



## Inspection Report

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Korean Air Lines  
6101 W Imperial Highway  
Los Angeles, CA 90045

Customer ID: **26433**  
Certificate: **93-T-0027**  
Site: DFW  
Korean Air Lines

Type: ROUTINE INSPECTION  
Date: 13-APR-2023

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### 3.14(a)

#### Consignments to carriers and intermediate handlers.

According to AWA Regulations, carriers and intermediate handlers must not accept a dog or cat for transport in commerce more than 6 hours before the scheduled departure time of the primary conveyance.

A female Pomeranian being transported on April 13, 2023, under Air Waybill 180-3354 4873 was accepted by the registrant at 6:03 pm local time in Seoul, Korea. This was approximately 7 hours, 15 minutes prior to the scheduled flight departure time of 12:40 am local time.

A female poodle being transported on March 30, 2023, under Air Waybill 180-3358 0503 was accepted by the registrant at 4:43 pm local time in Seoul, Korea. This was approximately 6 hours 30 minutes prior to the scheduled flight departure time of 12:04 am local time.

Accepting animals over 6 hours from the scheduled departure time extends their time confined in kennels increasing stress and possible adverse effects from being transported.

### 3.15(h)

#### Primary enclosures used to transport live dogs and cats.

Shipping documents that must accompany shipments of dogs and cats include specific instructions for feeding(s) and watering(s) for a 24-hour period.

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**Prepared By:** CYNTHIA DIGESUALDO  
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**Title:** VETERINARY MEDICAL  
OFFICER

**Date:**  
12-MAY-2023

**Received by Title:** Facility Representative

**Date:**  
12-MAY-2023



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Instructions for feeding and watering during transit were not attached to the kennel of the female Pomeranian (Air Waybill 180-3354 487) being transported on April 13, 2023, and they were not included in the documents provided by the registrant.

Instructions for administration of drugs, medication, and other special care including feeding and watering in transit must be securely attached in a readily accessible manner to the outside of any primary enclosure in a manner that allows them to be detached for examination and securely reattached.

### **3.17(a) Critical** **Food and water requirements.**

This inspection was conducted based on a report of a puppy dying under Korean Air's care on March 30, 2023. During this inspection a second puppy was found dead.

According to documents provided by the registrant, the puppy that died on March 30, 2023, was a female poodle approximately 5 months old (Air Waybill 180-3358 0503). The documents noted she was offered food and water at 4:00 pm local time in Seoul Korea on March 30, 2023. The next time she was offered water was at 2:30 am Central Time in Dallas/Fort Worth on March 30, 2023. This puppy went approximately 22 hours without water. There is no documentation confirming she ever received food after delivery to the registrant.

The puppy that died on April 13, 2023, was a female Pomeranian approximately 5 months old. According to documents provided by the registrant, it was noted that the female Pomeranian (Air Waybill 180-3354 4873) was offered food and water at 4:00 pm local time in Seoul Korea on April 13, 2023. The next time she was offered food and water was at 4:50 am Central Time in Dallas/Fort Worth on April 13, 2023. This puppy went approximately 25 hours without food or water. Each dog and cat that is 16 weeks of age or more must be offered food at least once every 24 hours. Each dog and cat must be offered potable water at least once every 12 hours.

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This inspection and exit interview were conducted with facility representatives.

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### Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
26433	93-T-0027	DFW	Korean Air Lines	13-APR-2023

Count	Scientific Name	Common Name
000002	<i>Canis familiaris</i>	DOG PUPPY
000002	<b>Total</b>	