



## Inspection Report

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Trego-Dugan Aviation  
2400 John Brantley Boulevard  
Terminal 2, RDU  
Raleigh, NC 27560

Customer ID: **6017161**

Certificate:

Site: RDU

Trego-Dugan Aviation - RDU -  
Raleigh-Durham International  
Airport

Type: ROUTINE INSPECTION

Date: 18-APR-2023

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### **2.25(a) Critical**

#### **Requirements and procedures.**

A Trego-Dugan (T-D) employee was observed accepting a dog for air transport during an inspection conducted at the Alaska Airlines (AA) ticket counter at Terminal 2, Raleigh-Durham International Airport. The dog was then transported to another handler, registered as G2 Secure Staff, as oversized baggage for the TSA check and delivery to the secure baggage holding area below. Per the one Alaska Airlines (AA) on-site point of contact, possession of the dog would then be transferred back to T-D in the secure baggage area for holding and loading on the Alaska Airlines plane at the appropriate time. For the week following this inspection, the inspector made multiple requests for the registration information from T-D. T-D first submitted the Alaska Airlines registration and then another number that is not a valid USDA registration number. Handling animals in an airline terminal and on the tarmac without the required regulatory oversight can lead to unregulated handling of animals, putting the animals at risk of unnecessary behavioral stress, trauma, escape, physical harm or loss of life.

Per the on-site AA and T-D representatives, T-D is an independent business entity that is contracted to AA to conduct their ticket counter activities and the accepting and handling of animals to be transported on the AA planes at RDU.

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**Prepared By:** MARY ANN MCBRIDE

**Date:**

USDA, APHIS, Animal Care

**Title:** VETERINARY MEDICAL  
OFFICER

**Received by Title:** Facility Representative

**Date:**



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The regulations require that each carrier and intermediate handler register with the Secretary by completing and filing a properly executed form which will be furnished, upon request, by the Deputy Administrator.

Conducting regulated activity without a valid registration violates the Federal Animal Welfare Act.

No regulated activity can be conducted until a valid registration certificate is issued by USDA Animal Care.

This inspection and exit interview were conducted with \_\_\_\_\_.

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USDA, APHIS, Animal Care

**Date:**

**Title:** VETERINARY MEDICAL  
OFFICER

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**Date:**



### Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
6017161		RDU	Trego-Dugan Aviation - RDU - Raleigh-Durham International Airport	18-APR-2023

Count	Scientific Name	Common Name
000001	<i>Canis familiaris</i>	DOG ADULT
000001	<b>Total</b>	