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Inspection Report

Real Pets Corp 30 N 3rd St

Womelsdorf, PA 19567

Customer ID: 24564

Certificate: 23-B-0200

Site: 004
REAL PETS CORP

Type: ROUTINE INSPECTION

Date: 15-JUL-2015

2.40(b)(2) DIRECT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Section 2.40(b)(2) Veterinary Care: There was an enclosure with six live gerbils that appeared unthrifty housed with three dead gerbils. The hair coats of the live gerbils were rough and dull. The animals appeared listless. No treatment was being provided for these animals. Once APHIS officials identified the condition of the gerbils a facility employee moved the live gerbils to a clean enclosure and gave them part of a potato. These animals were recently weaned and may not have learned yet how to access water from the automatic water nipple. The animals started to eat the potato and appeared more active. Prompt veterinary care may have prevented the death of the three gerbils. The licensee must provide adequate veterinary care as directed by the attending veterinarian for the health and comfort of the animals. Correct by July 17, 2015.

2.40(b)(3) DIRECT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Section 2.40(b)(3) Veterinary Care: There was an enclosure with six gerbils that appeared unthrifty and listless with three dead gerbils. There were two other enclosures with a dead gerbil with five live gerbils. There were five dead Chinese hamsters found in five enclosures: three were housed alone and two were with a live Chinese hamster. Once APHIS officials identified the effected enclosures, the employees moved each of the live animals to clean enclosures. The facility employee taking care of the Chinese hamsters and gerbils informed the APHIS officials that the animals were cleaned once a week and given food. The employee did not mention that the animals were observed daily. Daily observations are either not being performed or are not being performed adequately as evidenced by the unthrifty gerbils and dead animals found on this inspection. All animals must be observed daily to access their health and well-being so that problems with animal health can be addressed by the attending veterinarian in a timely manner. Correct from this day forward.

3.26(b) **DIRECT**

FACILITIES, INDOOR.

Section 3.26(b) Ventilation: The ventilation system for two rolling racks was not in use for 478 Chinese hamsters and their offspring. These racks were designed to have the ventilation system running when animals are housed in the plastic enclosures on the racks. The enclosures and racks were noted to have a buildup of condensation and

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humidity. The food on top of the wire lids was wet and numerous enclosures had moldy feed. Once the APHIS officials identified the effected enclosures, the licensee hooked up the ventilation system. The licensee must ensure that hamsters are provided with adequate ventilation to provide for the health and comfort for the animals so that enclosures do not have a buildup of humidity and condensation. Correct from this day forward.

3.29(a) **DIRECT**

FEEDING.

Section 3.29(a) Feeding: There were about 110 Chinese hamsters with their offspring housed in 55 enclosures with either no food or wet/ moldy food. Hamsters must be provided with sufficient quantities of food that is free of contamination to meet their normal daily requirements. Eating molding food may cause the hamsters to become ill. No food may cause fighting and distress for the hamsters. Both conditions may result in death. The licensee must ensure that sufficient quantities of wholesome uncontaminated food are provided to the hamsters to protect the health of the animals. Correct from this day forward.

3.31(a)(2) DIRECT

SANITATION.

Section 3.31(a)(2) Cleaning and sanitation of primary enclosures: There were 30 Chinese hamsters with offspring housed in 18 enclosures with excessively wet bedding and/or dirty bedding. The excessively wet and/or dirty enclosures had little or no clean dry bedding for the hamsters for standing, nesting or burrowing. There were ten Russian hamsters with offspring housed in five enclosures with excessively wet and dirty bedding. The excessively wet enclosures had the hamsters standing on top of wet soiled bedding. There was no dry bedding for standing, nesting or burrowing. Once APHIS officials identified the effected enclosures, employees moved each animal to clean dry enclosures. Animals housed on wet bedding may become soiled, chilled and/or ill. The licensee must ensure that the animals in wet and/or dirty enclosures are moved to clean dry enclosures to ensure the health and comfort of the animals. Correct from this day forward.

3.31(a)(3)

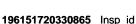
SANITATION.

