



Inspection Report

Zootastic of Lake Norman Inc
448 PILCH ROAD
TROUTMAN, NC 28166

Customer ID: **44266**

Certificate: **55-C-0272**

Site: 001

ZOOTASTIC OF LAKE NORMAN
INC

Type: ROUTINE INSPECTION

Date: 18-MAY-2023

2.131(d)(2)

Handling of animals.

Three instances of patrons interacting with animals without an attendant present were observed during this inspection.

-Two groups of patrons were observed interacting with the animals in the petting zoo area containing goats, alpacas, zebu and donkeys.

-One group of patrons was observed interacting with the adult giraffe in the back area where a sufficient barrier was not in place to prevent this interaction.

Allowing patrons to have direct public contact with animals without having an attendant present puts both the animals and the public at risk of harm or injury. The regulations state that a responsible, knowledgeable, and readily identifiable employee or attendant must be present at all times during periods of public contact. Correct by May 19, 2023.

3.125(a)

Repeat

Facilities, general.

The elevated wood plank platform in the caracal enclosure has multiple warped boards, allowing the platform to be unstable and serve as a paw entrapment area if the caracals try to use this platform to reach the elevated den area.

Unstable platforms can allow the animals to be injured. The regulations state that the outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury.

Prepared By: MARY ANN MCBRIDE

USDA, APHIS, Animal Care

Date:

22-MAY-2023

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Licensee

Date:

22-MAY-2023



Inspection Report

3.131(a)

Repeat

Sanitation.

Several enclosures exhibited signs of insufficient cleaning and sanitization.

--The enclosure housing 3 African Crested Porcupines and 4 prairie dogs exhibited a lack of adequate sanitation. The concrete floor was covered by about a 1/4 inch of grimey build-up and debris, the walls were unclean, and the two feed troughs were coated with brown buildup and contained wilted vegetables. The employee indicated that the food was left over from the day before.

--The enclosure housing two giant anteaters had multiple areas coated in brown debris, including the floor and walls.

--The area in the giraffe enclosure where the giraffes stick their heads through to engage with patrons showed evidence of brown build-up and grime.

Not conducting effective daily cleaning can lead to build up of material that can promote disease-causing organisms and allow pests to proliferate. The regulations state that excreta shall be removed from primary enclosures as often as necessary to prevent contamination of the animals contained therein and to minimize disease hazards and to reduce odors.

This inspection and exit interview were conducted with facility representatives.

Prepared By: MARY ANN MCBRIDE
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL
OFFICER

Date:
22-MAY-2023

Received by Title: Licensee

Date:
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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
44266	55-C-0272	001	ZOOTASTIC OF LAKE NORMAN INC	18-MAY-2023

