



Inspection Report

Jacksonville Zoological Society
370 Zoo Parkway
JACKSONVILLE, FL 32218

Customer ID: **3117**

Certificate: **58-C-0002**

Site: 001

JACKSONVILLE ZOOLOGICAL
SOCIETY

Type: ROUTINE INSPECTION

Date: 03-AUG-2021

2.131(b)(1) Critical

Handling of animals.

On Feb 20, 2021, a keeper, while trying to shift two jaguars (a younger male and older female) - that were housed separately - between enclosures, mistakenly opened the wrong shift door. When the keeper realized the door he was trying to open was not moving, he immediately tried close the door he was inadvertently opening. The door was only partly opened when the younger male jaguar squeezed through the opening and attacked the older female. The keeper, along with the help of other keepers, tried to separate the two animals mid-attack using techniques they were trained to use in such circumstances - including fire extinguishers and pepper spray. Once the animals were separated, the female was found unresponsive and died as a result of the attack.

Improper handling, in this case shifting, of animals can affect the well-being of the animal and even lead to injury and/or death. Handling of all animals should be done as carefully as possible in a manner that does not cause trauma and physical harm. In response to the incident, the facility added an additional lock for shifting animals which is used as a tool to have the keepers stop and confirm they are opening the right doors.

Corrected at time of incident

2.131(c)(1) Critical

Prepared By: GERVAIS EDMONDS-WIGGINS
USDA, APHIS, Animal Care

Date:
11-AUG-2021

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Facility Representative

Date:
11-AUG-2021



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Handling of animals.

On Wednesday, July 28, 2021, a zoo patron climbed over the wooden public barrier fence, which was just under 4 ft in height. The distance between the netted enclosure and the barrier was approximately 4 ft as well. There was also plant vegetation, including shrubs with thorns along the leaves, planted between the enclosure and the public barrier fence. The man proceeded to stick one of his arms through the netting of the jaguar's enclosure to play with the animal. The animal hooked its nails into the man's skin on his arm and thus caused several lacerations. The man was able to get his arm free and headed towards the exit unannounced.

Dangerous animals, including large cats, pose a risk for potential injury/harm to themselves and/or humans in an exhibitory setting. Therefore, adequate public barriers are paramount for the safety and well-being of both species. During public exhibition, animals must be handled so there is minimal risk or harm to the animal and the public, with sufficient distance, and/or barriers, between the animal and the general viewing public so as to assure the safety of both parties.

Correct by September 22, 2021

3.101(a)(1)

Facilities, general.

On the third day of inspection, the inspectors found a piece of wood along the top border of the manatee enclosure that was rotting. The wooden plank panel, that was attached to the netting structure as a public barrier, had three holes in it in the areas where the nails were screwed into it to support the netted barrier. Each hole measured anywhere from approximately 2-4 inches in length by 1-1.5 inches wide. If housing facilities are not maintained in good repair, they pose a health and well-being hazard to the animals. Outdoor housing facilities for marine mammals must be structurally sound and must be maintained in good repair to protect the animals therein from injury.

Prepared By: GERVAIS EDMONDS-WIGGINS
USDA, APHIS, Animal Care

Date:
11-AUG-2021

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Facility Representative

Date:
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Correct by: August 19, 2021

This inspection and exit interview were conducted with a facility representative.

Additional Inspectors:

E GONZALEZ, VETERINARY MEDICAL OFFICER

Prepared By: GERVAIS EDMONDS-WIGGINS
USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL
OFFICER

Date:
11-AUG-2021

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Date:
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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
3117	58-C-0002	001	JACKSONVILLE ZOOLOGICAL SOCIETY	03-AUG-2021

