Ethan Dunzer

SalesForce Administrator

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EXPERIENCE

SalesForce Administrator
Opus Agency
2021 - Present

Lead Development Specialist
Work Truck Direct
2018

Responsibilities

An entire audit of the salesforce instance, along with updating current systems for different departments. Salesforce admin work:

- Flows, Processes, Workflows, rule validations
- Lightning app development
- User settings, roles, profiles, permission sets, public groups
- Reports, Dashboards
- Email alerts and templates

Business system integration and troubleshooting.

- Salesforce database work, along with data cleaning and analysis.
- Pardot campaign editing and creation for new lead drip campaigns.

While doing this job I was able to work at 3x the efficiency of their previous temps and interns. While providing helpful advice and information about the data that I collected.

CERTIFICATIONS

Marketing Cloud Email Specialist
InProgress

Salesforce Administrator
InProgress

The Salesforce Marketing Cloud Email Specialist credential is designed for those who can demonstrate knowledge, skills, and experience in email marketing best practices.

The Salesforce Administrator credential is designed to give broad knowledge of customizing Salesforce, regularly configuring the platform, managing users, and looking for ways to get even more out of its features and capabilities.

EDUCATION

Oregon Tech
2020 - 2022

Skills Acquired

Python Programming, C# Programming, Intro to Relational Databases, Relational Database I, Database programming, Fundamentals of Linux, Windows Server Fundamentals, Networking Fundamentals, Intro to PC Hardware/Software, Intro to Systems Analysis, Systems Analysis I, Engineering Management, Marketing 1, Argumentative writing, Public Speaking, Business Law, Principles of Accounting I, Project Management, Advanced Technical Writing.

ABOUT ME

As of 2021 I have started my career as a Salesforce Administrator. Seeking a challenging enviroment where I can build solutions to problems.

Personal Information

Age	|| 22 years old
Career Path	|| Salesforce Admin
Degree Status	|| 4th year

Languages

HTML | CSS	● ● ● ● ●
AMPscript	● ● ● ● ○
Javascript	● ● ● ● ○
SQL	● ● ● ● ○
C++	● ● ● ○ ○
Python	● ● ● ● ○
C#	● ● ● ● ○

SKILLS

Salesforce Automation	● ● ● ● ●
Campaign Automation	● ● ● ● ○
Web Development	● ● ● ● ○
SalesForce Admin	● ● ● ● ○
Reporting Design	● ● ● ● ○
Project Management	● ● ● ● ●
Online Marketing	● ● ● ● ○
Workflow Design	● ● ● ● ○

Strengths

Leadership	● ● ● ● ●
Reliability	● ● ● ● ○
Communication	● ● ● ● ○
Learning speed	● ● ● ● ●

Interests

Web Design \|\| Cooking \|\| Working on personal car \|\| Carpentry