



## Inspection Report

Klm Royal Dutch Airlines  
700 S Central Ave, 5th Floor  
Atlanta, GA 30354

Customer ID: **25861**  
Certificate: **33-T-0003**  
Site: SFO

KLM ROYAL DUTCH AIRLINES

Type: ROUTINE INSPECTION  
Date: 20-OCT-2017

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### 3.13(c)(3) REPEAT

#### CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

At the time of inspection, the following animals had just arrived at the KLM cargo office:

A shipment of two carriers, each containing two French Bulldog puppies, on waybill number 074-10101324, from the Ukraine, on flight KL-1362 and KL-607, via Amsterdam.

Neither of the crates had instructions from the shipper regarding feeding and watering during travel, or last time the animals had been fed and watered prior to departure. In Amsterdam a sticker had been applied noting that the puppies were offered food and water at that stop.

Failure to ensure that the shipper provides certification in writing regarding feeding and watering instructions at the time of accepting a dog or cat for shipment can put the animal at risk. This information should be clearly displayed on the carrier, during transit. The airline must ensure that the owner has provided this information in writing, in order to help ensure that animals are adequately cared for while in transit.

### 3.14(a)(6) REPEAT

#### PRIMARY ENCLOSURES USED TO TRANSPORT LIVE DOGS AND CATS.

At the time of inspection, the following animals had just arrived at the KLM cargo office:

A shipment of two carriers, each containing French Bulldog puppies, on waybill number 074-10101324, from the Ukraine, on flight KL-1362 and KL-607, via Amsterdam.

Each crate had a dangling card attached to the handle on top by a string, that on one side read "KEEP UPRIGHT" and on the other side had an illustration depicting a dog, fish, some chicks, and a turtle. The words "LIVE ANIMALS" also appeared on this card, but in small print - less than 1/2" in height. There were no "LIVE ANIMAL" stickers or wording elsewhere on the crates.

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Prepared By: SMITH PAMELA, D V M USDA, APHIS, Animal Care

Date:  
23-OCT-2017

Title: VETERINARY MEDICAL OFFICER 6036

Received by Title: REPRESENTATIVE FOR KLM AT CARGO OFFICE

Date:  
24-OCT-2017



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Unless the enclosure is permanently affixed to the conveyance, it should be clearly marked on top and on one or more sides with the words "LIVE ANIMALS", in letters at least 1 inch (2.5 cm.) high to help ensure proper handling by transportation personnel.

Failure to properly label crates used to ship live animals could result in mishandling by transport personnel, which could be injurious to the animals.

This inspection and exit interview were conducted with the facility representative at the cargo office for KLM.

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## Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
25861	33-T-0003	SFO	KLM ROYAL DUTCH AIRLINES	20-OCT-17

Count	Scientific Name	Common Name
000004	<i>Canis lupus familiaris</i>	DOG PUPPY
000002	<i>Felis silvestris catus</i>	CAT ADULT
<b>000006</b>	<b>Total</b>	