SWISS INTERNATIONAL AIR LINES LTD

Type: **ROUTINE INSPECTION**

Date: **14-OCT-2014**

3.13(c)(3)

CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

At the time of inspection, a large dog was transported to the International Terminal Customs Area from the cargo hold of an airplane, after arriving on Swiss International Flight 38 from Zurich. There was no signed declaration from the consignor indicating when the dog was last offered food and water, and what the feeding and watering instructions were to be during transport. The owner's declaration regarding food and water is essential to help ensure the proper care of the animal, especially in the event of any unexpected delays. The airline should take steps to ensure that, from this time forward, all dogs and cats that they transport will travel with this documentation, and that it is securely attached to the outside of the primary enclosure in a manner that makes it easily noticed and read.

3.14(a)(6)

PRIMARY ENCLOSURES USED TO TRANSPORT LIVE DOGS AND CATS.

At the time of inspection a large dog was transported to the International Terminal Customs Area from the cargo hold of an airplane, after arriving on Swiss International Flight 38 from Zurich. The dog was in a crate which was not correctly labeled. There were no "LIVE ANIMAL" markings on the crate, nor were there "Up Arrow" markings to indicate the correct upright position. The "LIVE ANIMAL" and arrow labeling on the crate help to ensure that animals in transport are handled properly by all carrier and intermediate handler personnel, in order to safeguard the health and well-being of the animals. The airline should take steps to ensure that all primary enclosures for dogs and cats are correctly labeled at the time of consignment with "LIVE ANIMAL" on top, and one or more sides of the enclosure, and arrows to indicate upright positioning, from this time forward.

3.16(c)

FOOD AND WATER REQUIREMENTS.

At the time of inspection a large dog was transported to the International Terminal Customs Area from the cargo hold of an airplane, after arriving on Swiss International Flight 38 from Zurich. There were no food or water receptacles in the enclosure. Food and water receptacles enable the dog or cat to be offered food and water during transport, or at any time as needed, according to the consignor's instructions, or in the event of delays, and are essential to ensuring the well-being of the animals in transit. The airline should ensure, from this time forward, that

Prepared By: PAMELA SMITH, D V M USDA, APHIS, Animal Care

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upon accepting animals for transport there are food and water receptacles in place that are securely attached inside the primary enclosure and placed so that the receptacles can be filled from outside the enclosure without opening the door.

An exit interview was conducted with an airline representative.

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
25860	21-T-0069	SFO	SWISS INTERNATIONAL AIR LINES LTD	14-OCT-14

Count	Scientific Name	Common Name
000001	<i>Canis lupus familiaris</i>	DOG ADULT
000001	Total	