Count	Scientific Name	Common Name
000003	<i>Tragelaphus strepsiceros</i>	GREATER KUDU
000003	<i>Cephalophus silvicultor</i>	YELLOW-BACKED DUIKER
000001	<i>Echinops telfairi</i>	LESSER MADAGASCAR HEDGEHOG TENREC
000003	<i>Loxodonta africana</i>	AFRICAN ELEPHANT
000001	<i>Choloepus hoffmanni</i>	HOFFMANN'S TWO-TOED SLOTH
000002	<i>Myrmecophaga tridactyla</i>	GIANT ANTEATER
000006	<i>Varecia variegata</i>	BLACK-AND-WHITE RUFFED LEMUR
000007	<i>Colobus angolensis</i>	ANGOLAN COLOBUS
000012	<i>Gorilla gorilla</i>	WESTERN GORILLA
000002	<i>Chinchilla lanigera</i>	CHINCHILLA (DOMESTICATED)
000002	<i>Hydrochaeris hydrochaeris</i>	CAPYBARA
000038	<i>Eidolon helvum</i>	STRAW-COLOURED FRUIT BAT
000025	<i>Carollia perspicillata</i>	SEBA'S SHORT-TAILED BAT
000001	<i>Acinonyx jubatus</i>	CHEETAH
000001	<i>Lynx rufus</i>	BOBCAT
000004	<i>Panthera onca</i>	JAGUAR
000004	<i>Panthera tigris</i>	TIGER
000002	<i>Lemur catta</i>	RING-TAILED LEMUR
000007	<i>Saguinus oedipus</i>	COTTON-TOP TAMARIN
000009	<i>Saimiri sciureus</i>	COMMON SQUIRREL MONKEY
000008	<i>Mandrillus sphinx</i>	MANDRILL
000005	<i>Colobus guereza</i>	EASTERN BLACK-AND-WHITE COLOBUS / GUEREZA
000002	<i>Symphalangus syndactylus</i>	SIAMANG
000013	<i>Pan paniscus</i>	PYGMY CHIMPANZEE / BONOBO
000007	<i>Heterocephalus glaber</i>	NAKED MOLE-RAT
000004	<i>Panthera leo</i>	LION
000002	<i>Canis latrans</i>	COYOTE
000007	<i>Aonyx cinereus</i>	ORIENTAL SMALL-CLAWED OTTER
000003	<i>Equus grevyi</i>	GREVY'S ZEBRA
000002	<i>Babyrousa babyrussa</i>	BABIRUSA
000006	<i>Sus cebifrons</i>	VISAYAN WARTY PIG
000003	<i>Alouatta caraya</i>	BLACK HOWLER
000002	<i>Ursus americanus</i>	NORTH AMERICAN BLACK BEAR
000009	<i>Pteronura brasiliensis</i>	GIANT OTTER
000003	<i>Ceratotherium simum</i>	WHITE RHINOCEROS
000003	<i>Phacochoerus africanus</i>	WARTHOG
000009	<i>Giraffa camelopardalis</i>	GIRAFFE
000001	<i>Oreotragus oreotragus</i>	KLIPSPRINGER
000005	<i>Tragelaphus eurycerus</i>	BONGO
000006	<i>Capra hircus</i>	DOMESTIC GOAT
000002	<i>Orycteropus afer</i>	AARDVARK
000002	<i>Trichechus manatus</i>	CARIBBEAN MANATEE
000002	<i>Eulemur flavifrons</i>	BLUE-EYED BLACK LEMUR / SCLATER'S LEMUR
000002	<i>Propithecus coquereli</i>	COQUEREL'S SIFAKA



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000002	<i>Coendou prehensilis</i>		PREHENSILE-TAILED PORCUPINE	
000002	<i>Eulemur mongoz</i>		MONGOOSE LEMUR	
000006	<i>Cavia porcellus</i>		DOMESTIC GUINEA PIG	
000001	<i>Oryctolagus cuniculus</i>		DOMESTIC RABBIT / EUROPEAN RABBIT	
000012	<i>Desmodus rotundus</i>		COMMON VAMPIRE BAT	
000019	<i>Artibeus jamaicensis</i>		JAMAICAN FRUIT-EATING BAT / JAMAICAN FRUIT BAT	
000283	Total			