



Inspection Report

Envoy Air Inc.

4333 Amon Carter Blvd. 5310 Hdq1

Fort Worth, TX 76155

Customer ID: **1612**

Certificate: **74-T-0041**

Site: DFW

Envoy Air Inc.

Type: ROUTINE INSPECTION

Date: 20-JUN-2017

3.19(a)

HANDLING.

At the time of this inspection, June 20, 2017 at approximately 10:30 am at the American Priority Parcel center at Dallas/Ft Worth International Airport, two employees were trying to determine why 2 cats had been left in their covered outdoor area that morning by American Eagle/Envoy Air. Apparently these cats had arrived on American Airlines flight 387 from Honolulu at 6:20 am that morning. They were scheduled to connect with an American Eagle flight chartered by Envoy Air for El Paso, TX. It appears the flight going to El Paso had problems with the cargo area and could not take animals. Instead of keeping the cats at Envoy and rescheduling them as soon as possible as per their SOP's they took the animals to Priority Parcel and left them with no explanation.

Any entity subject to the Animal Welfare regulations who transports animals must do so as quickly and efficiently as possible. Taking animals to another carrier that has no way of tracking the animals in their computer system and leaving them with no explanation is not transporting animals quickly and efficiently.

Envoy Air needs to ensure their SOP's for transporting animals are being followed. If the animals need to go to another facility for temperature or other reasons that should be communicated to the other carrier prior to delivery of the animals.

To be corrected by: June 30, 2017

This inspection and exit interview were conducted with facility representatives.

Prepared By: DIGESUALDO CYNTHIA, D V M USDA, APHIS, Animal Care

Date:
25-JUN-2017

Title: VETERINARY MEDICAL OFFICER 5055

Received by Title: 7011 2970 0003 6698 5385

Date:
25-JUN-2017



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
1612	74-T-0041	DFW	Envoy Air Inc.	20-JUN-17

Count	Scientific Name	Common Name
000002	<i>Felis silvestris catus</i>	CAT ADULT
000002	Total	