Count	Scientific Name	Common Name
000004	<i>Varecia variegata</i>	BLACK-AND-WHITE RUFFED LEMUR
000002	<i>Ateles chamek</i>	BLACK SPIDER MONKEY
000004	<i>Hylobates lar</i>	LAR GIBBON
000044	<i>Bos taurus</i>	CATTLE / COW / OX / WATUSI
000044	<i>Capra hircus</i>	DOMESTIC GOAT
000005	<i>Sus scrofa domestica</i>	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000048	<i>Ovis aries aries</i>	SHEEP INCLUDING ALL DOMESTIC BREEDS
000004	<i>Vulpes zerda</i>	FENNEC FOX
000003	<i>Canis lupus</i>	GRAY WOLF / GREY WOLF / TIMBER WOLF
000002	<i>Panthera pardus</i>	LEOPARD
000005	<i>Panthera leo</i>	LION
000003	<i>Puma concolor</i>	PUMA / MOUNTAIN LION / COUGAR
000003	<i>Leptailurus serval</i>	SERVAL
000003	<i>Lynx lynx</i>	NORTHERN/EURASIAN LYNX
000005	<i>Panthera tigris</i>	TIGER
000002	<i>Dolichotis patagonum</i>	PATAGONIAN CAVY / MARA
000004	<i>Cynomys ludovicianus</i>	BLACK-TAILED PRAIRIE DOG
000032	<i>Antilope cervicapra</i>	BLACKBUCK
000004	<i>Kobus ellipsiprymnus</i>	COMMON WATERBUCK
000009	<i>Oryx dammah</i>	SCIMITAR-HORNED ORYX
000002	<i>Oryx gazella</i>	GEMSBOK
000007	<i>Taurotragus oryx</i>	COMMON ELAND
000001	<i>Camelus bactrianus</i>	BACTRIAN CAMEL
000001	<i>Camelus dromedarius</i>	DROMEDARY CAMEL
000011	<i>Axis axis</i>	AXIS DEER / SPOTTED DEER / CHITAL
000110	<i>Dama dama</i>	FALLOW DEER
000010	<i>Elaphurus davidianus</i>	PERE DAVID'S DEER
000002	<i>Odocoileus virginianus</i>	WHITE-TAILED DEER
000016	<i>Equus quagga</i>	BURCHELL'S / GRANT'S / CHAPMAN'S / PLAINS ZEBRA
000024	<i>Ammotragus lervia</i>	BARBARY SHEEP
000003	<i>Bos grunniens</i>	YAK
000013	<i>Boselaphus tragocamelus</i>	NILGAI
000008	<i>Bubalus bubalis</i>	ASIATIC WATER BUFFALO
000027	<i>Bison bison</i>	AMERICAN BISON
000024	<i>Lama glama</i>	LLAMA
000015	<i>Lama pacos</i>	ALPACA
000002	<i>Arctictis binturong</i>	BINTURONG
000004	<i>Giraffa camelopardalis</i>	GIRAFFE
000003	<i>Crocuta crocuta</i>	SPOTTED HYENA
000012	<i>Osphranter rufus</i>	RED KANGAROO
000006	<i>Choloepus hoffmanni</i>	HOFFMANN'S TWO-TOED SLOTH
000015	<i>Bos primigenius indicus</i>	ZEBU
000008	<i>Varecia rubra</i>	RED RUFFED LEMUR
000007	<i>Cervus canadensis</i>	ELK / WAPITI
000001	<i>Ursus arctos syriacus</i>	SYRIAN BROWN BEAR
000027	<i>Lemur catta</i>	RING-TAILED LEMUR
000003	<i>Panthera leo X P. tigris</i>	LION X TIGER HYBRID / LIGER / TIGON
000002	<i>Caracal caracal</i>	CARACAL
000001	<i>Symphalangus syndactylus</i>	SIAMANG



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44266	55-C-0272	001	ZOOTASTIC OF LAKE NORMAN INC	18-MAY-2023
000003	<i>Hystrix cristata</i>		AFRICAN CRESTED PORCUPINE	
000002	<i>Tolypeutes tricinctus</i>		BRAZILIAN THREE-BANDED ARMADILLO	
000001	<i>Acinonyx jubatus</i>		CHEETAH	
000034	<i>Cervus nippon</i>		SIKA DEER	
000003	<i>Myrmecophaga tridactyla</i>		GIANT ANTEATER	
000004	<i>Sapajus appella</i>		BROWN CAPUCHIN / TUFTED CAPUCHIN	
000002	<i>Cercopithecus neglectus</i>		DE BRAZZA'S MONKEY	
000002	<i>Aonyx cinereus</i>		ORIENTAL SMALL-CLAWED OTTER	
000002	<i>Hydrochaeris hydrochaeris</i>		CAPYBARA	
000002	<i>Tapirus terrestris</i>		SOUTH AMERICAN TAPIR	
000004	<i>Connochaetes taurinus</i>		BRINDLED WILDEBEEST	
000016	<i>Saimiri sciureus</i>		COMMON SQUIRREL MONKEY	
000001	<i>Melursus ursinus</i>		SLOTH BEAR	
000002	<i>Nasua olivacea</i>		MOUNTAIN COATI	
000001	<i>Aepyceros melampus</i>		IMPALA	
000002	<i>Potos flavus</i>		KINKAJOU	
000001	<i>Alouatta caraya</i>		BLACK HOWLER	
000001	<i>Procyon lotor</i>		RACCOON	
000001	<i>Tamandua tetradactyla</i>		SOUTHERN TAMANDUA	
000001	<i>Potamochoerus porcus</i>		RED RIVER HOG	
000001	<i>Bos frontalis</i>		GAYAL/GAUR	
000004	<i>Bos javanicus</i>		BANTENG	
000685	Total			