

Department for Work and Pensions

Creating a digital delivery culture

- 1 **Work in the open**
- 2 **Share, not send**
- 3 **Right people, same room**
- 4 **Less process, more progress**
- 5 **Don't wait for permission**
- 6 **Show the thing**
- 7 **People, not resources**
- 8 **Build strong communities**
- 9 **Fail fast and learn**
- 10 **Keep going**