



Inspection Report

Lufthansa Cargo Ag
Building 23 North Service Road
Jfk International Airport
Jamaica, NY 11430

Customer ID: **26261**
Certificate: **21-T-0070**
Site: **SFO**
LUFTHANSA CARGO AG

Type: **ROUTINE INSPECTION**
Date: **16-JUN-2015**

3.14(a)(6)

PRIMARY ENCLOSURES USED TO TRANSPORT LIVE DOGS AND CATS.

A large dog was checked at the ticket counter on Lufthansa flight # 0455 to Frankfurt, baggage ticket # 0220369385. The crate had a sticker applied that said "Live Animals" on top, but the writing was quite small, with letters less than 1/2 an inch tall. Primary enclosures should be labeled on top, and one or more sides, with the words "Live Animal" in letters at least one inch in height. Failure to adequately label the primary enclosure could result in improper handling of the animal, which could put its well-being at risk.

To be corrected from this time forward.

3.14(a)(9)

PRIMARY ENCLOSURES USED TO TRANSPORT LIVE DOGS AND CATS.

A large dog was checked at the ticket counter on Lufthansa flight # 0455 to Frankfurt, baggage ticket # 0220369385. The dog, a four month old shepherd, was sitting on the bare plastic floor of the crate, without any bedding or absorbent material. An absorbent material should be present in order to minimize the risk that the animal will be standing / sitting / lying in its own excrement.

Airline personnel accepting animals for transport should assess the animal and primary enclosure, and assure that all requirements are met in order to protect the welfare of the animals.

To be corrected from this time forward.

3.16(a)

FOOD AND WATER REQUIREMENTS.

An adult cat was observed in the international baggage claim area at SFO, upon arrival from Mumbai. Its baggage ticket was # 0220287967. The owner's feeding and watering certification, attached to the primary enclosure, states that the cat was last offered food and water at 10 PM, 5 hours prior to departure. The cat departed Mumbai on flight # 757 the duration was 8 hrs. There was a 3 hour layover in Frankfurt. The cat continued on flight # 454, from Frankfurt to SFO duration 10.5 hours. Upon arrival at SFO the total travel time since the cat was last fed,

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according to the owner's certification, had been 26.5 hours.

The owner's certification regarding feeding and watering instructions, prominently displayed on the carrier, stated that the cat was to be offered food and water in Frankfurt, and upon arrival at SFO. The owner had attached two small bags of food to the carrier - one labeled FRA and the other SFO. The owner, upon retrieving the cat, noted that neither bag had been opened.

Adult dogs and cats in transport must be offered food and water at least once every 24 hours. The owner's feeding and watering instructions should be followed during transport. Failure to provide food, and to follow owner instructions, could be detrimental to the health and well-being of the animal.

To be corrected from this time forward.

An exit interview occurred on the evening of 6/19/15 with a Lufthansa representative at the International Terminal ticket counter.

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
26261	21-T-0070	SFO	LUFTHANSA CARGO AG	16-JUN-15

Count	Scientific Name	Common Name
000001	<i>Canis lupus familiaris</i>	DOG PUPPY
000001	<i>Felis silvestris catus</i>	CAT ADULT
000002	Total	