

Curriculum Vitae Of Rakibuzzaman

House No: 29/2 F Block, Johuri Mohallah,
Shyamoli, Dhaka-1216
Phone : [01521414396](tel:01521414396)
E-mai : enr.rakibcsebd@gmail.com
Website : rakibhahii.github.io/web



Inquisitive, energetic computer science specialist skilled in leadership, with a strong foundation in Interaction & UI/UX Design Web and Mobile App projects Animations with Motion Graphics, computer networking, computer graphics, web development, digital devices & circuit, and cross-platform coding. Seeking an enduring professional career with full commitment and a result-oriented approach in the IT industry.

Career Summary:

Rakibuzzaman has completed Bachelor of Engineering degree in 2021 from *Daffodil International University*. Recently he got hired by a renowned IT company named Multi-National IT Solution Ltd. as Technical Operations Officer. He has learned the ins and outs of IT operations in his journey from a fresher to a Technical Operations Officer.

From his previous experience, he is more than ecstatic to disclose to you that he was honored with an enviable position (VP) at Daffodil International University Robotics Club.

Skills:

Rakibuzzaman has the ability to solve user problems, explain complex issues clearly to users and maintain optimum systems availability. He has good knowledge of computer networking & design, IT Hardware, and Software packages and is an expert at resolving issues using proper escalation procedures. In addition to this, he has vast experience in addressing a variety of hardware, software, and communications malfunctions.

Some of the expertise:

- **Interaction & UI/UX Design**(Figma)
Animations and Motion Graphics
- **Computer Graphics** (Open GL)
- **Computer Networking**
- **Databases:** MySQL, Oracle.
- **Web Development:** HTML, CSS, PHP, JavaScript, Bootstrap Framework, Database, WordPress.
- **Robotics**
- **IT Support Specialist**
- **Operating Systems:** Microsoft Windows, Linux.
- **Electronic Devices and Circuits**
- **Graphics Design:** Logo, Banner, Brand identity, apps, web site.
- **Video Editing:** Experienced in Adobe Creative Suite, Filmora Pro.

His qualifications and work experience make him a suitable candidate for the profile. He is interested to join your organization to explore new dimensions and for the further development of his skills.

Project Assertion:

Project title : *Image-based automatic price calculation of packaged product to guide visually impaired people.*

Project type : Research-Based Project (The main objective of this project was to build an image-based packaged product classification & recognition system for automatic price calculation to help visually impaired people in their daily shopping).

Area of work : Machine Learning (ML), Android Application, Artificial Intelligence (AI), Image Processing, Natural language processing (NLP)

Published site: <http://internship.daffodilvarsity.edu.bd>

Daffodil International University, has been accepted as satisfactory for the partial fulfillment of the requirements for the degree of B.Sc. in Computer Science and Engineering and approved as to its style and contents. The presentation has been held on 11th September 2021.

Experience:

- 2017-2022**
- Name of organization : *Daffodil International University Robotics Club (DIURC)*
 - Position : Vice President
 - Service Period : From 05 October 2017 to till the date.
- Skilled up to Leadership & make Arduino based remote-controlled robot, obstacle avoiding robot, line flower robot, self-controlled spy robot, humanoid robot.
- 2021-2021**
- Name of organization : *Multi-National IT Solution Ltd. (MITSL)*
 - Job Designation : Technical Operations Officer.
 - Department : Operations
 - Job Type : Contractual
 - Location : Dhanmondi, Dhaka – 1209
 - Service Period : From 06 April to 30 September 2021.

Key Responsibilities:

- Technology support** – Provides high levels of service desk support both internally and externally.
- Technology reliability** – Ensures internal and external technology systems are well supported.
- Collaboration** – Analyzing problems, brainstorming solutions, compromising, defining roles, facilitating discussion, employee engagement.
- Relationship management** – Develops and maintains productive partnerships with internal and external stakeholders.
- Ensure superior service quality and out serve commitments.
- Interview and answer all sorts of customer queries regarding cash transactions. Handling customer complaints in a positive manner and converting.
- Complaints into service improvement opportunities.
- Delivering solutions or redirecting problems to the right authority.
- Lead, guide, direct, and evaluate the work of other executive leaders, including assistant vice presidents.
- Identify needed capabilities and build / acquire / partner them.
- Assist with creating the strategic direction and implementation of the development strategy.
- Build, train and retain an exceptional team of professionals.

