



## Inspection Report

Blue Hills Ranch & Resort

2032 Blue Cut Rd N  
McGregor, TX 76657

Customer ID: **6010013**

Certificate:

Site: 001

Blue Hills Ranch & Resort

Type: ROUTINE INSPECTION

Date: 08-JAN-2026

### 2.40(b)(2)

### Critical

#### Attending veterinarian and adequate veterinary care (dealers and exhibitors).

A red kangaroo with unknown age and sex about 46lbs, Boomerang, was found laying on it's side in the morning on May 12, 2024 Boomerang was brought into the emergency hospital and veterinarian discussed that the prognosis for Boomerang is poor. It was highly recommended referral to a specialist for MRI and further evaluation. The veterinarian stated that they can provide fluid therapy and administer medication, but Boomerang most likely will pass overnight without intervention. The veterinarian advised that they cannot send an IV catheter home with the patient because it is against hospital policy, Boomerang would have to be hospitalized. The licensee declined treatment and stated that they would take Boomerang home to give fluid therapy. Veterinarian stated several times that Boomerang may pass overnight. Boomerang passed on May 13, 2024.

A 5 year old male neutered red kangaroo, Pickles, was brought into the emergency hospital on September 20, 2025 for swelling in his jaw, which was noticed about 3-4 days prior. His appetite decreased about 10 days before bringing him into the veterinarian. Pickles went home without medication, because it was stated that the facility had Meloxicam on hand. Pickles went back to the veterinarian on October 1, 2025 for radiographs and Metronidazole was prescribed. On November 3, 2025, Pickles came back in for a recheck and he was doing much better. On November 10, 2025, the facility contacted the veterinarian because Pickles' mouth was swollen again with a "foul smell". The Veterinarian advised that they continue to flush the mouth daily and give Metronidazole. Medication was declined because staff stated that they already had Metronidazole on site. Roughly an hour after they spoke with the vet about a "foul smell" and swelling, Pickles had "pus discharged from his nose and mouth". The in-house medical paperwork further states he wasn't eating. The licensee didn't follow back up with the veterinarian after the new symptoms. No documentation or notes were written again until November 21, 2025, when Pickles' face swelled again. He was brought back to the veterinarian on November 21, 2025 and on arrival, Pickles was weak and his heart began to slow down. The handler asked for approval from the licensee to start CPR, but it was declined. Humane euthanasia was recommended and the licensee approved.

A 5 year old male neutered red kangaroo, Erwin, was brought into an emergency hospital on September 7, 2025 for an open infected wound with dead tissue on his tail that had flies and ants, including maggots per statement from the veterinarian to APHIS officials. The licensee is unsure what caused the wound. Erwin had not received any medication and did not want to use his tail. The emergency veterinarian discussed the treatment options with the licensee. Either they medically manage it by removing necrotic flesh with sedation or amputation. The veterinarian discussed the risks of amputation due to the location of the wound and possible complications post operation. The licensee selected

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amputation. Erwin had his tail amputated on 9/10/25 and went home with medication. Necrotic tissue does not appear overnight. The presence of dead tissue, infection, and fly maggots indicate that the tail wound was not addressed in a timely manner, and appropriate veterinary care was not provided when the injury first occurred.

At the time of inspection, staff stated that they noticed an emu got scratched up on the left side of its abdomen, but the attending veterinarian was not notified. Staff is unsure what happened to the emu, but they proceeded to give treatment without notifying the attending veterinarian.

Failure to provide adequate veterinary care and treat conditions in a timely manner can cause unnecessary distress, pain, and negatively affect the animal's health and well-being. The licensee must have these animals evaluated by a veterinarian to properly diagnose the medical conditions and develop an appropriate plan for treatment. The licensee must ensure that all animals receive adequate veterinary care at all times by providing the use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries.

CORRECTION DATE: 22 JANUARY 2026

### 2.75(b)(1)(v)

#### Records: Dealers and exhibitors.

The facility has not maintained records for animal deaths and when animals are being euthanized. Disposition records are necessary for accurate tracking of animals used in regulated activities to ensure their proper care, humane transportation, and to be able to track and trace animals in the event of an animal disease outbreak or loss/theft.

Exhibitors shall make, keep, and maintain records or forms which fully and correctly disclose the following information concerning animals other than dogs and cats, purchased or otherwise acquired, owned, held, leased, or otherwise in his or her possession or under his or her control, or which is transported, sold, euthanized, or otherwise disposed of by that dealer or exhibitor: the date of purchase, acquisition, sale, or disposal of the animal(s).

CORRECTION DATE: 29 JANUARY 2026

### 2.134(c)

#### Contingency planning.

The facility did not have documentation of training on the contingency plan for all personnel. Employees must know their roles and responsibilities as outlined in the contingency plan in order to ensure animal care and welfare in emergency events. The licensee must train personnel on the contingency plan and new employees must be trained within 30 days of hire.

CORRECTION DATE: 22 JANUARY 2026

### 3.154

#### Environment enhancement to promote psychological well-being.

The birds at the facility did not have an environmental enhancement plan that has been approved by the attending veterinarian. Failure to maintain and follow an approved written plan can be detrimental to the psychological health and

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well-being of the animals. The environment enhancement plan must be in place to promote the psychological well-being of the birds. The licensee must provide and follow an enrichment plan that has been approved by their attending veterinarian.

CORRECTION DATE: 26 JANUARY 2026

This inspection and exit interview were conducted with facility representatives.

Additional Inspectors:

Sarah Roloff

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### Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
6010013		001	Blue Hills Ranch & Resort	08-JAN-2026

Count	Scientific Name	Common Name
000007	<i>Osphranter rufus</i>	RED KANGAROO
000021	<i>Antilope cervicapra</i>	BLACKBUCK
000001	<i>Notamacropus rufogriseus</i>	BENNETT'S WALLABY / RED-NECKED WALLABY
000014	<i>Aonyx cinereus</i>	ORIENTAL SMALL-CLAWED OTTER
000003	<i>Nasua nasua</i>	SOUTH AMERICAN COATI
000015	<i>Equus quagga</i>	BURCHELL'S / GRANT'S / CHAPMAN'S / PLAINS ZEBRA
000010	<i>Oryx dammah</i>	SCIMITAR-HORNED ORYX
000002	<i>Camelus dromedarius</i>	DROMEDARY CAMEL
000005	<i>Bison bison</i>	AMERICAN BISON
000015	<i>Dama dama</i>	FALLOW DEER
000008	<i>Giraffa camelopardalis</i>	GIRAFFE
000002	<i>Dromaius novaehollandiae</i>	EMU
000008	<i>Sus scrofa domestica</i>	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000020	<i>Bos taurus</i>	CATTLE / COW / OX
000025	<i>Axis axis</i>	AXIS DEER / SPOTTED DEER / CHITAL
000004	<i>Hydrochaeris hydrochaeris</i>	CAPYBARA
000002	<i>Anas platyrhynchos domesticus</i>	DOMESTIC DUCK INCLUDING ALL DOMESTIC BREEDS
000004	<i>Meleagris gallopavo domesticus</i>	DOMESTIC TURKEY
000002	<i>Choloepus hoffmanni</i>	HOFFMANN'S TWO-TOED SLOTH
000002	<i>Potos flavus</i>	KINKAJOU
000001	<i>Cynomys ludovicianus</i>	BLACK-TAILED PRAIRIE DOG
000171	<b>Total</b>	