



Inspection Report

United Airlines Inc
233 S Wacker Drive
Chicago, IL 60606

Customer ID: 647
Certificate: 33-T-0011
Site: HNL
HONOLULU

Type: ROUTINE INSPECTION
Date: 19-SEP-2015

2.125

INFORMATION AS TO BUSINESS; FURNISHING OF SAME BY DEALERS, EXHIBITORS, OPERATORS OF AUCTION SALES, INTERMEDIATE HANDLERS, AND CARRIERS.

The United Airline representatives at Honolulu International Airport were asked repeatedly for records regarding the escape of a cat in their care. Initially there was an on-site visit at HNL on 9-19-15 regarding this incident, followed by email correspondence and five phone conversations. During these interactions the registrant's representatives were asked to provide an account of what occurred when the cat escaped, what corrective actions have been taken, and any records related to the incident. Despite these repeated attempts, no information was provided to APHIS, as of 10/9/15.

The registrant is required to furnish information to any APHIS official upon request. The information should be provided in a timely manner. Failure to cooperate with APHIS regarding animal handling could impede APHIS's ability to evaluate whether the welfare of the animals is being adequately addressed, and whether handling is in compliance with AWA regulations.

To be corrected from this time forward.

3.19(b)

HANDLING.

In approximately January, 2014, a cat named "Bogie" escaped from its kennel while under the care of United Airlines Cargo personnel at the Honolulu International Airport.

After the cat was recovered, a United spokesperson issued the following statement to the press:

"Our agents were working to secure the door of the kennel with plastic ties to ensure Bogie 's safety throughout the flight. However, during this process the cat escaped from his kennel..."

The cat was missing for approximately 19 months, and was then recovered near the airport, and returned to his owners.

Prepared By: PAMELA SMITH, D V M USDA, APHIS, Animal Care

Date:
09-OCT-2015

Title: VETERINARY MEDICAL OFFICER 6036

Received by Title: CERT MAIL # 70151730000236324606

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During transit, animals should be handled in a manner that protects their well-being and minimizes distress. Steps should be taken to ensure that personnel are adequately trained and protocols are in effect to prevent any similar incidents.

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An exit briefing was given over the phone.

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
647	33-T-0011	HNL	HONOLULU	19-SEP-15

No Animals were Inspected.

Count	Scientific Name	Common Name
000000	NONE	NONE
000000	Total	