



Inspection Report

Copa Airlines

2461 N W 67 Avenue-Bldg 700 Ste 205
Miami, FL 33126

Customer ID: **28703**

Certificate: **58-T-0161**

Site: JFK

JFK CARGO TERMINAL

Type: ROUTINE INSPECTION

Date: 10-MAY-2023

3.20(b)(2)

Handling.

On April 4th, 2023, a 7-year-old, female, mixed-breed dog, "Luna", arrived at John F. Kennedy international Airport (JFK) from Las Américas International Airport (SDQ/Dominican Republic) on Copa Airlines Flight CM809 (AWB# 230-63151060). On arrival Luna's transport crate was upside-down. The Alliance Ground International representative that received Luna from Copa Airlines did not correct the orientation of her crate before moving her to the cargo warehouse. Alliance Ground International is the ground handler for Copa Airlines. Due to the incorrect orientation of her crate Luna had no access to the attached water and food bowls for an undetermined amount of time. Improper handling during transport can cause physical harm or distress to animals. Primary enclosures must be handled and positioned in the manner that written instructions and arrows on the outside of the primary enclosure indicate.

This inspection was conducted with the handler facility. Unable to perform an exit briefing due to inability to reach the facility representative.

Prepared By: MYRA BROOKS

USDA, APHIS, Animal Care

Date:

05-JUL-2023

Title: VETERINARY MEDICAL
OFFICER

Received by Title: _____

Date:

05-JUL-2023



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
28703	58-T-0161	JFK	JFK CARGO TERMINAL	10-MAY-2023

Count	Scientific Name	Common Name
000000	NONE	NONE
000000	Total	