# United States Department of Agriculture Animal and Plant Health Inspection Service

2016082567935851 Insp id

## **Inspection Report**

Amazing Animal Ambassadors L L C

P O Box 856

South Yarmouth, MA 02664

Customer ID: 331282

> Certificate: 14-C-0135

> > Site: 001

AMAZING ANIMAL AMBASSADORS LLC

Type: ROUTINE INSPECTION

Date: 21-SEP-2016

## 2.40(a)(1)

#### ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Written Program of Veterinary Care.

1. The written Program of Veterinary Care (PVC) dated 5/5/14 available for review was incomplete. New species of animals have been acquired by the Licensee since the PVC was prepared (skunk, sugar gliders, fennec fox, and degu) but none of these species of animals are mentioned in the PVC. In addition, insufficient detail is provided for the methods of routine parasite control to be used for the animals (drug, dose, route of administration).

Per this Section of the Regulations, the written PVC should include complete information about the methods to be used to prevent and control diseases for each species of animal held by the licensee (including vaccines routinely administered and any other recommended health practices), and should be updated whenever new species of animals are added or whenever changes to recommended methods are made.

The written PVC needs to be updated to reflect the new species of animals and to include the additional details of recommended medical care.

Correct by 10/31/16.

#### 2.75(b)(1)

## **RECORDS: DEALERS AND EXHIBITORS.**

Records for Animals other than Dogs and Cats.

1. The acquisition and disposition records were not current. There were at least 7 animals that have either been acquired (2 chinchillas, 1 skunk, 1 fennec fox, and 2 hedgehogs) or have left the facility (1 ferret) since the last inspection but there was no information recorded for these animal transactions.

Per this Section of the Regulations, exhibitors shall make and maintain complete records regarding the details of the acquisition and disposition of animals in their possession in order to account for all animal transfers and the sources

USDA, APHIS, Animal Care Prepared By: PAULA GLADUE, V M D Date:

Title: VETERINARY MEDICAL OFFICER 1054

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of the animals.

The Licensee needs to ensure that the complete acquisition or disposition information is recorded for these 7 animals as well as for all future animal transactions.

Correct by 10/1/16.

## 3.125(a)

#### **FACILITIES. GENERAL.**

Indoor housing facilities.

\*\*\*The skunk is being housed in a pen that has sides made using a flexible metal fencing for the front and right-hand sides, and the corner walls of the animal room make up the left-hand and back sides; the floor of the pen is the wall-to-wall carpet that covers the floor of the animal room. The carpet next to the walls inside the skunk's enclosure has been pulled up and and away from the wall and there are strings of carpet material present along the edges of the carpet, and the skunk has been using the surface of the carpet to urinate and defecate on. In addition, there is an uncovered electrical outlet on the wall inside the pen at a level that is accessible to the skunk.

Per this Section of the Regulations, indoor housing facilities should be constructed of material appropriate for the animals and should be maintained in good repair to protect the animals from injury.

Wall-to-wall carpet is not an appropriate substrate for the floor of an enclosure for a skunk. Skunks have strong forelegs and long nails that make them excellent diggers who dig holes in the search of food when they do not live in captivity. The frayed edges of the carpet pose a hazard to the animal if ingested and the carpet cannot be readily cleaned and sanitized. An uncovered electrical outlet that is accessible to the animal when inside its enclosure can lead to an electrical shock.

The Licensee needs to: (#1) modify the skunk's enclosure to ensure the safety of the animal and to ensure that the enclosure can be readily cleaned and sanitized until (#2) a new enclosure can be built that is more appropriate for this species of animal.

Correct (#1) by 10/1/16 and Correct (#2) by 10/31/16.

\*\*\*The fabric hammock inside the degu enclosure was noted to be excessively worn from chewing by the animal and had some frayed edges and holes that pose a hazard to the animal from ingestion of the frayed fabric fibers or from possible entrapment of a limb.

Per this Section of the Regulations, indoor housing facilities should be constructed of material appropriate for the

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animals and should be maintained in good repair to protect the animals from injury.

The hammock needs to be removed from the enclosure and if a new hammock is provided, it should be removed or replaced when it is worn.

Correct immediately.

## 3.131(a)

#### SANITATION.

Cleaning of enclosures.

1. There was an excessive accumulation of fecal material present on the horizontal surfaces of the enclosure housing 2 chinchillas as well as present on the floor of the animal room extending to an area about 12 inches wide around the base of the chinchillas' enclosure.

Per this Section of the Regulations, excreta shall be removed from primary enclosures as often as necessary to minimize disease hazards, to prevent contamination of the animals, and to keep the premises clean.

The chinchilla enclosure and the floor of the animal room need to be cleaned, and excreta needs to be removed from both the enclosure and the floor of the room on a more frequent basis for the health of the animals.

Correct immediately.

NOTE - Exit interview held 9/21/16 on-site with Licensee. Report delivered by e-mail 9/23/16.

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# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
331282	14-C-0135	001	AMAZING ANIMAL AMBASSADORS LLC	21-SEP-16
Count	Scientific Name		Common Name	
000002	Atelerix albiventris		FOUR-TOED HEDGEHOG	

**CHINCHILLA** 

DEGU

STRIPED SKUNK

SUGAR GLIDER

FENNEC FOX

DOMESTIC FERRET

000001 Octodon degus 000003 Petaurus breviceps

Chinchilla lanigera

Mephitis mephitis

Mustela putorius furo

000001 Vulpes zerda

000012 Total