

DCARE INS-0000952933

Inspection Report

Barn Hill Preserve Inc 11342 Hwy 955 E Ethel. LA 70730 Customer ID: 329414

Certificate: 72-C-0238

Site: 001

Barn Hill Preserve Inc.

Type: ROUTINE INSPECTION

Date: 23-AUG-2023

2.40(b)(2) Direct

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

The facility failed to follow the instructions contained in the written Program of Veterinary Care (PVC) provided by the Attending Veterinarian (AV), resulting in sickness and death of multiple animals. Additionally, the facility has not followed the vaccination schedule written in the program of veterinary care and is using an expired supplement for animals.

The program states that most exotic animals will have fecal exams (to detect parasites) every 6 months, and camelids (camels, alpacas) and giraffes will have fecal exams performed every 3 months. According to medical records and discussion with the Director and the AV, animals have not been getting fecal exams performed as outlined in the PVC.

***A 2-year-old male giraffe currently living at the facility has not had fecal exams every 3 months as stated in the written program of veterinary care. The animal arrived at the facility in December 2022 and was dewormed at that time. According to the PVC, this animal should have had a fecal exam performed every 3 months, but there were no fecal exams performed from December 2022 to July 2023.

According to the Assistant Director, a fecal exam was submitted for laboratory testing earlier this week (results are pending). At the time of the inspection, the giraffe was extremely thin, with prominent hip and shoulder bones, clearly visible neck bones, and a protruding spine; weight loss in giraffes can be caused by untreated parasite infections.

***A 2-year-old female alpaca ("Babette") experienced severe weight loss (10 lbs lost in 3.5 months) and required emergency hospitalization (beginning on August 17, 2023) and a blood transfusion due to heavy parasite infection. Medical records for this animal, who has been on the property for 2 years, do not include any fecal exams. A deworming treatment was scheduled for June 2023 but it is unknown if this treatment was administered.

***A male alpaca ("Simba") died on June 17, 2023 and a necropsy found severe parasite infection ("high parasite load"). This animal had lived on the property for 5 years and was last dewormed in December 2022. No fecal exam or parasite treatment had been performed in 2023.

***A male alpaca ("Carson") died in November 2022 and a necropsy found severe parasite infection. This animal last had a fecal exam in December 2021 and was last dewormed in June 2022.

Prepared By: DIANA CARE

USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL
OFFICER

Date:
29-MAR-2024

Compared By: Diana Care

OFFICER

Received by Title: Facility Representative Date: 29-MAR-2024



DCARE INS-0000952933

Inspection Report

***A female red river hog died on July 19, 2023 and a necropsy found a large number of parasites in the animal's intestines. The necropsy report stated that the high number of parasites is a predisposing factor for cause of death (which was intestinal volvulus). This animal had been on the premises since January 2023, but had not had any fecal exams or deworming treatments.

Additionally, the PVC states that carnivores should be vaccinated for rabies annually. Review of medical records showed that only carnivores used for public encounters were being vaccinated for rabies. Carnivores not used for public contact-such as 2 binturong and 2 serval cats- have not been vaccinated for rabies annually.

The facility is giving 4 penguins a daily supplement which expired in March 2023.

The AV was contacted and confirmed that the instructions in the written PVC have not changed and should be followed. It is important to follow the AV's instructions for animal care, testing, vaccination, and treatment. Failure to follow the AV's instructions can result in animal's becoming sick or dying. Medications and supplements that have expired may no longer be effective, potent, or safe.

Correct immediately, by August 24, 2023 at 3:00PM Central time, by following all of the AV's instructions for the care and treatment of animals.

2.40(b)(3) Direct

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

A 2-year-old male giraffe currently living at the facility is extremely thin. The giraffe has prominent hip and shoulder bones, clearly visible neck bones, and a protruding spine. The facility had noticed that the animal had lost weight and sometimes had decreased appetite in the mornings. This animal had not been receiving regular fecal checks as recommended by the attending veterinarian. The facility failed to identify the serious nature of this giraffe's thin body condition and did not alert the Attending Veterinarian about the severity of the problem (AV). The Attending Veterinarian was contacted and confirmed she had not been made aware of the severity of this animal's condition.

Giraffes that are thin may have serious underlying health issues such as intestinal parasites or anemia. Giraffes that are thin have less ability to fight infection or handle stress and may die as a result of their compromised condition. Prompt, accurate, complete communication with the Attending Veterinarian is essential for identifying and treating animal health problems.

