



CS 353 – Database Systems  
Project Design Report  
Online Professional Hiring System

Group 39

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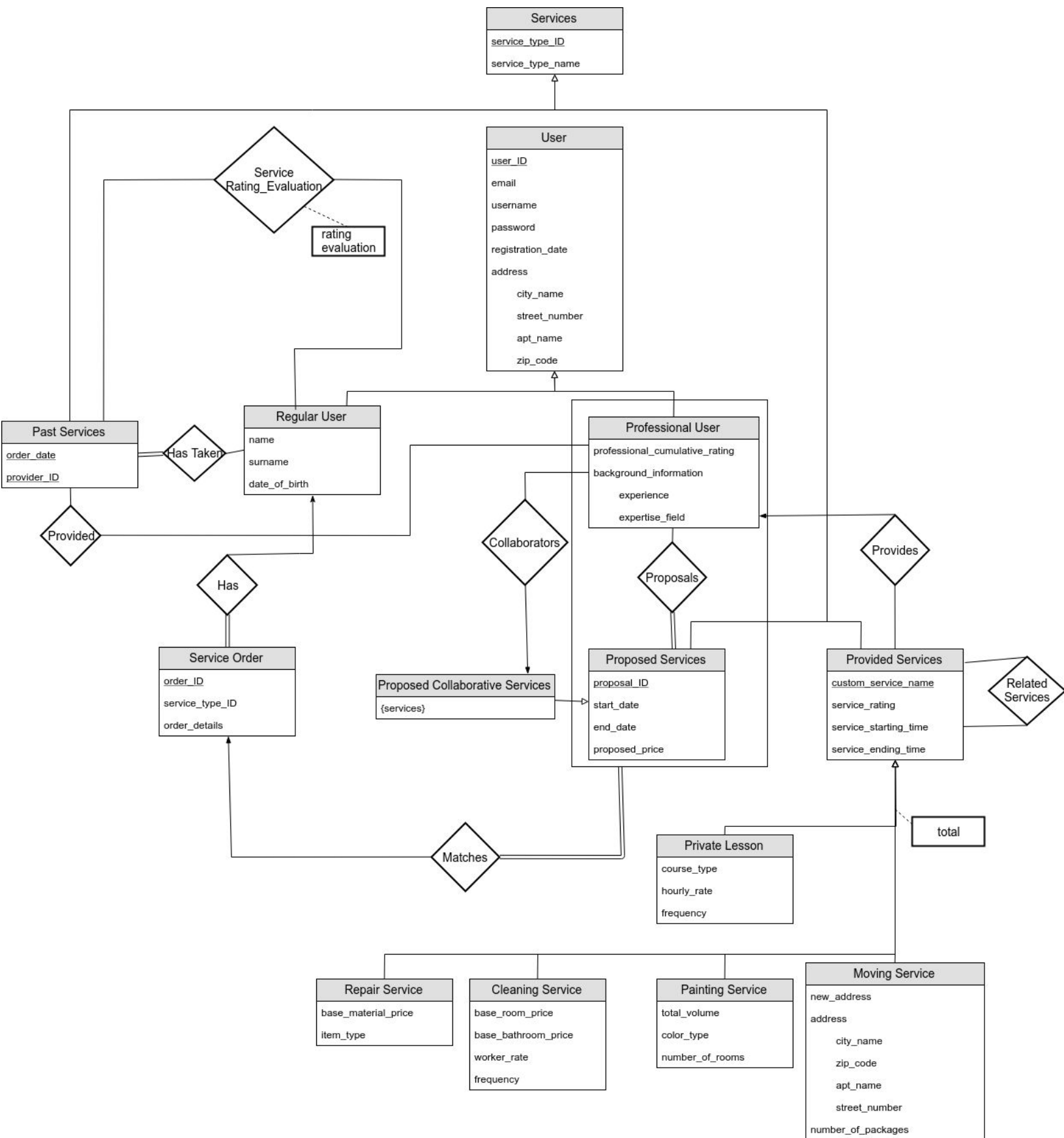
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# 1. Revised E/R Model

Changes were made in the proposed E/R diagram to provide a better structure and logic. Following changes were made on the proposed E/R diagram according to our TA's feedback;

- Past Services entity was changed from weak to normal entity.
- Aggregation of Past Services and Has Taken relation was removed.
- Service Rating and Service Evaluation relations were into Service Rating\_Evaluation relation. Also relation was made between Regular user and Past Services entities. Previously rating and evaluation relations were between regular used and the aggregation of Past Services and Has Taken relation, which was removed.
- password attribute was added to User entity.
- Service Order entity was changed from weak to normal entity.
- Aggregation of Service Order entity and Has relation was removed.
- Matches relation between the Service Order and Has aggregation was connected to Service order directly.
- Proposed Collaborative Services entity was made child of Proposed Services and inherited attributes.
- Professional User entity to Collaborators relation was considering Professional User as a weak entity. This was changed to make Professional User a normal entity.
- Proposals relation was added between Professional User and Proposed Services entities.
- Professional User, Proposed Services entities and Proposals relation were aggregated.
- Proposed Collaborative Services and Proposed Services were both related to Matches relation and causing a ternary relation. Since Proposed Collaborative Services was made child of Proposed Services, this relation was reduced to a binary relation. The mentioned aggregation was used in the Matches relation and also it was made full contribution.
- Ternary Provides relationship was reduces to binary by separating Proposed Services entity from the relation.
- proposal\_ID attribute was added to Proposed Services since unique identifiers were not sufficient in the previous diagram.
- Derived attributes such as age() were removed to comply with TA's feedback and attributes such as professional\_cumulative\_rating was made a proper attribute.

- Provided Services entity and its children were made a total contribution.
- Individual Price attribute was removed from Collaborators relation.
- Provided relation was added in order to connect Past Services and Professional Users entities to allow use of provider\_ID.



## 2. Relation Schemas

Following are the Relation Schemas of our database design which corresponds to the E/R diagram.

### 2.1 Services

**Model:**

Services( service\_type\_ID, service\_type\_name )

**Functional Dependencies:**

service\_type\_ID  $\rightarrow$  service\_type\_name

**Candidate Keys:**

service\_type\_ID

**Primary Key:**

service\_type\_ID

**Normal Form:**

BCNF

**Table Declaration:**

```
CREATE TABLE Services (  
    service_type_ID INT PRIMARY KEY,  
    service_type_name VARCHAR(32) NOT NULL  
);
```

## 2.2 User

### Model:

User( user\_ID, password, email, username, registration\_date, city\_name, street\_number, apt\_name, zip\_code )

### Functional Dependencies:

user\_ID → password, email, username, registration\_date, city\_name, street\_number, apt\_name, zip\_code

email → user\_ID, password, username, registration\_date, city\_name, street\_number, apt\_name, zip\_code

username → user\_ID, email, password, registration\_date, city\_name, street\_number, apt\_name, zip\_code

### Candidate Keys:

user\_ID, email, username

### Primary Key:

user\_ID

### Normal Form:

### Table Declaration:

```
CREATE TABLE User (  
    user_ID INT PRIMARY KEY AUTO_INCREMENT,  
    password VARCHAR(32) NOT NULL,  
    email VARCHAR(32) NOT NULL UNIQUE,  
    username VARCHAR(32) NOT NULL UNIQUE,  
    city_name VARCHAR(32) DEFAULT NULL,  
    street_number VARCHAR(32) DEFAULT NULL,  
    apt_name VARCHAR(32) DEFAULT NULL,  
    zip_code INT DEFAULT NULL  
);
```



## 2.3 Regular User

### Model:

Regular User( user\_ID, name, surname, date\_of\_birth )

FK: user\_ID to User

### Functional Dependencies:

user\_ID → name, surname, date\_of\_birth

### Candidate Keys:

user\_ID

### Primary Key:

user\_ID

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Regular User (  
    user_ID INT PRIMARY KEY,  
    FOREIGN KEY (user_ID) REFERENCES User( user_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    name VARCHAR (32) DEFAULT NULL,  
    surname VARCHAR (32) DEFAULT NULL,  
    date_of_birth DATE DEFAULT NULL  
);
```

## 2.4 Professional User

### Model:

Professional User( user\_ID, professional\_cumulative\_rating, experience, expertise\_field  
)  
FK: user\_ID to User

### Functional Dependencies:

user\_ID → professional\_cumulative\_rating, experience, expertise\_field

### Candidate Keys:

user\_ID

### Primary Key:

user\_ID

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Professional User (  
    user_ID INT PRIMARY KEY,  
    FOREIGN KEY (user_ID) REFERENCES User( user_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    experience INT DEFAULT NULL,  
    expertise_field VARCHAR(32) DEFAULT NULL);
```

## 2.5 Past Services

### Model:

Past Services( service\_type\_ID, order\_date, provider\_ID )

FK: service\_type\_ID to Services

FK: provider\_ID to User

### Functional Dependencies:

None

### Candidate Keys:

{service\_type\_ID, order\_date, provider\_ID}

### Primary Key:

service\_type\_ID

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Past Services (  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Services( service_type_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    order_date DATE PRIMARY KEY,  
    provider_ID INT PRIMARY KEY,  
    FOREIGN KEY (provider_ID) REFERENCES Professional User( user_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE  
);
```

## 2.6 Service Order

### Model:

Service Order( order\_ID, service\_type\_ID, order\_details )

FK: service\_type\_ID to Services

### Functional Dependencies:

order\_ID → service\_type\_ID, order\_details

### Candidate Keys:

order\_ID

### Primary Key:

order\_ID

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Service Order (  
    order_ID INT PRIMARY KEY,  
    service_type_ID INT  
    FOREIGN KEY (service_type_ID) REFERENCES Services( service_type_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    order_details VARCHAR(128));
```

## 2.7 Proposed Services

### **Model:**

Proposed Services( proposal\_ID,service\_type\_ID, start\_date, end\_date,  
proposed\_price )  
FK: service\_type\_ID to Services

### **Functional Dependencies:**

proposal\_ID → service\_type\_ID, start\_date, end\_date, proposed\_price

### **Candidate Keys:**

proposal\_ID

### **Primary Key:**

proposal\_ID

### **Normal Form:**

BCNF

### **Table Declaration:**

```
CREATE TABLE Proposed Services (  
    proposal_ID INT PRIMARY KEY,  
    service_type_ID INT  
    FOREIGN KEY (service_type_ID) REFERENCES Services( service_type_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    start_date DATE,  
    end_date DATE,  
    proposed_price INT  
);
```

