



Ethan Dunzer

Business Application Architect

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github.com/edunzer

EXPERIENCE

Business Application Architect

The Opus Group
2024 - Present

Work

- PSA (Certinia) implementation
- Custom LWC (Lightning Web Component) development
- Custom Slack Integration
- Reactive Flows

Junior Salesforce Developer

The Opus Group
2022 - 2024

Work

- Service Cloud implementation
- API Integrations with Okta
- Survey Automation
- Custom Experience Site Development
- Lightning Page and Email Design
- Custom Permissions

Junior Salesforce Administrator

Opus Agency
2021 - 2022

My work included an entire audit of the salesforce instance, along with updating current systems for different departments. Salesforce admin work:

- Flows, Processes, Workflows, Validation Rules
- Email Alerts and Templates
- User settings, Roles, Profiles, Permission Sets, Permission Set Groups, Public Groups
- Lightning App Builder, Page Layout Design
- Business System Integration and Troubleshooting

Lead Development Specialist

Work Truck Direct
2018

- Salesforce database work, along with data cleaning and analysis.
- Pardot campaign editing and creation for new lead drip campaigns.

While doing this job I was able to work at 3x the efficiency of their previous temps and interns. While providing helpful advice and information about the data that I collected.

EDUCATION

Oregon Tech

2020 - 2022

Skills Acquired

Python Programming, C# Programming, Intro to Relational Databases, Relational Database I, Database programming, Fundamentals of Linux, Windows Server Fundamentals, Networking Fundamentals, Intro to PC Hardware/Software, Intro to Systems Analysis, Systems Analysis I, Engineering Management, Marketing 1, Argumentative writing, Public Speaking, Business Law, Principles of Accounting I, Project Management, Advanced Technical Writing.

ABOUT ME

As of 2021 I have started my career as a Salesforce Administrator/Developer. Seeking a challenging environment where I can build solutions to problems.

Personal Information

Age || 24 years old
Career Path || Salesforce Architect

Languages

HTML CSS	● ● ● ● ●
AMPscript	● ● ● ● ●
Javascript	● ● ● ● ●
SQL	● ● ● ● ●
C++	● ● ● ● ●
Python	● ● ● ● ●
C#	● ● ● ● ●

SKILLS

Salesforce Automation	● ● ● ● ●
Campaign Automation	● ● ● ● ●
Web Development	● ● ● ● ●
SalesForce Admin	● ● ● ● ●
Reporting Design	● ● ● ● ●
Project Management	● ● ● ● ●
Online Marketing	● ● ● ● ●
Workflow Design	● ● ● ● ●

Strengths

Leadership	● ● ● ● ●
Reliability	● ● ● ● ●
Communication	● ● ● ● ●
Learning speed	● ● ● ● ●

Interests

Web Design || Cooking || Working on personal car || Carpentry