

HBOT.io

What is HBOT.io

And why we need it



●●●●○ AIS 4G 3:30 PM 63%

Personal Hotspot: 1 Connection

Home (3)

Lk >

Manage

3:30 PM

Get Started



Hi khun Songphon 😊
I am Hedbot chatbot.
We automate
messaging experience
on messenger platform.

L

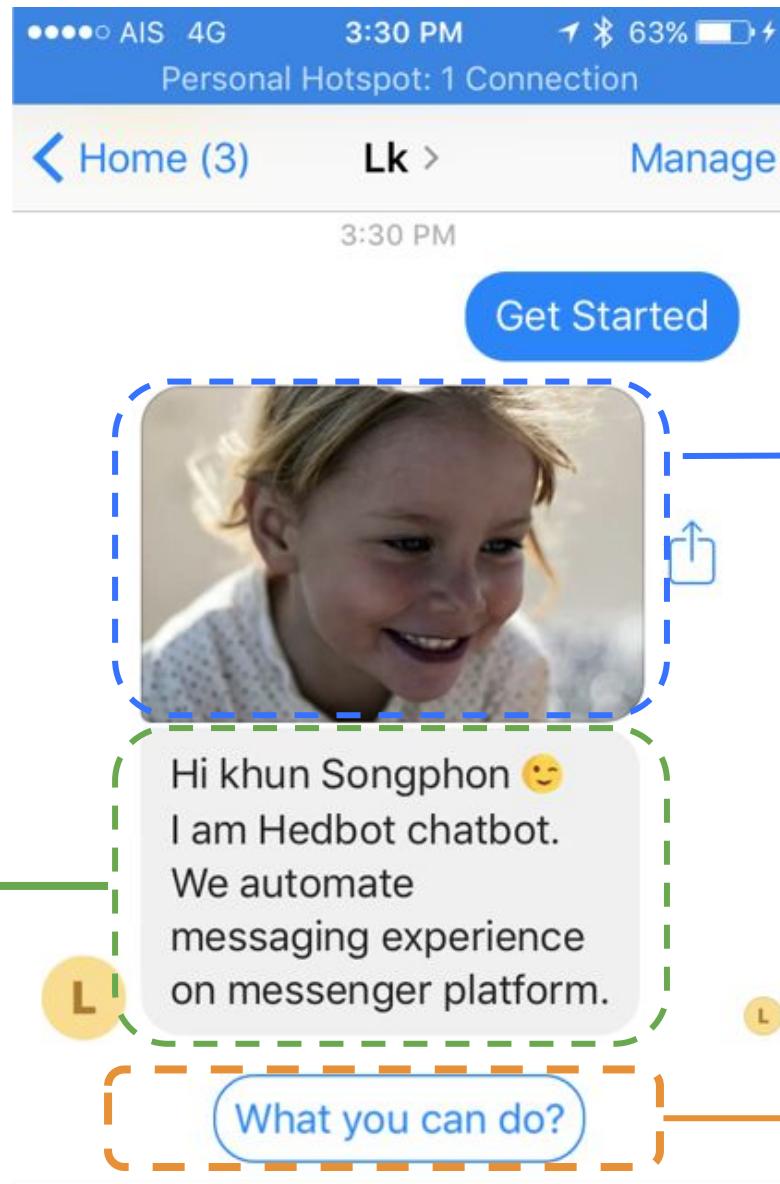
L

What you can do?

Message Lk...

Aa





Text

Image

Quick reply



Abcds

Build-in Blocks

Welcome Message

Default Message

Default Group

test2



+ Add more group

Welcome Message



Hi khun {{first_name}} 😊
I am Hedbot chatbot. We
automate messaging experience
on messenger platform.

ADD BUTTON

What you can do?

test2

ADD QUICK REPLY

Save to: (...) User Attributes



Text replies processed by AI

ADD A CARD

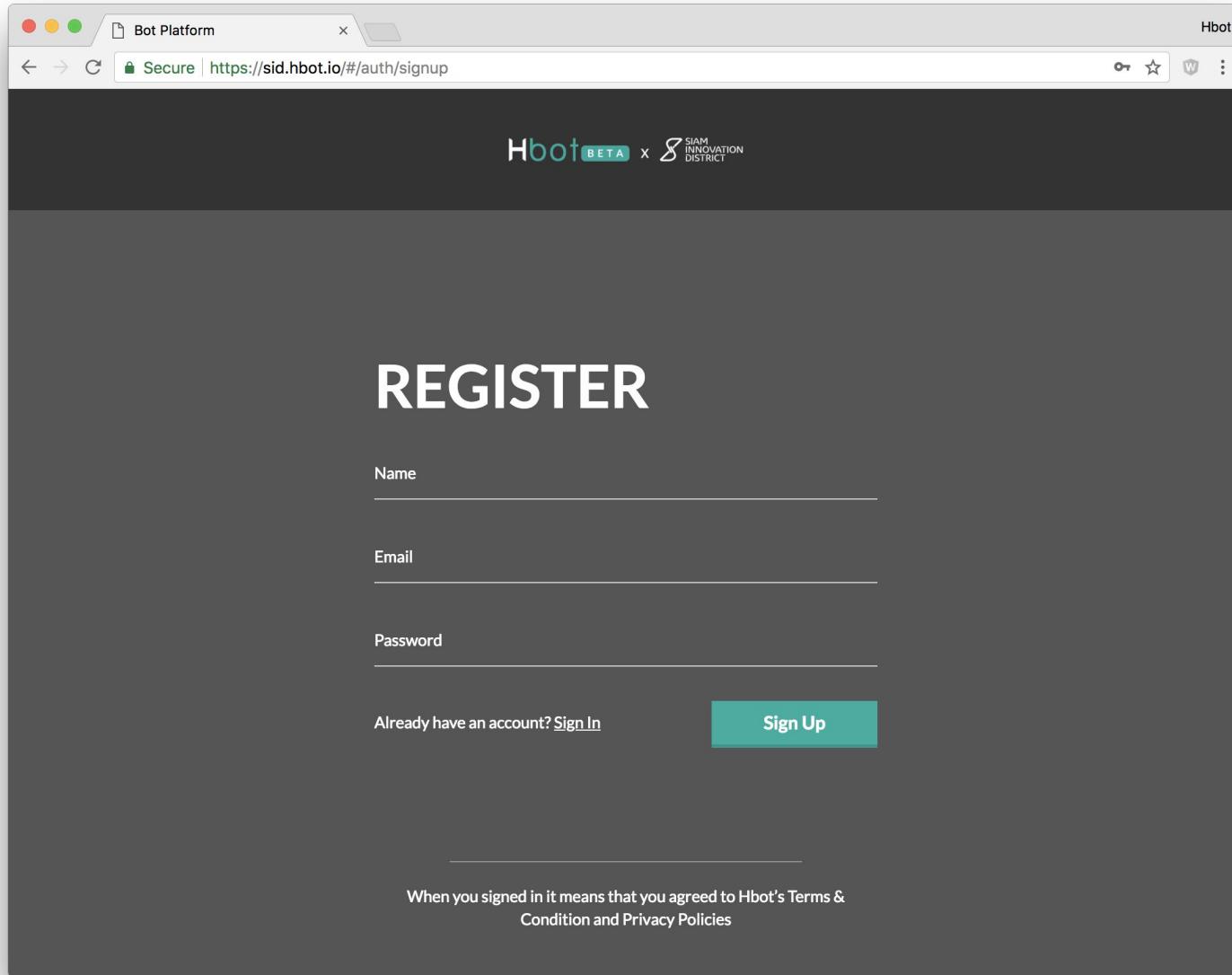
| | | | | | | | | |
|------|----------|-------------|-------|-------|----------------|-------------|-----------|------|
| | | | | | | | | |
| TEXT | CAROUSEL | QUICK REPLY | IMAGE | INPUT | SET ATTRIBUTES | GO TO BLOCK | TYPING... | MORE |



Is it difficult to use?

No, just 5 mins to get start

Register at <https://sid.hbot.io>



Create a new bot

The screenshot shows the Hbot Bot Platform dashboard. On the left, there's a sidebar with icons for Messenger, LINE, Telegram, WeChat, and Slack. The main area is titled "ALL BOTS" and contains several cards for existing bots:

- Messenger**: Plug me please!
- LINE**
- Telegram**
- WeChat**
- Slack**
- D Land**: Plug me please!
- Message to JSON**: Plug me please!
- DTAC**: Plug me please!
- Hbot pilot test**: Connected to 'Hbot pilot test'
- 1234**: Connected to 'Hbot test'
- Somboon**: Plug me please!
- PTT test**: Plug me please!
- គណនីសុខី**: Connected to 'មេដ្ឋានកំណត់ខ្លួនខ្លួន'
- Mick**: Connected to 'Around Me'
- InwBot**: Plug me please!
- 6969696969**: Connected to '4PMPlus2'

In the center, there's a large blue button with a white plus sign that says "Create new ChatBot". At the top right, there's a "Bot Portal" button and a user profile for tanakrit.s@hbot.io.

