



## Inspection Report

Joseph Gentile  
26 Waverly St  
Everett, MA 02149

Customer ID: **6011918**  
Certificate: **14-B-0053**  
Site: 001  
Joseph Gentile

Type: ROUTINE INSPECTION  
Date: 23-JUN-2025

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**2.40(b)(2)**                      **Direct**                      **Repeat**

**Attending veterinarian and adequate veterinary care (dealers and exhibitors).**

One scarlet macaw still has a severely overgrown beak that is crossed over to such an extent that it no longer allows for a normal occlusion. Additionally, one hyacinth macaw still has a moderately overgrown beak that has not yet impacted its occlusion. Overgrown beaks may impact a bird's ability to eat and drink appropriately, which can be detrimental to their health and well-being.

The facility must establish and maintain programs of veterinary care that include the use of appropriate methods to prevent, control, diagnose and treat diseases and injuries. The facility must correct this issue by having a licensed veterinarian evaluate the animals and must follow all treatment plans as recommended by the veterinarian. The facility has still failed to satisfactorily correct this previously identified issue at the time of inspection.

**2.40(b)(3)**                      **Direct**                      **Repeat**

**Attending veterinarian and adequate veterinary care (dealers and exhibitors).**

Two red rumped parakeets still exhibited mild head wounds that may be attributed to feather and skin plucking related to breeding behavior. Although the wounds have healed to a certain extent, these birds have not been evaluated by a veterinarian at the time of the inspection. These wounds may be causing pain and distress and could render the birds susceptible to skin infections.

Additionally, one parrotlet was observed during the inspection still exhibiting mildly elevated respiration and has not yet been examined by a veterinarian. This behavior may indicate an underlying medical issue that requires veterinary care.

The facility must ensure that daily observations are performed on all animals to assess their health and well-being and communicate any problems of animal health, behavior, and well-being to the attending veterinarian in a timely manner. The facility must correct this issue by having a licensed veterinarian evaluate the animals and must follow all treatment plans as recommended by the veterinarian. The facility has still failed to satisfactorily correct this previously identified issue at the time of inspection.

**3.126(a)**                      **Direct**

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**Prepared By:** MICHAEL BROOKS  
USDA, APHIS, Animal Care  
**Title:** VETERINARY MEDICAL OFFICER

**Date:**  
23-JUN-2025

**Received by Title:** Facility Representative

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### Facilities, indoor.

One chinchilla appeared to be mildly lethargic and was laterally recumbent for a brief period of time. Additionally, the ambient temperature in the facility was measured between 83.2- and 84.4-degrees Fahrenheit, which is above the optimal temperature range for this species. No supplemental cooling sources were provided initially despite the high temperature but were provided at the request of an APHIS official. Although the animal noted above began to behave more normally with time, the initial behavior and measured temperature are highly suggestive of heat stress, a potentially dangerous condition.

The facility must ensure that the temperature in indoor housing facilities is sufficiently regulated by heating or cooling to protect the animals from the extremes of temperature, to provide for their health and to prevent discomfort. The facility must correct this issue by ensuring that the chinchillas are provided with sufficient cooling to prevent heat stress at all times. Correct by June 24, 2025.

This inspection and exit interview were conducted with a facility representative.

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USDA, APHIS, Animal Care  
**Title:** VETERINARY MEDICAL  
OFFICER

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### Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
6011918	14-B-0053	001	Joseph Gentile	23-JUN-2025

Count	Scientific Name	Common Name
000004	<i>Chinchilla lanigera</i>	CHINCHILLA
000001	<i>Anodorhynchus hyacinthinus</i>	HYACINTH MACAW
000001	<i>Psittacus erithacus</i>	CONGO AFRICAN GREY PARROT / GRAY PARROT
000001	<i>Ara macao</i>	SCARLET MACAW
000001	<i>Forpus coelestis</i>	PACIFIC PARROTLET / CELESTIAL PARROTLET / LESSON'S PARROTLET
000003	<i>Psephotus haematonotus</i>	RED-RUMPED PARROT
000001	<i>Atelerix albiventris</i>	FOUR-TOED HEDGEHOG
000011	<i>Rattus norvegicus</i>	NORWAY RAT / LAB RAT (COMMON RESEARCH/PET VARIETY)
000050	<i>Mus musculus</i>	HOUSE MOUSE / LAB MOUSE
000001	<i>Nymphicus hollandicus</i>	COCKATIEL
000001	<i>Melopsittacus undulatus</i>	BUDGERIGAR / BUDGIE / COMMON PARAKEET / SHELL PARAKEET
000075	<b>Total</b>	