



## Inspection Report

North Pole Associates LLC  
Po Box 1768  
North Pole, NY 12997

Customer ID: **2098**  
Certificate: **21-C-0258**  
Site: 001

NORTH POLE ASSOCIATES LLC

Type: ROUTINE INSPECTION  
Date: 28-JAN-2016

### 2.40(a)(1)

#### ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

A written Program of Veterinary Care was not available for the animals other than reindeer housed at the facility. The facility employs an attending veterinarian for the reindeer, however, there are other species such as rabbits and calves housed at the facility at certain times throughout the year. The facility must work with a veterinarian to develop and document a program of veterinary care for these species, and this must include provisions for parasite control, adequate nutrition, euthanasia and emergency coverage.

\*\*\*\*\*Correct by May 1, 2016

### 2.40(a)(2)

#### ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

A discussion with the facilities Attending Veterinarian revealed that there was an instance in July 2015 where treatment was prescribed for a female reindeer, however, on a follow-up visit the facility had not followed the veterinarians recommendations. Failing to follow the veterinary instructions can cause the animals unnecessary pain and distress. The licensee must ensure that the attending veterinarian has appropriate authority to ensure the provision of adequate veterinary care and to oversee the adequacy of other aspects of animal care.

\*\*\*\*\*Correct from this day forward

### 2.40(b)(1)

#### ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Appropriate restraint equipment for the reindeer is not available at the facility. In the past the facility staff members "manhandle" and manually restrain the reindeer when needed. This can cause unnecessary stress to the animals, and possibly cause an animal to become injured. The attending veterinarian has discussed this necessity with the facility representatives multiple times, however no provisions were ever made in order to make a restraint chute available for physical examinations, routine TB testing and hands-on observations by the husbandry staff. The licensee must ensure that appropriate equipment is provided as part of the program of veterinary care.

Prepared By: KERI LUPO, D V M USDA, APHIS, Animal Care

Date:  
31-JAN-2016

Title: VETERINARY MEDICAL OFFICER 6023

Received by Title: SENT VIA EMAIL

Date:  
31-JAN-2016



## Inspection Report

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\*\*\*\*\*Correct by April 1, 2016

### 2.40(b)(3)

#### ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

A discussion with the Attending Veterinarian revealed that two reindeer died in January 2016 and that the facility did not adequately communicate in order to inform her of both of these events. In addition, daily observations have not been performed consistently of the animals to assess their health and well being. The facility must communicate any health issues to the veterinarian in timely manner so that measures can be taken to relieve pain and suffering, and so that adequate veterinary care can be provided in a timely

\*\*\*\*\*Correct from this day forward

### 3.125(a)

#### FACILITIES, GENERAL.

Jagged and broken edges of the wire fencing was observed in various sections of the fences for both of the reindeer pastures. Jagged and broken edges of wire can possibly injure the animals. The facility must ensure that fencing is kept in good repair.

\*\*\*\*\*Correct by April 1, 2016

### 3.127(b)

#### FACILITIES, OUTDOOR.

There is no shelter provided for six reindeer in an outdoor paddock. This inspection was conducted in January with extreme temperatures and these animals did not have a way to escape the inclement weather. Shelter must be provided to these animals in order to protect them from the sunlight and the inclement weather. The facility must develop a means to provide these animals with shelter.

\*\*\*\*\*Correct by April 1, 2016

### 3.131(b)

#### SANITATION.

A discussion with husbandry personnel and the Attending veterinarian revealed the enclosure for the reindeer had not been sanitized in years, if ever. The facility has recently been having parasite control issues and the attending veterinarian has discussed the need for pasture rotation/sanitization in an effort to reduce parasite burdens for these animals. Measures need to be taken, with the attending vet direction, as to the best means to go about pasture sanitization, either by rotation or mechanical means. Enclosures such as pastures must be sanitized as often as necessary as directed by the attending veterinarian.

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An exit briefing was conducted with the facility representatives.

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## Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
2098	21-C-0258	001	NORTH POLE ASSOCIATES LLC	28-JAN-16

Count	Scientific Name	Common Name
000011	<i>Rangifer tarandus</i>	REINDEER
<b>000011</b>	<b>Total</b>	