## 2.8 Proposed Collaborative Services

### **Model:**

Proposed Collaborative Services( proposal\_ID )

FK: (proposal\_ID) to Proposed Services

### **Functional Dependencies:**

None

### **Candidate Keys:**

proposal\_ID

### **Primary Key:**

proposal\_ID

### **Normal Form:**

BCNF

### **Table Declaration:**

```
CREATE TABLE Proposed Services (  
    proposal_ID INT PRIMARY KEY,  
    FOREIGN KEY (proposal_ID) REFERENCES Proposed Services( proposal_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    services VARCHAR(128)  
);
```

## 2.9 Provided Services

### Model:

Provided Services( service\_type\_ID, custom\_service\_name, service\_rating,  
service\_starting\_date, service\_ending\_date)

FK: service\_type\_ID to Services

### Functional Dependencies:

service\_type\_ID, custom\_service\_name → service\_rating, service\_starting\_date,  
service\_ending\_date

### Candidate Keys:

{service\_type\_ID, custom\_service\_name}

### Primary Key:

{service\_type\_ID, custom\_service\_name}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Provided Services (  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Proposed Services(  
        service_type_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    custom_service_name VARCHAR(32) PRIMARY KEY,  
    service_rating INT,  
    service_starting_date DATE,  
    service_ending_date DATE  
);
```

## 2.10 Service Rating\_Evaluation

### Model:

Service Rating\_Evaluation( user\_ID, service\_type\_ID, order\_date, provider\_ID, rating, evaluation )

FK: user\_ID to Regular User

FK: ( service\_type\_ID, order\_date, provider\_ID ) to Past Services

### Functional Dependencies:

user\_ID, service\_type\_ID, order\_date, provider\_ID → rating, evaluation

### Candidate Keys:

{user\_ID, service\_type\_ID, order\_date, provider\_ID}

### Primary Key:

user\_ID, service\_type\_ID, order\_date, provider\_ID

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Service Rating Evaluation (
    user_ID INT PRIMARY KEY,
    FOREIGN KEY (user_ID) REFERENCES Regular User( user_ID)
        ON DELETE CASCADE
        ON UPDATE CASCADE,
    service_type_ID INT PRIMARY KEY,
    FOREIGN KEY (service_type_ID) REFERENCES Services( service_type_ID)
        ON DELETE CASCADE
        ON UPDATE CASCADE,
    order_date DATE PRIMARY KEY,
    provider_ID INT PRIMARY KEY,
    FOREIGN KEY (provider_ID) REFERENCES Professional User( user_ID)
        ON DELETE CASCADE
        ON UPDATE CASCADE,
    rating INT,
    evaluation VARCHAR(128));
```



## 2.11 Has Taken

### Model:

Has Taken( user\_ID, service\_type\_ID, order\_date, provider\_ID )

FK: user\_ID to Regular User

FK: ( service\_type\_ID, order\_date, provider\_ID ) to Past Services

### Functional Dependencies:

None

### Candidate Keys:

{user\_ID, service\_type\_ID, order\_date, provider\_ID}

### Primary Key:

{user\_ID, service\_type\_ID, order\_date, provider\_ID}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Has Taken (  
    user_ID INT PRIMARY KEY,  
    FOREIGN KEY (user_ID) REFERENCES Regular User( user_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Services( service_type_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    order_date DATE PRIMARY KEY,  
    provider_ID INT PRIMARY KEY,  
    FOREIGN KEY (provider_ID) REFERENCES Professional User( user_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE  
);
```

## 2.12 Collaborators

### Model:

Collaborators( proposal\_ID, user\_ID )

FK: proposal\_ID to Proposed Collaborative Services

FK: user\_ID to Professional User

### Functional Dependencies:

proposal\_ID → user\_ID

### Candidate Keys:

proposal\_ID

### Primary Key:

proposal\_ID

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Collaborators (  
    proposal_ID INT PRIMARY KEY,  
    FOREIGN KEY (proposal_ID) REFERENCES Proposed Services( proposal_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    user_ID INT,  
    FOREIGN KEY (user_ID) REFERENCES Professional User( user_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE  
);
```

## 2.13 Proposals

### Model:

Proposals( user\_ID, proposal\_ID, )

FK: professional\_ID to Professional User

FK: proposal\_ID to Proposed Services

### Functional Dependencies:

None

### Candidate Keys:

{user\_ID , proposal\_ID}, user\_ID

### Primary Key:

{user\_ID , proposal\_ID}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Proposals (  
    professional_ID INT PRIMARY KEY,  
    FOREIGN KEY (professional_ID ) REFERENCES Professional User( user_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    proposal_ID INT PRIMARY KEY,  
    FOREIGN KEY (proposal_ID) REFERENCES Proposed Services( proposal_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE  
);
```

## 2.14 Has

### Model:

Has( user\_ID, order\_ID )

FK: user\_ID to Regular User

FK: order\_ID to Service Order

### Functional Dependencies:

None

### Candidate Keys:

{user\_ID, order\_ID}

### Primary Key:

{user\_ID, order\_ID}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Provides(  
    order_ID INT PRIMARY KEY,  
    FOREIGN KEY (order_ID) REFERENCES Service Order (order_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    user_ID INT PRIMARY KEY,  
    FOREIGN KEY (user_ID) REFERENCES Regular User( user_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE  
);
```

## 2.15 Provides

### Model:

Provides ( user\_ID, service\_type\_ID, custom\_service\_name )

FK: user\_ID to Professional User

FK: (service\_type\_ID, custom\_service\_name ) to Services

### Functional Dependencies:

None

### Candidate Keys:

{user\_ID, service\_type\_ID, custom\_service\_name}

### Primary Key:

{user\_ID, service\_type\_ID, custom\_service\_name}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Provides(  
    user_ID INT PRIMARY KEY,  
    FOREIGN KEY (user_ID) REFERENCES Professional User( user_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Provided Services  
        (service_type_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    custom_service_name VARCHAR (32),  
    FOREIGN KEY (custom_service_name) REFERENCES Provided Services  
        (custom_service_name)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE  
);
```

## 2.16 Related Services

### Model:

Related Services( service\_type\_ID, related\_service\_type\_ID)

FK: service\_type\_ID to Provided Services

FK: related\_service\_type\_ID to Provided Services( service\_type\_ID )

### Functional Dependencies:

service\_type\_ID  $\rightarrow$  related\_service\_type\_ID

### Candidate Keys:

service\_type\_ID

### Primary Key:

service\_type\_ID

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Related Services(  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Provided Services  
    (service_type_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    related_service_type_ID INT,  
    FOREIGN KEY (related_service_type_ID) REFERENCES Provided  
    Services(related_service_type_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE  
);
```

## 2.17 Matches

### Model:

Matches ( proposal\_ID, order\_ID )

FK: proposal\_ID to Proposals

FK: order\_ID to Service Order

### Functional Dependencies:

None

### Candidate Keys:

{proposal\_ID, order\_ID}

### Primary Key:

{proposal\_ID, order\_ID}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Matches(  
    order_ID INT PRIMARY KEY,  
    FOREIGN KEY (order_ID) REFERENCES Service Order (order_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    proposal_ID INT PRIMARY KEY,  
    FOREIGN KEY (proposal_ID) REFERENCES Proposals (proposal_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE  
);
```

## 2.18 Private Lesson

### Model:

Private Lesson( service\_type\_ID, custom\_service\_name, course\_type, hourly\_rate, frequency )

FK: (service\_type\_ID, custom\_service\_name) to Provided Services

### Functional Dependencies:

service\_type\_ID, custom\_service\_name → course\_type, hourly\_rate, frequency

### Candidate Keys:

{service\_type\_ID, custom\_service\_name}

### Primary Key:

{service\_type\_ID, custom\_service\_name}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Proposed Services (  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Provided Services  
    (service_type_ID)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    custom_service_name VARCHAR(32),  
    FOREIGN KEY (custom_service_name) REFERENCES Provided Services  
    (custom_service_name)  
        ON DELETE CASCADE  
        ON UPDATE CASCADE,  
    course_type VARCHAR(32),  
    hourly_rate INT,  
    frequency VARCHAR(32)  
);
```



## 2.19 Repair Service

### Model:

Repair Service( service\_type\_ID, custom\_service\_name, base\_material\_price, item\_type )

FK: (service\_type\_ID, custom\_service\_name) to Provided Services

### Functional Dependencies:

service\_type\_ID, custom\_service\_name → base\_material\_price, item\_type

### Candidate Keys:

{service\_type\_ID, custom\_service\_name}

### Primary Key:

{service\_type\_ID, custom\_service\_name}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Repair Service(  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Provided Services  
    (service_type_ID),  
    custom_service_name VARCHAR(32),  
    FOREIGN KEY (custom_service_name) REFERENCES Provided Services  
    (custom_service_name),  
    base_material_price INT,  
    item_type VARCHAR(32)  
);
```

## 2.20 Cleaning Service

### Model:

Cleaning Service ( service\_type\_ID, custom\_service\_name, base\_room\_price, base\_bathroom\_price, worker\_rate, frequency )

FK: (service\_type\_ID, custom\_service\_name) to Provided Services

### Functional Dependencies:

service\_type\_ID, custom\_service\_name → base\_room\_price, base\_bathroom\_price, worker\_rate, frequency

### Candidate Keys:

{service\_type\_ID, custom\_service\_name}

### Primary Key:

{service\_type\_ID, custom\_service\_name}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Cleaning Service(  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Provided Services  
    (service_type_ID),  
    custom_service_name VARCHAR(32),  
    FOREIGN KEY (custom_service_name) REFERENCES Provided Services  
    (custom_service_name),  
    base_room_price INT,  
    base_bathroom_price INT,  
    worker_rate INT,  
    Frequency VARCHAR(32)  
);
```

## 2.21 Painting Service

### Model:

Painting Service( service\_type\_ID, custom\_service\_name, total\_volume, color\_type, number\_of\_rooms )

FK: (service\_type\_ID, custom\_service\_name) to Provided Services

### Functional Dependencies:

service\_type\_ID, custom\_service\_name → total\_volume, color\_type, number\_of\_rooms

