



Inspection Report

Linda Hager
P.O. Box 844
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Customer ID: **11331**
Certificate: **47-A-0410**
Site: 001
Linda Hager

Type: ROUTINE INSPECTION
Date: 15-APR-2014

2.40(b)(2) DIRECT REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

This was a focused inspection to address the direct veterinary care non-compliant items cited on the inspection dated 26 March 2014.

The following dogs are still in need of immediate veterinary care:

* On March 26, 2014 inspectors documented that a male, adult, buff colored Shih Tzu with number 224 had problems with his eyes and hair coat. On April 15, 2014 he still has a clear discharge around both eyes. The left eye has an accumulation of white, thick discharge in and around the eye. It is difficult to evaluate the surfaces of the left eye due to the accumulation of discharge. The licensee states that she is using antibiotic eye drops in the eyes twice a day and wipes his face and eyes twice a day. The condition of this eye is still poor and could be painful. Eye problems that are not improving even if treated must be communicated to the attending veterinarian so that the problem may be re-assessed and treatment adjusted, if necessary. Eye problems can be caused by many conditions such as trauma, infection, genetic problem as well as other medical problems and can be painful and affect vision.

* On March 26, 2014 inspectors documented that a black and tan, adult, dachshund with number 011 had problems with his teeth and jaw. On April 15, 2014 he still has recession of the gum line of the canine teeth. Few teeth remain but those that do have an accumulation of brown material. This dog's lower jaw does not match up with the upper jaw. The lower jaw appears to be shifted to the dog's left compared to the upper jaw and is readily mobile compared to the upper jaw. On the lower left jaw, a piece of the jaw can be felt in the back third pointing outward in an abnormal manner. Mouth and jaw problems can result from trauma, dental disease, or a variety of medical problems and can be painful.

* On March 26, 2014 inspectors documented that a male, adult, piebald dachshund with no identification ("Herman") had problems with his teeth and toe nails. On April 15, 2014 he still has a heavy accumulation of brown material completely coating the cheek teeth and most of the canine teeth. The gums are red and recessed away from the surface of the cheek teeth on the upper left and upper and lower right sides. There is thick white discharge at the gum line of the upper left cheek teeth. There is creamy white discharge along the gum line of the right upper cheek teeth and there is also foreign, fibrous like material trapped in the brown material on the cheek teeth of the right

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side.

* On March 26, 2014 inspectors documented that a female, adult, black and white Havanese with number 016 103 303 had problems with her teeth and hair coat. On April 15, 2014 she still has a thick coating of brown material that completely coats and obscures the upper cheek teeth on both sides and on most of the upper canine teeth. There is a creamy white discharge and the gums are receded away from the upper cheek teeth and canine teeth. The gums are also recessed away from all of the upper incisors. There is foreign material (possible hair or plant material) trapped in the material and discharge about the left upper molars. The gum line is also recessed from the surface of the top incisor teeth.

* On March 26, 2014 inspectors documented that a female, adult, black and white Shih Tzu with no identification ("Rosie") had problems with her teeth and hair coat. On April 15, 2014 she still has an accumulation of brown material on the left upper cheek teeth and canine tooth. On the previous inspection there were very loose left upper cheek teeth and a creamy discharge at the gum line of the left upper canine tooth and cheek teeth. When attempting to touch and view the dog's mouth, she withdrew her head quickly. The dog was very resistant to handling her mouth at this inspection which may indicate pain or discomfort. Photographs were therefore difficult to obtain. There was a thickening of the lower left jaw and some abnormal grinding and grittiness was felt in the bone of the lower jaw. Thickening of the bone and the roughness that was felt along with teeth problems and the resistance to handling cause concern for a painful condition.

* On March 26, 2014 inspectors documented that a female, adult, white poodle with number 219 had problems with her teeth and hair coat. On April 15, 2014 she still has a very heavy accumulation of brown material on her canine teeth and the remaining cheek teeth. The left upper and lower canine teeth and a cheek tooth are loose. The left upper canine tooth was loose enough that an approximately 2mm gap could be seen between the gum line and the tooth. There was also white discharge/debris in this gap. There is a swelling over the right upper canine tooth and a right upper cheek tooth is loose.

* On March 26, 2014 inspectors documented that a male, adult, brown Chihuahua with number 145 had problems with his eyes and teeth. On April 15, 2014 he still has an accumulation of brown material on the upper back cheek teeth on both sides of the mouth. The left upper canine and right and left upper cheek teeth are loose. There is a white discharge along the gum line of the upper left cheek teeth. The eyes appeared to be normal.

*** Dental disease and jaw problems can cause damage to the gum tissue and tooth and mouth structures, be painful, and impact the ability of the dog to eat normally, affecting the overall health and welfare of the animal.

*** The licensee must have these animals examined by a licensed veterinarian by 1:30 pm on 17 April 2014 in order to ensure that an accurate diagnosis is obtained and that an appropriate treatment plan is developed and followed. The licensee must document the outcome and make it available to the inspector upon request.

