Erik Belle

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github.com/etbelle/Portfolio | linkedin.com/in/erik-belle

SKILLS

PROCESS
SAFe 5 PM/PO Certified
Agile
Behavior Driven Development
Persona Design

SOFTWARE
Jira
Test Rails
Confluence
ServiceNow
Microsoft: Visio, Excel, Office, Outlook

PROGRAMMING
C
Python

CAREER KEYWORDS

TECHNOLOGY
Kanban
Automation
Jenkins
Postman
Unix
FEA Modeling
VBA:Excel
Web Content Accessibility Guidelines
Selenium Web Testing

SUBJECTS
Project Management
Product Owner
Knowledge Management
Software Engineering
QA
UX

OREGON STATE UNIVERSITY
Bachelors in Computer Science
Minor in Psychology
Graduated September 2018

WORK EXPERIENCE

NIKE, through TEKsystems
IT Production Analyst & Project Liaison
April 2020 - Present
- Established a Jira work planning standard within Nike's Global Retail Support organization, improving KPO related value drop visibility.
- Arranged, scheduled, and facilitated Nike IT leadership pre-planning discussions for updating an entire countries Nike Retail IT infrastructure.
- Overhauled and updated over 500 IT help desk troubleshooting and informational guides as part of an initiative to clean up older data and reduce tech debt.

PLUS QA
Accessibility QA Analyst
Sept 2019 - April 2020
- Performed end-to-end manual testing for accessibility flaws in client's software by adhering to Plus QA and WCAG testing standards.
- Provided multi-platform accessibility testing expertise for various client's software, using technologies such as Android App, iOS App, Mobile-Web, and Windows and Mac Desktop-Web testing.
- Created and maintained automated testing scripts for common web-based test cases using Robot Framework and Selenium web automation framework.

HEWLETT-PACKARD, through BeyondSoft Consulting
UX Testing Strategist
June 2018 - April 2019
- Designed and proposed a user experience test case management tool, integrated with machine learning and analytics, which my team approved for development.
- Updated the existing user testing method to greatly reduce bias as a confounding variable from QxE's user testing processes.
- Created an alternative user testing solution that promoted the user experience testers to more naturally test Hewlett-Packard's Home and Lifestyle products.

DAIMLER TRUCKS NORTH AMERICA
QA Automation Intern
June 2017 - December 2017
- Constructed an automated software testing suite to regression test a plugin made for a Finite Element Analysis (FEA) software platform.
- Developed a re-usable test case coding template as well as instructional guide on how to construct software tests within the confines of the FEA tool using Python's Unittest software testing module.
- Implemented a Jenkins continuous integration server on Daimler Truck's local network to automate the software testing framework and created a testing results analytics dashboard.