



Inspection Report

Klm Royal Dutch Airlines
700 S Central Ave, 5th Floor
Atlanta, GA 30354

Customer ID: **25861**
Certificate: **33-T-0003**
Site: SFO

KLM ROYAL DUTCH AIRLINES

Type: ROUTINE INSPECTION
Date: 13-AUG-2019

3.13(c)(3) REPEAT

CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

At the time of inspection, the following animal had recently arrived at the KLM cargo office on flight 605 via Amsterdam originating in the Ukraine:

A four month old dog on waybill number 074-78042145.

The dog did not have a shipper's certification regarding the last time food and water had been offered, and what feeding and watering instructions were to be during transport, attached to the crate.

At the time of accepting a dog or cat for shipment the carrier must ensure that the consignor provides certification in writing regarding feeding and watering instructions, and the last time food and water was offered. Failure to provide this information could put the animal at risk. This information should be clearly displayed on the carrier, during transit. The airline must ensure that the owner has provided this information in writing, in order to help ensure that animals are adequately cared for while in transit.

3.14(a)(6) REPEAT

PRIMARY ENCLOSURES USED TO TRANSPORT LIVE DOGS AND CATS.

At the time of inspection, the following animal had recently arrived at the KLM cargo office on flight 605 via Amsterdam originating in the Ukraine:

A four month old dog on waybill number 074-78042145.

The crate did not have the words "LIVE ANIMALS" on the top or sides in letters at least one inch in height, as required. There were also no arrows to denote the upright position of the crate during transport.

Unless the enclosure is permanently affixed to the conveyance, it should be clearly marked on top and on one or more sides with the words "LIVE ANIMALS", in letters at least 1 inch (2.5 cm.) high, and with arrows or other markings to indicate the correct upright position of the primary enclosure, in order to help ensure proper handling by

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transportation personnel.

Failure to properly label crates used to ship live animals could result in mishandling by transport personnel, which could be injurious to the animals.

3.16(c) REPEAT

FOOD AND WATER REQUIREMENTS.

At the time of inspection, the following animal had recently arrived at the KLM cargo office on flight 605 via Amsterdam originating in the Ukraine:

A four month old dog on waybill number 074-78042145.

The crate contained two receptacles: a bowl that was on the floor, upside down, toward the back of the crate, and a water receptacle that had apparently come loose from the crate door, and was on the floor. Neither were accessible for providing food or water to the animal.

Food and water receptacles must be securely attached inside the primary enclosure and placed so that the receptacles can be filled from outside the enclosure without opening the door. Failure to provide a food and a water receptacle could result in inadequate feeding and/or watering, which could be detrimental to the animal.

This inspection and exit interview were conducted with airline representatives at the cargo office.

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
25861	33-T-0003	SFO	KLM ROYAL DUTCH AIRLINES	13-AUG-19

Count	Scientific Name	Common Name
000001	<i>Canis lupus familiaris</i>	DOG PUPPY
000001	Total	