



## Inspection Report

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BRITISH AIRWAYS  
2 PARK AVE, SUITE 1100  
NEW YORK, NY 10016

Customer ID: **9015**  
Certificate: **21-T-0030**  
Site: SFO  
BRITISH AIRWAYS

Type: ROUTINE INSPECTION  
Date: 20-DEC-2021

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### 3.14(c)(3)

#### Consignments to carriers and intermediate handlers.

There were three dogs that had arrived at the cargo office on British Airways Flight #285 from Heathrow Airport. Each crate had a sticker on top with consignor and consignee information, but it did not include the time and date that the dogs were last offered food and water. Dogs were on waybill #s 125-9476-2032 and 125-946-2253.

When accepting dogs for transport the airline must ensure that the consignor's certification regarding feeding and watering is complete, so that the information is available to those handling the animals during transit. Failure to provide the required information could result in handling that would be detrimental to the well-being of the animals.

### 3.14(c)(4)

#### Consignments to carriers and intermediate handlers.

There were three dogs that had arrived at the cargo office on British Airways Flight #285 from Heathrow Airport. Each crate had a sticker on top with consignor and consignee information, but it did not include the consignor's signature and time and date of signature. Dogs were on waybill #s 125-9476-2032 and 125-946-2253.

The consignor's certification should be signed with the time and date so as to clearly indicate the consignor's instructions

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**Prepared By:** PAMELA SMITH  
USDA, APHIS, Animal Care  
**Title:** VETERINARY MEDICAL  
OFFICER

**Date:**  
23-DEC-2021

**Received by Title:** Facility Representative

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as to when the animals were last fed and watered, and what the consignor's instructions are for feeding and watering during transit. Failure to provide this signed and dated certification by the consignor could put the well-being of the animals at risk.

### 3.17

#### Food and water requirements.

There were three dogs that had arrived at the cargo office on British Airways Flight #285 from Heathrow Airport. Dogs were on waybill #s 125-9476-2032 and 125-946-2253. The two smaller crates only had one food / water receptacle in each enclosure.

Food and water receptacles should be attached inside the enclosure so that the dogs can be offered both food and water during transit. When accepting dogs for transport, the airline should ensure that there are both food and water receptacles in the enclosure. Failure to do so could be detrimental to the well-being of the animals, as it makes it difficult to offer food and water per the consignor's instructions.

This inspection and exit interview were conducted with the cargo office personnel.

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### Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
9015	21-T-0030	SFO	BRITISH AIRWAYS	20-DEC-2021

Count	Scientific Name	Common Name
000003	<i>Canis lupus familiaris</i>	DOG ADULT
000003	<b>Total</b>	