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The following dogs have been examined by the Attending Veterinarian but the licensee must take further action (treatment) to attain compliance:

* On March 26, 2014 inspectors documented that a female, adult, black and tan Yorkshire terrier with number 148 had problems with her teeth. On April 15, 2014 she still has a significant buildup of dark brown material completely coating the upper "cheek teeth" (premolars and molars) and about half of the upper canine teeth on both sides. The gums have a white discharge and are recessed away from the surface of the back cheek teeth. There are loose upper and lower incisors on the left side.

* On March 26, 2014 inspectors documented that a female, adult, tricolored Pomeranian with no identification ("Pixie") had problems with her hair coat and teeth. On April 15, 2014 she still has an accumulation of brown material on the cheek teeth, canine teeth, and incisors. There was no discharge visible at this inspection. The skin problem was assessed by the attending veterinarian.

The following dogs have not been examined by the Attending Veterinarian and the licensee must take further action (examination by a veterinarian and and treatment) to attain compliance:

* On March 26, 2014 inspectors documented that a female, adult, black and white poodle with number 271 ("Phantom") had problems with her teeth. On April 15, 2014 she still has a visible buildup of brown material on the left upper cheek teeth and canine tooth and a heavy coating of brown material coating the entire surface of the right upper cheek teeth.

* On March 26, 2014 inspectors documented that a female, adult, apricot poodle with number 199 had problems with her teeth. On April 15, 2014 she still has thick brown material coating the upper cheek teeth and canine teeth on both sides. The gums are mildly swollen there is no discharge visible today.

* On March 26, 2014 inspectors documented that a female, adult, cream poodle with number 081 887 550 had problems with her teeth and hair coat. On April 15, 2014 she still has brown material completely coating the upper cheek teeth on both sides and most of the upper canine teeth. The gum line is receding away from the cheek teeth on the upper left side.

* On March 26, 2014 inspectors documented that a male, adult, cream poodle with number 076 had problems with his teeth and hair coat. On April 15, 2014 he still has a thick coating of brown material completely coating the upper cheek teeth and most of the canine teeth. There are two loose upper cheek teeth and severely red and receded gums over the upper cheek teeth on both sides. There is one loose lower cheek tooth that is loose on the right side. There is a white discharge at the gum line of the upper and lower cheek teeth.

* On March 26, 2014 inspectors documented that a female, adult, tricolored Havanese with tag 215 (previously

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unidentified) had problems with her teeth and hair coat. On April 15, 2014 she still has a mild accumulation of brown material on the upper cheek teeth of the both sides. The upper left cheek teeth have a creamy discharge at the gum line and the gums are severely recessed away from the teeth exposing the roots of the teeth. There are loose cheek teeth on the upper right and left sides.

* On March 26, 2014 inspectors documented that a female, adult, black and white Shih Tzu with chip 015 834 303 ("Kirby" - previously unidentified) had problems with her teeth. On April 15, 2014 she still has a coating of brown material on the lower cheek teeth. The gums have receded away from the surface of the teeth. The upper canine teeth appear to be broken or worn down.

* On March 26, 2014 inspectors documented that a female, adult, black and white Shih Tzu with number 397 had problems with her teeth and toe nails. On April 15, 2014 she still has a thick accumulation of brown material on the upper and lower left cheek teeth. There is some gum recession near the upper left cheek teeth with some white discharge. One upper left cheek tooth is loose. This dog's toenails are also still long.

* On March 26, 2014 inspectors documented that a female, adult, red and white Pomeranian with no identification ("Rosie") had problems with her teeth. On April 15, 2014 she still has a moderate accumulation of brown material on the surfaces of the cheek teeth and canine teeth. There is gum recession over the upper cheek teeth on the right side that has exposed one of the tooth roots. This tooth is loose. The gums are red in this area. The gums have also recessed away from the surfaces of the incisor teeth.

* On March 26, 2014 inspectors documented that a male, adult, white Bichon Frise with number 356 had problems with his teeth and hair coat. On April 15, 2014 he still has a moderate accumulation of material on the teeth. This was not photographed because the dog was difficult to handle and did not allow thorough inspection of the teeth

* On March 26, 2014 inspectors documented that a female, adult, white Bichon Frise with chip 096 811 526 (previously with no identification named "Harriet") had problems with her teeth and hair coat. On April 15, 2014 she still has an accumulation of brown material on the cheek teeth. This material is thicker on the left lower cheek teeth. There is a discharge along the gum line of the left lower cheek teeth.

* On March 26, 2014 inspectors documented that a female, adult, red and black dachshund with tag 265 (previously with no identification "Garnet") had problems with her teeth. On April 15, 2014 she still has an accumulation of brown material on both upper canine teeth. These teeth also have recession of the gum and discharge along the gum line. There is also a buildup of brown material on the few lower cheek teeth that remain on both sides. One of the lower cheek teeth is loose and has a receded gum line.

* On March 26, 2014 inspectors documented that a female, adult, white poodle with number 386 had problems with her teeth and hair coat. On April 15, 2014 she still has an accumulation of brown material on the upper cheek teeth on both sides of the mouth. The gums are recessed over these teeth and there is a white discharge at the gum line.

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There is a loose upper right cheek tooth.

