



Inspection Report

Riverbanks Zoo and Garden
500 Wildlife Parkway
Columbia, SC 29210

Customer ID: **3263**
Certificate: **56-C-0001**
Site: 001
RIVERBANKS ZOO & GARDEN

Type: ROUTINE INSPECTION
Date: 14-MAY-2024

2.131(c)(1)

Handling of animals.

Over the past four months, the lorikeet encounter has resulted in 14 occurrences where members of the public have been injured. Upon review of the documented reports, 12 of the 14 injuries resulted in the skin being broken on either the fingers or hands of the guest. Although the facility has continued to mitigate these incidents, these type of injuries continue to recur.

Hands-on experiences with lorikeets have the potential to result in additional stress and harm to the patrons and birds if the encounters cannot substantially mitigate aggression amongst the lorikeets and compliance of the guests handling the birds.

During public exhibition, any animal must be handled so there is minimal risk of harm to the animal and to the public, with sufficient distance and/or barriers between the animal and the general viewing public so as to assure the safety of animals and the public.

Correct by June 17, 2024.

3.82(a)

Feeding.

One opened bag of dried cranberries used as training enrichment for variable nonhuman primate species has expired. This container was stored with the remaining edible enrichment items and discovered during the inspection. Feeding food items beyond its expiration date prevents the facility from ensuring that the nutritive value has been upheld and preserved. Food shall be wholesome, palatable, and free from contamination and of sufficient quantity and nutritive value to maintain all animals in good health.

The facility corrected during the inspection.

3.129(a)

Feeding.

One container of black pepper currently in use as an ingestible enrichment item for the giraffes, babirusa, and rhinoceros has expired. The container was stored in the cabinet with the other enrichment items that are currently used for the

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animals at the facility. Within this cabinet was a chart that outlined the use of each enrichment type, as well as a statement referring to the expiration reminder stickers present on each item. Feeding food items beyond its expiration date prevents the facility from ensuring that the nutritive value has been upheld and preserved. Food shall be wholesome, palatable, and free from contamination and of sufficient quantity and nutritive value to maintain all animals in good health.

The facility corrected during the inspection.

3.154(c)(4)

Environment enhancement to promote psychological well-being.

Upon inspection, one Swan Goose was individually housed and unable to see or hear birds of their own or compatible species. The inspector spoke with the attending veterinarian at the facility, who stated they did not consider the neighboring avian species conspecific or compatible with its species-specific social needs. While the facility clarified that the Swan Goose would only be singly-housed for about a week, the inspector explained that special considerations and provisions should be provided for this duration.

Implementing enrichment protocols for special consideration categories ensure sufficient conditions are in place to promote the psychological well-being of the impacted birds at the facility. Certain birds must be provided special attention regarding enhancement of their environment, based on the needs of the individual species and/or individual bird, in accordance with the instructions of the attending veterinarian. Special considerations must be included in the plan for individually housed social species of birds that are unable to see or hear other birds of their own or compatible species.

Correct by May 25, 2024.

This inspection and exit interview were conducted with the facility representatives.

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
3263	56-C-0001	001	RIVERBANKS ZOO & GARDEN	14-MAY-2024

Count	Scientific Name	Common Name
000003	<i>Leontopithecus rosalia</i>	GOLDEN LION TAMARIN
000004	<i>Saimiri sciureus</i>	COMMON SQUIRREL MONKEY
000003	<i>Pithecia pithecia</i>	WHITE-FACED SAKI
000004	<i>Papio hamadryas</i>	HAMADRYAS BABOON
000007	<i>Gorilla gorilla</i>	WESTERN GORILLA
000002	<i>Symphalangus syndactylus</i>	SIAMANG
000002	<i>Zalophus californianus</i>	CALIFORNIA SEA LION
000001	<i>Phoca vitulina</i>	HARBOR SEAL
000027	<i>Capra hircus</i>	DOMESTIC GOAT
000003	<i>Panthera leo</i>	LION
000002	<i>Prionailurus viverrinus</i>	FISHING CAT
000001	<i>Panthera tigris</i>	TIGER
000002	<i>Equus quagga</i>	BURCHELL'S / GRANT'S / CHAPMAN'S / PLAINS ZEBRA
000002	<i>Lama pacos</i>	ALPACA
000001	<i>Ursus arctos</i>	BROWN BEAR
000005	<i>Giraffa camelopardalis</i>	GIRAFFE
000004	<i>Osphranter rufus</i>	RED KANGAROO
000002	<i>Phascolarctos cinereus</i>	KOALA
000006	<i>Suricata suricatta</i>	SLENDER-TAILED MEERKAT
000002	<i>Lontra canadensis</i>	NORTH AMERICAN RIVER OTTER
000002	<i>Choloepus hoffmanni</i>	HOFFMANN'S TWO-TOED SLOTH
000002	<i>Echinops telfairi</i>	LESSER MADAGASCAR HEDGEHOG
000001	<i>Notamacropus rufogriseus</i>	TENREC
000002	<i>Varecia rubra</i>	BENNETT'S WALLABY / RED-NECKED WALLABY
000001	<i>Chinchilla lanigera</i>	RED RUFFED LEMUR
000003	<i>Fukomys damarensis</i>	CHINCHILLA (DOMESTICATED)
000003	<i>Lemur catta</i>	DAMARA / DAMARALAND MOLE-RAT / DAMARALAND BLES MOL
000001	<i>Coendou prehensilis</i>	RING-TAILED LEMUR
000002	<i>Sus scrofa domestica</i>	PREHENSILE-TAILED PORCUPINE
000003	<i>Ceratotherium simum</i>	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000003	<i>Tolypeutes matacus</i>	WHITE RHINOCEROS
000001	<i>Felis nigripes</i>	SOUTHERN THREE-BANDED ARMADILLO
000004	<i>Podargus strigoides</i>	BLACK-FOOTED CAT
000002	<i>Callicebus donacophilus</i>	TAWNY FROGMOUTH
000002	<i>Sarcoramphus papa</i>	REED TITI
000002	<i>Aegypius monachus</i>	KING VULTURE
000006	<i>Geokichla dohertyi</i>	CINEREOUS VULTURE
000002	<i>Struthio camelus</i>	CHESTNUT-BACKED THRUSH
000004	<i>Crax alberti</i>	COMMON OSTRICH
000001	<i>Meleagris gallopavo</i>	BLUE-BILLED CURASSOW
000004	<i>Callipepla gambelii</i>	WILD TURKEY
000003	<i>Anser cygnoides</i>	GAMBEL'S QUAIL
000001	<i>Cairina moschata</i>	SWAN GOOSE
000001	<i>Cossypha niveicapilla</i>	MUSCOVY DUCK
000002	<i>Liocichla ripponi</i>	SNOWY-CROWNED ROBIN-CHAT
000001	<i>Nettapus coromandelianus</i>	SCARLET-FACED LIOCICHLA
000046	<i>Phoenicopterus ruber</i>	COTTON PYGMY-GOOSE / INDIAN PYGMY GOOSE
000002	<i>Ducula bicolor</i>	AMERICAN FLAMINGO
		PIED IMPERIAL-PIGEON



