



## Inspection Report

Klm Royal Dutch Airlines  
700 S Central Ave, 5th Floor  
Atlanta, GA 30354

Customer ID: **25861**  
Certificate: **33-T-0003**  
Site: SFO

KLM ROYAL DUTCH AIRLINES

Type: ROUTINE INSPECTION  
Date: 20-MAR-2014

### 3.13(c)(3)

#### CONSIGNMENTS TO CARRIERS AND INTERMEDIATE HANDLERS.

Upon inspection of the crate of a ten week old puppy arriving on a KLM flight to SFO from Amsterdam, it was discovered that no feeding and watering instructions were attached to the crate. There was a sticker applied in Amsterdam stating that the animal had been fed and watered after arriving there from Hungary, but it said the animal was last offered food and water on 3/20 at 8:15. Assuming that was 8:15 AM, with the 8 hour time difference, that would have been 12 AM SFO time, fourteen hours previous to the time of inspection at SFO. But this is uncertain, as the information was unclear, and no feeding and watering instructions were provided from the shipper.

Waybill # 074-24677273

Carriers must ensure that a certification is signed by the consignor that includes written instructions for feeding and watering, and that this information is clearly visible on the primary enclosure so that the animal can be properly cared for during transit.

To be corrected immediately.

### 3.14(a)(6)

#### PRIMARY ENCLOSURES USED TO TRANSPORT LIVE DOGS AND CATS.

Three animals in three crates arriving on a KLM flight to SFO from Amsterdam, and upon inspection it was observed that the crates were not marked with the words "LIVE ANIMAL" in letters at least one inch high, as required.

Waybill #s 074-23354111 (2 pieces) and 074-24677273

Unless the enclosure is permanently affixed to the conveyance, it should be clearly marked on top and on one or more sides with the words "Live Animals," in letters at least 1 inch (2.5 cm.) high to help ensure proper handling by transportation personnel.

Prepared By: PAMELA SMITH, D V M USDA, APHIS, Animal Care

Date:  
24-MAR-2014

Title: VETERINARY MEDICAL OFFICER 6036

Received by Title: CERT MAIL #7013302000082439659

Date:  
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To be corrected immediately.

An exit briefing was conducted with a facility representative.

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## Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
25861	33-T-0003	SFO	KLM ROYAL DUTCH AIRLINES	20-MAR-14

Count	Scientific Name	Common Name
000001	<i>Canis lupus familiaris</i>	DOG PUPPY
000002	<i>Felis silvestris catus</i>	CAT ADULT
<b>000003</b>	<b>Total</b>	