



## Inspection Report

Swissport North America Inc  
45025 Aviation Dr, Ste 350  
Dulles, VA 20166

Customer ID: 9912

Certificate: 52-H-0107

Site: SFO

SWISSPORT

Type: ROUTINE INSPECTION

Date: 14-OCT-2014

### 3.13(c)(3)

#### CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

At the time of inspection, a large dog was transported to the International Terminal Customs Area from the cargo hold of an airplane by Swissport, an intermediate handler, after arriving on Swiss International Flight 38 from Zurich. There was no signed declaration from the consignor indicating when the dog was last offered food and water, and what the feeding and watering instructions were to be during transport. The owner's declaration regarding food and water is essential to help ensure the proper care of the animal, especially in the event of any unexpected delays. Transporters should take steps to ensure that all dogs and cats that they transport will travel with this documentation, and that it is securely attached to the outside of the primary enclosure in a manner that makes it easily noticed and read. The intermediate handler should take steps to ensure that the carriers for which they handle animal cargo abide by these requirements from this time forward.

### 3.14(a)(6)

#### PRIMARY ENCLOSURES USED TO TRANSPORT LIVE DOGS AND CATS.

At the time of inspection a large dog was transported to the International Terminal Customs Area from the cargo hold of an airplane by Swissport, and intermediate handler, after arriving on Swiss International Flight 38 from Zurich. The dog was in a crate which was not correctly labeled. There were no "LIVE ANIMAL" markings on the crate, nor were there "Up Arrow" markings to indicate the correct upright position. The "LIVE ANIMAL" and arrow labeling on the crate help to ensure that animals in transport are handled properly by all carrier and intermediate handler personnel, in order to safeguard the health and well-being of the animals. Transporters should take steps to ensure that all primary enclosures for dogs and cats are correctly labeled at the time of consignment with "LIVE ANIMAL" on top, and one or more sides of the enclosure, and arrows to indicate upright positioning. The intermediate handler should take steps to ensure that the carriers for which they handle animal cargo abide by these requirements from this time forward.

### 3.16(c)

#### FOOD AND WATER REQUIREMENTS.

At the time of inspection a large dog was transported to the International Terminal Customs Area from the cargo hold of an airplane by Swissport, an intermediate handler, after arriving on Swiss International Flight 38 from Zurich.

Prepared By: PAMELA SMITH, D V M USDA, APHIS, Animal Care

Date:  
16-OCT-2014

Title: VETERINARY MEDICAL OFFICER 6036

Received by Title: SWISSPORT REPRESENTATIVE

Date:  
20-OCT-2014



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There were no food or water receptacles in the enclosure. Food and water receptacles enable the dog or cat to be offered food and water during transport, or at any time as needed, according to the consignor's instructions, or in the event of delays, and are essential to ensuring the well-being of the animals in transit. Transporters should ensure that upon accepting animals for transport there are food and water receptacles in place that are securely attached inside the primary enclosure and placed so that the receptacles can be filled from outside the enclosure without opening the door. The intermediate handler should take steps to ensure that the carriers for which they handle animal cargo abide by these requirements from this time forward.

An exit interview was conducted with a Swissport representative.

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## Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
9912	52-H-0107	SFO	SWISSPORT	14-OCT-14

Count	Scientific Name	Common Name
000001	<i>Canis lupus familiaris</i>	DOG ADULT
<b>000001</b>	<b>Total</b>	