Erik Belle

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SKILLS

PROCESS
SAFe 5 PM/PO Certified
Agile
Behavior Driven Development
Persona Design

SOFTWARE
Jira
Test Rails
Confluence
ServiceNow
Microsoft: Visio, Excel, Office, Outlook

PROGRAMMING
C
Python

CAREER KEYWORDS

TECHNOLOGY
Professional Services
Kanban
Scrum
Automation
Unix
VBA:Excel
Web Content Accessibility Guidelines
Selenium Web Testing

SUBJECTS
Project Management
Product Owner
Knowledge Management
Software Engineering
QA
UX

OREGON STATE UNIVERSITY
BACHELORS IN COMPUTER SCIENCE
MINOR IN PSYCHOLOGY
Graduated September 2018

WORK EXPERIENCE

CDW, through Apex Systems
PROFESSIONAL SERVICES PROJECT MANAGER
September 2021 - June 2022

- Managed over 60 professional services projects with project budgets ranging from $2500 to $260,000.
- Balanced 15 to 27 different projects at any given time.
- Facilitated a wide range of projects, which includes but is not limited to Wireless Site Surveys and wireless deployments, Active Directory Updates and Data Migrations, and a server room remodel and installation.
- Re-aligned and successfully completed 5 senior level projects after an unplanned reduction in senior staff.
- Established a business case for automated inventory reporting to reduce an estimated 6 hours of Excel spreadsheet inventory management per week.

NIKE, through TEKsystems
RETAIL IT PRODUCTION ANALYST & PROJECT COORDINATOR
April 2020 - June 2021

- Established a Jira work planning standard within Nike's Global Retail Support organization, improving OKR related value drop visibility.
- Arranged, scheduled, and facilitated Nike IT leadership pre-planning discussions for updating Nike Korea's Retail IT infrastructure.
- Overhauled and updated over 500 IT help desk troubleshooting and informational guides as part of an initiative to clean up older data and reduce tech debt.

PLUS QA
ACCESSIBILITY QA ANALYST
Sept 2019 - April 2020

- Performed end-to-end manual testing for accessibility flaws in client's software by adhering to Plus QA and WCAG testing standards.
- Provided multi-platform accessibility testing expertise for various client's software, using technologies such as Android App, iOS App, Mobile-Web, and Windows and Mac Desktop-Web testing.
- Created and maintained automated testing scripts for common web-based test cases using Robot Framework and Selenium web automation framework.

HEWLETT-PACKARD, through BeyondSoft Consulting
UX TESTING STRATEGIST
June 2018 - April 2019

- Designed and proposed a user experience test case management tool, integrated with machine learning and analytics, which HP's QxE team approved for development.
- Updated the existing user testing method to greatly reduce bias as a confounding variable from HP's QxE team's user testing processes.
- Created an alternative user testing solution that promoted the user experience testers to more naturally test Hewlett-Packard's Home and Lifestyle products.