



Inspection Report

Zootastic of Lake Norman Inc
448 PILCH ROAD
TROUTMAN, NC 28166

Customer ID: **44266**

Certificate: **55-C-0272**

Site: 001

ZOOTASTIC OF LAKE NORMAN
INC

Type: FOCUSED INSPECTION

Date: 14-SEP-2023

3.87(a)(3)

Primary enclosures used to transport nonhuman primates.

The 4 transport enclosures used for 3 squirrel monkeys and 1 common marmoset had standard wire frame doors with wide enough spaces that allowed the non-human primates to extend their hands and arms outside the transport enclosure. One of the squirrel monkeys was observed frequently putting its arms through the openings in the door. Nonhuman primates that can put body parts through openings in the sides/doors of their transport crates may become injured during transport or may injure nearby animals. Correct for all future transports by using only crates that prevent the animals from putting their body parts outside of the crate. Correct by 9/30/23.

3.87(f)

Primary enclosures used to transport nonhuman primates.

The 4 transport enclosures used for 3 squirrel monkeys and 1 common marmoset were not labelled with "live animal" or "wild animal" signage and did not have directional arrows or markings indicating the correct upright position of the enclosure. A lack of clear markings can inhibit correct handling and cage orientation by first responders in the event of an emergency. Correct for all future transports by ensuring that the top and on one or more sides of transport enclosures are marked with the words "Wild Animals" or "Live Animals" in letters at least 1 inch (2.5 cm) high, with arrows or other markings to indicate the correct upright position of the primary enclosure. Correct by 30-September-2023.

3.137(a)

Primary enclosures used to transport live animals.

Animals were transported in enclosures did not have projecting rims, adequate ventilation, or handles. Two sugar gliders were transported in an enclosure that had ventilation openings only on the top, and not on the sides. An African crested porcupine was transported in a wire enclosure that lacked handles and projecting rims. A lack of ventilation openings, projecting rims, and handholds on transport enclosures can impair ventilation during transport, and can result in unintentional contact between handlers and the animals during transport. Correct for all future transports by ensuring that all primary transport enclosures for subpart F animals have projecting rims or other devices on the outer walls to prevent obstruction of ventilation openings, provide the animals with adequate ventilation openings on the sides of the enclosures, and provide adequate handholds for lifting enclosures. Correct by 30-September-2023.

Prepared By: DIANA CARE

USDA, APHIS, Animal Care

Date:

16-JAN-2024

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Licensee

Date:

16-JAN-2024



Inspection Report

3.137(e)

Primary enclosures used to transport live animals.

Animals including an African crested porcupine, 2 sugar gliders, and 1 coati were transported in enclosures that lacked "live animal" or "wild animal" signage and did not have directional arrows or markings indicating the correct upright position of the enclosure. A lack of clear markings can inhibit correct handling and cage orientation by first responders in the event of an emergency. Correct for all future transports by ensuring that the top and on one or more sides of transport enclosures are marked with the words "Wild Animals" or "Live Animals" in letters at least 1 inch (2.5 cm) high, with arrows or other markings to indicate the correct upright position of the primary enclosure. Correct by 30-September-2023.

3.36(g)

Primary enclosures used to transport live guinea pigs and hamsters.

At least 6 guinea pigs were transported in enclosures that lacked "live animal" signage and did not have directional arrows or markings indicating the correct upright position of the enclosure. A lack of clear markings can inhibit correct handling and cage orientation by first responders in the event of an emergency. Correct for all future transports by ensuring that the top and on one or more sides of transport enclosures are marked with the words "Wild Animals" in letters at least 1 inch (2.5 cm) high, with arrows or other markings to indicate the correct upright position of the primary enclosure. Correct by 30-September-2023.

This inspection and exit interview were conducted with facility representatives. This inspection was conducted in Mt. Hope, Ohio.

Additional Inspectors:

Charles Palmer, VETERINARY MEDICAL OFFICER

Mark Sanderbeck, ANIMAL CARE INSPECTOR

Lauren Murphy, VETERINARY MEDICAL OFFICER

Jonathan Tomkovitch, VETERINARY MEDICAL OFFICER

Prepared By: DIANA CARE

USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL
OFFICER

Date:

16-JAN-2024

Received by Title: Licensee

Date:

16-JAN-2024



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
44266	55-C-0272	001	ZOOTASTIC OF LAKE NORMAN INC	14-SEP-2023

Count	Scientific Name	Common Name
000005	<i>Vulpes zerda</i>	FENNEC FOX
000001	<i>Osphranter rufus</i>	RED KANGAROO
000001	<i>Hystrix cristata</i>	AFRICAN CRESTED PORCUPINE
000003	<i>Hydrochaeris hydrochaeris</i>	CAPYBARA
000003	<i>Saimiri sciureus</i>	COMMON SQUIRREL MONKEY
000001	<i>Nasua olivacea</i>	MOUNTAIN COATI
000002	<i>Potos flavus</i>	KINKAJOU
000001	<i>Dacelo novaeguineae</i>	LAUGHING KOOKABURRA
000001	<i>Callithrix jacchus</i>	COMMON MARMOSET
000002	<i>Petaurus breviceps</i>	SUGAR GLIDER
000002	<i>Equus quagga</i>	BURCHELL'S / GRANT'S / CHAPMAN'S / PLAINS ZEBRA
000001	<i>Antelope cervicapra</i>	BLACKBUCK
000001	<i>Kobus ellipsiprymnus</i>	COMMON WATERBUCK
000006	<i>Cavia porcellus</i>	DOMESTIC GUINEA PIG
000030	Total	