

Navigating the Cloud Native Community for End Users

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June 25, 2019

Agenda

1. What is the End User Community?
2. How does it work?
3. How do you get involved?

CNCF mission

Foster and sustain open source, vendor-neutral projects around cloud native



kubernetes



Prometheus



envoy



CoreDNS



Non-profit, part of Linux Foundation, founded December 2015



400+ Members and Growing

Platinum Members

Alibaba Cloud



DELL Technologies



Microsoft Azure

ORACLE

Pivotal®

Red Hat



vmware®

Gold Members



BAIDU AI CLOUD



DigitalOcean



inspur 浪潮



Kingssoft Cloud



Orchestrating a brighter world



salesforce



Tencent Cloud



End User Members



Bloomberg

CAMBIA

CapitalOne

ebay

adidas

AMADEUS

box

cookpad

cruise

curve

doordash

FORM3

CableLabs®

CAMBIA

CENG

DENSO

DiDi

Github

globo.com

Goldman Sachs

indeed

Granular

psystems

Kuelap

la Mobilière

mastercard

Nasdaq

New York Times

nielsen

cloudfoundry

golden gate university

internet

INTUIT

JD.COM

MathWorks®

Mattermost

Morgan Stanley

MUFG

PostFinance

PUSHER

reddit

ricardo.ch

SAP Concur

shopify

Showmax

simplexus

Spredfast

NAIC

NIPR

NAIC
National Association of
Insurance Commissioners

ncsoft

Pinterest

salesforce

Spotify

SQUARESPACE

StateFarm

stix

testfire lab

textkernel

thredUp

ticketmaster®

two sigma

upSIDER

SEL

M

wikimedia

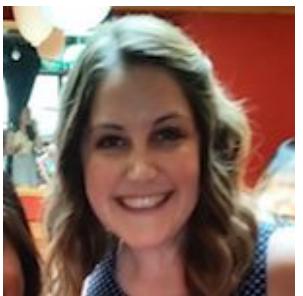
400+ Members and Growing (Silver 1)



400+ Members and Growing (Silver 2)



10 staff



In practice

In practice

- Community

In practice

- Community
- Documentation, translation

In practice

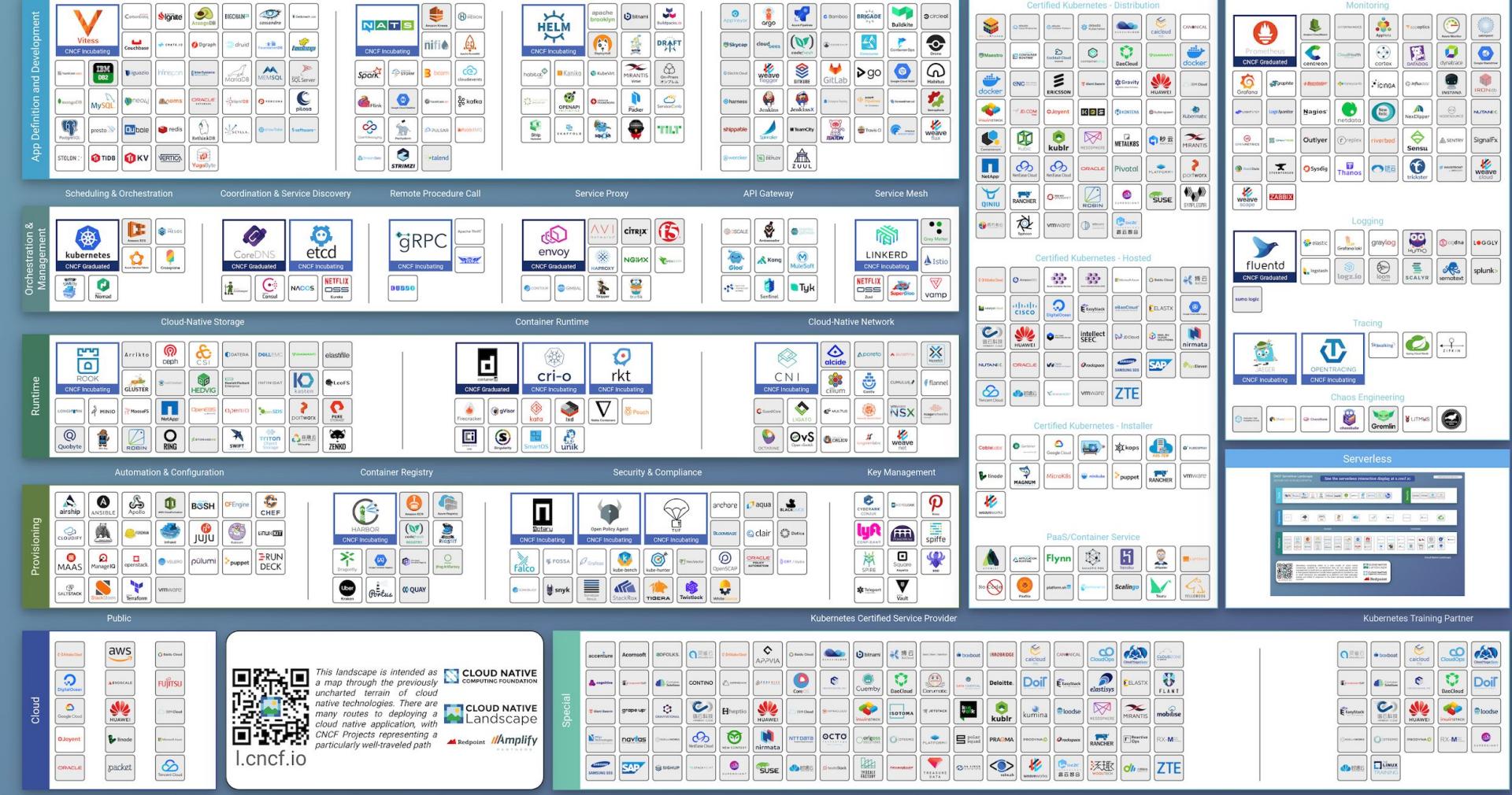
- Community
- Documentation, translation
- Security audits

