

# Ethan Dunzer

SalesForce Administrator



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#### **EXPERIENCE**

# Junior SalesForce Developer

The Opus Group 2022 - Present

## Junior SalesForce Administrator

**Opus Agency** 2021 - 2022

# **Lead Development Specialist**

Work Truck Direct 2018

#### Responsibilities

The Opus Group is the parent company of Opus Agency. My work involved the same as prior postion plus the following:

- Custom Lightning Components and Visual Force Pages
- **Survey Automation**
- Lightning Page and Email Design
- **Custom Permissions**

My work included an entire audit of the salesforce instance, along with updating current systems for different departments. Salesforce admin work:

- Flows, Processes, Workflows, Validation Rules
- **Email Alerts and Templates**
- User settings, Roles, Profiles, Permission Sets, Permission Set Groups, Public Groups
- Lightning App Builder, Page Layout Design
- **Business System Integration and Troubleshooting**
- Salesforce database work, along with data cleaning and
- Pardot campaign editing and creation for new lead drip campaigns.

While doing this job I was able to work at 3x the efficiency of their previous temps and interns. While providing helpful advice and information about the data that I collected.

#### CERTIFICATIONS

# Salesforce Administrator

InProgress

The Salesforce Administrator credential is designed to give broad knowledge of customizing Salesforce, regularly configuring the platform, managing users, and looking for ways to get even more out of its features and capabilities.

#### **EDUCATION**

#### **Oregon Tech**

2020 - 2022

### Skills Acquired

Python Programming, C# Programming, Intro to Relational Databases, Relational Database I, Database programming, Fundamentals of Linux, Windows Server Fundamentals, Networking Fundamentals, Intro to PC Hardware/Software, Intro to Systems Analysis, Systems Analysis I, Engineering Management, Marketing 1, Argumentative writing, Public Speaking, Business Law, Principles of Accounting I, Project Management, Advanced Technical Writing.

#### **ABOUT ME**

As of 2021 I have started my career as a Salesforce Administrator/Developer. Seeking a challenging environment where I can build solutions to problems.

#### Personal Information

Age || 23 years old Career Path | | Salesforce Architect Degree Status || 4th year

## Languages

HTML   CSS	•	•	•	•	•
AMPscript	•	•	•		
Javascript		•	•	•	
SQL	•	•	•	•	
C++	•	•	•		
Python	•	•	•	•	•
C#	•	•	•	•	

#### SKILLS

Salesforce Automation		•	•		
Campaign Automation	•	•	•	•	
Web Development	•	•	•	•	•
SalesForce Admin	•	•	•	•	
Reporting Design	•	•	•	•	
Project Management	•	•	•	•	•
Online Marketing	•	•	•	•	
Workflow Design	•	•	•	•	

# **Strengths**

Leadership	•	•	•	•	•
Reliability	•	•	•	•	
Communication	•	•	•	•	
Learning speed		•	•	•	•

#### Interests

Web Design | | Cooking | | Working on personal car || Carpentry