# Curriculum Vitae
# Of
# Rakibuzzaman

House No: 29/2 F Block, Johuri Mohallah,
          Shyamoli, Dhaka-1216
Phone     : 01521414396
E-mai      : engr.rakibcsebd@gmail.com
Website   : rakibhaiii.github.io/web

*Inquisitive, energetic computer science specialist skilled in leadership, with a strong foundation in Interaction & UI/UX Design Web and Mobile App projects Animations with Motion Graphics, computer networking, computer graphics, web development, digital devices & circuit, and cross-platform coding. Seeking an enduring professional career with full commitment and a result-oriented approach in the IT industry.*

## Career Summary:

Rakibuzzaman has completed Bachelor of Engineering degree in 2021 from *Daffodil International University*. Recently he got hired by a renowned IT company named Multi-National IT Solution Ltd. as Technical Operations Officer. He has learned the ins and outs of IT operations in his journey from a fresher to a Technical Operations Officer.

From his previous experience, he is more than ecstatic to disclose to you that he was honored with an enviable position (VP) at Daffodil International University Robotics Club.

## Skills:

Rakibuzzaman has the ability to solve user problems, explain complex issues clearly to users and maintain optimum systems availability. He has good knowledge of computer networking & design, IT Hardware, and Software packages and is an expert at resolving issues using proper escalation procedures. In addition to this, he has vast experience in addressing a variety of hardware, software, and communications malfunctions.

Some of the expertise:

- **Interaction & UI/UX Design**(Figma) Animations and Motion Graphics
- **Computer Graphics** (Open GL)
- **Computer Networking**
- **Databases:** MySQL, Oracle.
- **Web Development:** HTML, CSS, PHP, JavaScript, Bootstrap Framework, Database, WordPress.
- **Robotics, Automation**

- **IT Support Specialist**
- **Electronic Devices and Circuits**
- **Microsoft Office**
- **Adobe Illustration/Photoshop**
- **Graphics Design:** Logo, Banner, Brand identity, apps, web site.
- **Video Editing:** Adobe premiere pro, Filmora Pro.

His qualifications and work experience make him a suitable candidate for the profile. He is interested to join your organization to explore new dimensions and for the further development of his skills.

## Project Assertion:

**Project title**    : ***Image-based automatic price calculation of packaged product to guide visually impaired people.***

**Project type**    : Research-Based Project (The main objective of this project was to build an image-based packaged product classification & recognition system for automatic price calculation to help visually impaired people in their daily shopping).

**Area of work**   : Machine Learning (ML), Android Application, Artificial Intelligence (AI), Image Processing, Natural language processing (NLP)

**Published site:** *http://internship.daffodilvarsity.edu.bd*

Daffodil International University, has been accepted as satisfactory for the partial fulfillment of the requirements for the degree of B.Sc. in Computer Science and Engineering and approved as to its style and contents. The presentation has been held on 11th September 2021.

## Experience:

**2017-2022**
- Name of organization : *Daffodil International University Robotics Club (DIURC)*
- Position : Vice President
- Service Period : From 05 October 2017 to till the date.

Skilled up to Leadership & make Arduino based remote-controlled robot, obstacle avoiding robot, line flower robot, self-controlled spy robot, humanoid robot.

**2021-2021**
- Name of organization : *Multi-National IT Solution Ltd. (MITSL)*
- Job Designation : Technical Operations Officer.
- Department : Operations
- Job Type : Contractual
- Location : Dhanmondi, Dhaka – 1209
- Service Period : From 06 April to 30 September 2021.

## Key Responsibilities:

- **Technology support** – Provides high levels of service desk support both internally and externally.
- **Technology reliability** – Ensures internal and external technology systems are well supported.
- **Collaboration** – Analyzing problems, brainstorming solutions, compromising, defining roles, facilitating discussion, employee engagement.
- **Relationship management** – Develops and maintains productive partnerships with internal and external stakeholders.
- Ensure superior service quality and out serve commitments.
- Interview and answer all sorts of customer queries regarding cash transactions. Handling customer complaints in a positive manner and converting.
- Complaints into service improvement opportunities.
- Delivering solutions or redirecting problems to the right authority.
- Lead, guide, direct, and evaluate the work of other executive leaders, including assistant vice presidents.
- Identify needed capabilities and build / acquire / partner them.
- Assist with creating the strategic direction and implementation of the development strategy.
- Build, train and retain an exceptional team of professionals.

## Training Received:

| | Title of Training | Skills | Institute | Duration | See Credential |
|---|---|---|---|---|---|
| 1. | **Motion Design with Figma: Animations, Motion Graphics, UX/UI** | Animations and Motion Graphics, User experience & user interactions (UX/UI), Web Design or Mobile App Design, Motion Design Prototypes with Figma | Zero To Mastery Academy | 1 Month 8 days | *udemy.com/certificate* |
| 2. | **Introduction to Packet Tracer** | Able to create digital models of IP Networks and IoT Systems using Cisco Packet Tracer. | Cisco Networking Academy | 11 days | *credly.com/badges* |
| 3. | **Leadership Qualities** | Effective Communication, Influence, Positivity, Delegation. | Skill.jobs | 2 days | *goedu.ac/certificates* |
| 4. | **MS Excel Basics for Beginners** | Spreadsheets, Workbooks, Formulas, Data Linking, Charts, Data Analysis. | Bohubrihi Technologies Ltd. | 9 days | *ID: 72323-162-430-3101* |
| 5. | **CPA: Programming Essentials in C++** | syntax, semantics, and basic data type of C++, principles of the object-oriented model. | C++ Institute | 16 days | *google.com/file* |
| 6. | **NDG Linux Unhatched** | Linux Command Line Interface (CLI), Interact with the Linux virtual machine | Cisco Networking Academy | 17 days | *google.com/file* |

