



Inspection Report

Critters Exotic Pets
600 A S Vallemills Dr
Waco, TX 76711

Customer ID: **328768**
Certificate: **74-B-0711**
Site: 001
Critters Exotic Pets

Type: ROUTINE INSPECTION
Date: 14-MAY-2015

2.40(b)(2) DIRECT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

A Rex female juvenile white rabbit with no identification was observed sitting by herself squinting her eyes and shaking. This rabbit is located inside cage 26 with 6 other rabbits that did not have water. The facility representative put water inside of the enclosure by the request of the inspector. The other 6 rabbits went to the watering receptacle to drink and the Rex juvenile white female rabbit sat by herself not attempting to go to the water receptacle. The licensee put a small bowl of water in the enclosure for the juvenile white female rabbit and she drank only a small portion before moving to the corner of the enclosure. The female rabbit sat in the corner with her head propped up in tense position and stayed in this position for an hour in the corner. The rabbit appeared to be very sluggish and unresponsive compared to the other rabbits. The facility representative stated that the rabbit was given to them the day prior and were aware that the rabbit did not look right but did not contact the attending veterinarian. The licensee must have this animal seen by a veterinarian for evaluation, diagnosis, and appropriate treatment. The licensee must provide documentation to the inspector of the veterinarian's evaluation for review at the next inspection.

Correct by 9:00am Central Time May 15, 2015

2.40(b)(3) DIRECT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

There was one animal identified on this inspection that was in need of veterinary care. The facility representative had observed the signs of illness or abnormality in this animal and had not contacted the veterinarian to address these issues. Untreated health concerns can be detrimental to the animal's health and well-being. The licensee must observe all animals daily to assess their health status. The licensee must also establish a mechanism of direct and frequent communication with the attending veterinarian so that timely and accurate information on problems of animal health, behavior and well-being is conveyed in an accurate and timely manner.

Correct by: 9:00 am Central Time May 15, 2015

3.55 DIRECT

Prepared By: BRYAN IRWIN, C S USDA, APHIS, Animal Care

Date:
15-MAY-2015

Title: COMPLIANCE SPECIALIST 6081

Received by Title: LICENSEE

Date:
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WATERING.

There were three enclosures that contain watering receptacles that are empty; cage 13 with two adult rabbits, cage 26 with seven juvenile rabbits, and cage 27 with eight juvenile rabbits. After requesting the facility representative to give the rabbits water, the inspectors observed the rabbits drinking profusely and consistently for 15 minutes. The rabbits were very anxious as the licensee put the full water bottles on cages. Some of the rabbits appeared frantic and were observed pushing other rabbits out of the way to get to the water source. Lack of drinking water can cause discomfort and dehydration which can cause distress and disorientation. Lack of sufficient water can cause health conditions that can be injurious or life threatening. The licensee must ensure that all rabbits have a sufficient amount of potable water daily.

Corrected at the time of inspection.

3.130

WATERING.

Inside the ferret enclosure, the watering receptacle has an accumulation of green material covering the inside of the watering receptacle. Dirty water may harbor disease hazards which may pose a health risk for the animals. All water receptacles shall be kept clean and sanitary.

Corrected at the time of inspection.

3.131(a) REPEAT

SANITATION.

The enclosure containing the five Chinchillas has an accumulation of greenish/brown material on top of the hut. The enclosure housing six hedgehogs has an accumulation of greenish/brown material on the exercise wheel. Excreta shall be removed as often as necessary to prevent contamination of the animals contained, to minimize disease hazards and reduce odors. The cleaning schedule of these enclosures should be more timely and effective to prevent the build-up of excreta.

3.132

EMPLOYEES.

This facility carries regulated and non-regulated species. This facility continues to struggle with proper animal husbandry practices with the limited amount of properly trained employees. There are currently 3 employees that work at this facility. The facility representative stated that only 3 hours of each day is when all 3 employees are present at the same time. The remainder of the business hours there are only two employees. The facility representative stated that she and one employee do not show up until 30 minutes before the store opens and do not have time to complete all the husbandry duties in a timely manner due to the large number of animals present at

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this facility. The facility representative also stated that the owner has stopped working fulltime at this facility during the week but continues to work part-time. With the ongoing animal husbandry and care issues this does not provide for the health and well-being of the animals. The staffing level must be increased to include additional adequately trained employees/volunteers or the numbers of animals shall be decreased until such point the present staff can accommodate the needs of the animals.

Correct by June 10, 2015

Inspection was conducted by APHIS personnel with facility representative.

Exit interview was conducted by APHIS personnel with the facility representative and licensee.

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
328768	74-B-0711	001	Critters Exotic Pets	14-MAY-15

Count	Scientific Name	Common Name
000007	<i>Atelerix albiventris</i>	HEDGEHOG
000023	<i>Cavia porcellus</i>	DOMESTIC GUINEA PIG
000005	<i>Chinchilla brevicaudata</i>	CHINCHILLA
000016	<i>Cricetus cricetus</i>	EUROPEAN HAMSTER / BLACK-BELLIED HAMSTER
000001	<i>Cynomys gunnisoni</i>	GUNNISON'S PRAIRIE DOG
000006	<i>Cynomys ludovicianus</i>	BLACK-TAILED PRAIRIE DOG
000002	<i>Gerbillus acticola</i>	BERBERA GERBIL
000001	<i>Helogale hirtula</i>	ETHIOPIAN DWARF MONGOOSE
000002	<i>Muscardinus avellanarius</i>	HAZEL DORMOUSE
000001	<i>Nasua nasua</i>	SOUTH AMERICAN COATI
000001	<i>Octodon bridgesi</i>	BRIDGE'S DEGU
000021	<i>Oryctolagus cuniculus</i>	EUROPEAN RABBIT
000001	<i>Petrogale lateralis</i>	BLACK-FOOTED ROCK WALLABY
000001	<i>Potos flavus</i>	KINKAJOU
000001	<i>Sciurus stramineus</i>	WHITE-NAPED SQUIRREL
000089	Total	