



## Inspection Report

---

HL's Menagerie  
13900 Stirling Rd  
Southwest ranches, FL 33330

Customer ID: **6017669**  
Certificate: **58-C-1285**  
Site: 001  
HL's Menagerie

Type: FOCUSED INSPECTION  
Date: 10-JUL-2024

---

### 2.40(b)(2) Critical

#### Attending veterinarian and adequate veterinary care (dealers and exhibitors).

At the time of inspection, an adult Rose-ringed parakeet was observed with a right eye injury. The globe of the eye was not visible and appeared healed and sunken completely into the eye socket. According to facility personnel, the bird sustained the eye injury from a cage mate in February of this year. A veterinarian, per the facility, was consulted over the phone and instructed the staff to treat the eye with an ointment for 21 days. However, no documentation regarding this animal's health condition has been provided, and the Program of Veterinary Care (PVC) does not provide any instructions for eye treatments.

Contact information was provided by the facility for the consulted veterinarian and they were contacted by an APHIS official. The veterinarian could not recall discussing or seeing this animal for any specific treatments. The veterinarian was unable to confirm that this bird was evaluated or that any veterinary care was provided. Additionally, there are no medical treatment records or other documentation to show whether a veterinary evaluation was requested or conducted. Injuries and diseases that are not treated as directed by a veterinarian (or detailed in the program of veterinary care) may result in unnecessary discomfort or lead to additional veterinary care needs.

The facility shall ensure the availability of adequate veterinary care to include the use of appropriate methods to prevent, control, diagnose and treat diseases and injuries and the availability of emergency care. In addition, correct by having this bird evaluated by a veterinarian. Correct by 7/23/24.

This inspection was conducted with a facility representative, and the exit interview was conducted with the licensee.

---

Prepared By: COLETTE KIRK EL-AMIN  
USDA, APHIS, Animal Care  
Title: VETERINARY MEDICAL  
OFFICER

Date:  
12-AUG-2024

Received by Title: Facility Representative

Date:  
12-AUG-2024



**Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
6017669	58-C-1285	001	HL's Menagerie	10-JUL-2024

Count	Scientific Name	Common Name
000002	<i>Eulemur rufus</i>	RUFIOUS BROWN LEMUR / RED BROWN LEMUR
000002	<i>Psittacula krameri</i>	ROSE-RINGED PARAKEET
000004	<b>Total</b>	