## United States Department of Agriculture Animal and Plant Health Inspection Service

2016082568074874 Insp id

### **Inspection Report**

Pets Paradise

2632 N. 37th Drive Ste #3

Phoenix, AZ 85009

Customer ID: 3378

> Certificate: 86-B-0037

> > Site: 004 PETS PARADISE

Type: **ROUTINE INSPECTION** 

Date: 24-JAN-2017

#### 2.40(a)(1)

#### ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

The applicant has an attending veterinarian and a written Program of Veterinary Care (PVC). However, the written PVC is incomplete and inaccurate. There is no dosage, route of administration, frequency, or concentration listed on the PVC for any of the routine or preventative treatments. There are also species listed on the PVC including birds and reptiles which should not be referenced. The method and administration of euthanasia was also not up to date or accurate. There were previous methods of euthanasia referenced that are no longer in practice and the current method of euthanasia did not include route or dosage information.

The applicant must consult with the attending veterinarian and develop a complete and accurate written program of veterinary care that reflects the practices at this facility. The written program of veterinary care will ensure that there is accurate communication between the applicant and the attending veterinarian and ensure that all routine medications and vaccines provided to the animals by the applicant are done with the direction and knowledge of the attending veterinarian.

To be corrected by 2/7/2017.

#### 2.75(b)(1)

#### **RECORDS: DEALERS AND EXHIBITORS.**

The licensee did not have complete acquisition records. For several regulated animals, the address of the person from whom the animals were purchased or acquired from was missing. Additionally, the vehicle's license number and state and/or the driver's license number and state were also missing for several animals. Records containing the required information for animals acquired for use in regulated activities, including those offspring born on premise, are necessary in order to accurately track animals being used in regulated activities to ensure their humane care and use. The licensee shall make, keep, and maintain records of acquisition of all animals that fully and correctly discloses the required information.

To be corrected from this date forward.

Prepared By: JEAN BOLINGER, C S USDA, APHIS, Animal Care Date:

Title: COMPLIANCE SPECIALIST 6104

Received by Title: FACILITY REPRESENTATIVE Date: 25-JAN-2017

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24-JAN-2017

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### **Inspection Report**

3.28(c)(2)(ii) REPEAT

#### PRIMARY ENCLOSURES.

The interior height of the primary enclosures housing dwarf hamsters (unweaned and breeding groups) is still 5 inches and still does not meet the requirements of at least 6 inches. Insufficient interior height of the primary enclosure does not allow the animals to make normal postural adjustments with adequate freedom of movement. A system should be in place and maintained to ensure this requirement is met.

3.28(c)(2)(iv) REPEAT

#### PRIMARY ENCLOSURES.

In 51 total primary enclosures, the facility is still housing nursing female dwarf hamsters with other adult hamsters. The Veterinary Medical Officer (VMO) noted 1 male hamster with a single nursing female and their offspring of varying ages in 18 total enclosures. The VMO noted 1 male hamster with two nursing females and their offspring of varying ages in 33 additional enclosures. Overcrowding of pregnant and nursing female hamsters can increase stress to the dam and result in increased rates of cannibalism of the offspring and fighting. A system should be in place to ensure nursing female hamsters with her litter shall be housed in an enclosure that contains no other hamsters and provides the required amount of floor space.

This inspection and exit interview were conducted with all three of the facility representatives.

#### **Additional Inspectors**

Goplen D.V.M Ann, Veterinary Medical Officer

Prepared By: JEAN BOLINGER, C S USDA, APHIS, Animal Care Date: 24-JAN-2017

Title: COMPLIANCE SPECIALIST 6104

Received by Title: FACILITY REPRESENTATIVE Date:

25-JAN-2017

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## United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 3378
Inspection Date: 24-JAN-17

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
3378	86-B-0037	004	PETS PARADISE	24-JAN-17

Count	Scientific Name	Common Name
000005	Atelerix albiventris	FOUR-TOED HEDGEHOG (MOST COMMON PET HEDGEHOG)
000017	Cavia porcellus	DOMESTIC GUINEA PIG
000052	Mesocricetus auratus	SYRIAN / GOLDEN HAMSTER (COMMON PET/RESEARCH TYPE)
000039	Mustela putorius furo	DOMESTIC FERRET
000010	Oryctolagus cuniculus	DOMESTIC RABBIT / EUROPEAN RABBIT
000093	Phodopus roborovskii	ROBOROVSKI'S DWARF HAMSTER
000216	Total	