* On March 26, 2014 inspectors documented that a female, adult, white/cream poodle with number 252 had problems with her teeth and hair coat. On April 15, 2014 she still has a thick coating of brown and white material completely coating the upper cheek teeth on the right side. The gums are mildly receded from these teeth as well. There is minimal discharge on the gum line of the upper right side.

*On April 15, 2014, Male, adult black and white Havanese with chip number 096 808 550 has recessed gums on the lower left premolar exposing a tooth root. There is white discharge along the gum line of the lower left cheek teeth.

* On March 26, 2014 inspectors documented that a black and white Havanese (previously not identified) with tag number 215 had problems with his hair coat. On April 15, 2014 he still has a matted coat. The licensee states that this dog cannot be safely inspected and was therefore not handled.

* On March 26, 2014 inspectors documented that a male, adult, white Havanese with number 195 had problems with his eyes and hair coat. On April 15, 2014 he still has a matted coat. There are mats tightly adhering to and pulling the skin at the chest and legs. There are superficial mats on the back. There are mats near the corners of the left eye and a clear discharge coming from both eyes.

*On March 26, 2014 inspectors documented that a female, adult, silver poodle with no identification (in the whelping building) had problems with its eye and hair coat. On April 15, 2014, she still has a matted coat along the shoulders, back and rear legs. The mats are tight against the skin.

* On March 26, 2014 inspectors documented that a female, adult, beagle with no identification had problems with her eye and hair loss. On April 15, 2014 she still has hair loss and bare skin over the top of the rump around the top of the tail and has a history of chewing this area for about 2 years according to the licensee. The licensee states that the attending veterinarian approved the use of ivermectin topically for treatment which she did. The dog was still observed to be scratching the area. Skin problems can be caused by a variety of problems such as parasites, change in hormones, and infection and can be itchy or painful. The eye problem has been addressed.

***Eye problems can be caused by many conditions such as trauma, infection, genetic problem as well as other medical problems and can be painful and affect vision.

*** Dental disease can cause damage to the gum tissue and tooth and mouth structures, be painful, and impact the ability of the dog to eat normally, affecting the overall health of the animal.

*** Soiled, matted hair can cause skin infections and become painful. In addition, matted coats do not provide complete protection against the elements. The licensee must clean these animals' hair coats and remove the matted hair. As part of the facility's program of veterinary care, the licensee must develop and follow a program of hair coat maintenance to ensure that animals are cleaned when their hair coats become soiled and that matted hair is removed on a regular basis.

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***Long toe nails can change the conformation of the feet and legs and cause discomfort when walking. As a part of the facility's program of veterinary care, the licensee must develop and follow a program of toenail trimming and maintenance to ensure that all of the animals have toenails of appropriate length.

*** The licensee must have these animals examined by a licensed veterinarian in order to ensure that an accurate diagnosis is obtained and that an appropriate treatment plan is developed and followed. The licensee must document the outcome and make it available to the inspector upon request. The licensee must establish and maintain a program of veterinary care to prevent, assess, diagnose and treat medical problems in a timely manner.

The following dogs have been evaluated by a licensed veterinarian and treatment, if prescribed, has been initiated:

- *Female, adult, tricolored Papillion named "Evie or EV" (no identification).
- *Female, white poodle with number 194. (originally reported as 190)
- *Male, adult, brown poodle with number 080 560 100.
- *Male, apricot poodle named "Carrot Top"
- *Female, apricot poodle with number 370
- *Female, black poodle with number 353
- *Male, adult, white/cream poodle with number 388.
- *Chocolate poodle named "Cocoa Mist" (previously unable to be handled)
- * Male, adult, black and white Shih Tzu with number 062
- *Male, adult, buff colored Shih Tzu with number 367
- *Female, brindle Shih Tzu "Lou Lou"
- *Male, black and white Shih Tzu with number 324
- *Male, adult, white/cream Pomeranian with chip 076 018 017 (previously with no identification named "Skippy")
- *Male, adult, red and white Pomeranian with no identification ("Wonder")
- *Female, adult, cream Pekingese with number 308
- *Female, adult, cream Pekingese with no identification ("Moochie")
- *Female, adult, black "Cockalier" (previously called a Pekingese) with no identification
- *Female, adult, blonde Yorkshire terrier with number 381
- *Female, grey and tan Yorkshire terrier with no identification (hair loss and dental disease)
- *Female, white maltese with no identification
- *Female, adult, black and tan, Miniature Pincher with no identification
- *Female white poodle with number 194
- *Female, Bichon with no identification (living in enclosure behind house)
- *Male, adult, buff and white Shih Tzu with number 267
- *Female buff/white Shih Tzu with number 327
- *Male, buff Shih Tzu with no identification ("Spooky")
- *Female, black poodle with number 389

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The inspection was conducted with the licensee on 15 April 2014 and the exit interview was conducted on 16 April 2014.

Additional Inspectors

Clarke Lynn, Animal Care Inspector

Welch Scott, Veterinary Medical Officer

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
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Count	Scientific Name	Common Name
000054	<i>Canis lupus familiaris</i>	DOG ADULT
000054	Total	