Create a new bot

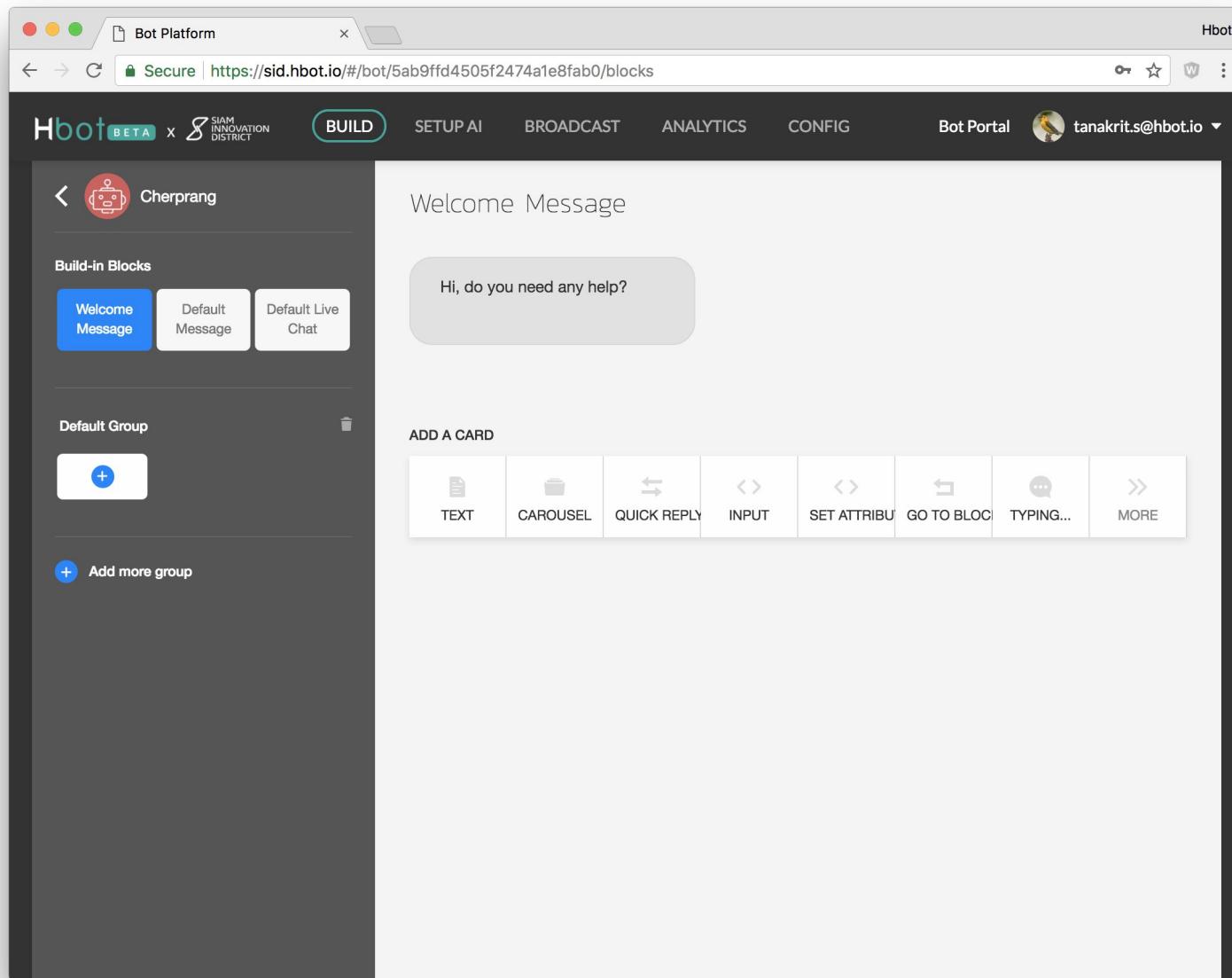
The screenshot shows the Hbot Bot Platform dashboard with a modal window for creating a new chatbot. The modal has the following fields:

- CHATBOT TYPE**: Options include Messenger, LINE, Telegram, WeChat, and Slack.
- GIVE ME AN AWESOME NAME**: A text input field with placeholder "Name (e.g. Agent P)".
- Create**: A teal button at the bottom right of the modal.

The background dashboard displays several existing bots:

- Messenger
- LINE
- Telegram
- WeChat
- Slack
- Mick**: Connected to 'Around Me'
- InwBot**: Plug me please!
- Message to JSON**: Plug me please!
- 1234**: Connected to 'Hbot test'
- คุณพีรุสทร์**: Connected to 'เชือดูเคราะห์คุณแม้ว'
- 6969696969**: Connected to '4PMPlus2'

Customize your bot flow



Build-in Blocks

Welcome
Message

Default
Message

Default Live
Chat

Send when user click 'Get start' button

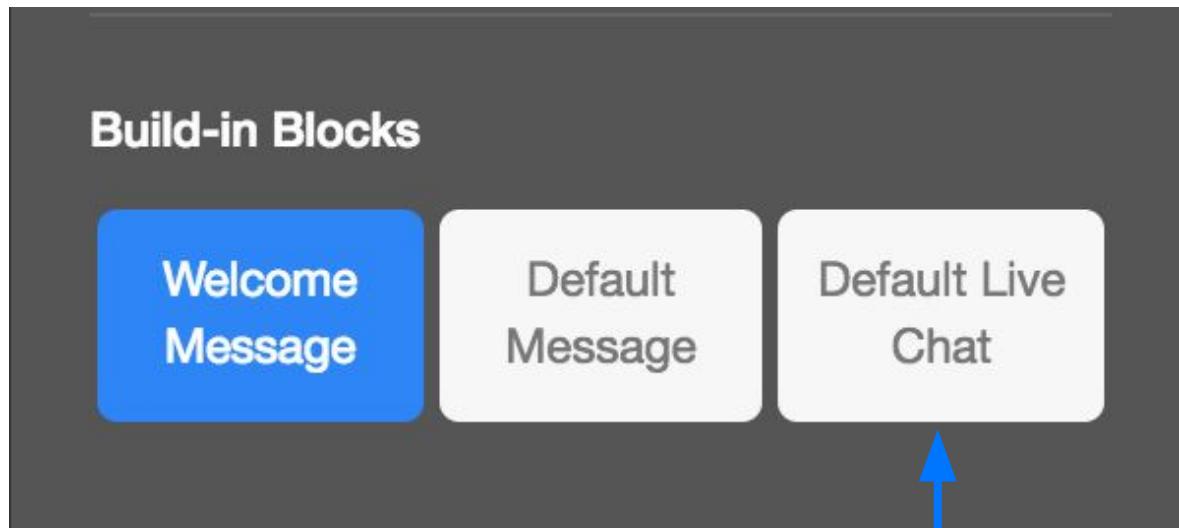
Build-in Blocks

Welcome
Message

Default
Message

Default Live
Chat

Send when user input something that
bot cannot handle

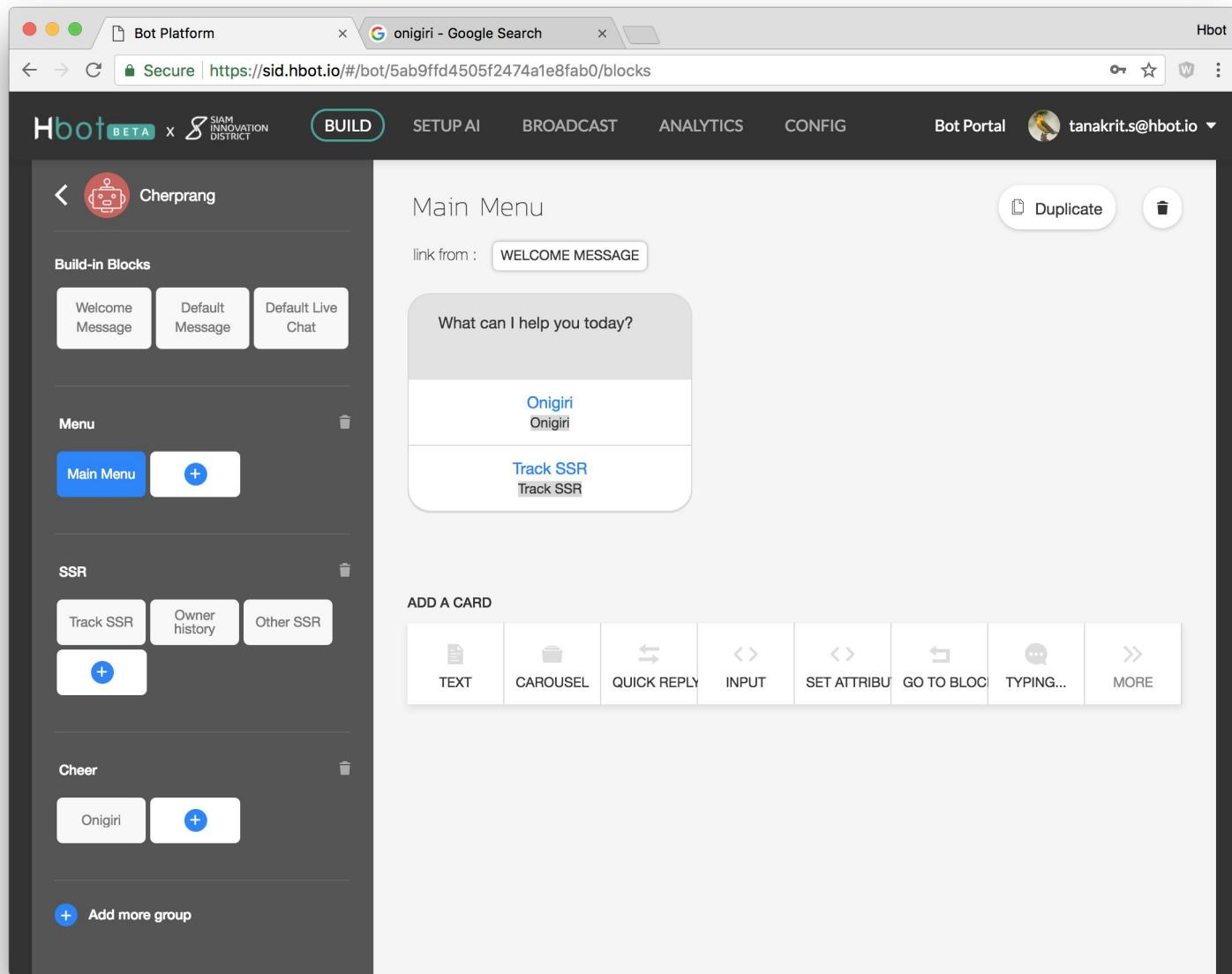


Send when user trigger live chat off
with keyword

Connect block-to-block: Go to block

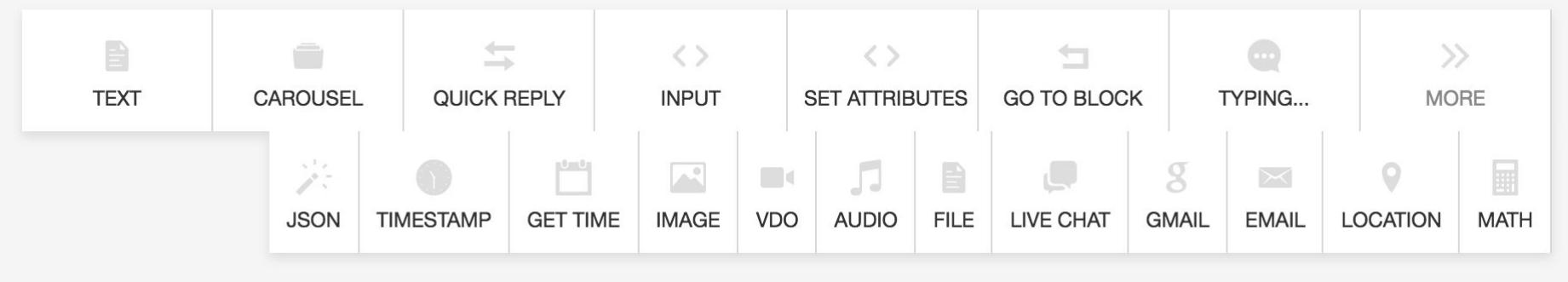
The screenshot shows the Hbot Bot Platform interface. On the left, there's a sidebar with sections for "Build-in Blocks" (Welcome Message, Default Message, Default Live Chat), "Menu" (Main Menu, +), "SSR" (Track SSR, Owner history, Other SSR), "Cheer" (Onigiri, +), and a "Add more group" button. The main area is titled "Welcome Message" and contains a message bubble with the text "Hi, my name is Cherprang." Below the message is a photo of a smiling woman. To the right of the photo is a configuration panel for a "Go to block" action. It includes fields for "IF" (with a dropdown menu), "Attribute" (with a dropdown menu), "Value" (with a dropdown menu), a "+ ADD FILTER" button, and a "THEN REDIRECT TO BLOCK *" section with a "Main Menu" button.