### Candidate Keys:

{service\_type\_ID, custom\_service\_name}

### Primary Key:

{service\_type\_ID, custom\_service\_name}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Painting Service(  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Provided Services  
    (service_type_ID),  
    custom_service_name VARCHAR(32),  
    FOREIGN KEY (custom_service_name) REFERENCES Provided Services  
    (custom_service_name),  
    total_volume INT,  
    color_type VARCHAR(32),  
    number_of_rooms INT  
);
```

## 2.22 Moving Service

### Model:

Moving Service( service\_type\_ID, custom\_service\_name, new\_city\_name,  
new\_zip\_code, new\_apartment\_name, new\_street\_number, city\_name, zip\_code,  
apartment\_name, street\_number, number\_of\_packages )  
FK: (service\_type\_ID, custom\_service\_name) to Provided Services

### Functional Dependencies:

service\_type\_ID, custom\_service\_name → new\_city\_name, new\_zip\_code,  
new\_apartment\_name, new\_street\_number, city\_name, zip\_code, apartment\_name,  
street\_number, number\_of\_packages

### Candidate Keys:

{service\_type\_ID, custom\_service\_name}

### Primary Key:

{service\_type\_ID, custom\_service\_name}

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Moving Service(  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Provided Services  
    (service_type_ID),  
    custom_service_name VARCHAR(32),  
    FOREIGN KEY (custom_service_name) REFERENCES Provided Services  
    (custom_service_name),  
    new_city_name VARCHAR(32),  
    new_zip_code INT,  
    new_apartment_name VARCHAR(32),  
    new_street_number INT,  
    city_name VARCHAR(32),  
    zip_code INT,  
    apartment_name VARCHAR(32),  
    street_number INT,
```

number\_of\_packages INT  
);

## 2.23 Provided

### Model:

Provided Services( service\_type\_ID, order\_date, provider\_ID )

FK: (service\_type\_ID, order\_date) to Past Services

FK: provider\_ID to Professional User

### Functional Dependencies:

None

### Candidate Keys:

{service\_type\_ID, order\_date, provider\_ID}

### Primary Key:

service\_type\_ID

### Normal Form:

BCNF

### Table Declaration:

```
CREATE TABLE Provided (  
    service_type_ID INT PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Past Services(  
        service_type_ID)  
    ON DELETE CASCADE  
    ON UPDATE CASCADE,  
    order_date DATE PRIMARY KEY,  
    FOREIGN KEY (service_type_ID) REFERENCES Past Services(  
        service_type_ID)  
    ON DELETE CASCADE  
    ON UPDATE CASCADE,  
    provider_ID INT PRIMARY KEY,  
    FOREIGN KEY (provider_ID) REFERENCES Professional User( user_ID)  
    ON DELETE CASCADE  
    ON UPDATE CASCADE);
```

### 3. Normalization Of Tables

The Relational Schemas of the design show the functional dependencies. No decomposition or normalization was applied since all relations are in Boyce-Codd Normal Form.

## 4. Functional Components

### 4.1 Algorithms

#### 4.1.1 Order and Proposal Related Algorithms

The users of the program will be able to make orders about the services which they want. They need to specify the type of the service and details of the order. Details of the order are taken into the database by following restrictions applied according to the selected service type. Professional Users will propose to the orders by giving time and price information. Many professionals can propose to an order which are stored in the matches table. Regular user will be able to see the proposed orders to his/her order and select one. Regular user will be able to accept an offer which he or she wants. Professional users can propose to many orders also. In addition, the system allows many professionals to propose to a single order. This is a kind of proposal similar to others, which has additional data stored about collaborators.

#### 4.1.2 Logical Requirements

The system should be working without logical errors. Date attributes such as service dates and proposal dates should be checked because ending date cannot come before starting date. Also such dates shouldn't start before the current date.

### 4.2 Data Structures

Numeric, alphabetic and date types were used. Numeric values are stored as INT, while String types are stored as VARCHAR. VARCHAR was used for string types because string data which we store are not known before. Date values are stored as DATE type.

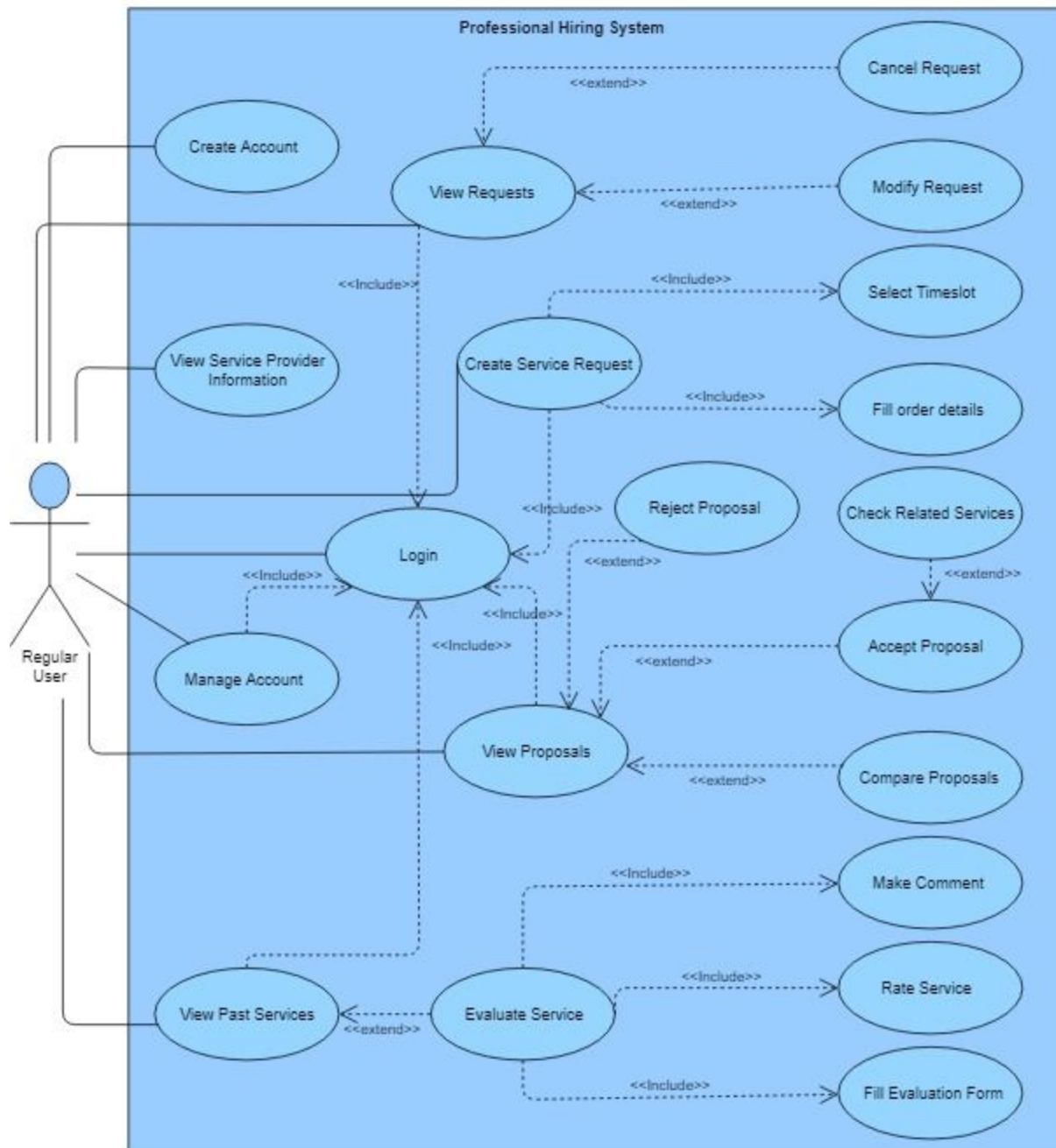
## 4.3 Use Cases / Scenarios

### 4.3.1 Regular Users

- **Create Account:** Regular users can create an account by providing email address, username, password and address information. Email address and username must be unique in order to create an account.
- **Login:** Regular users can login to the system with their username or email address and password. Once they logged in, regular users can manage their account, create a service request, view their existing service requests, view proposals and view past services. View service provider information operation can be done without logging into the system.
- **Manage Account:** Once logged in, regular users can update their account information such as username, password, email address, name, surname, date of birth and address information. Changing the username and email address requires extra caution since the new username and email address must be unique as well.
- **View Service Provider Information:** Regular users can view a specific service providers information such as their address location, experience and expertise field, cumulative rating, user comments, evaluation forms. Logging into the system is not an requirement.
- **View Requests:** Regular users can view their existing service requests and select a specific request among them to cancel it or modify its order details.
- **Cancel Request:** Regular users can cancel an existing request.
- **Modify Request:** Regular users can modify order details of an service request, which enables them to change service type or any other detail like changing time slot.
- **Create Service Request:** Regular users can create a service request, which will be seen by the professionals after the creation. In order to create a service request, users have to select a time slot and fill the other order details.
- **Select Time slot:** Regular users can select a time slot while creating a service request, which indicates that when the user wants to receive the service. This information can be seen by the professional users enabling them to prepare proposals to the service requests that fit their time schedule.
- **Fill Order Details:** Regular users can fill the order details of the requested service. These information vary with respect to the type of the service. For example, order details of a painting service is different from the order details of a repair service.