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3263	56-C-0001	001	RIVERBANKS ZOO & GARDEN	14-MAY-2024
000002	<i>Goura victoria</i>		VICTORIA CROWNED-PIGEON	
000002	<i>Rhyticeros undulatus</i>		WREATHED HORNBILL	
000002	<i>Streptopelia capicola</i>		BARBARY DOVE / RINGED TURTLE-DOVE / RINGNECK DOVE	
000002	<i>Treron australis</i>		MADAGASCAR GREEN-PIGEON	
000004	<i>Rhynchopsitta pachyrhyncha</i>		THICK-BILLED PARROT	
000002	<i>Eurypyga helias</i>		SUNBITTERN	
000002	<i>Himantopus himantopus</i>		BLACK-WINGED STILT	
000002	<i>Pygoscelis papua</i>		GENTOO PENGUIN	
000002	<i>Pteroglossus beauharnaisii</i>		CURL-CRESTED ARACARI	
000002	<i>Scopus umbretta</i>		HAMERKOP	
000008	<i>Copsychus malabaricus</i>		WHITE-RUMPED SHAMA	
000002	<i>Burhinus capensis</i>		SPOTTED THICK-KNEE / CAPE THICK-KNEE	
000004	<i>Athene cunicularia</i>		BURROWING OWL	
000002	<i>Bubo bubo</i>		EURASIAN EAGLE-OWL	
000002	<i>Tockus erythrorhynchus</i>		NORTHERN RED-BILLED HORNBILL	
000004	<i>Ramphastos toco</i>		TOCO TOUCAN	
000003	<i>Entomyzon cyanotis</i>		BLUE-FACED HONEYEATER	
000004	<i>Garrulax canorus</i>		CHINESE HWAMEI	
000010	<i>Lamprotornis superbus</i>		SUPERB STARLING	
000002	<i>Tangara mexicana</i>		TURQUOISE TANAGER	
000002	<i>Tragopan temminckii</i>		TEMMINCK'S TRAGOPAN	
000005	<i>Irena puella</i>		ASIAN FAIRY-BLUEBIRD	
000002	<i>Lophura edwardsi</i>		EDWARDS'S PHEASANT / VIETNAM PHEASANT	
000003	<i>Treron waalia</i>		BRUCE'S GREEN-PIGEON	
000004	<i>Zenaida asiatica</i>		WHITE-WINGED DOVE	
000003	<i>Tauraco erythrolophus</i>		RED-CRESTED TURACO	
000003	<i>Otidiphaps nobilis</i>		PHEASANT PIGEON	
000001	<i>Lophochroa leadbeateri</i>		PINK COCKATOO / LEADBEATER'S COCKATOO / MAJOR MITCHELL'S COCKATOO	
000004	<i>Ptilinopus melanospilus</i>		BLACK-NAPED FRUIT-DOVE	
000004	<i>Aptenodytes patagonicus</i>		KING PENGUIN	
000001	<i>Trichoglossus moluccanus</i>		RAINBOW LORIKEET	
000003	<i>Leucopsar rothschildi</i>		BALI MYNA	
000027	<i>Eudytes chrysocome</i>		SOUTHERN ROCKHOPPER PENGUIN	
000004	<i>Vanellus miles</i>		MASKED LAPWING	
000035	<i>Trichoglossus haematodus</i>		COCONUT LORIKEET	
000004	<i>Dacelo novaeguineae</i>		LAUGHING KOOKABURRA	
000003	<i>Calyptomena viridis</i>		GREEN BROADBILL	
000004	<i>Cinnyricinclus leucogaster</i>		VIOLET-BACKED STARLING	
000005	<i>Pterorhinus courtoisi</i>		BLUE-CROWNED LAUGHINGTHRUSH	
000007	<i>Lamprotornis regius</i>		GOLDEN-BREASTED STARLING	
000006	<i>Paroaria gularis</i>		RED-CAPPED CARDINAL	
000006	<i>Icterus icterus</i>		VENEZUELAN TROUPIAL	
000002	<i>Notamacropus eugenii</i>		TAMMAR WALLABY	
000002	<i>Callithrix geoffroyi</i>		WHITE-FRONTED MARMOSET	
000002	<i>Lamprotornis iris</i>		EMERALD STARLING	
000001	<i>Babyrousa celebensis</i>		NORTH SULAWESI BABIRUSA	
000396	Total			



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