Connect block-to-block: Button



There's a node for that

ADD A CARD



Connect Messenger

Hooray!~



developers.line.me

The screenshot shows the homepage of the LINE Developers website (<https://developers.line.me/en/>). The page features a dark header with the "LINE developers" logo and a navigation bar with links to Products, Documentation, News, API Expert, and Community. A red box highlights the "Log in" button in the top right corner. The main content area has a teal gradient background with the text "CREATE NEW CONNECTIONS". On the left, a sidebar contains a search bar and links to Home, Products, LINE Login, Messaging API, LINE Partner, Documentation, News, FAQ, Community, API Expert, and Blog. At the bottom, there are two green call-to-action buttons: "Start using LINE Login" and "Start using Messaging API", each accompanied by a "Getting started guide" link.

LINE Developers

https://developers.line.me/en/

LINE developers

Products Documentation News API Expert Community Log in

Search

Home

Products

LINE Login

Messaging API

LINE Partner

Documentation

News

FAQ

Community

API Expert

Blog

CREATE
NEW CONNECTIONS

Start using LINE Login

Start using Messaging API

Getting started guide

Getting started guide

Create provider

The screenshot shows the LINE Developers console homepage. The URL in the browser bar is <https://developers.line.me/console/>. The main content area features a large "Welcome to the LINE Developers console" heading. Below it, there's a call-to-action: "Develop apps that are integrated with the LINE Platform. Start by creating a provider." A green button labeled "Create provider" is prominently displayed, and it is enclosed in a red rectangular box. To the left of the main content, there's a sidebar with a user profile for "Tanakrit Saisillapee" and a "Add new provider" button.

LINE developers

Products Documentation News API Expert Community Log out

Home

Tanakrit Saisillapee

Tanakrit Tam ตัน

Add new provider

Providers

Welcome to the LINE Developers console

Develop apps that are integrated with the LINE Platform.

Start by creating a provider.

A provider is the entity (individual or company) that offers the app.

Create provider

See how to get started with our products.

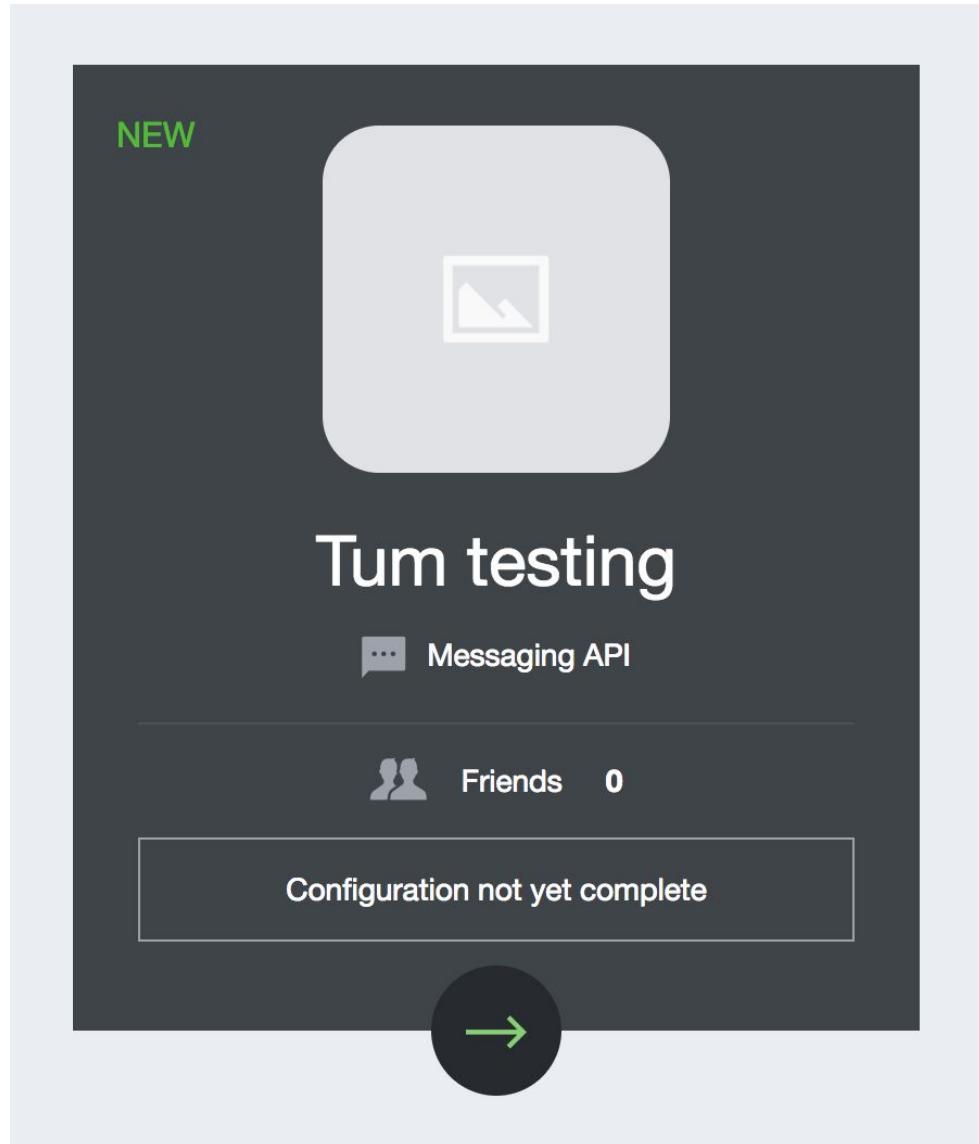
Get started with LINE Login

Get started with the Messaging API

Create Messaging API app

The screenshot shows the LINE Developers console interface. On the left, there's a sidebar with a user profile picture of Tanakrit Tam, his name, and a 'Add new provider' button. The main area displays a provider named 'Tum' with a green gear icon. Below it, there's a 'Sort by date' dropdown and a grid icon. At the bottom, there are two large green buttons: 'LINE Login' and 'Messaging API'. The 'Messaging API' button is highlighted with a red rectangular border. The top navigation bar includes links for Products, Documentation, News, API Expert, Community, and Log out.

Configure it



Issue Channel access token

Messaging settings

Channel access token (long-lived) [?](#)

[Issue](#)

Use webhooks [?](#)

Disabled



Webhook URL [Requires SSL](#) [?](#)

—



Allow bot to join group chats [?](#)

Disabled



Enable webhooks

Messaging settings

Channel access token (long-lived) ?

54Lcx43Od3EvWECf0q03cJswOCkYFugl9pcNwHLrk65mj3VhT3vGxrZM+oiWajNBY07ehrPZdYYlg
gkne0kMhSmQ5HaT5x9w3/GX7YzpJlwVBOa72xUgOTE+yf9hjT5A1TwBTFNXezqe+iQ7CgJH4AdB
04t89/1O/w1cDnyilFU=

Issue

Use webhooks ?

Enabled



Webhook URL Requires SSL ?

—



Allow bot to join group chats ?

Disabled



Register webhook url

Messaging settings

Channel access token (long-lived) ?

54Lcx43Od3EvWECf0q03cJswOClYFugl9pcNwHLrk65mj3VhT3vGxrZM+oiWajNBY07ehrPZdYYlg
gkne0kMhSmQ5HaT5x9w3/GX7YzpJlwVBOa72xUgOTE+yf9hjT5A1TwBTFNXezqe+iQ7CgJH4AdB
04t89/1O/w1cDnyilFU=

Issue

Use webhooks ?

Enabled



Webhook URL Requires SSL ?

<https://tunnel.hbot.io/line/sendmessage?token=25d19321-bcb0-41c2-bedb-999da9f4500d>

Verify



✓ Success

Allow bot to join group chats ?

Disabled



[https://tunnel.hbot.io/line/sendmessage?
token=\[Broadcast API Token\]](https://tunnel.hbot.io/line/sendmessage?token=[Broadcast API Token])

Broadcast API Token

The screenshot shows the Hbot Platform interface with the following details:

- Header:** Bot Platform, URL: https://my.hbot.io/#/bot/5a41f57ce3a46b5c82bf0649/configure, Hbot.
- Top Navigation:** BUILD, SETUP AI, BROADCAST, ANALYTICS, **CONFIG** (highlighted), Bot Portal, My account.
- Section 1 (Bot publishing):** Contains a "Create New Pages" button and a note: "ไม่สามารถเชื่อมต่อกับ Facebook ได้ในขณะนี้ (เพียงชั่วคราว) เนื่องจากการประกาศจากทาง Facebook อ่านรายละเอียดเพิ่มเติมที่นี่".
- Section 2 (Broadcasting API Token):** Contains the token: 25d19321-bcb0-41c2-bedb-999da9f4500d, a "Revoke" button, and a note: "Use this token to send personal broadcasts."
- Section 3 (Admin):** Contains the email: tanakrit.s@hbot.io, a "Username" input field, and a "Add user" button.

Last step

Messaging settings

Channel access token (long-lived) ?

54Lcx43Od3EvWECf0q03cJswOClYFugl9pcNwHLrk65mj3VhT3vGxrZM+oiWajNBY07ehrpZdYYlg
gkne0kMhSmQ5HaT5x9w3/GX7YzpJlwVBOa72xUgOTE+yf9hjT5A1TwBTFNXezqe+iQ7CgJH4AdB
04t89/1O/w1cDnyilFU=

Issue

Channel access token (long-lived)

+

<https://my.hbot.io/#/bot/5a41f57ce3a46b5c82bf0649/blocks>

Bot ID



<https://goo.gl/6rDQYr>



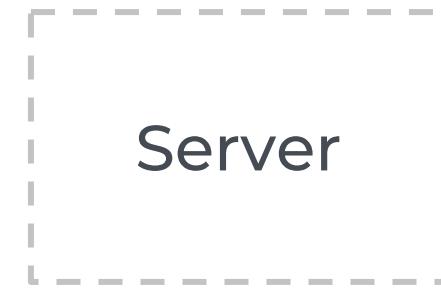
A large, yellowish-brown missile with a pointed nose cone and four fins at the base is mounted on a dark green mobile launcher. A person in a white protective suit and helmet stands next to the missile, looking up at it. The background shows a hazy sky and some trees.