Section 3.31(a)(3) Cleaning and sanitation of primary enclosures: There were ten previously used guinea pig enclosures with fresh bedding and hay ready to house new guinea pigs arriving at the facility. There was a buildup of a white to brown roughened scale and debris in the corners, on the sides and around the bottom of the enclosures. The cleaning process utilized does not seem effective in removing this buildup. Housing guinea pigs in dirty and used enclosures exposes the animals to potential disease hazards such as bacterial, fungal, and viral diseases. The licensee must ensure that enclosures will be cleaned and sanitized prior to the introduction of guinea pigs into previously occupied enclosures. Correct from this day forward.

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3.32

EMPLOYEES.

Section 3.32 Employees: At this facility one employee is primarily responsible for caring for the 562 Chinese hamsters and 309 gerbils (See citation Section 3.132). During this inspection several direct non-compliances were identified regarding the Chinese hamsters. Daily observations are not being done adequately, Chinese hamsters were housed in enclosures on two racks without adequate ventilation, these hamsters had wet/moldy food or no food, and hamsters were found in wet/dirty enclosures. These conditions pose a significant health risk to the Chinese hamsters and are not within currently accepted husbandry standards. The significant failure to provide an adequate level of care for these animals indicates that there is an insufficient number of employees to care for these animals or that this employee is not sufficiently trained and/or supervised. The licensee must ensure that there are a sufficient number of adequately trained employees present to care for the hamsters so that appropriate animal health and husbandry are maintained. Correct by July 23, 2015.

3.131(a)

SANITATION.

Section 3.131(a) Cleaning of enclosures: There were about 150 gerbils in 18 enclosures with excessively wet bedding and/or dirty bedding. The excessively wet enclosures had the gerbils standing on top of a wet pack of bedding. There was no dry bedding for nesting or burrowing. Once APHIS officials identified the effected enclosures, employees moved each animal to clean dry enclosures. Animals housed on wet dirty bedding may become soiled, chilled and/or ill. The licensee must ensure that the animals in wet and/or dirty enclosures are moved to clean dry enclosures to ensure the health and comfort of the animals. Correct from this day forward.

3.132

EMPLOYEES.

Section 3.132 Employees: At this facility one employee is primarily responsible for caring for the 562 Chinese hamsters (See citation Section 3.32) and 309 gerbils. During this inspection several direct and indirect non-compliances were identified regarding the gerbils. Daily observations are not being done adequately, gerbils were not receiving adequate veterinary care, and gerbils were found in wet/dirty enclosures. These conditions pose a significant health risk to the gerbils and are not within currently accepted husbandry standards. The significant failure to provide an adequate level of care for these animals indicates that there is an insufficient number of employees to care for these animals or that this employee is not sufficiently trained and/or supervised. The licensee must ensure that there are a sufficient number of adequately trained employees present to care for the animals so that appropriate animal health and husbandry are maintained. Correct by July 23, 2015.

This inspection was conducted on July 15, 2015 by Mary Geib, VMO; Robert Markmann, ACI; the facility president and the employees present at the facility. An exit briefing was conducted on July 16, 2015 with the facility president and Mary Geib, VMO.

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Additions	I Inspectors
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Markmann Robert, Animal Care Inspector

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United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 24564 Inspection Date: 15-JUL-15

Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
24564	23-B-0200	004	REAL PETS CORP	15-JUL-15

Count	Scientific Name	Common Name
001320	Cavia porcellus	DOMESTIC GUINEA PIG
000562	Cricetulus griseus	CHINESE HAMSTER
000309	Meriones unguiculatus	MONGOLIAN GERBIL (COMMON PET / RESEARCH VARIETY)
000233	Mesocricetus auratus	SYRIAN / GOLDEN HAMSTER (COMMON PET/RESEARCH TYPE)
000004	Oryctolagus cuniculus	EUROPEAN RABBIT
000330	Phodopus campbelli	CAMPBELLS DWARF HAMSTER
000288	Phodopus roborovskis	ROBOROVSKIS DWARF HAMSTER
000304	Phodopus sungorus	WINTER WHITE RUSSIAN DWARF HAMSTER
003350	Total	