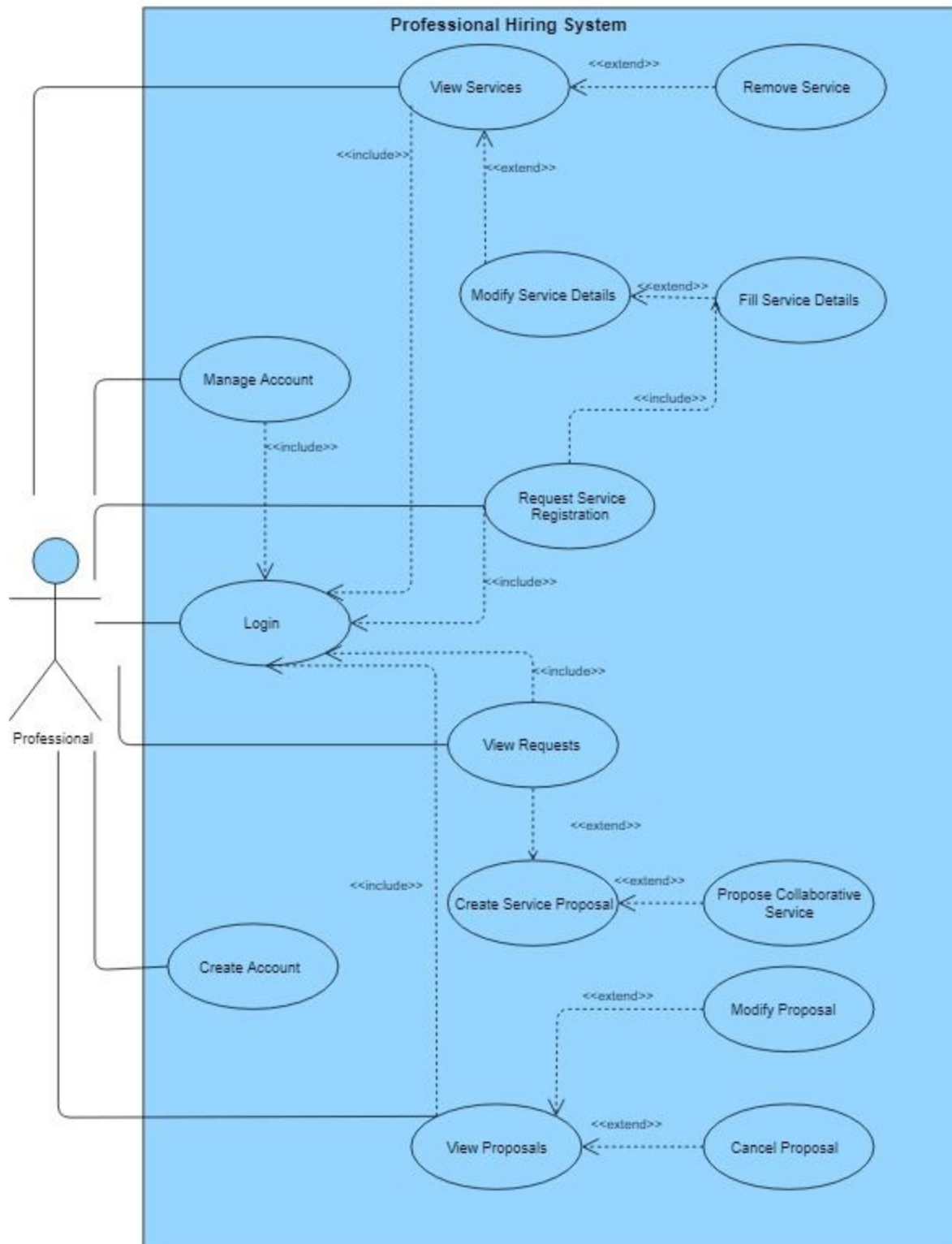


- **View Proposals:** Regular users can view the proposals to their existing service requests. These proposals are created by the professional users, which includes information about proposed price, start and end dates.
- **Accept Proposal:** Regular users can accept a proposal if they agree upon the proposed terms.
- **Reject Proposal:** Regular users can reject a proposal if they do not agree upon the proposed terms.
- **Compare Proposals:** Regular users can compare two proposals the find out which one is more beneficial for them. This comparison will show proposed price, start and end dates of both proposals.
- **Check Related Services:** Upon accepting a proposal, regular users can hire extra services which are related to the proposed service. For instance, after a painting service, regular users might want to hire a cleaning service, which will be provided by this operation.
- **View Past Services:** Regular users can view the services they got in the past through the system. Which enables them to get information about the professional that they hired for the service. Also, regular users can evaluate a past service, through this operation.
- **Evaluate Service:** Evaluating a past service includes rating a service, filling an evaluation form about the service and making personal comments about the service and professional.
- **Make Comment:** Regular users can make a comment for a professional and service provided by that professional, which can guide the other regular users who considers hiring the professional.
- **Rate Service:** Regular users can rate a service they received out of 10. Not only regular users will be able to see the user ratings but also, each rating affects the cumulative rating of the professional.
- **Fill Evaluation Form:** Regular users can fill evaluation form to evaluate a service they got. This evaluation form has questions about both the service and the professional. Regular users can access these evaluation forms through view service provider information operation.



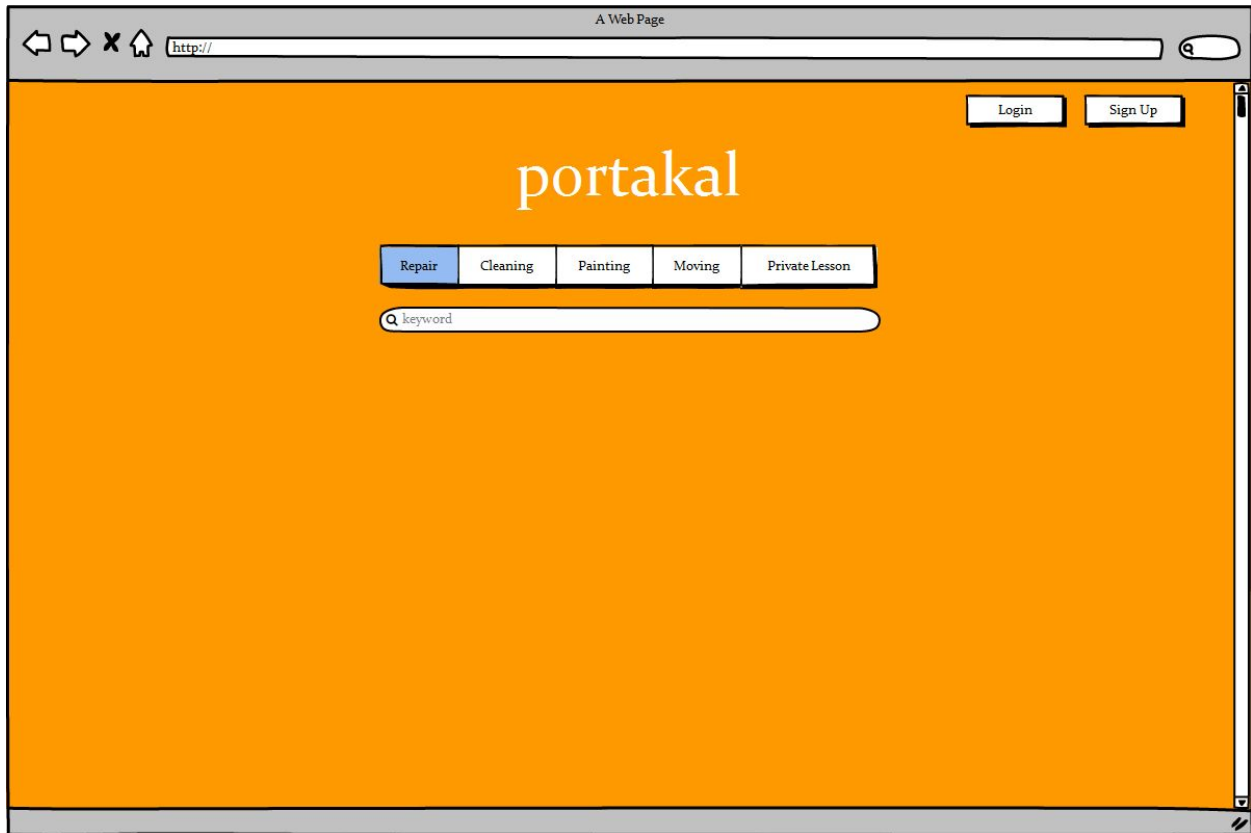
### 4.3.2 Professionals

- **Create Account:** Professional users can create an account by providing email address, username, password and address information. Email address and username must be unique in order to create an account.
- **Login:** Professionals can login to their account, with the username or email address and password. professionals can change those information using manage account operation. The operations that are described below, requires logging into the system.
- **Manage Account:** As mentioned above, professionals can manage their account, by changing their username, email address, address information, password, experience and expertise field. The new username, and email address must be unique as well.
- **View Proposals:** Professionals can view their proposals, which enables them to modify or cancel a proposal.
- **Modify Proposal:** Professionals can modify an existing proposal by changing proposed price, start and end dates.
- **Cancel Proposal:** Professionals can cancel a proposal, which discards all information about the proposal.
- **Create Service Proposal:** Professionals can create proposals for regular users' service requests. In the proposals, professionals provide a price information which such a service would cost, a starting date which represents when they can start working and a possible end date.
- **Propose Collaborative Service:** While creating a proposal for a service request, professionals can propose a special service, for such a service request, in which they will work with other professionals collaboratively.
- **Service Registration:** Professionals can create registration for a new service. Professionals have to fill service details about the new service and request its registration.
- **Fill Service Details:** Professionals can fill the service details, which includes information about base prices, which will be used to determine the proposed price while creating a proposal.
- **View Provided Services:** Professionals can view the services they provide.
- **Modify Service Details:** Professionals can modify the details about the services they provide.
- **Remove Service:** Professionals can remove a service they provide.



## 5. User Interface Design and Corresponding SQL Statements

## 5.1 Homepage



**Inputs:** @service\_name

**Process:** Homepage is first page of the Online Professional Hiring System. The users who are not logged in will be greeted with this page. From this page, the users can browse through service types and check the professional homepages.