Ready to go

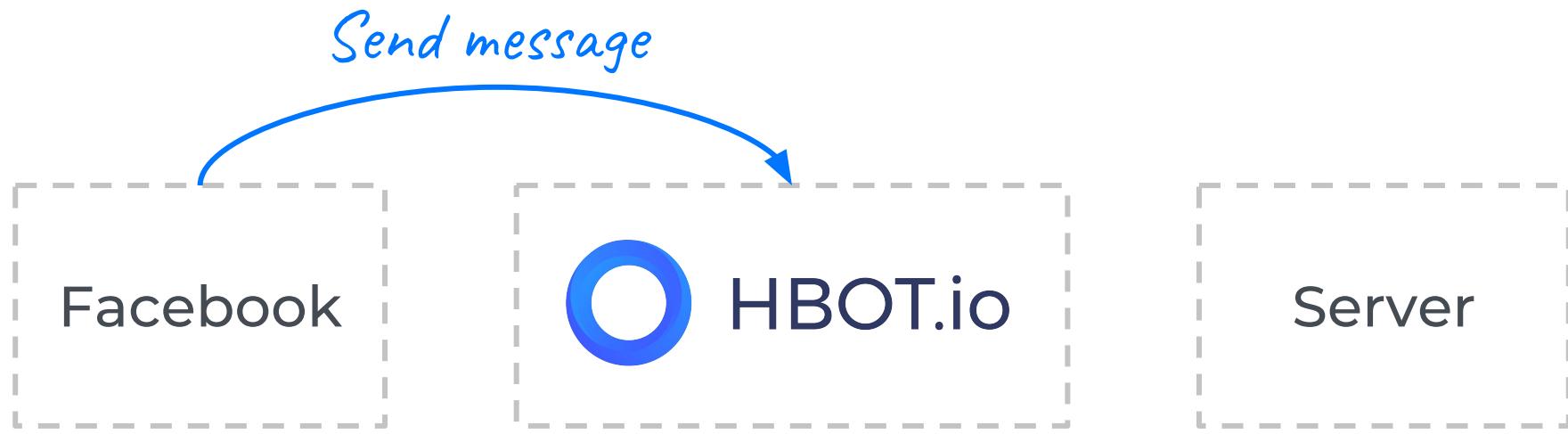
JSON API

Connect to backend service

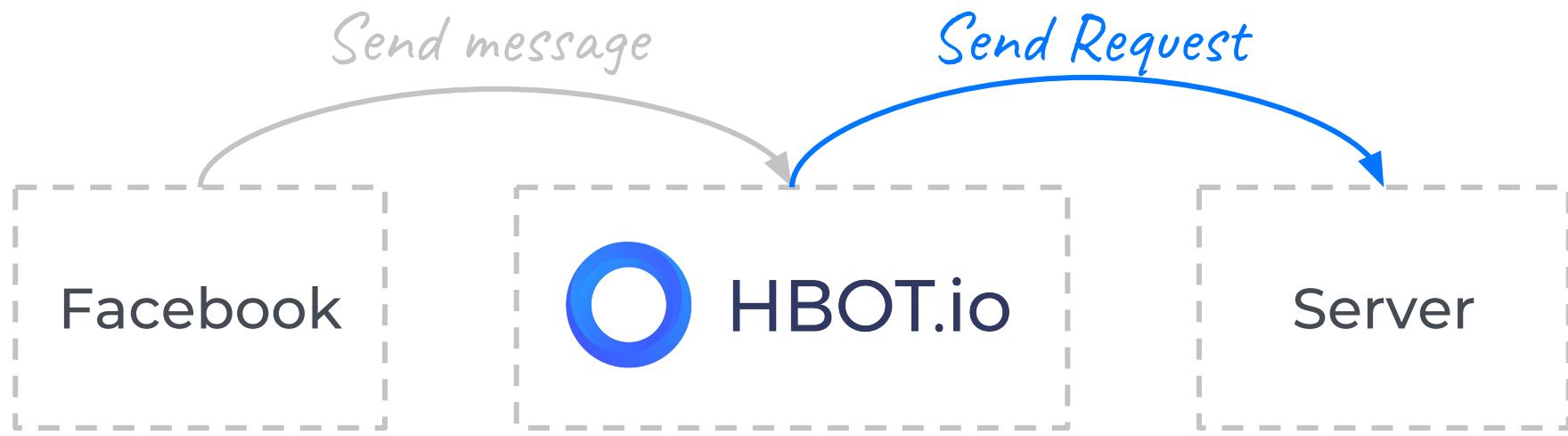
JSON API



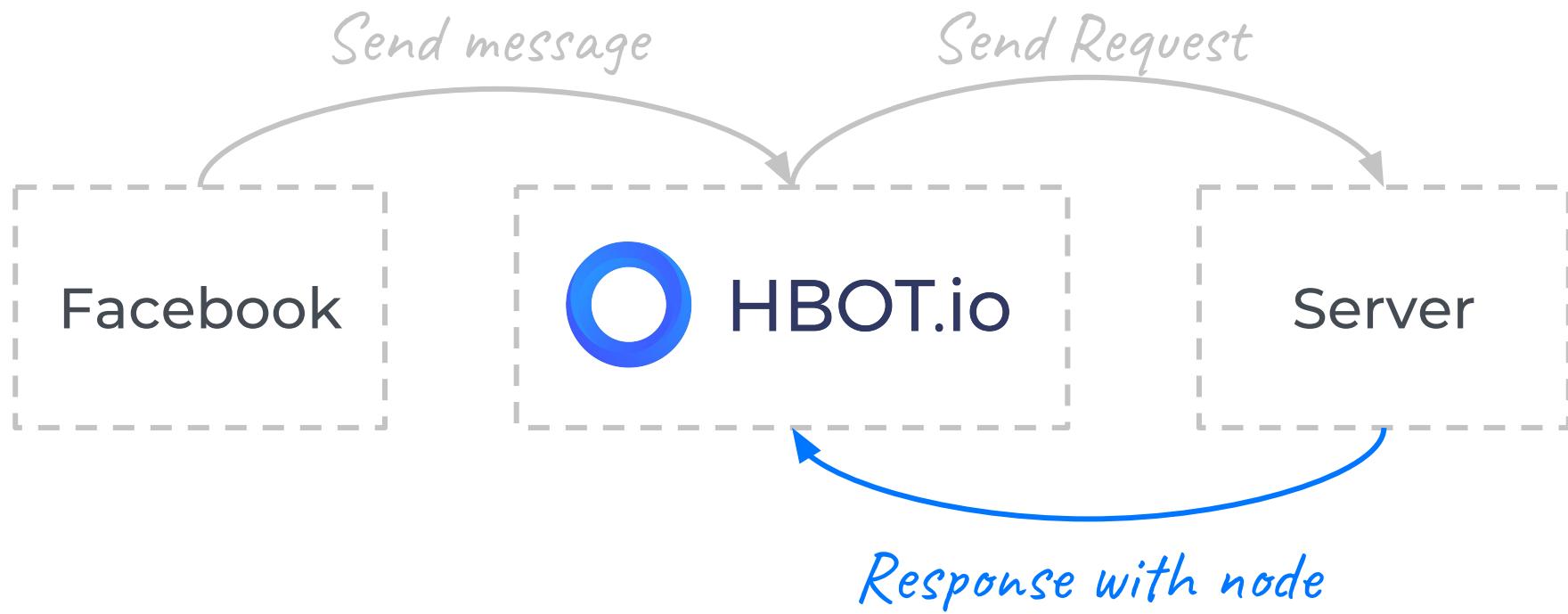
JSON API



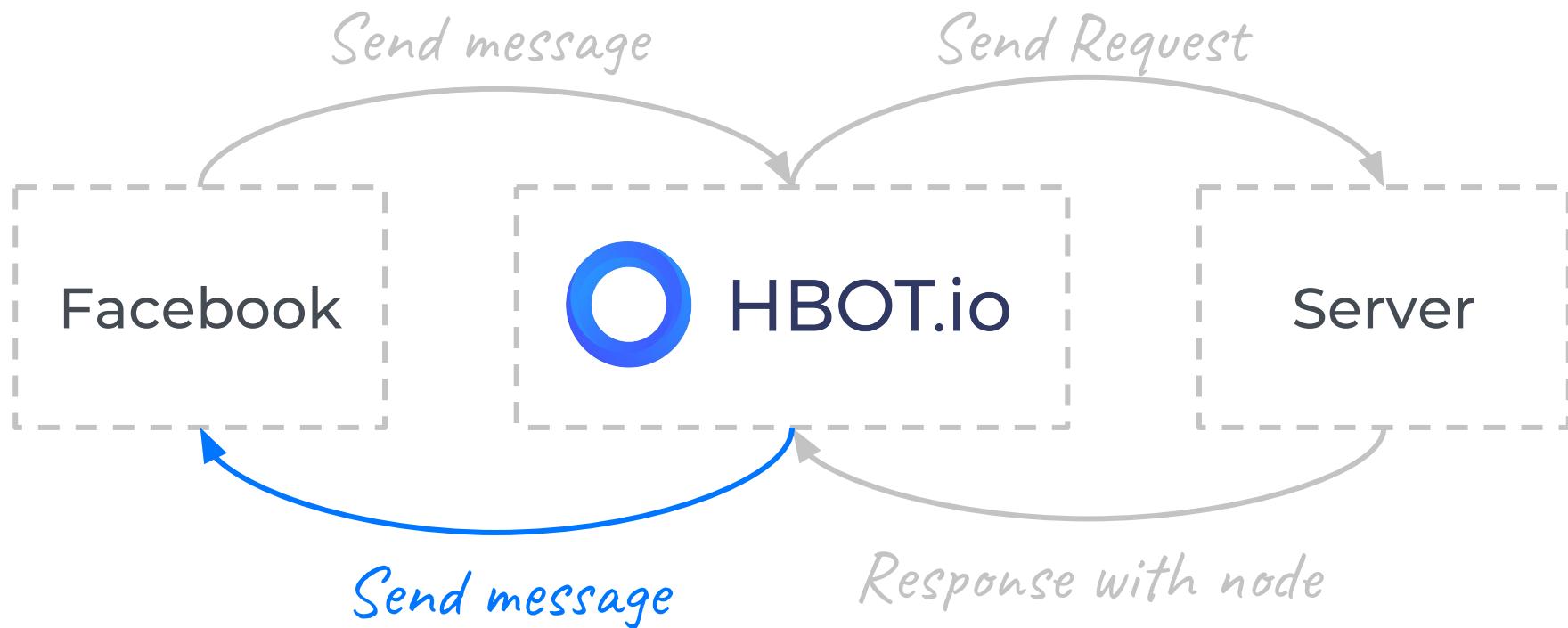
JSON API



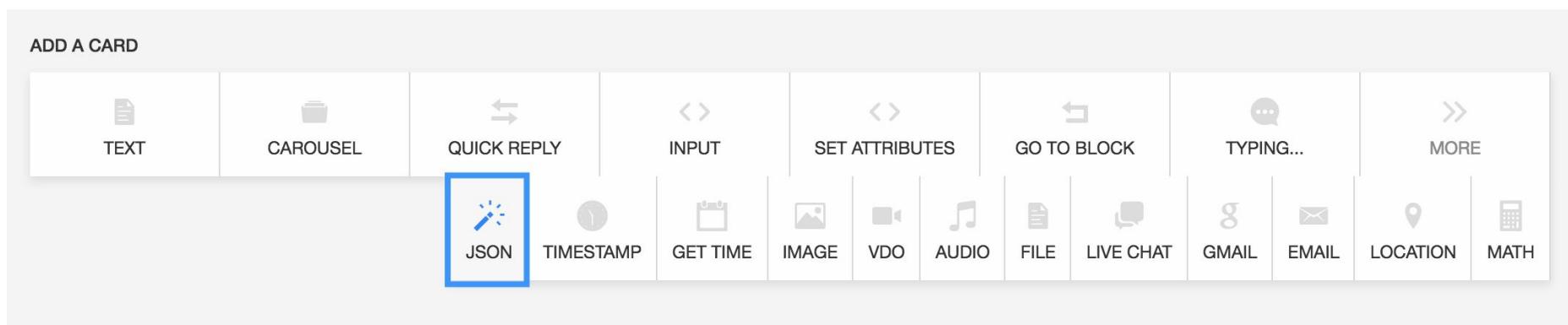
JSON API



JSON API



JSON API



JSON API

JSON API

JSON API to connect to your web services

GET

Web URL

JSON API

JSON API to connect to your web services

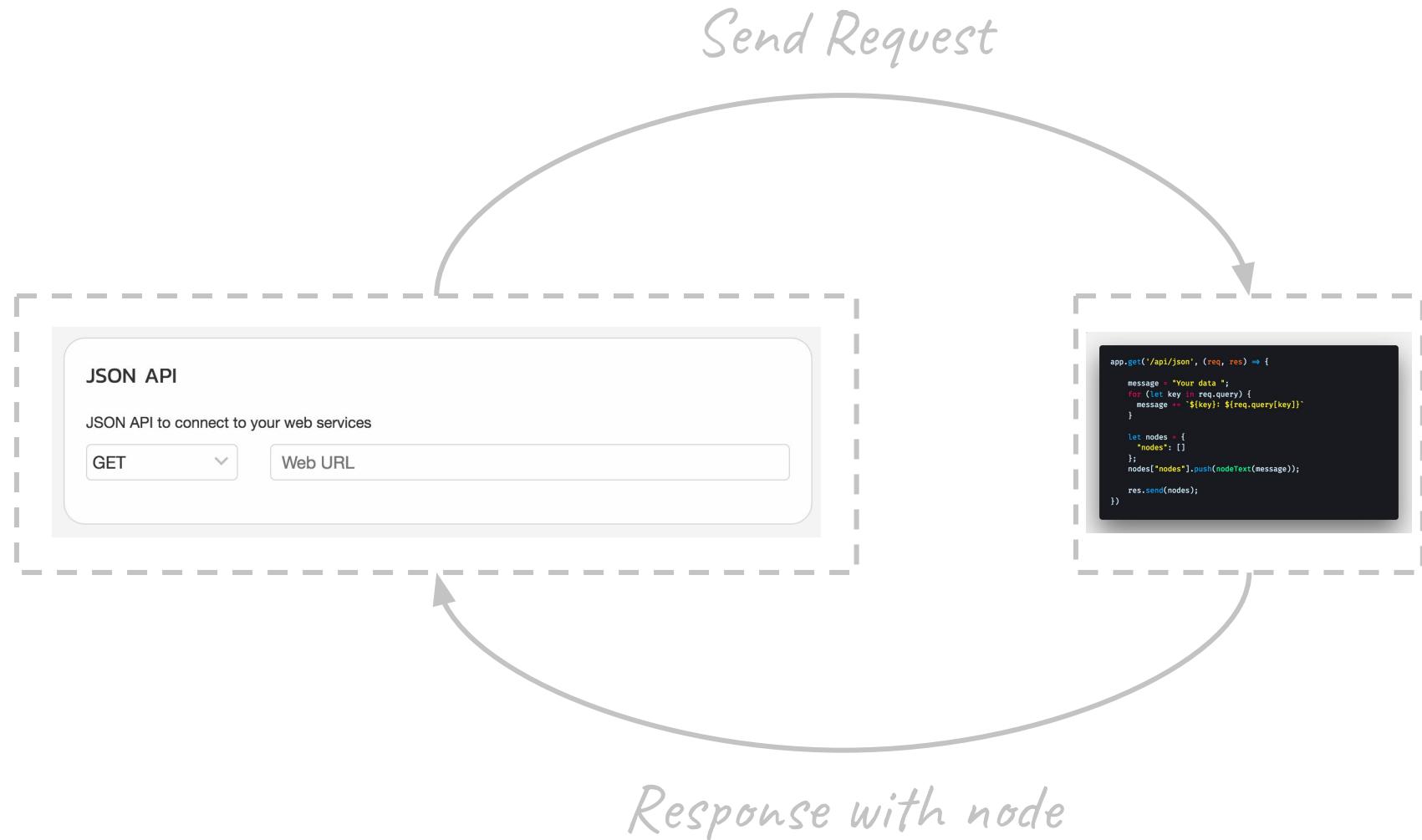
POST

Web URL

Parameters

| KEY | VALUE |
|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> |

JSON API



Node

What you can response back with JSON API

Node

- 1) Text
- 2) Image
- 3) Audio
- 4) Video
- 5) File
- 6) Carousel
- 7) Set Attributes
- 8) Go To Block

Node

1) Text

2) Image

3) Audio

4) Video

5) File

6) Carousel

7) Set Attributes

8) Go To Block

This is message

```
let nodes = {
  "nodes": [
    {
      "node_type": "node",
      "nodeResponse": {
        "type": "text",
        "response": "This is message"
      }
    }
}
```

Node

- 1) Text
- 2) Image
- 3) Audio
- 4) Video
- 5) File
- 6) Carousel
- 7) Set Attributes
- 8) Go To Block



```
let nodes = {  
    "nodes": [{  
        "node_type": "node",  
        "nodeResponse": {  
            "type": "image",  