Correct by 8/24/23 at 3:00PM Central by ensuring that all regulated animals are observed daily to assess their health and well-being, and that there is a mechanism of direct and frequent communication with the AV so that timely and accurate information on problems of animal health, behavior, and well-being are conveyed to the attending veterinarian.

2.131(c)(1)

Handling of animals.

A 2-year-old male giraffe is housed in an enclosure that does not have a sufficient public barrier. Members of the public can participate in an encounter during which they sit at picnic tables under a wooden shade structure/platform next to the

	DIANA CARE VETERINARY MEDICAL	USDA, APHIS, Animal Care	Date: 29-MAR-2024	
riue.	OFFICER			
Received by Title:	Facility Representative		Date: 29-MAR-2024	



DCARE INS-0000952933

Inspection Report

giraffe enclosure. Participants can offer browse to the giraffe from this location. The encounter is supervised by at least one staff member. The only barrier between the public and the giraffe is one horizontal wooden rail, which is approximately 3-4 feet from the ground. The rail is at the height of the giraffe's knees (carpal joints). There is nothing to prevent people or children from going under or over this rail.

Public barriers are essential for protecting the public and animals during animal encounters and exhibits. Giraffes are extremely large and potentially dangerous animals, and an attendant cannot effectively intervene to protect a person at ground level from this animal. Giraffes can kick powerfully and can swing their heads with great force.

Correct by 9/8/23 by installing a barrier that will protect members of the public from potential injury and which will prevent members of the public from easily going under or over the barrier.

3.125(a)

Facilities, general.

The structural strength and security of multiple animal enclosures was inadequate.

- ***The lockout/night quarters of the hyena enclosure has walls of wire mesh/chain link; in many places the bottom bar of this chain link is severely rusted and includes holes in the rusted areas.
- ***One juvenile male Indian porcupine was housed in an indoor enclosure; the door of this enclosure is made of a wood frame with wire mesh/chicken wire. The animal was observed chewing and pulling at the wires, causing the wires to break. The wood was also splintered and worn along the bottom of the door. This animal was moved to a different enclosure the day of the inspection.
- ***The "South American" sloth enclosure is a wooden building. Along the top of the walls, where the wall meets the roof, two pieces of wood have been dislodged creating a gap approximately 3 inches wide and 10 inches long. The sloths were moved to a different enclosure shortly after the inspection.
- ***The enclosure in the gift shop housing 2 armadillos contains two round holes in the exterior wall. The holes are approximately 1.5 inches in diameter and sunlight can be seen through the holes. The holes were fixed prior to the exit briefing.

Enclosures that are not structurally sound and maintained in good repair may allow animals to escape or become entrapped or may permit entry of pests or other animals that could be harmful.

Correct by September 8th, 2023 by ensuring that all animal enclosures are structurally sound and maintained in good repair to protect the animals from injury and contain the animals.

3.127(b)

Facilities, outdoor.

	DIANA CARE VETERINARY MEDICAL OFFICER	USDA, APHIS, Animal Care	Date: 29-MAR-2024	
Received by Title:	Facility Representative		Date: 29-MAR-2024	



DCARE INS-0000952933

Inspection Report

The enclosure housing two hyenas does not provide adequate shelter to protect the animals from inclement weather. The hyena enclosure contains a burrow/den that the animals have dug into the ground, a few small trees, and two hard plastic "igloo" style dog houses under a small tin roof. One of the dog houses is badly chewed and a large section of the windbreak and part of the side of the doghouse is missing. The shelter structures available are not adequate to protect from local climatic conditions such as heavy rain with wind. Animals without adequate protection from inclement weather may suffer from stress, low body temperature, and decreased immune system function. Correct by September 8, 2023 by ensuring that outdoor animal enclosures provide the animals protection from inclement weather and protect the animals from discomfort.

3.131(d)

Sanitation.