**SQL Statements:**

**service\_view:**

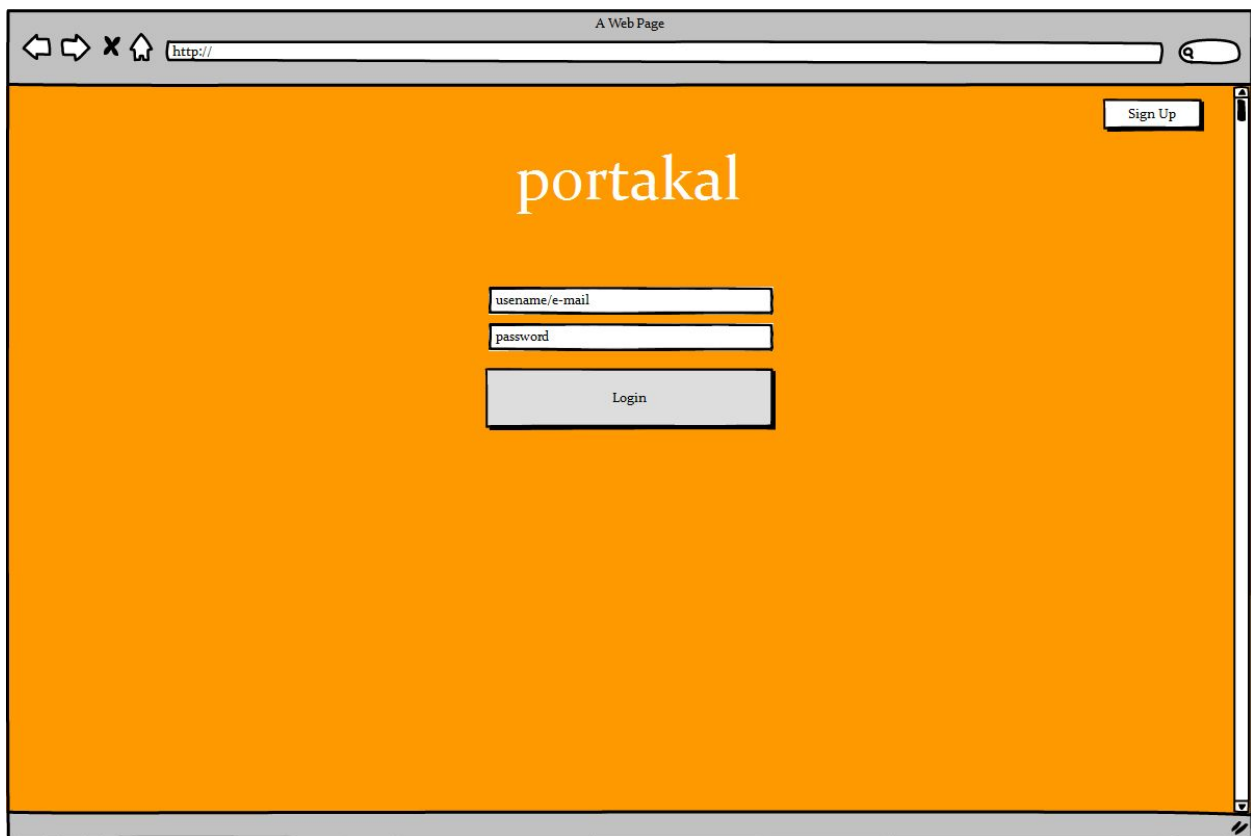
```
CREATE VIEW service_view(service_name, professional_ID, professional_rating,  
professional_experience)
```

```
AS SELECT custom_service_name, user_ID, professional_cumulative_rating,  
experience
```

```
FROM Professional User NATURAL JOIN (SELECT *  
FROM Provides  
WHERE custom_service_name =  
@service_name)
```

```
ORDER BY professional_cumulative_rating DESC;
```

## 5.2 Login for Regular and Professional User



The image shows a web browser window titled "A Web Page". The address bar contains "http://". The main content area has an orange background. In the top right corner, there is a "Sign Up" button. In the center, the word "portakal" is displayed in a large, white, serif font. Below the logo, there are two input fields: the first is labeled "username/e-mail" and the second is labeled "password". Below these fields is a "Login" button.

**Inputs:** @username or @email and @password.

**Process:** The login screen is for the users who have not logged into the system. Both professional and regular users can log in to the system by entering either their username or email with their password information.

### SQL Statements:

```
SELECT username, email, password
FROM User
WHERE (username = @username OR
      email = @email) AND
      password = @password);
```

## 5.3 Sign Up for Regular User

The screenshot shows a web browser window titled 'A Web Page' with a search bar containing 'http://'. The page has an orange background and the 'portakal' logo at the top center. In the top right corner, there is a 'Login' button. Below the logo, there are two buttons: 'Professional User' and 'Regular User', with the latter being highlighted in blue. Below these buttons is a series of input fields: 'username', 'password', 'e-mail', 'name', 'surname', 'date of birth' (with a calendar icon), 'city' (with a dropdown arrow), 'street no', 'apartment name', and 'zip code'. At the bottom of the form is a 'Sign Up' button.

**Input:** @username, @password, @email, @name, @surname, @date\_of\_birth, @city  
@street\_no @apartment\_name @zip\_code

**Process:** A user can access the sign up page through clicking “sign up” in either homepage, or in login page. In the Sign Up page, users who selects “Regular User” option will be greeted with the page above. In order to create a regular user account, they have to provide at least username, password and email information.

### SQL Statements:

```
INSERT INTO User(password, email, username, city_name, street_number, apt_name,
zip_code)
VALUES(@password, @email, @username, @city_name, @street_number,
@apt_name, @zip_code);
INSERT INTO Regular User(name, surname, date_of_birth)
VALUES( @name, @surname, @date_of_birth);
```



## 5.4 Accept Proposal for Regular User

The screenshot shows a web browser window with the address bar displaying 'http://'. The page title is 'A Web Page'. The main content area has an orange background with the word 'portakal' in white. In the top right corner, there is a user profile icon and the name 'John Doe' next to a right-pointing arrow. Below the header, a white box contains the text 'Proposal Accepted'. Underneath this, there are two tables. The first table displays details for a specific proposal, and the second table lists related services.

Order ID	Order Type	Starting Date	Ending Date
20193	Moving	27/03/2018	03/04/2018

Proposal ID	Name	Starting Date	Ending Date	Price
9001	Taşımacı Buğra	29/03/2018	02/04/2019	\$300

Related Services

Name	Address	Experienc	Expertise Fiel	Ratin	Comment	Evaluation
Temizlikçi Buğra	Çankaya/Ankara Mahmut Sokak Yıldız A	5 years	Home Cleaning	6/10	✓	✓
Temizlikçi Bora	Sincan/Ankara Ahmet Sokak Hilal Apt	2 years	Home Cleaning	9/10	✓	✓

**Inputs:** @proposal\_ID, @professional\_ID,

**Process:** Upon accepting a proposal, this screen will pop-up and regular users will be able to see the details of accepted proposal, and the services which relates to the accepted proposal.

## **SQL Statements :**

### **View Order Details**

```
SELECT *  
FROM Service Order  
WHERE order_ID = @order_ID;
```

### **View Proposal Details**

```
SELECT *  
FROM Proposed Services as P, lateral  
    (SELECT *  
     FROM (SELECT proposal_ID, user_ID,  
                FROM Professional User NATURAL JOIN Proposals) as T  
     WHERE P.proposal_ID = T.proposal_ID)  
    )  
WHERE P.proposal_ID = @proposal_ID;
```

### **View Related Services**

```
SELECT *  
FROM Provided Services as P,  
    (SELECT related_service_type_ID  
     FROM Related Services NATURAL JOIN  
        (SELECT service_type_ID  
         FROM Service Order  
         WHERE order_ID = @order_ID)  
     ) as T  
WHERE P.service_type_ID = T.related_service_type_ID;
```

## 5.5 Create Service Request for Regular User

The screenshot shows a web browser window titled 'A Web Page' with a URL bar containing 'http://'. The page has an orange background and the word 'portakal' in a large, white, serif font. In the top right corner, there is a user profile icon and the name 'John Doe' next to a right-pointing arrow. The main content area contains a 'Create Request' form. At the top of the form is a white rectangular button labeled 'Create Request'. Below this are two input fields for 'Starting Time' and 'Ending Time', each with a calendar icon to its right. Underneath these are five buttons for service types: 'Repair' (highlighted in blue), 'Cleaning', 'Painting', 'Moving', and 'Private Lesson'. Below the service type buttons is a search bar with a magnifying glass icon and the placeholder text 'keyword'. At the bottom of the form is a white rectangular button labeled 'Create'.

**Input:** @starting\_time, @ending\_time, @service\_type, @order\_details

**Process:** A regular user can access the create service request page from the log-on screen. In order to create a service request, regular users have to provide starting and ending time of the service. They also need to provide type of the service by selecting one of the service type buttons.

**SQL Statements:**

**Request Service:**

```
INSERT INTO Service Order(service_type_id, service_details)
VALUES(@service_type, @order_details);
```

## 5.6 Evaluate Service for Regular User

A Web Page

http://

John Doe

portakal

Evaluate

Name	Address	Experience	Expertise Field	Rating
Temizlikçi Buğra	Çankaya/Ankara Mahmut Sokak Yıldız Apt	5 years	Home Cleaning	6/10

Sample Question?

1 2 3 4 5 6 7 8 9 10

Send Evaluation

**Input:** @rating

**Process:** Regular users can evaluate service from this page. There will be a value calculated from given input to be stored in the database.

**Evaluate:**

UPDATE Service Rating\_Evaluation

SET rating = @rating

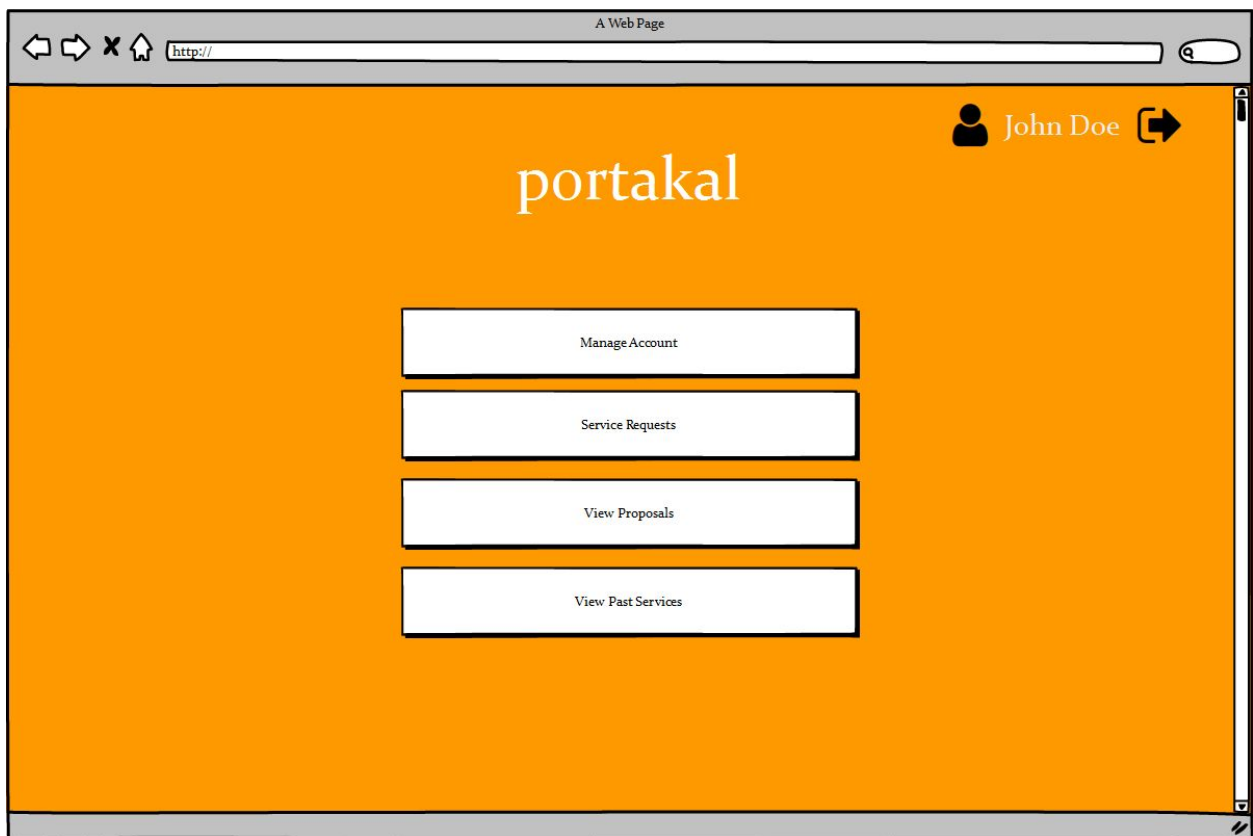
WHERE user\_ID = @user\_ID AND order\_date = @order\_date AND service\_type\_ID =  
@service\_type\_ID AND provider\_ID = @provider\_ID;

## 5.7 Logon for Professional User



**Process:** Professional users can access this screen through logging in to the system. By using this page, professional users could manage their accounts, view their time schedules, view proposals, view service requests, view services and request service registration.