            "response": "https://image.hbot.io/apple.png"  
        }  
    }]  
}
```

Node

- 1) Text
- 2) Image
- 3) Audio
- 4) Video
- 5) File
- 6) Carousel
- 7) Set Attributes
- 8) Go To Block

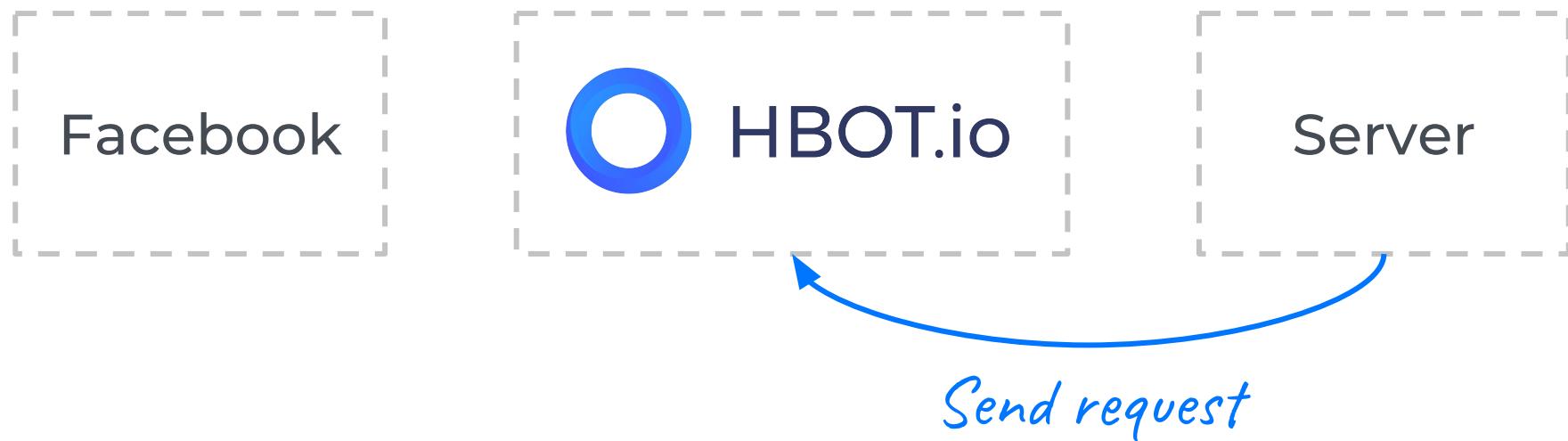
Documentation and Example

<https://github.com/HBOTio/nodejs-demo>

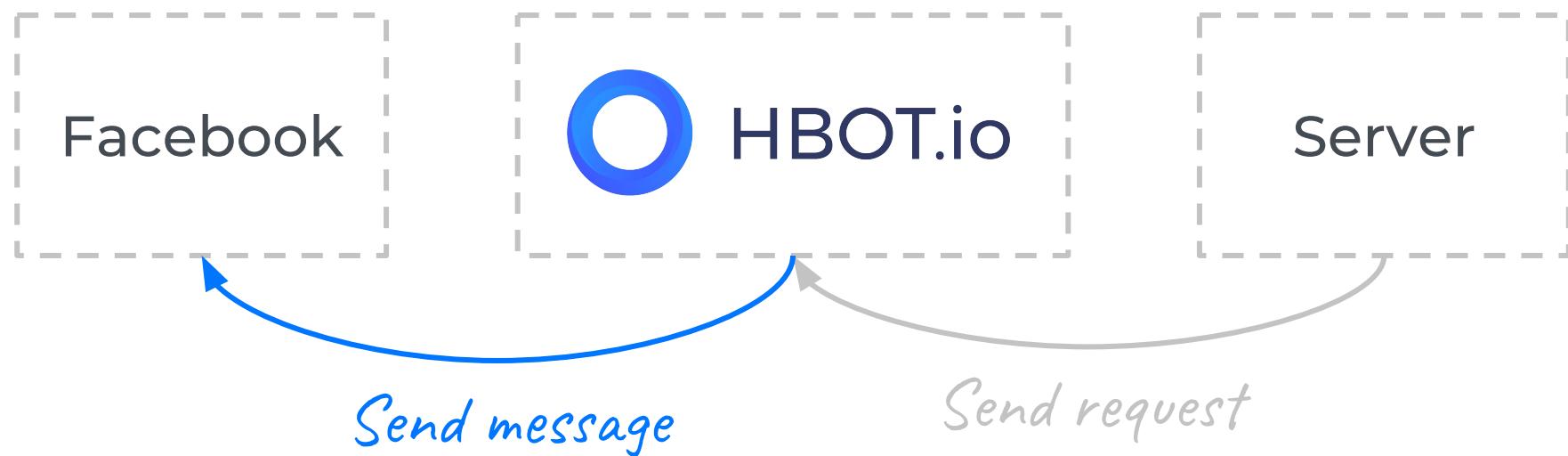
Broadcast API

Re-engagement

Broadcast API



Broadcast API



Broadcasting API Token

Use this token to send personal broadcasts.

xxxxxxxx-xxxx-xxxx-xxxxxx-xxxxxxxxx

Revoke

Broadcast API

1) Text

วันนี้มาเชียร์เมืองปรางด้วยน้ำใจ~



2) Image

3) Audio

4) Video

5) File

6) Carousel

7) Set Attributes

8) Go-to-block

```
let broadcastBody = {
  "to": [
    userId1,
    userId2
  ],
  "msg_type": "text",
  "msg": "วันนี้มาเชียร์เมืองปรางด้วยน้ำใจ~",
  "buttons": [],
  "quick_reply" : []
}
```

- 1) Text
- 2) Image
- 3) Audio
- 4) Video
- 5) File
- 6) Carousel
- 7) Set Attributes
- 8) Go-to-block

Documentation and Example

<https://github.com/HBOTio/nodejs-demo>

Livechat

Stop bot, real-human is coming

Live Chat

You can enable by toggle the button below. You also can set the `start` and `stop` keyword in order to start or stop Live chat session. You'll be able to set timeout in order to define the duration of livechat.

