



Inspection Report

Critter Squad LLC
18730 Oxnard Street Unit 301
Tarzana, CA 91356

Customer ID: **323985**
Certificate: **93-C-1208**
Site: 002
Critter Squad LLC

Type: ROUTINE INSPECTION
Date: 07-MAR-2025

2.40(a)(1)

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

At the time of the inspection, the facility representative could not substantiate the last time the Attending Veterinarian, (AV), had visited the facility. The inspector contacted the AV and in a telephone conversation with the AV on 3/11/2025, the AV stated that it had been several years since he visited the exhibitor's facility since the animals needing treatment were brought to his veterinary office.

Regularly scheduled visits are important because they allow the AV to observe the health, husbandry, food/diets, pest control, etc., and to make professional recommendations to enhance the health and welfare of the animals and how they are kept.

Each dealer and exhibitor shall employ an attending veterinarian under formal arrangements. In the case of a part-time attending veterinarian or consultant arrangements, the formal arrangements shall include a written program of veterinary care and regularly scheduled visits to the premises of the dealer or exhibitor.

Correct by April 30, 2025, and forward

2.40(b)(3) Direct

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

At the time of the inspection, Gypsy, a female Blue-and-Gold Macaw was observed to have feather loss on her breast, legs, and underwing area. She also has an overgrown beak. The facility representative said that she has had this feather loss since they rescued her (approximately 10 years ago). The licensee had not contacted the AV about the bird and its behavioral and physical conditions. When the AV was asked about this macaw in a telephone conversation on 3/11/2025, the AV stated that he was "not aware of its condition and had not seen it."

It is important that daily observations are communicated to the AV so that the AV has the authority and means to examine and treat conditions that are affecting the animal's health and behavior to provide adequate veterinary care.

Daily observation of all animals to assess their health and well-being; Provided, however, That daily observation of animals may be accomplished by someone other than the attending veterinarian; and Provided, further, That a

Prepared By: BONNIE BOONE
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL OFFICER

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mechanism of direct and frequent communication is required so that timely and accurate information on problems of animal health, behavior, and well-being is conveyed to the attending veterinarian.

Correct by 3/17/2025 and forward

3.154

Environment enhancement to promote psychological well-being.

At the time of the inspection, it could not be substantiated that the AV had approved the written plan of environmental enhancement to promote the psychological well-being of the licensee's birds. The inspector contacted the AV in a telephone conversation on 3/11/2025 and asked if the AV had approved it and he stated that he had not.

This is important because AV must have appropriate authority to oversee the adequacy of all aspects of animal care and use to optimize the health and psychological well-being of the birds.

Dealers, exhibitors, and research facilities must develop, document, and follow a species-appropriate plan for environment enhancement adequate to promote the psychological well-being of birds. The plan must be approved by the attending veterinarian and must be in accordance with the regulations in this subpart and with currently accepted professional standards as cited in appropriate professional journals or reference guides.

Correct by March 31, 2025

This inspection and exit interview were conducted with facility representatives.

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USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL
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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
323985	93-C-1208	002	Critter Squad LLC	07-MAR-2025

Count	Scientific Name	Common Name
000002	<i>Ara ararauna</i>	BLUE-AND-YELLOW MACAW / BLUE-AND-GOLD MACAW
000001	<i>Ara chloropterus</i>	RED-AND-GREEN MACAW / GREEN-WINGED MACAW
000001	<i>Ara militaris</i>	MILITARY MACAW
000001	<i>Columba livia domestica</i>	DOMESTIC PIGEON INCLUDING ALL DOMESTIC BREEDS
000001	<i>Aratinga solstitialis</i>	SUN PARAKEET
000005	<i>Chinchilla lanigera</i>	CHINCHILLA
000003	<i>Octodon degus</i>	DEGU
000009	<i>Oryctolagus cuniculus</i>	DOMESTIC RABBIT / EUROPEAN RABBIT
000001	<i>Potos flavus</i>	KINKAJOU
000010	<i>Petaurus breviceps</i>	SUGAR GLIDER
000007	<i>Cavia porcellus</i>	DOMESTIC GUINEA PIG
000001	<i>Atelerix albiventris</i>	FOUR-TOED HEDGEHOG
000003	<i>Mustela putorius furo</i>	DOMESTIC FERRET
000002	<i>Meriones unguiculatus</i>	MONGOLIAN GERBIL
000001	<i>Eclectus roratus</i>	ECLECTUS PARROT
000001	<i>Pyrrhura molinae</i>	GREEN-CHEEKED PARAKEET / GREEN-CHEEKED CONURE
000001	<i>Cacatua sanguinea</i>	LITTLE CORELLA / BARE-EYED COCKATOO
000050	Total	