

## Professional Attributes:

- I have a strong track record of ensuring the quality and reliability of critical software products through the development and implementation of automated testing frameworks. I possess expertise in leading cross-functional teams to drive testing efficiency and effectiveness, while fostering a culture of continuous improvement. My ability to analyze test results and collaborate effectively with stakeholders has been instrumental in achieving project goals. I have owned the technical strategy and roadmap for quality engineering, managing resources effectively to meet project deadlines. I am committed to excellence and have implemented tools and metrics to measure product quality, driving data-driven decision-making and continuous improvement initiatives.

## Professional Work Experience:

Senior Quality Automation Engineer | Red Ventures (acquired CNET Media Group), Los Angeles, CA | 2020 - 2023

- In my role as a Senior Quality Automation Engineer, I played a pivotal role in ensuring the quality and reliability of key platforms such as CNET.com, CNET Mobile Apps (iOS, Android), and CNET Shopping (browser extension). My responsibilities spanned both manual and automated testing, with a sharp focus on delivering high-quality software products. I led cross-functional teams in planning, executing, and releasing technical projects, driving initiatives aimed at enhancing testing efficiency and effectiveness.
- I developed comprehensive test cases and executed manual and automated testing processes to uphold the highest standards of software quality and reliability. Analyzing test results, I provided insightful reports to project teams, contributing to data-driven decision-making and fostering a culture of continuous improvement within the engineering team.
- Throughout my tenure, collaboration with internal and external stakeholders was paramount. I actively engaged with them to address project requirements and challenges, nurturing a culture of collaboration and continuous improvement.
- As part of my role, I owned the technical strategy and roadmap for quality engineering. I championed software quality and industry best practices around testing, instilling a culture of collaboration and continuous improvement within the engineering team. Additionally, I managed contractor resources with overseas testers, alongside internal engineering teams, optimizing workflows and resource allocation to meet project goals and deadlines.
- Furthermore, I implemented tools and metrics to measure product quality and performance, facilitating data-driven decision-making and spearheading continuous improvement initiatives.

Senior QA Engineer | ViacomCBS - CNET Media Group, Los Angeles, CA | 2019 - 2020

- As a Senior Automation QA Engineer, my responsibilities spanned critical web applications and smartphone apps across CNET, TechRepublic, and ZDnet. My focus was on ensuring the robustness and reliability of these platforms through a combination of manual and automated testing.
- I played a key role in executing high-priority smoke, regression, and acceptance testing suites for test cases in both UAT pre-deployment and Prod env post-deployment. This involved manually conducting tests to ensure the immediate integrity of changes and updates.
- Recognizing the need for increased efficiency, I strategically shifted focus towards automation, implementing automated testing for both front-end and back-end services and components. This shift significantly contributed to the overall improvement of testing efficiency and effectiveness.

- In addition to hands-on testing, I managed stakeholder requirement intake and result reporting from crowd testers provided by Applause. This involved providing clear scope definitions and regularly updating medium and low priority test suites for crowd testers to perform across diverse browsers, operating systems, and regions. This proactive management ensured accurate and comprehensive testing coverage.
- My contributions extended beyond day-to-day testing activities. I actively participated in the strategic shift towards automated testing, advocating for its adoption to enhance the testing process. This initiative not only streamlined our testing efforts but also led to a notable improvement in the overall quality of the software products delivered.

QA Engineer | CBS Interactive (acquired Clicked Media Inc.), Los Angeles, CA | 2011 - 2019

- As a QA Engineer with diverse responsibilities, I played a crucial role in ensuring the quality and reliability of TV.com, MetaCritic, TVGuide, and TVGuide Apps (Android/iOS). My responsibilities extended across various stages of the development and deployment lifecycle.
- As a Release Manager, I took the lead in acceptance testing, documentation, regression, and deployment processes. This involved overseeing the entire release cycle to guarantee the seamless and successful deployment of software updates, utilizing Xcode or Android Studio (ADB) to debug when the occasional issue cropped up.
- In order to validate changes effectively, I manually executed high-priority smoke, regression, and acceptance testing suites. This hands-on approach occurred in both UAT pre-deployment and Prod env post-deployment, ensuring the immediate identification and resolution of critical issues.
- To enhance the efficiency and consistency of our testing processes, I created templates and workflows for QA intake requests, bug reporting, and Automation tool usage. This standardization not only facilitated a more organized approach to testing but also improved collaboration within the team.

## Skills:

- Knowledge of Scrum-Agile, Kanban methodologies and QA Automation process in SDLC
- Test Case Management: Qase, TestRail, Xray
- QA Tools/Frameworks: Selenium, Cypress, Cucumber, Playwright, Jmeter, Charles Proxy, Postman, Xcode, Android Studio (ADB), WAVE/Axe Accessibility Testing
- HTML, CSS, Javascript
- Version Control: Git, Github, Gitlab
- Data Query: SQL, SQLite
- Scripting: Shell/Bash
- CI/CD: Jenkins
- Bug Tracking: Jira, BugZilla, ZenDesk
- Documentation: Confluence
- Project Management: Asana, Trello, Figma
- Cloud Testing Platforms: BrowserStack, SauceLabs, Applause Platform/Service
- Languages: English, Spanish

## Education:

- Bachelor of Arts, Business Administration with a Management Concentration | California State University San Bernardino