3.131(d) There are pests and evidence of pests throughout the facility including ants, flies, other flying insects, rodent nests, bird nests, and cobwebs. There is a thick line of ants on the ground around the sand cat enclosure. There are ants on the ground inside the clinic building. There are ants, cobwebs, and insect nests, and a bird nest in the South American sloth enclosure. There are large cobwebs in the armadillo enclosure in the gift shop. There are a large number of rodent droppings in the bird housing/food storage shed, and there are two bags of feed with holes in them. There are at least three bird nests and bird droppings in the overhead rafters behind the adult otter enclosure near the encounter pool. Pests can transmit disease, contaminate food and surfaces, and can harm animals. Correct by 9/8/23 by establishing and maintaining a safe and effective program for the control of pests. Pest control must also be complaint with AWA regulation 3.158(d).

3.150(e)

Facilities, general.

In the kitchen/food prep building, there are both cleaning supplies and clean food bowls (that may be used for birds) stored on a wire shelving unit. In the shed used to store enrichment items, cleaning supplies are stored on shelving near and above enrichment items that may be used for birds. Cleaning supplies stored near food, bedding, or enrichment items can contaminate those objects resulting in harm to birds. Correct by 9/8/23 by storing chemicals and cleaning supplies in a secure manner to prevent potential harm to birds.

3.153(a)(1)(i)

Primary enclosures.

One approximately 2-year-old blue-throated macaw is housed alone in a wire outdoor enclosure which contains multiple sharp points that could injure the bird. Along the roof of the enclosure, there is a seam between two panels of wire mesh. There are sharp points approximate 1/2 inch long all along this seam. Enclosures with sharp points may cause injury to the birds within. Correct by September 8, 2023 by ensuring that enclosures housing birds do not contain sharp points. Corrected at the time of inspection.

3.153(a)(1)(vi) Direct

Primary enclosures.

Two primary enclosures for birds do not protect the animals from extremely hot climatic conditions.

Prepared By:		USDA, APHIS, Animal Care	Date: 29-MAR-2024	
Received by Title:	Facility Representative		Date: 29-MAR-2024	



DCARE INS-0000952933

Inspection Report

*17 rhea chicks are housed in an outdoor enclosure within a barn. At the time of the inspection, the temperature in front of the rhea enclosure was 102 degrees Fahrenheit. All 17 chicks were breathing with open mouths and holding their wings out from their bodies. No fans or other methods of cooling was being provided for these birds.

*One approximately 2-year-old blue-throated macaw is housed alone in an outdoor enclosure. Part of the roof of the enclosure provides shade. The ambient temperature at the time of inspection was 104.9 degrees Fahrenheit. The bird was breathing with his mouth open and the pale skin around the base of the beak was pink/flushed. No fans, misters, or other methods of cooling were provided for this bird.

Birds housed in enclosures that do not provide adequate protection from hot temperatures may suffer from stress, discomfort, heat stroke, dehydration, or death.

Correct by August 24, 2023 at 3PM by housing these and all other resident birds in enclosures that provide shelter and protection from climatic and environmental conditions that may be detrimental to the health and wellbeing of the birds. Fans were added to both bird enclosures at the time of inspection.

3.154(c)

Environment enhancement to promote psychological well-being.

The facility's bird enrichment plan does not include special considerations for young birds (nestlings, chicks, fledglings), birds showing signs of psychological distress, or individually housed birds that are unable to see and hear birds of their own or compatible species. The facility currently has very young birds and singly housed birds that cannot see or hear other birds. Birds have complex social and environmental needs; failure to meet these needs can result in stress, obesity, or the development of abnormal/harmful behaviors. Correct by 9/8/23 by updating the enrichment plan for birds to include special considerations for young birds (nestlings, chicks, fledglings), birds showing signs of psychological distress, and individually housed birds that are unable to see and hear birds of their own or compatible species.

	This inspec	ction and e	exit interview	were conducted	with the	Director a	nd Assistant	Director.
--	-------------	-------------	----------------	----------------	----------	------------	--------------	-----------

Additional Inspectors:

Kem Singletary, VETERINARY MEDICAL OFFICER

Prepared By: DIANA CARE
USDA, APHIS, Animal Care
Title: VETERINARY MEDICAL
OFFICER

Received by Title: Facility Representative
Date:
29-MAR-2024

Date:
29-MAR-2024



Pionites melanocephalus

000001

United States Department of Agriculture Customer: 329414 Animal and Plant Health Inspection Service Inspection Date: 23-Aug-2023

