



## Inspection Report

United Airlines Inc  
233 S Wacker Drive  
Chicago, IL 60606

Customer ID: 647  
Certificate: 33-T-0011  
Site: SFO

SAN FRANCISCO INTERNATIONAL AIRPORT

Type: ROUTINE INSPECTION  
Date: 16-JUN-2015

### 3.13(c)(1)

#### CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

A dog arriving at SFO from Seoul on United Flight 892, baggage tag # 4016-804369, had an incomplete consignor's certification on the crate:

- Although the owner's name was present on the certification document, there was no address given.

Failure to provide complete information on the consignor's certification could result in delays in transport, which could have a negative impact on the well-being of the animal. The airline should ensure that complete information is provided by the consignor, prior to taking possession of the animal.

To be corrected from this time forward.

### 3.13(c)(3)

#### CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

A dog arriving at SFO from Seoul on United Flight 892, baggage tag # 4016-804369, had an incomplete consignor's certification on the crate:

- The feeding and watering instructions section was left blank.

Failure to provide feeding and watering instructions on the consignor's certification could have a negative impact on the well-being of the animal. The airline should ensure that complete information is provided by the consignor, prior to taking possession of the animal.

To be corrected from this time forward.

### 3.13(c)(4)

#### CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

A dog arriving at SFO from Seoul on United Flight 892, baggage tag # 4016-804369, had an incomplete consignor's

Prepared By: PAMELA SMITH, D V M USDA, APHIS, Animal Care

Date:  
22-JUN-2015

Title: VETERINARY MEDICAL OFFICER 6036

Received by Title: CERT MAIL # 70143490000172502908

Date:  
22-JUN-2015



## Inspection Report

---

certification on the crate:

- The owner signed and dated the certification, but the time listed for the signature, "1330", would have been while the non-stop flight, which departed at 09:52, and landed at 19:36, was en route.

Failure to provide complete and accurate information on the consignor's certification could have a negative impact on the well-being of the animal. The airline should ensure that complete and accurate information is provided by the consignor, prior to taking possession of the animal.

To be corrected from this time forward.

An exit interview was conducted on the evening of 6/19/15 with a United Supervisor in the Terminal 3 baggage claim area.

---

**Prepared By:** PAMELA SMITH, D V M      USDA, APHIS, Animal Care

**Date:**  
22-JUN-2015

**Title:** VETERINARY MEDICAL OFFICER 6036

**Received by Title:** CERT MAIL # 70143490000172502908

**Date:**  
22-JUN-2015



## Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
647	33-T-0011	SFO	SAN FRANCISCO INTERNATIONAL AIRPORT	16-JUN-15

Count	Scientific Name	Common Name
000001	<i>Canis lupus familiaris</i>	DOG ADULT
<b>000001</b>	<b>Total</b>	