| 7. | HTML5, CSS3 & Bootstrap 4 for Web Development | HTML5, CSS3 & Bootstrap | Bohubrihi Technologies Ltd. | 21 days | *ID: 72323-162-542-0434* |
|---|---|---|---|---|---|
| 8. | WordPress for Beginners: Build Website in 1 Day | Able to build a website through WordPress with minimal time. | Bohubrihi Technologies Ltd. | 3 days | *ID: 72323-162-340-4323* |
| 9. | Creating E-Commerce Website with WooCommerce | Automate WooCommerce work, product and product attribute, Able build ecommerce store with WooCommerce | Bohubrihi Technologies Ltd. | 12 days | *ID: 72323-162-360-3386* |
| 10. | Positivity – How To Build Positive Mentality | Soft skills, boosts productivity problem-solving. | Skill.jobs | 1 day | *goedu.ac/certificate* |
| 11. | Employability Skills | Teamwork, Reliability, Problem-solving, Organization and planning, initiative, Self-management, Leadership. | Goedu.com | 3 days | *goedu.ac/certificates* |

## Education:

**2017-2021** **Bachelor of Science [B.SC ENG(Computer)]**
| | |
|---|---|
| University | : *Daffodil International University* |
| Faculty | : Science & Information Technology |
| Major | : Computer Science and Engineering |
| Result | : 3.42 (out of 4) |

**2015-2016** **Higher Secondary Certificate [H. S. C.]**
| | |
|---|---|
| Institute | : *Dr. Kazi Motahar Hossain College* |
| Board | : Dhaka |
| Group | : Science |
| Passing Year | : 2016 |
| Result | : 4.25 (out of 5) |

**2012-2013** **Secondary School Certificate [S. S. C.]**
| | |
|---|---|
| Institute | : *Shahid Khabiruzaman High School* |
| Board | : Dhaka |
| Group | : Science |
| Passing Year | : 2014 |
| Result | : 5 (out of 5) |

## Achievement of Certificate:

| | Title of Certification | Name of Certifying Institute | Dates of Obtainment | Credential Link |
|---|---|---|---|---|
| 1. | Foundations of User Experience (UX) Design | Google | 15 Feb 2022 | *coursera.org* |
| 2. | Networking Essentials | Cisco Networking Academy | 28 Jul 2021 | *google.com/file* |
| 3. | Get Connected | Cisco Networking Academy | 17 Sep 2021 | *google.com/file* |
| 4. | Introduction to Cybersecurity | Cisco Networking Academy | 30 May 2021 | *credly.com/badges* |
| 5. | Introduction to IoT | Cisco Networking Academy | 30 May 2021 | *credly.com/badges* |
| 6. | Advanced Google Analytics | Google Analytics academy | 28 oct 2021 | *analytics.google* |
| 7. | Introduction to Big Data | University of California San Diego | 30 May 2021 | *coursera.org* |
| 8. | Introduction to Data Studio | Google Analytics academy | 31 May 2021 | *analytics.google.com* |
| 9. | Entrepreneurship | Cisco Networking Academy | 13 May 2021 | *google.com/file* |
| 10. | Thinking in Object-Oriented Programming | Skill.jobs | 31 May 2021 | *goedu.ac/certificates* |
| 11. | Setting and Achieving Focus, Goals, and Targets | Goedu.ac | 09 June 2021 | *goedu.ac/certificates* |

## Language proficiency:

- Fluent in Bengali (Spoken, Reading, and writing).
- Fluent in English (Spoken, Reading, and Writing).

## Personal attributes & Soft skills:

- Capable of rapidly and effectively grasping new concepts.
- Have Leadership skills to pro-influence peers & friends.
- Have the ability to work independently in a challenging.
- Able to work under pressure.
- Goal-oriented and performance-driven environment.
- Developed effective communication and presentation skills working in a multicultural environment.
- Able to handle all classes of clients with patient without any assistance.
- Willingness to take any kind of challenge.
- Sound ethical background and integrity.
- Hard working Self-motivated and committed to work.

## Extra-curricular activities:

- I have pruriency in drafting (Thesis paper, Project report writing).
- Expert in different indoor and outdoor games particularly in Badminton, Cricket, Football and social activities.

**Interest:** Photography is so much more than just taking pictures. It helps me to gain conceptual skills and technical expertise, but also teaches how to collaborate with others.

## Personal Information:

| | |
|---|---|
| Name | : Rakibuzzaman |
| Father's Name | : Abdul Aziz |
| Occupation of Father | : Retired Principal of Dr. Kazi Motahar Hossain College. |
| Mother's Name | : Fatema Ruksana |
| Occupation of Mother | : Housewife |
| Date of Birth | : 10 November, 1999 |
| Nationality | : Bangladeshi (by birth) |
| National ID | : 1954499313 |
| Religion | : Islam |
| Sex | : Male |
| Blood Group | : O+ |
| Marital Status | : Unmarried |
| Permanent Address | : Vill: Bagmara, P.O: Bahadurpur, P.S: Pangsa, Dist: Rajbari. |
| Present Address | : 29/2 F Block, Johuri Mohallah, Shyamoli, Dhaka-1216. |

**Reference:**

1. **Ms. Rubaiya Hafiz**
Senior Lecturer,
Department of Computer Science and Engineering,
Daffodil International University.
Cell: +8801914194973

2. **Md. Ruhul Amin**
Administrative Officer,
National Housing Authority,
Segun Bagicha, Dhaka.
Cell: +8801671887724

I do hereby declare that all information presented here is true to my knowledge.

Rakib

Rakibuzzaman
Date:10/05/2022