

Platform and KYC Update

Users must complete at least basic requirements to withdraw any tokens

Stage 1 (Basic) Requirements: Name, Address, Date of Birth, Country

Stage 2 (Enhanced) Requirements: Document ID (passports, license, other forms of ID pertaining to the country you live in)

Stage 1 (Basic) Withdrawal Limit: 0 BTC per day Stage 2 (Enhanced) Withdrawal Limit: 100 BTC per day

Steps for KYC Completion

- 1. Please log into the Duality Platform located at: https://platform.duality.solutions
- 2. Click on "Account", then "Get Verified" on the left hand side menu bar.
- **3.** Fill out the KYC information. First Name, Last Name, Date of Birth, Address and Country, then click "Next" and click the "Submit" button. **STAGE 1 (BASIC) IS NOW COMPLETE.**
- **4.** You will receive an e-mail from do-not-reply@onfido.com, please be sure to check your SPAM folder for this e-mail. You will need to click "Click Here to Start Your Background Check" in the e-mail from Onfido.
- **5.** Fill out the first Onfido form including First Name, Last Name, Date of Birth and Contact Information, then click "Save and Continue".
- 6. Fill out the second Onfido form including Country and Address, then click "Save and Continue".
- 7. Another page will pop up and if all your information is correct, click "Save and Continue".
- **8.** Upload a clear picture of your Passport, license or identification depending on your country and click "Save and Continue".
- **9.** On the last page verify everything is correct and click "Confirm".
- **10. STAGE 2 (ENHANCED) IS NOW COMPLETE.** (You will need to wait approx. 24-48 hours for the verification process to complete, in which your Duality account will notify if approved).
- **11.** Please note, some countries may not be available for KYC. If your country is not listed, you will not be able to obtain any stage of KYC verification.