



Inspection Report

Wilstem Inc.
PO Box 88
French Lick, IN 47432

Customer ID: **501298**
Certificate: **32-C-0265**
Site: 001
Wilstem Inc.

Type: ROUTINE INSPECTION
Date: 27-FEB-2024

2.131(c)(1) Critical

Handling of animals.

On February 11, 2024, during an unscheduled otter encounter at the facility, a guest was bitten on the right cheek by Opal, the female otter. According to the facility, the incident occurred when one of the employees was not following the facility's handling protocols and was holding Opal to close to one of the guests. The otter then launched and bit the guest in the right cheek and resulted in wounds that broke the skin.

Inadequate handling or control of animals during public interactions can lead to injury of the public and the animals. Additionally, animals involved in injuring the public could be at risk of euthanasia.

The facility must ensure that animals are handled so there is minimal risk of harm to the animal and to the public, with sufficient distance and/or barriers between the animal and the general viewing public to assure the safety of animals and the public during exhibition and/or encounters.

To be corrected from this day forward.

This inspection and exit interview were conducted with facility representative.

Additional Inspectors:

REBECCA NANNEY, VETERINARY MEDICAL OFFICER

Prepared By: SHEYDANIS DIAZMARTINEZ
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL
OFFICER

Date:
11-MAR-2024

Received by Title: Facility Representative

Date:
11-MAR-2024



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
501298	32-C-0265	001	Wilstem Inc.	27-FEB-2024

Count	Scientific Name	Common Name
000026	<i>Lama glama</i>	LLAMA
000002	<i>Giraffa camelopardalis</i>	GIRAFFE
000018	<i>Osphranter rufus</i>	RED KANGAROO
000024	<i>Bos taurus</i>	CATTLE / COW / OX / WATUSI
000021	<i>Capra hircus</i>	DOMESTIC GOAT
000007	<i>Equus quagga</i>	BURCHELL'S / GRANT'S / CHAPMAN'S / PLAINS ZEBRA
000001	<i>Equus asinus asinus</i>	DONKEY / BURRO / ASS
000004	<i>Camelus dromedarius</i>	DROMEDARY CAMEL
000016	<i>Boselaphus tragocamelus</i>	NILGAI
000022	<i>Dama dama</i>	FALLOW DEER
000007	<i>Taurotragus oryx</i>	COMMON ELAND
000019	<i>Bison bison</i>	AMERICAN BISON
000002	<i>Choloepus hoffmanni</i>	HOFFMANN'S TWO-TOED SLOTH
000010	<i>Cervus canadensis</i>	ELK / WAPITI
000005	<i>Saguinus oedipus</i>	COTTON-TOP TAMARIN
000017	<i>Ammotragus lervia</i>	BARBARY SHEEP
000005	<i>Saimiri sciureus</i>	COMMON SQUIRREL MONKEY
000004	<i>Aonyx cinereus</i>	ORIENTAL SMALL-CLAWED OTTER
000001	<i>Arctictis binturong</i>	BINTURONG
000001	<i>Tolypeutes matacus</i>	SOUTHERN THREE-BANDED ARMADILLO
000001	<i>Varecia rubra</i>	RED RUFFED LEMUR
000031	<i>Dromaius novaehollandiae</i>	EMU
000001	<i>Psittacus erithacus</i>	CONGO AFRICAN GREY PARROT / GRAY PARROT
000003	<i>Struthio camelus</i>	COMMON OSTRICH
000001	<i>Varecia variegata</i>	BLACK-AND-WHITE RUFFED LEMUR
000249	Total	