## 5.8 Logon for Regular User



**Process:** Regular users can access this screen through logging in to the system. By using this page, regular users could manage their accounts, view their service requests, view their proposals and view past service.

## 5.9 Make Comment for Regular User

Name	Address	Experience	Expertise Field	Rating
Temizlikçi Buğra	Çankaya/Ankara Mahmut Sokak Yıldız Apt	5 years	Home Cleaning	6/10

Comment

Make Comment

**Inputs:** @evaluation

**Process:** Regular users can access this screen by selecting a past service and clicking the comment button from the past services screen.

### SQL Statements

```
INSERT INTO Service_Rating_Evaluation(user_ID, service_type_ID, order_date,
    provider_ID, rating, evaluation)
VALUES(@user_ID, @service_type_ID, @order_date, @provider_ID, @rating,
    @evaluation);
```

## 5.10 Manage Account for Professional User

The screenshot shows a web browser window titled "A Web Page" with a search bar containing "http://". The page has an orange background and the "portakal" logo in the center. In the top right corner, there is a user profile icon and the name "John Doe" next to a right-pointing arrow. The main content area is a "Manage Account" form. It includes input fields for "username", "password", "e-mail", "city" (a dropdown menu), "street no", "apartment name", and "zip code". Below these fields is a row of five buttons: "Repair" (highlighted in blue), "Cleaning", "Painting", "Moving", and "Private Lesson". At the bottom of the form are two buttons: "Contact Admin" and "Update".

**Input:** @username, @password, @email, @city, @street\_number, @apartment\_name, @zip\_code, @expertise\_field, @experience

**Process:** User can change details of his/her account by writing in to the defined fields. Pressing the Update button saves changes to the database.

**SQL Statements:**



**View Current Account Details:**

```
SELECT *  
FROM User NATURAL JOIN Professional User  
WHERE user_ID = @user_ID;
```

**Change Username:**

```
UPDATE User  
SET username = @new_user_name  
WHERE user_ID = @user_ID AND  
      @new_user_name NOT IN (SELECT username  
                              FROM User);
```

**Change Password:**

```
UPDATE User  
SET password = @new_password  
WHERE user_ID = @user_ID AND @new_password NOT NULL;
```

**Change Email:**

```
UPDATE User  
SET email = @new_email  
WHERE user_ID = @user_ID AND  
      @new_email NOT IN (SELECT email  
                          FROM User);
```

**Change City:**

```
UPDATE User  
SET city = @new_city  
WHERE user_ID = @user_ID;
```

**Change Street Number:**

```
UPDATE User  
SET street_number = @new_street_no  
WHERE user_ID = @user_ID;
```

**Change Zip Code:**

```
UPDATE User
SET zip_code = @new_zip_code
WHERE user_ID = @user_ID;
```

**Change Apartment Name:**

```
UPDATE User
SET apartment_name = @apartment_name
WHERE user_ID = @user_ID;
```

**Change Expertise field:**

```
UPDATE Professional User
SET expertise_field = @expertise_field
WHERE user_ID = @user_ID;
```

**Change Experience:**

```
UPDATE Professional User
SET experience = @experience
WHERE user_ID = @user_ID;
```

## 5.11 Manage Account for Regular User

A Web Page

http://

portakal

John Doe

Manage Account

username

password

e-mail

name

surname

date of birth

city

street no

apartment name

zip code

Update

**Inputs:** @new\_username, @new\_password, @new\_email, @new\_name, @new\_surname, @new\_date\_of\_birth, @new\_city, @new\_street\_no, @new\_apartment\_name, @new\_zip\_code

**Process:** Logged in regular users can manage their account information from the screen displayed above. The regular users are able to change their username, password, email, name, surname, date of birth, and address information. However, the username and email address information they provided must be unique for this update.

### SQL Statements:

#### View Current Account Details:

```
SELECT *  
FROM User NATURAL JOIN Regular User  
WHERE user_ID = @user_ID;
```

### **Change Username:**

```
UPDATE User
SET username = @new_user_name
WHERE user_ID = @user_ID AND
      @new_user_name NOT IN (SELECT username
                              FROM User);
```

### **Change Password:**

```
UPDATE User
SET password = @new_password
WHERE user_ID = @user_ID AND @new_password NOT NULL;
```

### **Change Email:**

```
UPDATE User
SET email = @new_email
WHERE user_ID = @user_ID AND
      @new_email NOT IN (SELECT email
                          FROM User);
```

### **Change City:**

```
UPDATE User
SET city = @new_city
WHERE user_ID = @user_ID;
```

### **Change Name:**

```
UPDATE Regular User
SET name = @new_name
WHERE user_ID = @user_ID;
```

### **Change Surname:**

```
UPDATE Regular User
SET surname = @new_surname
WHERE user_ID = @user_ID;
```

## 5.12 Past Services for Regular User

A Web Page

http://

John Doe

portakal

Past Services

Name	Address	Experience	Expertise Field	Rating	Comment	Evaluate
Temizlikçi Bugra	Çankaya/Ankara Mahmut Sokak Yıldız Apt	5 years	Home Cleaning	6/10	✓	✓
Temizlikçi Bora	Sincan/Ankara Ahmet Sokak Hilal Apt	2 years	Home Cleaning	9/10	✓	✓

Comment

Evaluate

**Inputs:** @rating, @evaluation

**Process:** Regular User is shown the screen where past services which was taken by that user is shown in the middle. This user will be able to press the Comment button to enter a written comment, which is denoted as evaluation in the database and. Also user is able to click on the Evaluate button which will get a integer value from the new screen. This is denoted as rating in the database.

## **SQL Statements:**

### **View Past Services Taken:**

```
SELECT *  
FROM Regular User NATURAL JOIN Has Taken  
WHERE user_ID = @user_ID;
```

### **Evaluate:**

```
UPDATE Service Rating_Evaluation  
SET rating = @new_rating  
WHERE user_ID = @user_ID AND order_date = @order_date AND service_type_ID =  
      @service_type_ID AND provider_ID = @provider_ID;
```

### **Comment:**

```
UPDATE Service Rating_Evaluation  
SET evaluation = @new_evaluation  
WHERE user_ID = @user_ID AND order_date = @order_date AND service_type_ID =  
      @service_type_ID AND provider_ID = @provider_ID;
```

## 5.13 Service Registration for Professional User

The screenshot shows a web browser window titled "A Web Page" with a search bar containing "http://". The page has an orange background and the "portakal" logo in the top center. In the top right corner, there is a user profile icon and the name "John Doe" next to a right-pointing arrow. The main content area features a "Service Registration" form. This form includes a header box labeled "Service Registration", a horizontal menu with five buttons: "Repair" (highlighted in blue), "Cleaning", "Painting", "Moving", and "Private Lesson", a text input field labeled "s price", and a "Send Registration" button at the bottom.

**Input:** @user\_ID, @service\_type\_ID, @custom\_service\_name

**Process:** Professional user selects a predefined service from the menu and enter details for that service. This service is added to the provides and provided services.

## **SQL Statements:**

### **Register Service:**

```
INSERT INTO Provides(user_ID, service_type_ID, custome_service_name)
VALUES(@user_ID, @service_type_ID, @custome_service_name);
```

```
UPDATE Provides
SET user_ID = @new_user_ID,
    service_type_ID = @new_service_type_ID,
    custom_service_name = @new_custom_service_name
FROM Professional User NATURAL JOIN Provides
WHERE service_type_ID IN (SELECT service_type_ID
                        FROM Services)
```



## 5.14 Sign Up for Professional User

The screenshot shows a web browser window titled "A Web Page" with a URL bar containing "http://". The page has an orange background and the word "portakal" in a stylized font. In the top right corner, there is a "Login" button. Below the logo, there are two tabs: "Professional User" (selected) and "Regular User". The form includes input fields for "username", "password", "e-mail", "city" (a dropdown menu), "street no", "apartment name", and "zip code". Below these fields are four buttons: "Repair", "Cleaning", "Painting", and "Moving". At the bottom of the form is an "experience" input field and a large "Sign Up" button.

**Input:** @username, @password, @email, @expertise\_field, @experience, @city  
@street\_no @apartment\_name @zip\_code

**Process:** A professional user can access the sign up page through clicking “sign up” in either homepage, or in login page. In the Sign Up page, users who selects “Professional User” option will be greeted with the page above. In order to create a professional user account, they have to provide at least username, password and email information.