ON



livechat

livechat on

livechat off

Set timeout for minutes

Save

Livechat

<  Test

Build-in Blocks

Welcome Message Default Message **Default Live Chat**

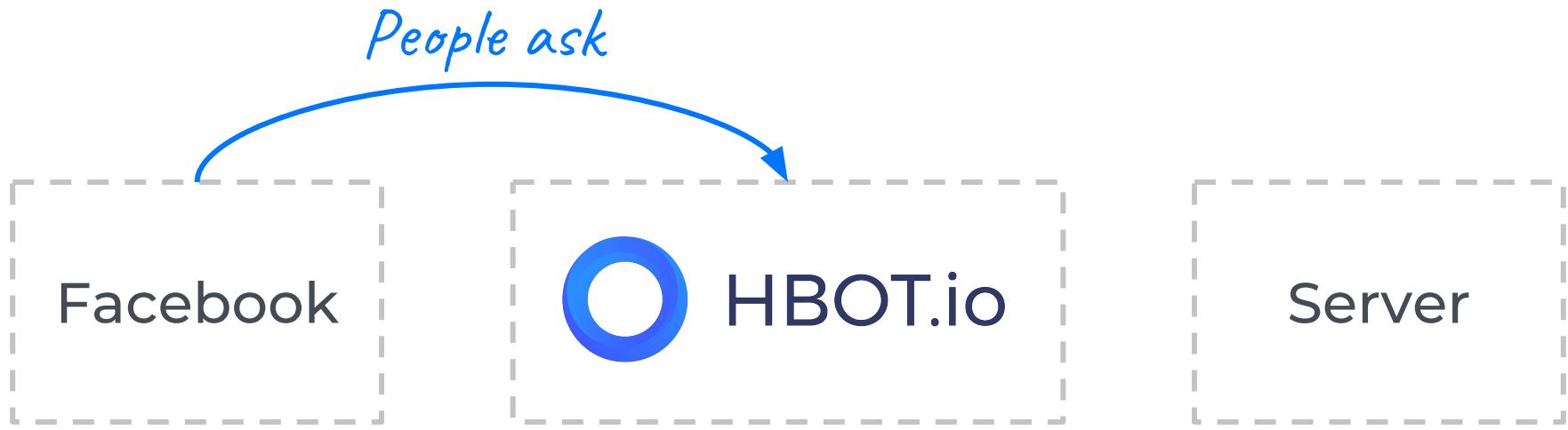
Default Live Chat

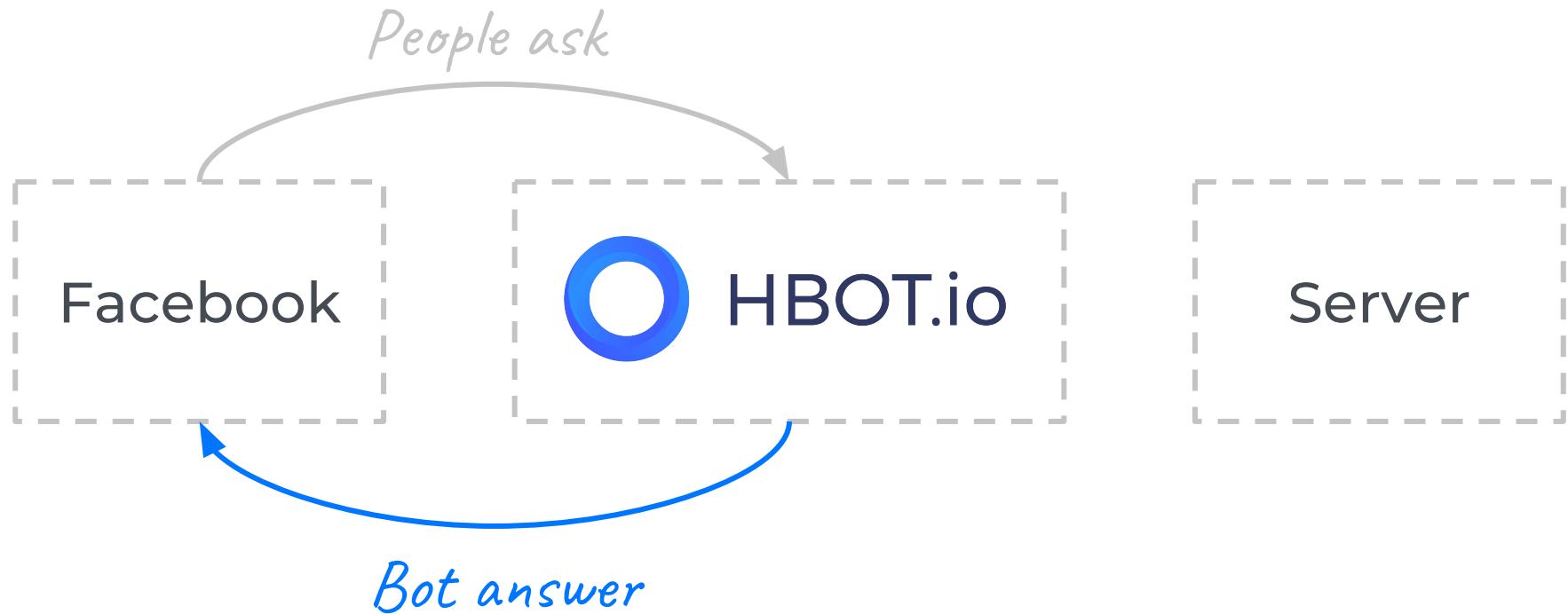
Block id: **2**

live chat finished

Livechat API

Stop bot, real-human is coming



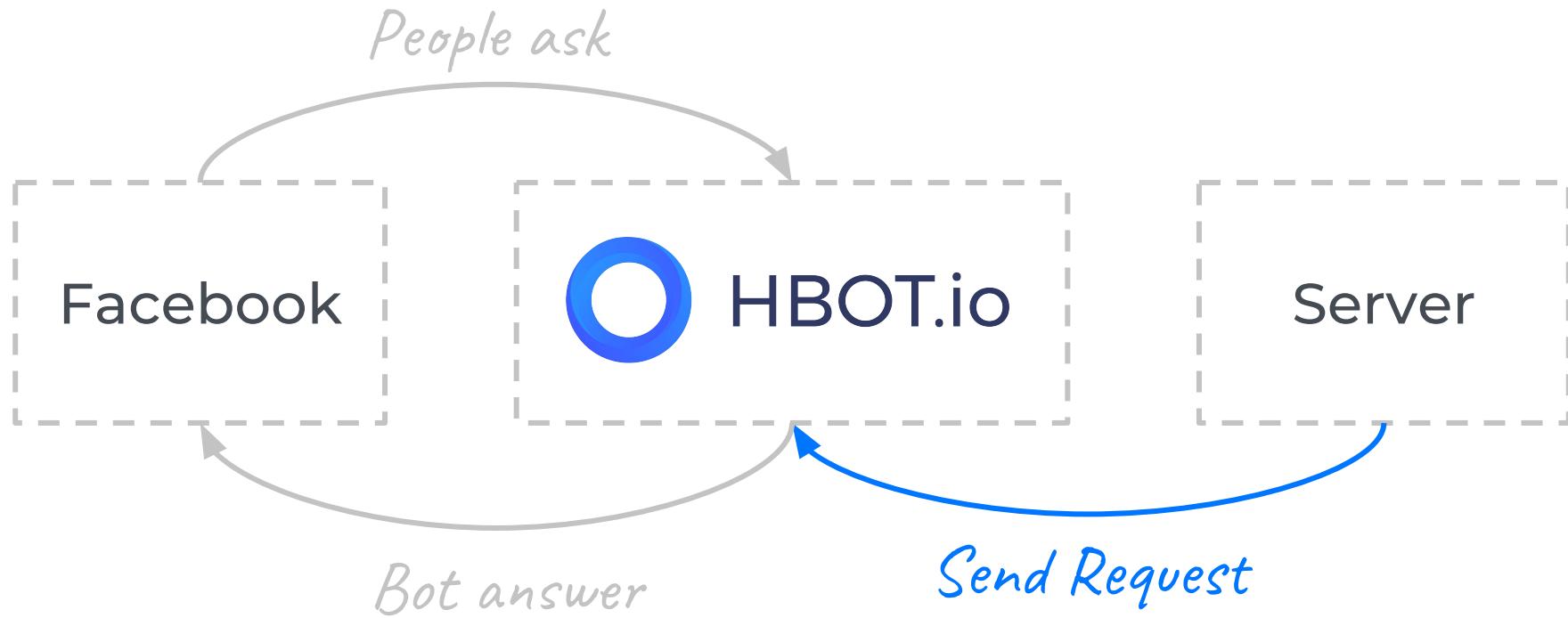


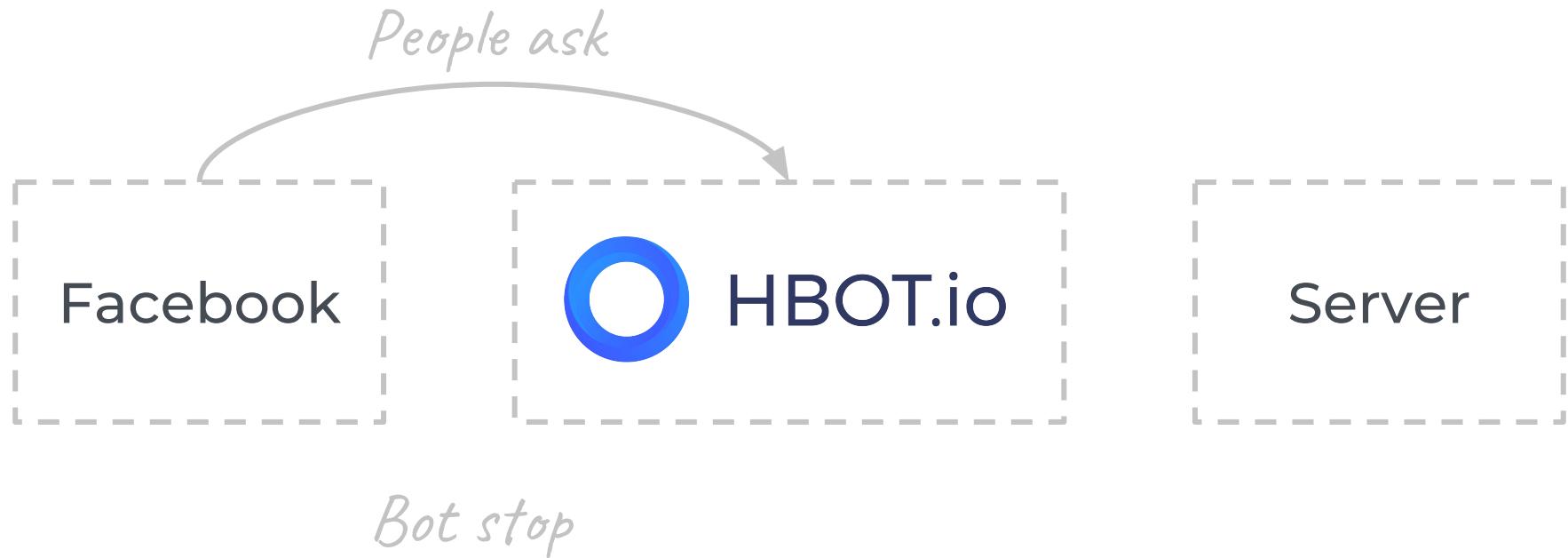
Turn **OFF** bot

Make people take control



Livechat API





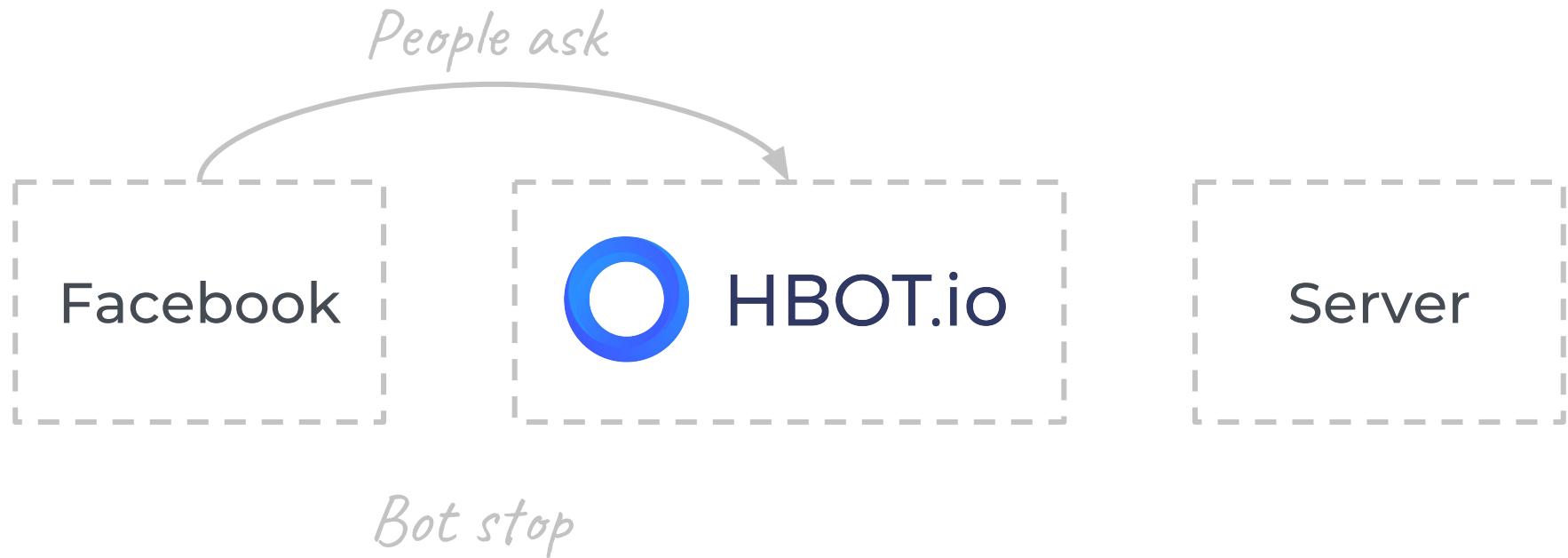
Livechat API

```
curl \
-X POST \
-H "Content-Type: application/json" \
-d '{
  "user_id": "{USER_ID}",
  "event": "pause"
}' https://hbotconnect.unicornonzen.com/api/pause?accessToken={API_Token}
```