Training Received:

Title of Training	Skills	Institute	Duration	See Credential
1. Introduction to Packet Tracer	Able to create digital models of IP Networks and IoT Systems using Cisco Packet Tracer.	Cisco Networking Academy	11 days	credly.com/badges
2. Introduction to Cybersecurity	Capable to identify which networks are vulnerable to attack and Cisco's approach to threat detection and defense.	Cisco Networking Academy	3 Days	credly.com/badges
3. Introduction to IoT	Digital Transformation, data analytics, artificial intelligence.	Cisco Networking Academy	2 Days	credly.com/badges
4. MS Excel Basics for Beginners	Spreadsheets, Workbooks, Formulas, Data Linking, Charts, Data Analysis.	Bohubrihi Technologies Ltd.	9 days	ID: 72323-162-430-3101
5. WordPress for Beginners: Build Website in 1 Day	Able to build a website through WordPress with minimal time.	Bohubrihi Technologies Ltd.	3 days	ID: 72323-162-340-4323
6. Introduction to Data Studio	Able to visualize and present data, navigate Data Studio, create and edit reports.	Google Analytics academy	5 days	analytics.google.com
7. Positivity – How To Build Positive Mentality	Soft skills, boosts productivity problem-solving.	Skill.jobs	1 day	goedu.ac/certificate

8. Leadership Qualities	Effective Communication, Influence, Positivity, Delegation.	Skill.jobs	2 days	goedu.ac/certificates
9. Employability Skills	Teamwork, Reliability, Problem-solving, Organization and planning, initiative, Self-management, Leadership.	Goedu.com	3 days	goedu.ac/certificates

Education:

2017-2021 Bachelor of Science [B.SC ENG(Computer)]

University	: Daffodil International University
Faculty	: Science & Information Technology
Major	: Computer Science and Engineering
Result	: 3.42 (out of 4)

2015-2016 Higher Secondary Certificate [H. S. C.]

Institute	: Dr. Kazi Motahar Hossain College
Board	: Dhaka
Group	: Science
Passing Year	: 2016
Result	: 4.25 (out of 5)

2012-2013 Secondary School Certificate [S. S. C.]

Institute	: Shahid Khabiruzaman High School
Board	: Dhaka
Group	: Science
Passing Year	: 2014
Result	: 5 (out of 5)

Achievement of Certificate:

	Title of Certification	Name of Certifying Institute	Dates of Obtainment	Credential Link
1.	Foundations of User Experience (UX) Design	Google	15 Feb 2022	coursera.org
2.	Networking Essentials	Cisco Networking Academy	28 Jul 2021	google.com/file
3.	Get Connected	Cisco Networking Academy	17 Sep 2021	google.com/file
4.	NDG Linux Unhatched	Cisco Networking Academy	18 Sep 2021	google.com/file
5.	CPA: Programming Essentials in C++	C++ Institute	17 Sep 2021	google.com/file
6.	Advanced Google Analytics	Google Analytics academy	28 oct 2021	analytics.google
7.	Introduction to Big Data	University of California San Diego	30 May 2021	coursera.org
8.	HTML5, CSS3 & Bootstrap 4 for Web Development	Bohubrihi Technologies Ltd.	04 Jul 2021	ID: 72323-162-542-0434
9.	Creating E-Commerce Website with WooCommerce	Bohubrihi Technologies Ltd.	13 June 2021	ID: 72323-162-360-3386
10.	Entrepreneurship	Cisco Networking Academy	13 May 2021	google.com/file
11.	Thinking in Object-Oriented Programming	Skill.jobs	31 May 2021	goedu.ac/certificates
12.	Setting and Achieving Focus, Goals, and Targets	Goedu.ac	09 June 2021	goedu.ac/certificates

Language proficiency:

- Fluent in Bengali (Spoken, Reading, and writing).
- Fluent in English (Spoken, Reading, and Writing).

Personal attributes & Soft skills:

- Capable of rapidly and effectively grasping new concepts.
- Have Leadership skills to pro-influence peers & friends.

- Have the ability to work independently in a challenging.
- Able to work under pressure.
- Goal-oriented and performance-driven environment.
- Developed effective communication and presentation skills working in a multicultural environment.
- Able to handle all classes of clients with patient without any assistance.
- Willingness to take any kind of challenge.
- Sound ethical background and integrity.
- Hard working Self-motivated and committed to work.

Extra-curricular activities:

- I have pruriency in drafting (Thesis paper, Project report writing).
- Expert in different indoor and outdoor games particularly in Badminton, Cricket, Football and social activities.

Interest: Photography is so much more than just taking pictures. It helps me to gain conceptual skills and technical expertise, but also teaches how to collaborate with others.

Personal Information:

Name	: Rakibuzzaman
Father's Name	: Abdul Aziz
Occupation of Father	: Retired Principal of Dr. Kazi Motahar Hossain College.
Mother's Name	: Fatema Ruksana
Occupation of Mother	: Housewife
Date of Birth	: 10 November, 1999
Nationality	: Bangladeshi (by birth)
National ID	: 1954499313
Religion	: Islam
Sex	: Male
Blood Group	: O+
Marital Status	: Unmarried
Permanent Address	: Vill: Bagmara, P.O: Bahadurpur, P.S: Pangsa, Dist: Rajbari.
Present Address	: 29/2 F Block, Johuri Mohallah, Shyamoli, Dhaka-1216.

Reference:

1. Ms. Rubaiya Hafiz

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Engineering,
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2. Md. Ruhul Amin

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I do hereby declare that all information presented here is true to my knowledge.

Rakib

Rakibuzzaman

Date:15/03/2022