In practice

- Community
- Documentation, translation
- Security audits
- Legal and certification

In practice

- Community
- Documentation, translation
- Security audits
- Legal and certification
- Marketing, PR and events



But, the CNCF doesn't do:

- Support

But, the CNCF doesn't do:

- Support
- Consultancy

But, the CNCF doesn't do:

- Support
- Consultancy
- Product management

But, the CNCF doesn't do:

- Support
- Consultancy
- Product management
- Feature roadmaps

What is the End User Community?



End users

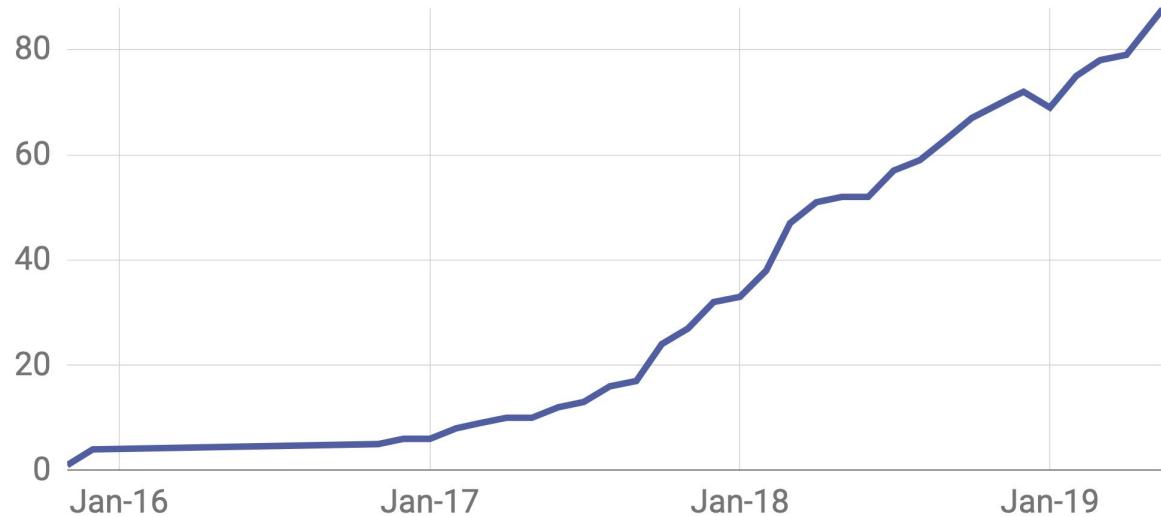
- use cloud native technologies internally
- **do not sell** any cloud native services externally

Excludes vendors, consulting and training partners.

