



Inspection Report

Heidi Ent Joshua Ortiz
146 Westwood St
West Columbia, SC 29169

Customer ID: **334604**

Certificate: **56-A-0142**

Site: 002

Heidi Ent Joshua Ortiz

Type: ROUTINE INSPECTION

Date: 19-APR-2023

2.40(a)(1)

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

The facility's updated program of veterinary care did not include written provisions and outlined care for the newly acquired guinea pigs, nor identified the current species on hand. The written program of veterinary care is needed to ensure that the facility understands the expectations of the attending veterinarian regarding the veterinary care of regulated animals. The facility should ensure that the written program of veterinary care is available for review during all USDA inspections.

Each facility shall employ an attending veterinarian under formal arrangements. In the case of a part-time attending veterinarian or consultant arrangements, the formal arrangements shall include a written program of veterinary care and regularly scheduled visits to the premises of the breeder.

Correct by May 1, 2023.

2.75(b)(1)

Records: Dealers and exhibitors.

The facility has not updated their acquisition and disposition records for the hedgehogs, sugar gliders, or guinea pigs on hand.

Complete and accurate acquisition and disposition records, including offspring born at the facility, records must be kept to

Prepared By: CARLA THOMAS

USDA, APHIS, Animal Care

Date:
20-APR-2023

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Licensee

Date:
20-APR-2023



Inspection Report

allow for accurate identification and medical care of the animals, as well as lawful tracking of their movement.

The facility shall make, keep and maintain records that fully and correctly include all the required acquisition and disposition information. This information must include the name and address of the person from whom the animals were acquired, the USDA license number of the person if licensed or the vehicle license number and state and driver's license number and state if not licensed, the name and address of the person to whom an animal was given/sold, the date of acquisition or disposition, the species of animal and the number of animals involved.

Correct by May 1, 2023.

2.134

Contingency planning.

The facility has not documented a contingency plan. A plan is important to be in place in preparation for unexpected disasters or events, as well a detailed strategy to address the needed handling, treatment, transportation, housing, and care of the animals in the event of an emergency or disaster. The facility shall develop and document an appropriate contingency plan available for review upon USDA inspections.

Correct by May 10, 2023.

3.26(d)

Facilities, indoor.

The interior walls of the building housing guinea pigs had areas of exposed insulation material. Indoor building facilities must be constructed and maintained so that surfaces are substantially impervious to moisture so that they can be readily cleaned and sanitized.

Correct by May 3, 2023.

3.31(a)(1)

Sanitation.

Prepared By: CARLA THOMAS

USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL
OFFICER

Date:
20-APR-2023

Received by Title: Licensee

Date:
20-APR-2023



Inspection Report

Two guinea pig enclosures had a harden, caked layer of soiled bedding and feces underneath the fresh bedding that's been placed on top. Although none of the guinea pigs had direct contact with this area, the degree of layered debris and waste presented odors near these enclosures in the room.

Increased accumulations of debris and waste with ineffective cleaning and sanitation practices foster breeding grounds for pests and negatively impact the health of the animals housed in the affected and neighboring enclosures.

Primary enclosures must be cleaned often enough to prevent an accumulation of excreta or debris. In addition, enclosures must be sanitized at least once every 2 weeks in the manner provided in paragraph (a)(4) of this section.

Correct by April 20, 2023.

3.31(b)

Sanitation.

The building housing guinea pigs had excessive amounts of cobwebs and bedding debris along the primary enclosures, as well as the interior surfaces of the building.

Excess buildup of unused items can attract pests harboring diseases that can be spread to regulated animals, as well as make it difficult to maintain husbandry standards.

The premise grounds shall be kept clean and in good repair in order to prevent animals from injury and facilitate good husbandry practices that place accumulations of trash in designated areas and cleared as necessary to protect the health of the animals.

Correct by April 26, 2023.

3.131(a)

Sanitation.

The enclosure housing one female hedgehog had piles of feces and debris present throughout the flooring. One corner of the enclosure contained aged feces that was now white in appearance. While the facility explained they were only spot-

Prepared By: CARLA THOMAS

USDA, APHIS, Animal Care

Date:

20-APR-2023

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Licensee

Date:

20-APR-2023



Inspection Report

cleaning to prevent stress during pregnancy, the amount of excreta and waste now present was encompassing the flooring within the bin.

The accumulation of excreta and decaying food can pose health risks to the animals by contaminating the enclosure and attracting unwanted vermin that may carry diseases. . Excreta shall be removed from primary enclosures as often as necessary to prevent contamination of the animals contained therein and to minimize disease hazards reduce odors.

Correct by April 20, 2023.

3.131(c)

Sanitation.

The building housing hedgehogs and sugar gliders had moderate accumulation of cobwebs, bedding debris, and other miscellaneous items along the sides of the primary enclosures, as well as the floor and walls of the building.

Excess buildup of unused items can attract pests harboring diseases that can be spread to regulated animals, as well as make it difficult to maintain husbandry standards.

The premise grounds shall be kept clean and in good repair in order to prevent animals from injury and facilitate good husbandry practices that place accumulations of trash in designated areas and cleared as necessary to protect the health of the animals.

Correct by April 26, 2023.

This inspection and exit interview were conducted with the licensee and facility representative.

Prepared By: CARLA THOMAS

USDA, APHIS, Animal Care

Date:
20-APR-2023

Title: VETERINARY MEDICAL
OFFICER

Received by Title: Licensee

Date:
20-APR-2023



Species Inspected

| Cust No | Cert No | Site | Site Name | Inspection |
|---------|-----------|------|------------------------|-------------|
| 334604 | 56-A-0142 | 002 | Heidi Ent Joshua Ortiz | 19-APR-2023 |

| Count | Scientific Name | Common Name |
|--------|-----------------------------|---------------------|
| 000030 | <i>Atelerix albiventris</i> | FOUR-TOED HEDGEHOG |
| 000014 | <i>Petaurus breviceps</i> | SUGAR GLIDER |
| 000009 | <i>Cavia porcellus</i> | DOMESTIC GUINEA PIG |
| 000053 | Total | |