# **ERIC ZHU**

## SOFTWARE ENGINEER

#### CONTACT INFORMATION

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#### **EDUCATION**

Bachelor of Computer Science (Artificial Intelligence)

Oct 2022

University of New South Wales, Sydney

Treasurer of PCSoc, Lead Data Scientist of Redback Racing and Dev Lead at Enactus

### **EXPERIENCE**

NotesCast | notescast.com | Software Engineer, Founder?

Aug 2023 - Present

- Creating a better way to discover and review key insights from the best technology, wellbeing and business podcasts
- Transcribes RSS feeds for podcasts using an ASR (Automatic Speech Recognition) model
- Extractes key insights from transcripts using GPT with progressive density prompting and embedded into Pinecone VectorDB with sliding window chunks using ada-002 and SPLADE-V2 for dense-sparse hybrid vector search
- GPT chat feature uses HyDE (Hypothetical document embeddings) to modify the user's question or query, which is embedded for dot product similarity search with Pinecone for RAG (Retrieval Augmented Generation)
- Implemented cross encoder reranker into RAG that improved query hit rate by 4% to 91%

National Australia Bank, Sydney | Software Engineer Intern

Jan 2022 - Feb 2023

- Developed a new feature in Java and Spring for the New Payments Platform with 2 people to enable inbound PayID payments for businesses and performed handover for feature deployment into production
- Resolved a Confluent Kafka connector bug in Java that resulted in a 3% of transactions failing to process and a bug that caused duplicate messages
- Automated testing procedures using Python and Jenkins, resulting in an 8% improvement in QA efficiency

University of Sydney, Sydney | Research Engineer

Nov 2021 - Apr 2022

- Implemented the FLOSS algorithm for detecting anomalous contextual changes in streaming sensor data
- Developed a website using Gatsby, Emotion and Contentful for the showcase of research results

MAPFRE Insurance, Shanghai | Software Engineer Intern

Nov 2019 - Feb 2020

Created a new app using React and Node is in a team of 4 that resulted in a 18% reduction in incident to response time due to an improved UX and routing algorithm for drivers

#### **PROJECTS**

Website | ericfzhu.com | library.ericfzhu.com | github.com/ericfzhu/website

Sep 2023 - Present

A creative endeavor and exploration of the mind - Next.js, Tailwind, Framer Motion, and p5.js

## **SKILLS**

Programming languages: Python | Java | Javascript | Typescript | C | SQL | React Native

Frameworks: PyTorch | Tensorflow | React | Next.js | Cypress | Spring | LangChain | Docker | OpenSearch | Firebase

Databases: PostgreSQL | Pinecone VectorDB | MySQL | RedisDB | MongoDB

#### **CERTIFICATIONS**

AWS Certified Cloud Practitioner, Microsoft Certified: Azure Al Fundamentals