### SQL Statements:

#### Sign Up:

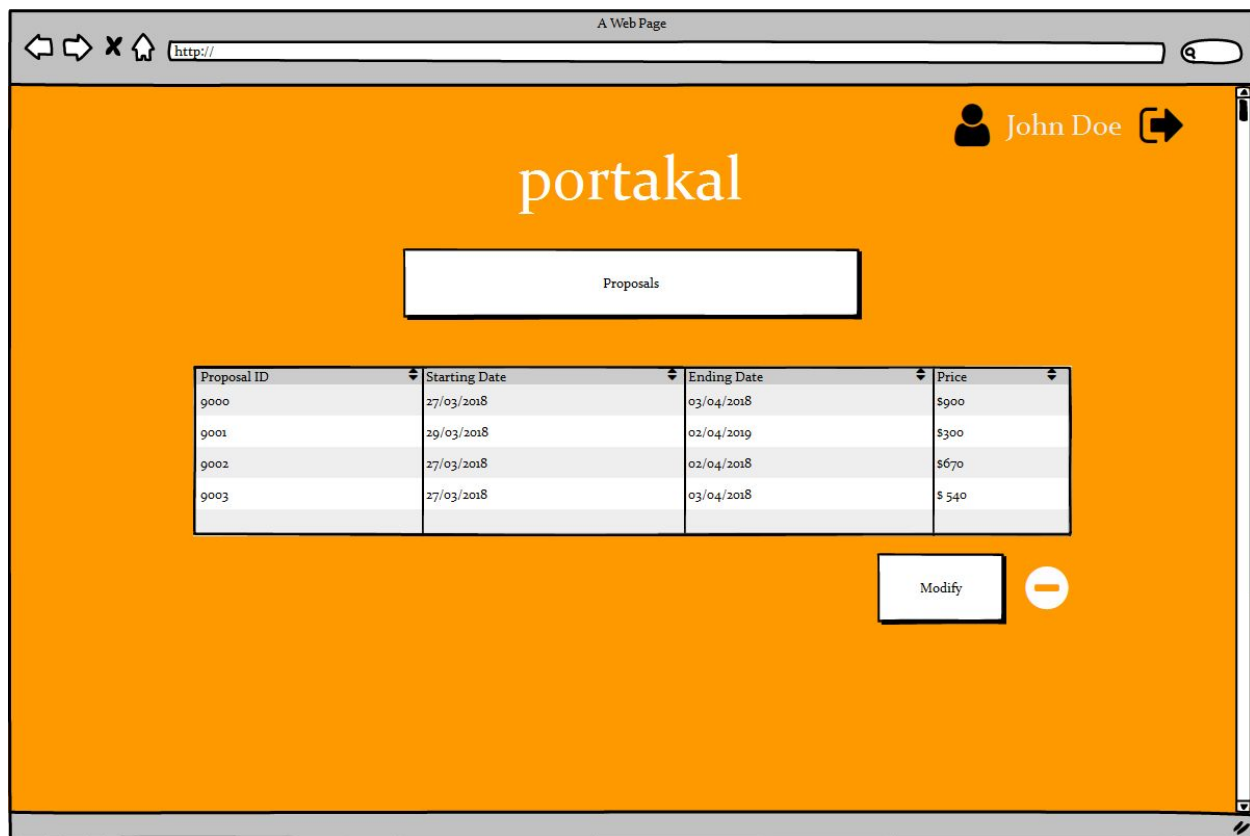
```
INSERT INTO User(password, email, username, city_name, street_number, apt_name, zip_code)
```

```
VALUES(@password, @email, @username, @city_name, @street_number, @apt_name, @zip_code);
```

```
INSERT INTO Professional User(experience, expertise_field)
```

```
VALUES( @experience, @expertise_field);
```

## 5.15 View Proposals for Professional User



**Input:** @user\_ID, @selected\_proposal\_ID

**Process:** Professional users are able to see proposal which they proposed in a list which is on the middle of the screen. User can select one from the list and click Modify Button to modify details of that proposal. Also User can cancel a proposal by the minus button.

**SQL Statements:**

**View Proposals:**

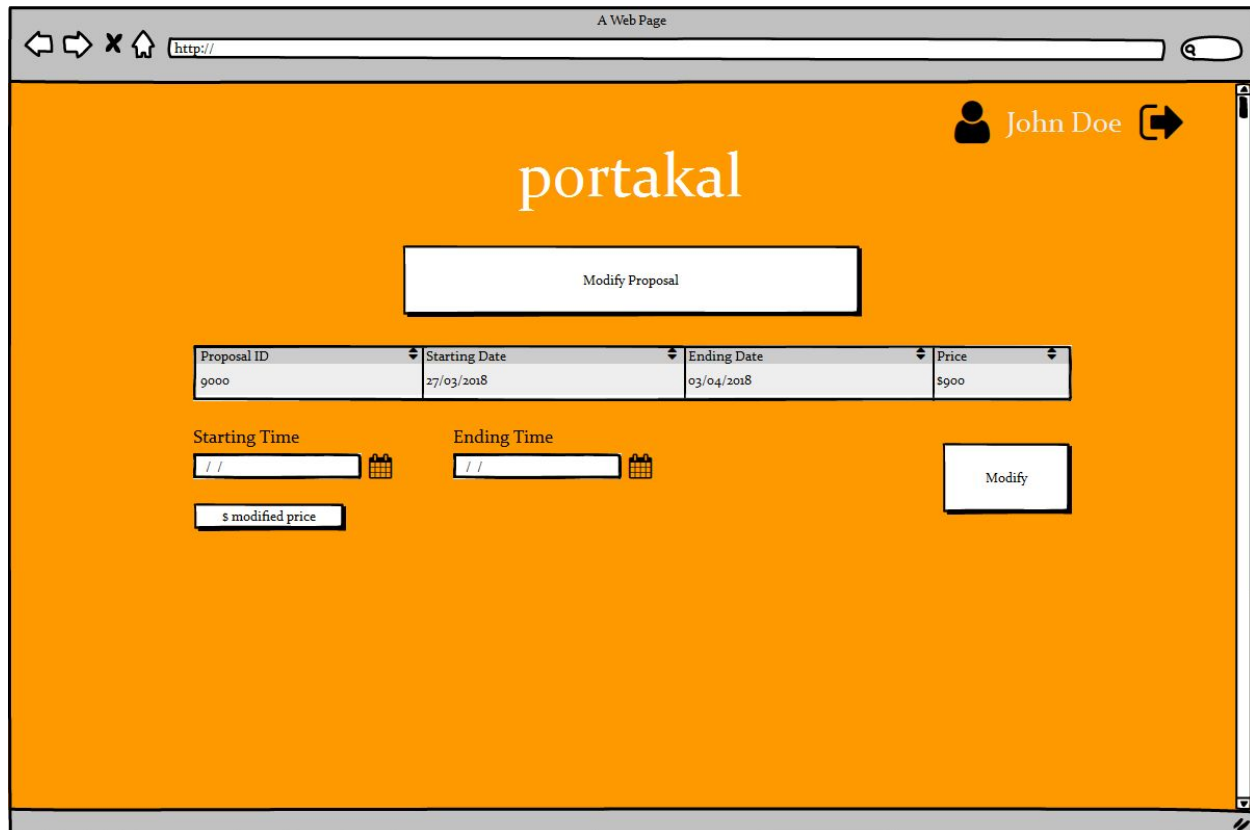
```
SELECT *
FROM Proposed Services as S,
      (SELECT proposal_ID
       FROM Proposals as P
       WHERE P.user_ID = @user_ID) as T
WHERE S.proposal_ID = T.proposal_ID;
```

**Cancel Proposal:**

```
DELETE FROM Proposed Services
```

```
WHERE proposal_ID= @selected_proposal_ID;
```

## 5.16 Modify Proposals for Professional User



**Inputs:** @selected\_proposal\_ID, @new\_end\_date, @new\_start\_date,  
@new\_proposed\_price

**Process:** Professional Users can modify the selected proposal from this screen. The start, end dates and proposed price informations of the proposal can be modified.

**SQL Statements:****Modify Start Date of Proposal:**

```
UPDATE Proposed Services AS P
```

```
SET P.start_date = @new_start_date
```

```
WHERE P.proposal_ID = @selected_proposal_ID
```

**Modify End Date of Proposal:**

```
UPDATE Proposed Services AS P
SET P.end_date =
    CASE
        WHEN DATEDIFF(@new_end_date, P.start_date) <= 0 THEN
            P.end_date
        ELSE @new_end_date
    END
WHERE (P.proposal_ID = @selected_proposal_ID)
```

**Modify Proposed Price of Proposal:**

```
UPDATE Proposed Services AS P
SET P.proposed_price =
    CASE
        WHEN @new_proposed_price >= 0 THEN @new_proposed_price
        ELSE P.proposed_price
    END
WHERE P.proposal_ID = @selected_proposal_ID
```

## 5.17 View Proposals for Regular User

The screenshot shows a web browser window titled 'A Web Page' with a search bar containing 'http://'. The main content area has an orange background with the 'portakal' logo. In the top right corner, a user profile icon and the name 'John Doe' are displayed. Below the logo is a white box labeled 'Service Proposals'. Underneath this box are two tables. The first table has columns: Order ID, Order Type, Starting Date, and Ending Date. The second table has columns: Proposal ID, Starting Date, Ending Date, and Price. At the bottom left is a button labeled 'Add Proposal to the List', and at the bottom right are two circular icons, one with a checkmark and one with a minus sign.

Order ID	Order Type	Starting Date	Ending Date
20193	Moving	27/03/2018	03/04/2018

Proposal ID	Starting Date	Ending Date	Price
9000	27/03/2018	03/04/2018	\$900
9001	29/03/2018	02/04/2019	\$300
9002	27/03/2018	02/04/2018	\$670
9003	27/03/2018	03/04/2018	\$ 540

**Input:** @order\_ID

**Process:** Regular User can see the proposal

**SQL Statements:**

### View Order Details

```
SELECT *  
FROM Service Order  
WHERE order_ID = @order_ID;
```

### View Proposals

```
SELECT P.proposal_ID, P.start_date, P.end_date, P.proposed_price  
FROM Proposed Services AS P, (SELECT proposal_ID  
FROM Matches AS M  
WHERE M.order_ID = @order_ID) AS T  
WHERE P.proposal_ID = T.proposal_ID;
```

## 5.18 View Requests for Professional User

A Web Page

http://

John Doe

portakal

Service Requests

OrderID	Order Type	Starting Date	Ending Date	Proposals
20193	Moving	27/03/2018	03/04/2018	
23456	Moving	12/04/2018	03/06/2019	
23478	Moving	25/04/2018	23/12/2018	
12456	Moving	04/07/2018	11/10/2018	

Starting Time: / /

Ending Time: / /

\$ price

Create Proposal

☐ Collobrative Service

**Input:** @start\_date, @end\_date, @proposed\_price, @selected\_service\_order\_type

**Process:** Professional Users are able to see orders in the list. They can propose to these orders by giving details about date and price. Then, they will create the proposal by pressing the Create Proposal button.

## **SQL Statements:**

### **View Service Requests:**

```
CREATE VIEW service-requests(order_ID, custom_service_name, start_date,  
                             end_date)  
AS (SELECT order_ID, custom_service_name, start_date, end_date)  
FROM (Service Order NATURAL JOIN Matches) NATURAL JOIN Proposals  
WHERE user_ID = @user_ID
```

### **Create Proposal:**

```
INSERT INTO Proposed Services(service_order_type, start_date, end_date,  
proposed_price)  
VALUES(@selected_service_order_type, @start_date, @end_date, @proposed_price);
```

## 5.19 View Service Orders of Regular User



**Input:** @user\_ID, @selected\_order\_ID

**Process:** Create Request takes the user to the Create Service Request for Regular Users page. Orders of the current user are shown in the list. User can modify, cancel or create orders by using respective buttons.

