



## Inspection Report

---

ZOETIS LLC  
10 Sylvan Way  
PARSIPPANY, NJ 07054

Customer ID: **334734**  
Certificate: **22-R-0155**  
Site: 002  
ZOETIS GLOBAL  
MANUFACTURING AND SUPPLY

Type: ROUTINE INSPECTION  
Date: 24-AUG-2022

---

### 3.10(a) Critical

#### Watering

##### 3.10(a) Critical

On February 18, 2022, it was discovered that 20 dogs housed in the same enclosure had been without water for up to 24 hours. The dogs arrived at the facility on February 17, 2022, at 7:28 am. Prearrival checks showed water was flowing to the enclosure. But at the 9:00 am check the next day, it was discovered that there was no water pressure to the water supply for the enclosure. Two open valves in the water line were found to be the cause of the loss of pressure. All dogs were examined, and 25% were found to be between 5 and 10% dehydrated. All dogs received treatment with fluids and supplemental wet food and all fully recovered.

On May 6, 2022, 4 dogs sharing the same enclosure were found to be without water. An employee discovered the problem when they heard water running. The water line to the enclosure had become disconnected. The waterline was immediately reconnected. The dogs had been checked about an hour earlier and the water connection was fine. All dogs were examined by veterinary staff, were healthy, and no treatment was necessary.

Since these incidents, the facility has increased their daily monitoring of the water system to go beyond the previous twice daily checks of fixtures (waterers inside the enclosures). Now those twice daily observations include checks of connections between the enclosure and main water lines and checking valves in the line. Photographs of what the correct valve

---

Prepared By: WILLIAM JANECKE  
USDA, APHIS, Animal Care  
Title: VETERINARY MEDICAL  
OFFICER

Date:  
01-SEP-2022

Received by Title: Facility Representative

Date:  
01-SEP-2022



## Inspection Report

---

positions should be have also been posted in the rooms. There are plans to install "quick connect" connections which automatically stop water flow when not connected and investigations into electronic methods of constantly monitoring water flow are also underway.

Potable water, essential for the health and wellbeing of dogs, must be continuously available.

This inspection and exit interview were conducted with a facility representative.

---

**Prepared By:** WILLIAM JANECKE  
USDA, APHIS, Animal Care

**Title:** VETERINARY MEDICAL  
OFFICER

**Date:**  
01-SEP-2022

**Received by Title:** Facility Representative

**Date:**  
01-SEP-2022



### Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
334734	22-R-0155	002	ZOETIS GLOBAL MANUFACTURING AND SUPPLY	24-AUG-2022

Count	Scientific Name	Common Name
000095	<i>Canis lupus familiaris</i>	DOG ADULT
000012	<i>Felis silvestris catus</i>	CAT ADULT
000327	<i>Cavia porcellus</i>	DOMESTIC GUINEA PIG
002009	<i>Mesocricetus auratus</i>	SYRIAN / GOLDEN HAMSTER (COMMON PET/RESEARCH TYPE)
000423	<i>Oryctolagus cuniculus</i>	DOMESTIC RABBIT / EUROPEAN RABBIT
002866	<b>Total</b>	