



Inspection Report

Menzies Aviation
Po Box 610330
Dallas, TX 75261

Customer ID: **36153**

Certificate: **74-H-0081**

Site: **SFO**

San Francisco International Airport

Type: **ROUTINE INSPECTION**

Date: **08-OCT-2014**

3.13(c)(3)

REPEAT

CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

Menzies is an Intermediate Handler which operates the cargo office for KLM at SFO. Upon inspection of the crate of a sixteen week old Spinone puppy arriving on a KLM flight to SFO from Rome via Amsterdam, it was discovered that no feeding and watering instructions were attached to the crate. There was a sticker applied in Amsterdam stating that the animal had been fed and watered after arriving there, but it said the animal was last offered food and water on 10/8 at 8:00. Assuming that was 8:00 AM, with the 8 hour time difference, that would have been 12 AM SFO time, thirteen hours previous to the time of inspection at SFO. But this is uncertain, as the information was unclear, and no feeding and watering instructions were provided from the shipper.

Waybill # 074-57280510

Transporters of dogs and cats must ensure that a certification is signed by the consignor that includes written instructions for feeding and watering, and that this information is clearly visible on the primary enclosure so that the animal can be properly cared for during transit. Upon taking possession of a dog or cat in transit, the intermediate handler is assuming the responsibility of ensuring that all animal welfare act regulation requirements are met. The Intermediate Handler should take steps to ensure that the carriers for which they handle animal cargo abide by these requirements.

This same issue was previously cited at this cargo office at SFO on 3/20/14 with an immediate correction date.

An exit interview was conducted with a cargo office representative.

Prepared By: PAMELA SMITH, D V M USDA, APHIS, Animal Care

Date:
14-OCT-2014

Title: VETERINARY MEDICAL OFFICER 6036

Received by Title: CARGO OFFICE REPRESENTATIVE

Date:
14-OCT-2014



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
36153	74-H-0081	SFO	San Francisco International Airport	08-OCT-14

Count	Scientific Name	Common Name
000001	<i>Canis lupus familiaris</i>	DOG PUPPY
000001	Total	