**SQL Statement:**

**View Service Requests**

```
SELECT *  
FROM Has as H NATURAL JOIN Service Order
```



```
WHERE H.user_ID = @user_ID
ORDER_BY H.order_ID;
```

### Cancel Request

```
DELETE FROM Service Order
WHERE order_ID = @selected_order_ID;
```

### Modify Request:

```
UPDATE Service Order
SET service_order_type = @new_service_order_type, order_details =
    @new_order_details,
WHERE order_ID = @selected_order_ID;
```

## 5.20 View Service Provider Information for Regular User

The screenshot shows a web browser window titled "A Web Page" with a URL bar containing "http://". The page content is on an orange background. At the top right, there is a user profile icon and the name "John Doe" next to a right-pointing arrow. In the center, the word "portakal" is written in a large, white, serif font. Below this, there is a horizontal navigation bar with five buttons: "Repair" (highlighted in blue), "Cleaning", "Painting", "Moving", and "Private Lesson". Under the navigation bar is a search bar with a magnifying glass icon and the text "ankara". Below the search bar is a table with the following data:

Name	Address	Experience	Expertise Field	Rating	Comment	Evaluation
Tamirci Bora	Çankaya/Ankara Mahmut Sokak Yıldız Apt	5 years	Car Repair	6/10	✓	✓
Tamirci Bora	Sincan/Ankara Ahmet Sokak Hilal Apt	2 years	Furniture Repair	9/10	✓	✓
Tamirci Alp	Beyazır/Ankara Ali Sokak Güneş Apt	9 years	Computer Repair	7/10	✓	✓
Tamirci Deniz	Polatlı/Ankara Veli Sokak Yıldız Apt	8 months	Electronic Repair	10/10	✓	✓

**Input:** @service\_type\_ID, @custom\_service\_name

**Process:** User is able to see the details of the professional user who provides the service.

**Professional view:**

```
CREATE VIEW professional-view(user_ID, city_name, street_number, apt_name,  
zip_code, professional_rating, expertise)  
AS SELECT user_ID, city_name, street_number, apt_name, zip_code,  
professional_cumulative_rating, expertise_field  
FROM (Professional User NATURAL JOIN User);
```

This view element will be used for the following:

**View Service Provider Information:**

```
SELECT P.*  
FROM professional-view,  
      (SELECT user_ID  
       FROM Provides AS T  
       WHERE (T.service_type_ID = @service_type_ID)  
            AND  
            (T.custom_service_name = @custom_service_name)  
       ) AS C  
WHERE P.user_ID = C.user_ID;
```

## 5.21 View Services for Professional User

The screenshot shows a web browser window titled 'A Web Page' with a search bar containing 'http://'. The main content area has an orange background. At the top right, there is a user profile icon and the name 'John Doe' next to a right-pointing arrow. In the center, the word 'portakal' is displayed in a large, white, serif font. Below it is a white rectangular box labeled 'Provided Services'. Underneath this box are five buttons: 'Repair', 'Cleaning', 'Painting', 'Moving', and 'Private Lesson'. Below these buttons are two input fields: '\$ current price' and '\$ modified price'. To the right of these fields is a white circular button with a minus sign. At the bottom is a white rectangular button labeled 'Modify Service'.

**Inputs:** @service\_type, @modified\_price, @user\_ID, @new\_base\_material\_price, @new\_base\_room\_price, @new\_base\_bathroom\_price, @new\_hourly\_rate

**Process:** Professional users can access this screen by clicking the view services button from the log-on screen. In this screen, professionals can edit the three services that has a base price. These services are Repair Service, Cleaning Service and Private Lesson Service. If professionals do provide any of these services, then they can edit the base prices. For Repair Service, professionals edits the base material price according to the item type of the material.

### SQL Statements

#### View Current Price For Repair:

```
SELECT R.base_material_price,  
FROM Repair Service AS R, (SELECT service_type_ID, custom_service_name  
                           FROM Provides AS P  
                           WHERE P.user_ID = @user_ID) AS T  
WHERE (R.service_type_ID = T.service_type_ID)
```

```
AND
(R.custom_service_name = T.custom_service_name);
```

#### **Modify Service Price for Repair Service:**

```
WITH services_of_user (service_type_ID, custom_service_name) AS
    ( SELECT service_type_ID, custom_service_name
      FROM Provides AS P
     WHERE P.user_ID = @user_ID)
UPDATE Repair Service AS R
SET R.base_material_price =
    CASE
        WHEN @new_base_material_price > 0 then @new_base_material_price
        ELSE R.base_material_price
    END
WHERE (R.service_type_ID IS IN
      (SELECT service_type_ID
       FROM services_of_user)
      )
AND
(R.custom_service_name IS IN
  (SELECT custom_service_name
   FROM services_of_user)
  );
```

#### **View Current Price For Cleaning Service:**

```
SELECT C.base_room_price, C.base_bathroom_price
FROM Cleaning Service AS C, (SELECT service_type_ID, custom_service_name
                             FROM Provides AS P
                            WHERE P.user_ID = @user_ID) AS T
WHERE C.service_type_ID = T.service_type_ID AND
      C.custom_service_name = T.custom_service_name;
```

**Modify Base Room Price for Cleaning Service:**

```
WITH services_of_user (service_type_ID, custom_service_name) AS
    ( SELECT service_type_ID, custom_service_name
      FROM Provides AS P
      WHERE P.user_ID = @user_ID)
UPDATE Cleaning Service AS C
SET C.base_room_price =
    CASE
        WHEN @new_base_room_price > 0 THEN @new_base_room_price
        ELSE C.base_room_price
    END
WHERE (C.service_type_ID IS IN
      (SELECT service_type_ID
       FROM services_of_user)
      )
AND
(C.custom_service_name IS IN
  (SELECT custom_service_name
   FROM services_of_user)
  );
```

**Modify Base Bathroom Room Price for Cleaning Service:**

```
WITH services_of_user (service_type_ID, custom_service_name) AS
    ( SELECT service_type_ID, custom_service_name
      FROM Provides AS P
      WHERE P.user_ID = @user_ID)
UPDATE Cleaning Service AS C
SET C.base_bathroom_price =
    CASE
        WHEN @new_base_bathroom_price > 0 THEN
@new_base_bathroom_price
        ELSE C.base_bathroom_price
    END
WHERE (C.service_type_ID IS IN
      (SELECT service_type_ID
       FROM services_of_user)
      )
AND
(C.custom_service_name IS IN
```

```

        (SELECT custom_service_name
        FROM services_of_user)
    );

```

### **View Current Price for Private Lesson**

```

SELECT C.hourly_rate,
FROM Private Lesson AS C, (SELECT service_type_ID, custom_service_name
                           FROM Provides AS P
                           WHERE P.user_ID = @user_ID) AS T
WHERE C.service_type_ID = T.service_type_ID AND
      C.custom_service_name = T.custom_service_name;

```

### **Modify Current Price for Private Lesson**

```

WITH services_of_user (service_type_ID, custom_service_name) AS
    ( SELECT service_type_ID, custom_service_name
      FROM Provides AS P
      WHERE P.user_ID = @user_ID)
UPDATE Private Lesson AS T
SET T.hourly_rate =
    CASE
        WHEN @new_hourly_rate > 0 THEN @new_hourly_rate
        ELSE T.hourly_rate
    END
WHERE (T.service_type_ID IS IN
      (SELECT service_type_ID
       FROM services_of_user)
      )
      AND
      (T.custom_service_name IS IN
      (SELECT custom_service_name
       FROM services_of_user)
      );

```

## 6. Advanced Database Components

### 6.1 Views

**Service\_view:** This view is used for homepage screen to list a list of professionals and their information who are working in the selected service type.

```
CREATE VIEW service_view(service_name, professional_ID, professional_rating,
professional_experience)
AS SELECT custom_service_name, user_ID, professional_cumulative_rating,
experience
FROM Professional User NATURAL JOIN
      (SELECT *
      FROM Provides
      WHERE custom_service_name = @service_name)
ORDER BY professional_cumulative_rating DESC;
```

**Provided\_services:** People will be able to see Provided services by the registered Professional users and ratings of these services. This information will be public.

```
CREATE VIEW provided_services ( username, custom_service_name, service_rating )
AS SELECT username, custom_service_name, service_rating,
FROM Professional User NATURAL JOIN Provided Services NATURAL JOIN Provides,
ORDER BY custom_service_name DESC,
LIMIT 20;
```

**Professional\_view:** Regular users will be able to see accessible information about the Professional Users. Regular users should not be able to access account information like password, username and email address.

```
CREATE VIEW professional_view(user_ID, city_name, street_number, apt_name,
zip_code, professional_rating, expertise)
AS SELECT user_ID, city_name, street_number, apt_name, zip_code,
professional_cumulative_rating, expertise_field
FROM (Professional User NATURAL JOIN User);
```

## 6.2 Triggers

- When a proposal is created, deleted; corresponding entries should also need to be added to or removed from Proposed and Matches relations. Similar operations are needed for Collaborative Services which also requires updates on the Collaborators relation.
- When a Service is removed, all tuples which include that one should be removed from the Related Services relation.
- When a Service Order is deleted or updated all related Proposal should be removed in order to prevent wrong or undesired matches.

## 6.3 Constraints

- End dates should not be before start dates and new date entries should not be before current date where dates are used.
- Order details are determined according to the service type and user inputs for this attribute are limited by the system.

## 6.4 Stored Procedures

Stored procedures are planned to be used for initializing some of the attributes of Services table. Service types should be known at the time of creation.

## 6.5 Reports

### 6.5.1 Monthly Proposals Report

Professionals will be able to see their proposals starting this month. This view will be shown in a list similar to other proposal lists shown in different screens mentioned before.

```
CREATE VIEW monthly_prop_report
AS (SELECT proposal_ID, start_date, end_date, proposed_price, service_type_ID
     FROM (Professional User NATURAL JOIN Proposals) NATURAL JOIN
          Proposed Services
     WHERE user_ID = @user_ID AND DATEDIFF(CURDATE(), start_date) <= 30);
```



## 7. Implementation Plan

We plan to use PHP, HTML, CSS and JavaScript for user interface and functionalities of our system. We plan to use MySQL on the server for the database of our system.

## 8. Website

Website information can be found in the following page.

[https://github.com/BecerZ/hiring\\_system](https://github.com/BecerZ/hiring_system)