



## Inspection Report

Klm Royal Dutch Airlines  
700 S Central Ave, 5th Floor  
Atlanta, GA 30354

Customer ID: **25861**  
Certificate: **33-T-0003**

Site: SFO  
KLM ROYAL DUTCH AIRLINES

Type: ROUTINE INSPECTION  
Date: 29-MAR-2018

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### 3.13(c)(3) REPEAT

#### CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

At the time of inspection, the following animals had recently arrived at the KLM cargo office:

A shipment of one crate containing two French Bulldog puppies, on waybill number 074-1267-4642, originating in Budapest, via Amsterdam, on flights KL1976 and KL 0605.

The crate did not have instructions from the shipper regarding feeding and watering during travel, or last time the animals had been fed and watered prior to departure. In Amsterdam a sticker had been applied noting that the puppies were offered food and water at that stop. The paperwork for this shipment included an IATA checklist which had been completed and signed, indicating that feeding instructions were attached to the crate, but they were not.

Failure to ensure that the shipper provides certification in writing regarding feeding and watering instructions at the time of accepting a dog or cat for shipment can put the animals at risk. This information should be clearly displayed on the carrier, during transit. The airline must ensure that the owner has provided this information in writing, in order to help ensure that animals are adequately cared for while in transit.

This inspection and exit interview were conducted with the facility representatives at the cargo office.

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Date:  
30-MAR-2018

Title: VETERINARY MEDICAL OFFICER 6036

Received by Title: KLM OPERATIONS SUPERVISOR - SFO CARGO

Date:  
30-MAR-2018



## Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
25861	33-T-0003	SFO	KLM ROYAL DUTCH AIRLINES	29-MAR-18

Count	Scientific Name	Common Name
000003	<i>Canis lupus familiaris</i>	DOG PUPPY
<b>000003</b>	<b>Total</b>	