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### **Inspection Report**

Customer ID: 36882 Zoomars

Certificate: 93-C-0765 31791 Los Rios Street

San Juan Capistrano, CA 92675 Site: 001 **700MARS** 

> Type: ROUTINE INSPECTION

10-MAR-2020 Date:

2.8

#### NOTIFICATION OF CHANGE OF NAME, ADDRESS, CONTROL, OR OWNERSHIP OF BUSINESS.

Following the inspection, information was provided that Zoomars Inc. had been sold to new owners, effective 13-JANUARY-2020 (currently Zoomars LLC). A letter was emailed to the Regional Office on 18-MARCH-2020.

A licensee shall promptly notify the AC Regional Director by certified mail of any change in the name, address, management, or substantial control or ownership of his business or operation, or of any additional sites, within 10 days of any change.

CORRECTED ON: 18-MARCH-2020

#### 2.40(b)(2) **CRITICAL**

#### ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

On the afternoon of Saturday, 7-MARCH-2020, a guinea pig was transferred to an off-exhibit area with reported symptoms of a, "major wound on back, infection," and a dose of antibiotic was administered. On this day, the veterinarian was not contacted, and there is no written guidance from an attending veterinarian to authorize treatment. On the morning of Sunday, 8-MARCH-2020, the guinea pig was noted to be "rapidly declining," with written instructions to, "keep comfortable." Food and water were provided, and the enclosure was spot-cleaned, but a veterinarian was not contacted, and no additional treatments were administered. The animal was not seen by a veterinarian until Monday, 9-MARCH-2020, when the animal was euthanized. Available staff were unable to explain how the injury occurred, and the Animal Care Manager explained that their typical guinea pig veterinarian is closed on Sundays.

The licensee must ensure that all animals showing signs of illness or injury are evaluated in a timely manner, and receive adequate veterinary care. Daily observations of animals must include a mechanism for communication of pertinent findings, to ensure that timely and accurate information is conveyed to the attending veterinarian, and that health issues are addressed in a timely manner to minimize pain and distress. A complete Program of Veterinary Care must include the availability of emergency, weekend, and holiday care. Delays in evaluation and treatment can jeopardize the animals' health and welfare.

Prepared By: WHITE AMANDA, D V M USDA, APHIS, Animal Care Date: 19-MAR-2020

Title: VETERINARY MEDICAL OFFICER 6131

Received by Title: SENT VIA ELECTRONIC MAIL Date:

19-MAR-2020

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### **Inspection Report**

Corrected from this date forward, by ensuring that all animals at the facility are provided adequate veterinary care, including provisions for emergency, weekend, and holiday care.

#### 3.31(c)

#### SANITATION.

Upon entering a storage shed containing bags of guinea pig feed, a medium-sized rodent was observed running across stored items. Numerous rodent droppings were also noted alongside a bag of guinea pig feed. At least one (1) bag of guinea pig feed showed evidence of rodent contamination, with several holes chewed through the bag. There was no evidence that contaminated feed was fed the guinea pigs. Although unused rodent traps were available on-site, no pest control devices were present in the shed, and there did not appear to be an active pest control program.

Failure to establish and maintain an effective pest control program may expose animals to illness and disease hazards.

There is no mechanism in place for the control of rodent pests. An effective pest control program must be established and maintained.

CORRECT BY: 10-APRIL-2020

#### 3.58(a)

#### CLASSIFICATION AND SEPARATION.

Eight (8) rabbits were housed with six (6) guinea pigs in a large, sheltered, primary enclosure.

Rabbits shall not be housed in the same primary enclosure with any other species of animals unless required for scientific reasons. Housing rabbits with other species of animals can stress the rabbits and increase the chance of injury or illness.

The rabbits must be maintained in an appropriate primary enclosure containing only rabbits.

CORRECTED ON: 10-MARCH-2020; Following inspection, the six (6) guinea pigs were transferred off-premises.

Exit interview was conducted with facility representatives via telephone on 18-MARCH-2020.

Prepared By: WHITE AMANDA, D V M USDA, APHIS, Animal Care Date:

Title: VETERINARY MEDICAL OFFICER 6131

Received by Title: SENT VIA ELECTRONIC MAIL

Date: 19-MAR-2020

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# United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 36882 Inspection Date: 10-MAR-20

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
36882	93-C-0765	001	ZOOMARS	10-MAR-20

Count	Scientific Name	Common Name
000001	Bos taurus	CATTLE / COW / OX / WATUSI
000013	Capra hircus	DOMESTIC GOAT
000104	Cavia porcellus	DOMESTIC GUINEA PIG
000001	Lama glama	LLAMA
000001	Lama pacos	ALPACA
800000	Oryctolagus cuniculus	DOMESTIC RABBIT / EUROPEAN RABBIT
000001	Ovis aries aries	SHEEP INCLUDING ALL DOMESTIC BREEDS
000002	Sus scrofa domestica	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000131	Total	