Species Inspected

Site Site Name Inspection

Cert No Cust No 329414 72-C-0238 Barn Hill Preserve Inc. 23-AUG-2023 001

Count	Scientific Name	Common Name
000005	Hydrochaeris hydrochaeris	CAPYBARA
	•	PINK COCKATOO / LEADBEATER'S COCKATOO / MAJOR
000003	Lophochroa leadbeateri	MITCHELL'S COCKATOO
000002	Lynx lynx	NORTHERN/EURASIAN LYNX
000004	Pulsatrix perspicillata	SPECTACLED OWL
000001	Ara chloropterus	RED-AND-GREEN MACAW / GREEN-WINGED MACAW
	•	YELLOW-HEADED PARROT / YELLOW-HEADED AMAZON /
000003	Amazona oratrix	DOUBLE YELLOW-HEADED AMAZON
000002	Ara militaris	MILITARY MACAW
000007	Aonyx cinereus	ORIENTAL SMALL-CLAWED OTTER
000001	Dacelo novaeguineae	LAUGHING KOOKABURRA
000003	Taurotragus oryx	COMMON ELAND
800000	Ara ararauna	BLUE-AND-YELLOW MACAW / BLUE-AND-GOLD MACAW
000002	Ara macao	SCARLET MACAW
800000	Dromaius novaehollandiae	EMU
000001	Polyplectron napoleonis	PALAWAN PEACOCK-PHEASANT
000002	Arctictis binturong	BINTURONG
000001	Pavo cristatus	INDIAN PEAFOWL / COMMON PEAFOWL / PEAHEN /
000001	r avo cristatus	PEACOCK
000001	Casuarius casuarius	SOUTHERN CASSOWARY / DOUBLE-WATTLED CASSOWARY
000001	Leopardus geoffroyi	GEOFFROY'S CAT
000002	Anas platyrhynchos	MALLARD
000003	Lama pacos	ALPACA
000003	Echinops telfairi	LESSER MADAGASCAR HEDGEHOG TENREC
000007	Osphranter rufus	RED KANGAROO
000001	Tapirus bairdii	BAIRD'S TAPIR
000002	Cairina moschata	MUSCOVY DUCK
000001	Cariama cristata	RED-LEGGED SERIEMA
000003	Hystrix indica	INDIAN CRESTED PORCUPINE
000007	Trichoglossus moluccanus	RAINBOW LORIKEET
000001	Potamochoerus porcus	RED RIVER HOG
000004	Bos primigenuis indicus	ZEBU
000002	Hyaena hyaena	STRIPED HYENA
000001	Bubo bubo	EURASIAN EAGLE-OWL
000002	Felis margarita	SAND CAT
000003	Leptailurus serval	SERVAL
000002	Porphyrio porphyrio	WESTERN SWAMPHEN
000006	Connochaetes taurinus	BRINDLED WILDEBEEST
000005	Gallus gallus domesticus	DOMESTIC CHICKEN (INCLUDING ALL DOMESTIC BREEDS / TURKIN / COCK / HEN / ROOSTER)
000001	Ara alaucoaularis	BLUE-THROATED MACAW
000001	Ara glaucogularis Spheniscus demersus	AFRICAN PENGUIN / CAPE PENGUIN
000004	Sprieniscus demersus	GRAY CROWNED-CRANE / AFRICAN CROWNED-CRANE /
000002	Balearica regulorum	GOLDEN CROWNED-CRANE
000002	Camelus dromedarius	DROMEDARY CAMEL
000002	Equus quagga	BURCHELL'S / GRANT'S / CHAPMAN'S / PLAINS ZEBRA
000004	Giraffa camelopardalis	GIRAFFE
000001	Tolypeutes tricinctus	BRAZILIAN THREE-BANDED ARMADILLO
000000	Dispites malanasanhalus	DI ACK LICADED DADDOT

BLACK-HEADED PARROT

Page 1 of 2



000173

Total

United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 329414

Inspection Date: 23-Aug-2023

Species Inspected

Cust N	No Cert No	Site	Site Name	Inspection
32941	4 72-C-0238	001	Barn Hill Preserve Inc.	23-AUG-2023
000001 000004 000017 000003 000017	Caluromys philander Choloepus didactylus Capra hircus Notamacropus rufogr Rhea americana	3	BARE-TAILED WOOLLY OPOSSUM LINNAEUS'S TWO-TOED SLOTH DOMESTIC GOAT BENNETT'S WALLABY / RED-NECKED WALLABY GREATER RHEA / AMERICAN RHEA	