



Inspection Report

Doc's Critterville LLC
W2709 State Hwy 29
Bonduel, WI 54107

Customer ID: **330619**
Certificate: **35-C-0366**
Site: 001
DOCS CRITTERVILLE LLC

Type: FOCUSED INSPECTION
Date: 05-DEC-2024

2.40(b)(2)

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

A female alpaca, approximately 13 years old, named Wilma was identified during the inspection to have overgrown toenails on all 4 feet. The nails were beginning to curl and Wilma walked with an altered gait when encouraged to move. According to the facility representatives, Wilma had had her toenails trimmed in June when she was sheared but they were unaware that they needed to be trimmed again. Not maintaining properly trimmed toenails may result in pain and discomfort to the animal. Each exhibitor shall establish and maintain programs of veterinary care that include the use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries. Correct by obtaining adequate and appropriate footcare for Wilma.

***Correct by 12/27/24.

2.40(b)(3) Critical

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

A neutered, adult, male sugar glider named Gomez was found on Thursday, May 23, 2024 to be stuck inside its fabric hammock pouch with a string wrapped around a rear foot. Gomez was freed from the pouch and the string was removed from the foot. On Saturday, May 25th, 2024, zookeepers contacted the attending veterinarian (AV) with concerns about Gomez, but the attending veterinarian was not in over the weekend. According to facility records, on 5/28/24, Gomez was brought to the AV for an exam and an amputation was performed on the leg. Upon inquiring with the attending veterinarian, the AV conveyed to USDA that had Gomez received care sooner, Gomez's medical needs would not have been as severe as they were. However, Gomez did recover after medical care.

Each exhibitor shall ensure that daily observations are performed on all animals to assess their health and well-being. Frequent communications with the attending veterinarian are required to allow for the veterinarian to advise licensees on needed treatments for health concerns, which helps to mitigate the effects of adverse health conditions. Correct by ensuring that thorough daily observations are made to promptly identify health concerns, and that frequent communications with the AV address the concerns with proper veterinary care.

***Correct on 12/6/24 going forward.

Prepared By: BRIANNA WALDROP
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL OFFICER

Date:
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Received by Title: Facility Representative

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2.131(c)(1)

Handling of animals.

The front of the large outdoor enclosure housing one adult female camel has a service door with a large open area above it, as well as fencing with spaces large enough to allow the general public to interact directly with the camel. There is also a gap approximately 5 inches wide between a fence pole and the shelter building.

During public exhibition, any animal must be handled so that there is minimal risk of harm to the animals and to the public, with sufficient distance and/or barriers between the animal and the general viewing public so as to assure the safety of animals and the public. Allowing people to touch and interact directly with the camel without the supervision of a responsible attendant does not ensure the safety of the animal or the general public. Correct by ensuring that there is sufficient distance and/or barriers between the camel and public during exhibition to protect both the animals and the public.

***Correct by 12/20/24.

3.127(b)

Facilities, outdoor.

The wooden shelter building for two adult alpacas was found to have gaps between all of the boards on one side of the building. Gaps do not prevent wind and precipitation from entering the shelter and do not provide the animals adequate protection against the elements in the case of severe weather. Natural or artificial shelters appropriate to the local climatic conditions for the species concerned shall be provided for all animals kept outdoors to afford them protection and to prevent discomfort to such animals. Correct by ensuring that the alpaca shelter is appropriate to protect the animals from harsh elements.

***Correct by 12/27/24.

3.153(a)(1)

Primary enclosures.

The keeper access door for the aviary area housing 2 macaws and 2 parrots is in disrepair with multiple areas of the wooden frame and metal mesh affected. There are small holes in the door as well as wire points protruding from the door into the primary enclosure which could potentially contact the animals. Primary enclosures must be constructed and maintained in good repair to protect the birds from injury, contain the birds securely, and restrict other animals from entering the enclosure. Correct by maintaining the door and entire primary enclosure in good repair.

***Correct by 12/20/24.

This is a continuation of the report for the routine inspection conducted on 12/5/24 and 12/6/24 with the facility representatives. This report contains the remaining non-compliances found during the inspection. The exit briefing for the items included on this report was conducted on 12/6/24 with the facility representatives.

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USDA, APHIS, Animal Care

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
330619	35-C-0366	001	DOCS CRITTERVILLE LLC	05-DEC-2024

Count	Scientific Name	Common Name
000003	<i>Petaurus breviceps</i>	SUGAR GLIDER
000001	<i>Oryctolagus cuniculus</i>	DOMESTIC RABBIT / EUROPEAN RABBIT
000001	<i>Hystrix cristata</i>	AFRICAN CRESTED PORCUPINE
000001	<i>Cavia porcellus</i>	DOMESTIC GUINEA PIG
000005	<i>Capra hircus</i>	DOMESTIC GOAT
000002	<i>Sus scrofa domestica</i>	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000001	<i>Camelus dromedarius</i>	DROMEDARY CAMEL
000002	<i>Lama pacos</i>	ALPACA
000002	<i>Osphranter rufus</i>	RED KANGAROO
000002	<i>Mustela putorius furo</i>	DOMESTIC FERRET
000004	<i>Bos taurus</i>	CATTLE / COW / OX / WATUSI
000002	<i>Psittacus erithacus</i>	CONGO AFRICAN GREY PARROT / GRAY PARROT
000001	<i>Amazona oratrix</i>	YELLOW-HEADED PARROT / YELLOW-HEADED AMAZON / DOUBLE YELLOW-HEADED AMAZON
000002	<i>Ara ararauna</i>	BLUE-AND-YELLOW MACAW / BLUE-AND-GOLD MACAW
000001	<i>Poicephalus meyeri</i>	MEYER'S PARROT
000001	<i>Pionus senilis</i>	WHITE-CROWNED PARROT
000001	<i>Cacatua sulphurea</i>	YELLOW-CRESTED COCKATOO / LESSER SULPHUR- CRESTED COCKATOO
000002	<i>Dromaius novaehollandiae</i>	EMU
000003	<i>Pavo cristatus</i>	INDIAN PEA FOWL / COMMON PEA FOWL / PEAHEN / PEACOCK
000001	<i>Chrysolophus pictus</i>	GOLDEN PHEASANT
000038	Total	