CNCF End User Community



End User Community Membership Growth



Newest member



Hired October 2018



Understand end user needs

Ensure that end users are active and engaged in the community

But why isn't everything open?

Closed mailing list and calls creates a vendor neutral space.

You don't need to join to use or contribute!

The CNCF helps end users:

1



Navigate
the
ecosystem

2



Hire
engineers

3



Align with
cloud
native

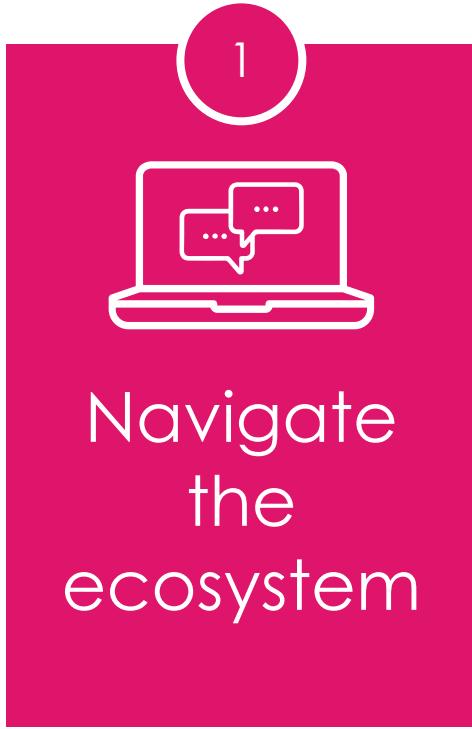
1



Navigate
the
ecosystem

“We actively engage in teaching and outreach of Cloud Native concepts within the Academic and Research communities. We are working on integrating those methods into student programs to get them learning them earlier in their education.”





5 free tickets to KubeCon (2 if less than 300 employees)

Engage with peers

- Developer Experience SIG
- Finance, Telecom User Groups

Engage with projects

End User Partner Summit

2



Hire
engineers

“We've spoken at multiple conferences about our use of CNCF projects, including successes and our failures. We host meetups in New York and Stockholm, employ a CNCF ambassador, and are publishing a case study with CNCF on our Kubernetes use.”



2



Hire
engineers

Awareness

- Increase number of KubeCon talks from end users
- Case studies
- End user booth at KubeCon
- Media and analyst meetings at KubeCon

3



Align with cloud native

“Joining CNCF as an end user community member gives us the ability to participate in conversations. Those lead to the ability to participate in the technical oversight committee which defines the future direction of the project and that’s very important for us to have a voice.”

Bloomberg

3



Align with
cloud
native

- Run for Technical Oversight Committee and Governing Board Open Source Program Office
- TODO Group
- Education
- Legal Summit
 - Open Source Leadership Summit

“It’s not an option to not do open source.

If we don’t get involved with cloud native and take the lead, we will fall behind our competitors.”



How do you get involved?

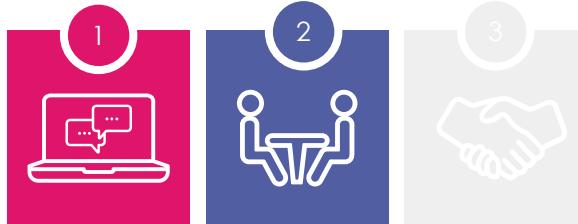


Are you an end user?

End user use cloud native technologies internally, but **do not sell** any cloud native services externally

Excludes vendors, consulting and training partners.

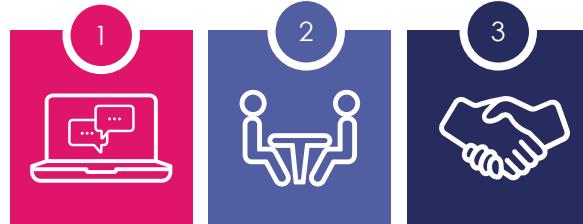
EU Supporter



\$4500
(\$1800 < 300 employees)

cncf.io/endusersupporter

EU Member



\$500 - \$370,000
(Silver, Gold, Platinum)

cncf.io/lfmembership

Both include 5 annual tickets to KubeCon
(2 if less than 300 employees)

Cheaper to be an End User
Supporter (\$4500) than to buy
5 KubeCon tickets (\$5500)!

Join now



Thanks!

Slides at oicheryl.com



CLOUD NATIVE
COMPUTING FOUNDATION