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CAREER SUMMARY

- Overall 14+ years of experience in building digital products (D2C & B2B) across industries such as Manufacturing, Pharmaceutical, Education, Public Sector, Entertainment, Banking & Healthcare
- Post Graduation in Artificial Intelligence with 4+ years of experience in Al & Advanced Analytics products
- 4+ years of entrepreneurial experience in running a startup and taking a successful exit
- Founder of Agile Chandigarh Official Scrum Alliance User Group; **Conducted 36+ workshops** on Agile and Scrum framework and **4 annual conferences in North India**

PROFESSIONAL EXPERIENCE

DIGITAL EXPERT at MCKINSEY & COMPANY (May 2015 - Present)

- Built a digital product for a leading steel manufacturing client in India with 400+ sales team and 25K+ customers; Reduced NVAT (Non-Value Added Time) of sales team by ~40% and enabled an annual growth of 25-30%
- Built a D2C digital lending journey for a NBFC client in India with 10K+ MAU; reduced the TAT from application initiation stage to disbursement from 16+ days to <7 days
- Built a tablet based digital product for the 10K+ sales team of a leading pharmaceutical client in India. Core feature has an **adoption rate of 97%**, **enabled an incremental annual growth of 5-10%**

CO-FOUNDER at LEANBERG TECHNOLOGIES (September 2010 - October 2014)

- Built D2C Ed Tech platform for hitsbulleye.com; 30K+ MAU, contributing 10% of the topline
- Built D2C e-governance platform for labor department Government of Haryana. Reduced the online certificate generation process from one month to 2 weeks
- Built D2C healthcare business enabling wound care services at home contributing 50% of the top line in the 1st year

SOFTWARE ENGINEER at CSC (August 2008 - August 2010)

Mainframes developer for UK based Insurance company. Handled claim process, generating 1 claim every 4 sec

PRODUCT & TECHNICAL SKILLS

- PRODUCT MANAGEMENT
 - USER PERSONAS & CUSTOMER JOURNEY
 - PRODUCT GOALS & SUCCESS METRICS
 - ∘ PROTOTYPE / WIRE-FRAMES 🗠
 - PRODUCT STRATEGY & ROADMAP
 - PRODUCT LIFECYCLE MANAGEMENT
 - GTM STRATEGY / PRODUCT LED GROWTH

- ARTIFICIAL INTELLIGENCE
- MACHINE LEARNING 🗷
- DEEP LEARNING (COMPUTER VISION & NLP)
- SCRIPTING LANGUAGE PYTHON & R
- DATA VISUALIZATION TABLEAU & POWER BI
- CLOUD COMPUTING
- ENTREPRENEURSHIP

ACADEMIC QUALIFICATION



Advanced Post Graduate Programme in Deep Learning, IISc, Bengaluru (2021 - 2022)



Advanced Management Programme in Business Analytics, ISB, Hyderabad (2019-2021)



Post Graduate Certificate Programme in Business Management, MICA, Ahmedabad (2016-2017)



B.Tech in Information & Technology , Punjab Engineering College, Chandigarh (2004-2008)

ACHIEVEMENTS

- ISB Merit Scholar (Dean's List) Among top 5 students of AMPBA Class of 2020w
- Among top 100 candidates selected globally for International Antarctica Expedition (IAE) 2017 on climate change
- TEDx Speaker