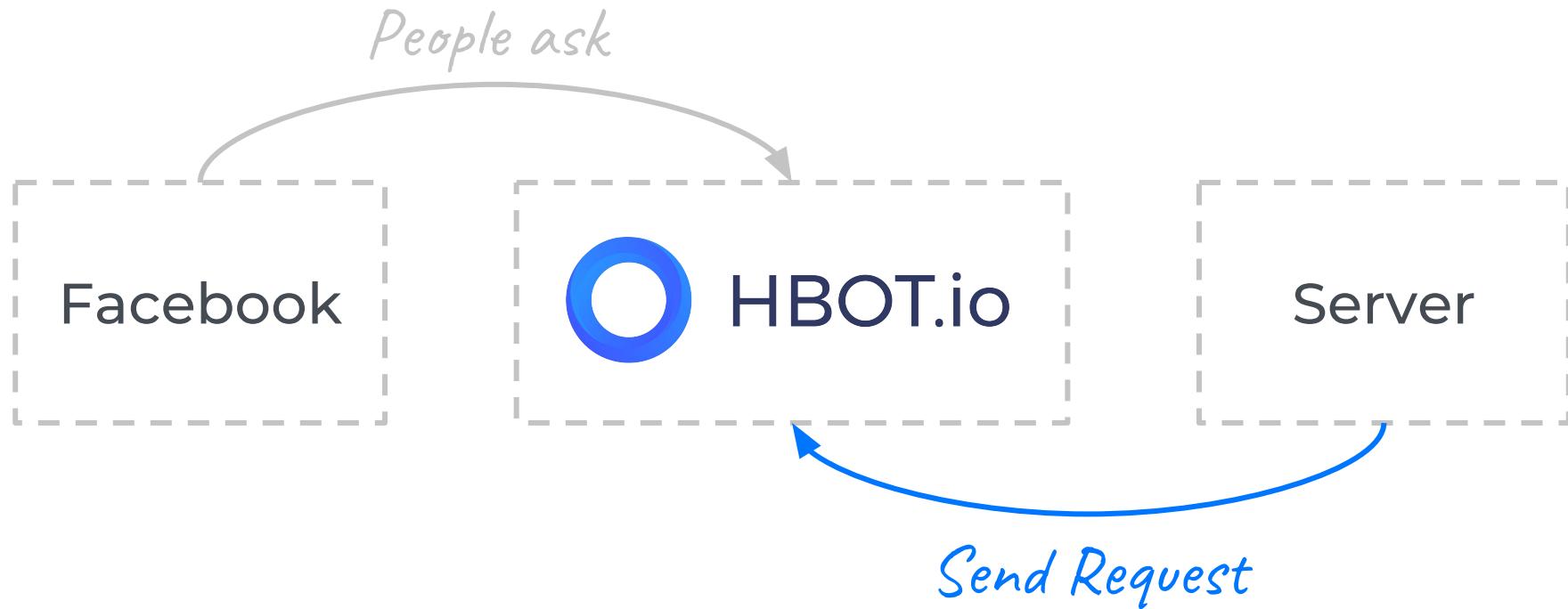
Turn **ON** bot

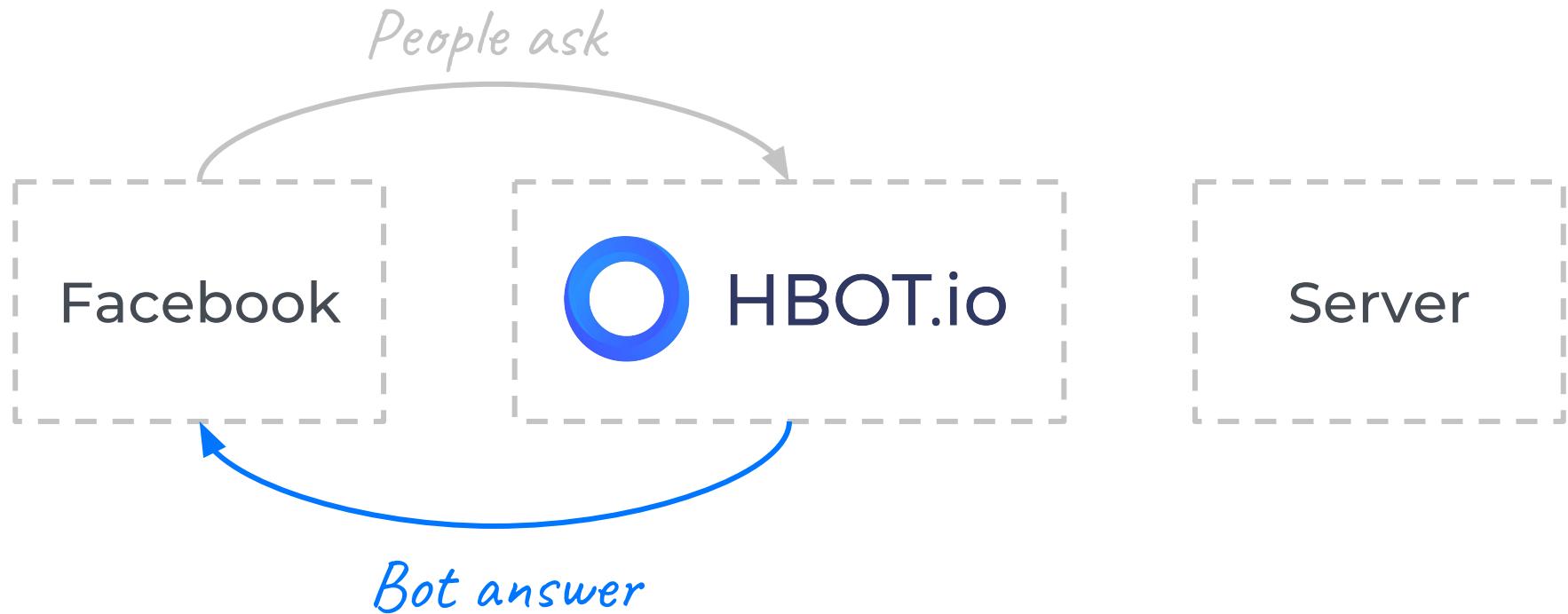
Continue your automation





Livechat API



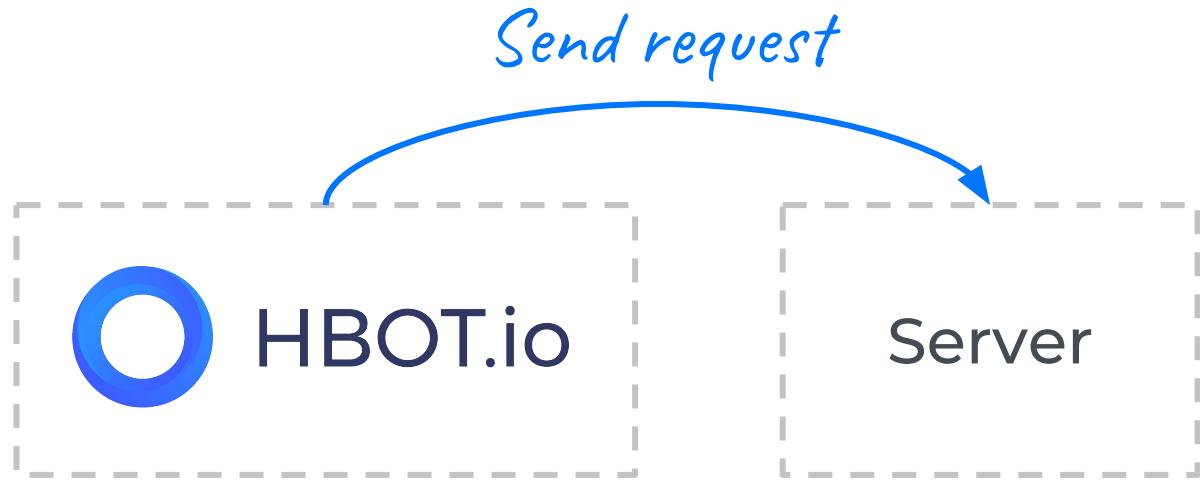


Livechat API

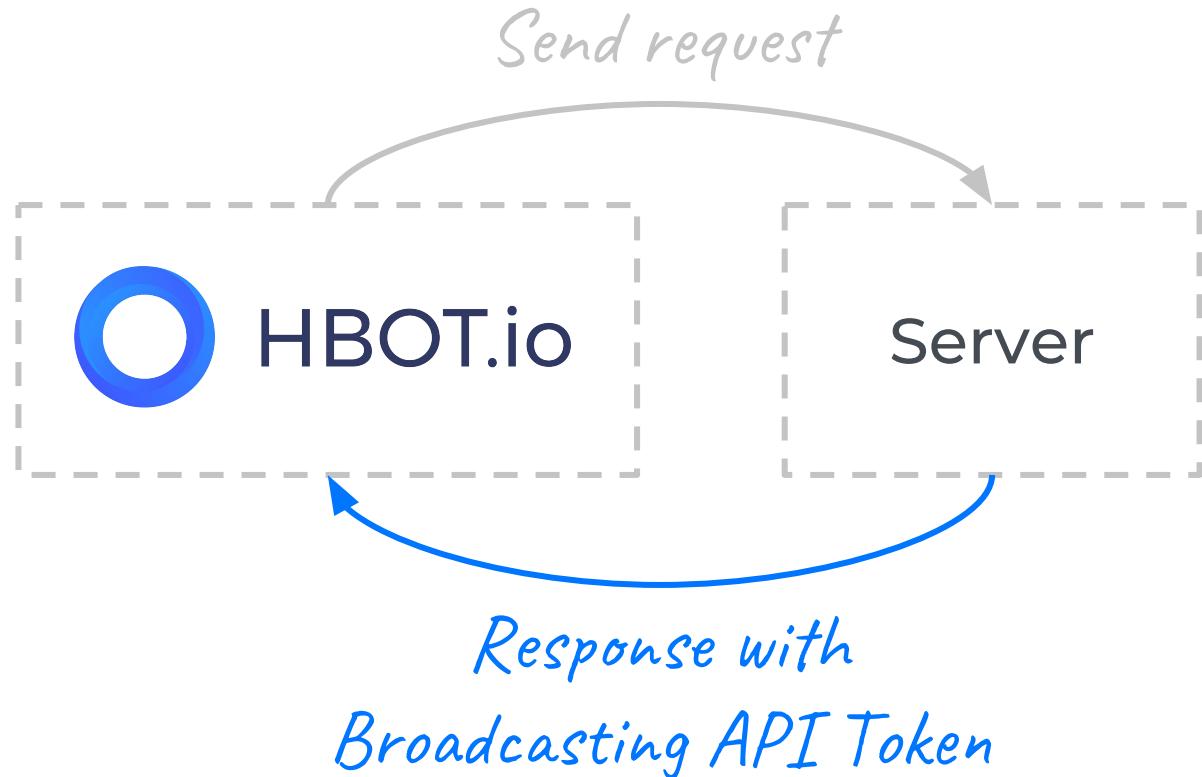
```
curl \
-X POST \
-H "Content-Type: application/json" \
-d '{
  "user_id": "{USER_ID}",
  "event": "resume"
}' https://hbotconnect.unicornonzen.com/api/pause?accessToken={API_Token}
```

Webhook API

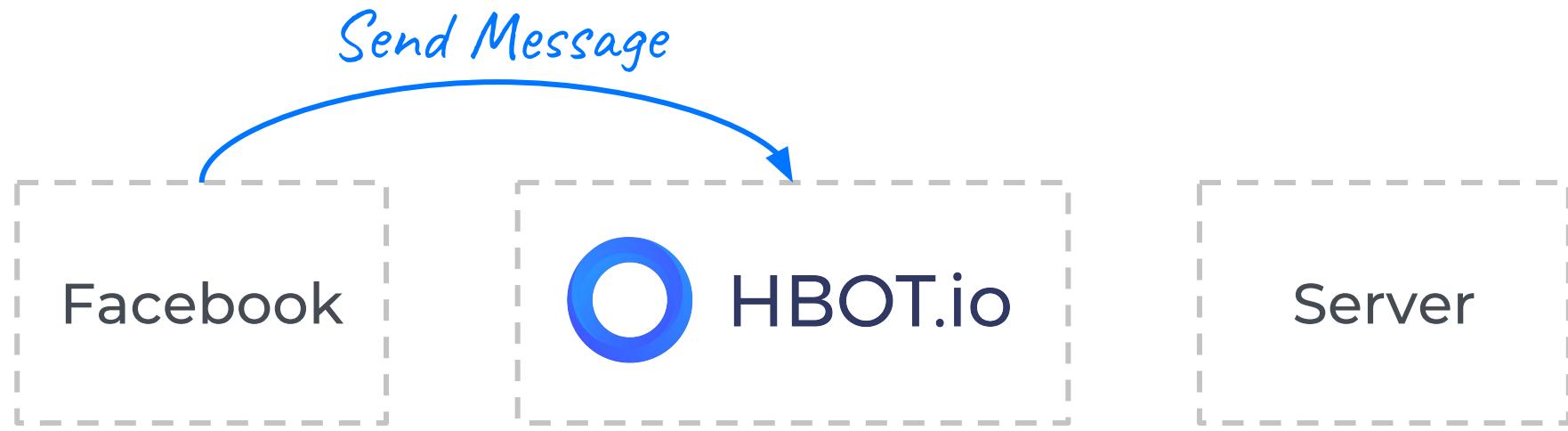
Webhook API



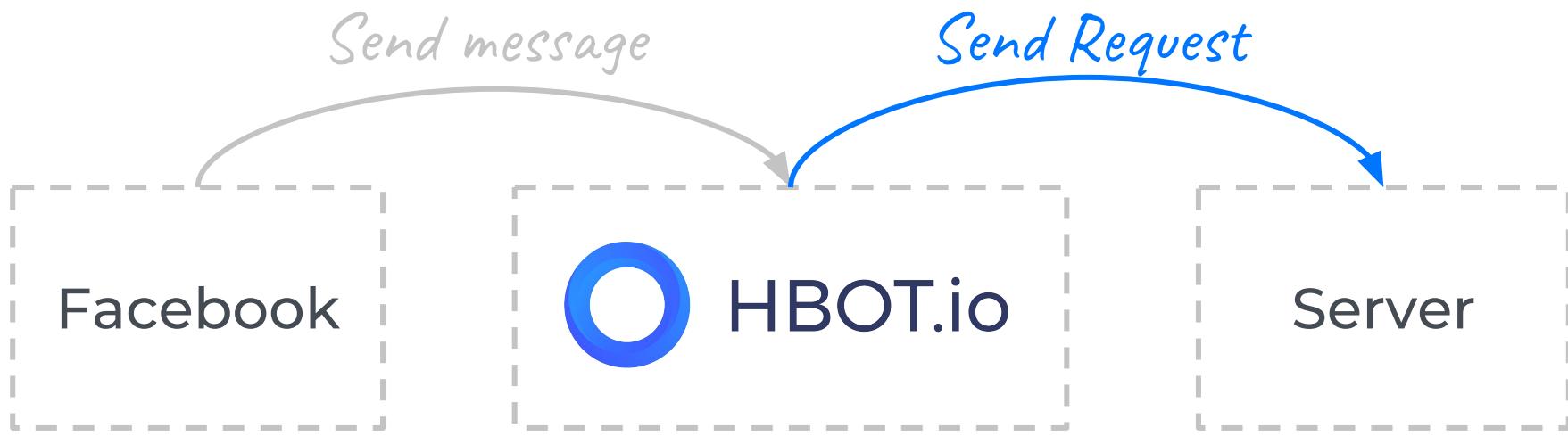
Webhook API



Webhook API



Webhook API



Welcome Message

Block id:

0

ໄວ້ສໍາຮັບທດສອນ webhook
ເຫັນນີ້

Webhook API

```
{  
    "msg_type": "text",  
    "msg": "ໄວ້ສໍາຫັນທດສອນ webhook ເທົ່ານັ້ນ",  
    "sender": "Webhook API",  
    "receiver": "USER_ID",  
    "user_attr": {  
        "user_id": "USER_ID",  
        "first_name": "XXXXXX",  
        "last_name": "XXXXXXXXXX",  
        "profile_pic": "https://profile_pic",  
        "locale": "en_US",  
        "timezone": 7,  
        "gender": "male",  
        "fb_id": "USER_FACEBOOK_ID"  
    "timestamp": 1522144185.541  
}
```

Demo