



# Ethan Dunzer

SalesForce Administrator

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github.com/edunzer

## EXPERIENCE

### SalesForce Administrator

Opus Agency

2021 - Present

#### Responsibilities

An entire audit of the salesforce instance, along with updating current systems for different departments.

Salesforce admin work:

- Flows, Processes, Workflows, rule validations
- Email alerts and templates
- User settings, roles, profiles
- Reports, Dashboards

Business system integration and troubleshooting.

### Lead Development Specialist

Work Truck Direct

2018

- Salesforce database work, along with data cleaning and analysis.
- Pardot campaign editing and creation for new lead drip campaigns.

While doing this job I was able to work at 3x the efficiency of their previous temps and interns. While providing helpful advice and information about the data that I collected.

## CERTIFICATIONS

### Marketing Cloud Email Specialist

InProgress

The Salesforce Marketing Cloud Email Specialist credential is designed for those who can demonstrate knowledge, skills, and experience in email marketing best practices.

### Salesforce Administrator

InProgress

The Salesforce Administrator credential is designed to give broad knowledge of customizing Salesforce, regularly configuring the platform, managing users, and looking for ways to get even more out of its features and capabilities.

## EDUCATION

### Oregon Tech

2020 - 2022

#### Skills Acquired

Python Programming, C# Programming, Intro to Relational Databases, Relational Database I, Database programming, Fundamentals of Linux, Windows Server Fundamentals, Networking Fundamentals, Intro to PC Hardware/Software, Intro to Systems Analysis, Systems Analysis I, Engineering Management, Marketing 1, Argumentative writing, Public Speaking, Business Law, Principles of Accounting I, Project Management, Advanced Technical Writing.

## ABOUT ME

Dedicated and passionate college student working towards a bachelor's degree in Information and Technology.

## Personal Information

Age || 22 years old

Career Path || Email Marketing

Degree Status || 4th year

## Languages

HTML | CSS

● ● ● ● ●

AMPscript

● ● ● ● ●

Javascript

● ● ● ● ●

PHP

● ● ● ● ●

SQL

● ● ● ● ●

C++

● ● ● ● ●

Python

● ● ● ● ●

C#

● ● ● ● ●

## SKILLS

Web Development

● ● ● ● ●

Campaign Automation

● ● ● ● ●

Email Design

● ● ● ● ●

Project Management

● ● ● ● ●

SalesForce Admin

● ● ● ● ●

Online Marketing

● ● ● ● ●

## Strengths

Leadership

● ● ● ● ●

Reliability

● ● ● ● ●

Communication

● ● ● ● ●

Creativity

● ● ● ● ●

Learning speed

● ● ● ● ●

## Interests

Web Design || Cooking || Working on personal car || Carpentry