

		En-route		Terminal		Gate-to-gate	
	€ M	%		€ M	%	€ M	%
Staff costs	4 652	66.4%		1 317	66.5%	5 969	66.4%
<i>ATCOs in OPS employment costs</i>	2 237	<i>n.a.</i>		633	<i>n.a.</i>	2 870	<i>n.a.</i>
<i>Other staff employment costs</i>	2 415	<i>n.a.</i>		684	<i>n.a.</i>	3 099	<i>n.a.</i>
Non-staff operating costs	1 152	16.5%		347	17.5%	1 499	16.7%
Depreciation costs	698	10.0%		172	8.7%	870	9.7%
Cost of capital	489	7.0%		141	7.1%	630	7.0%
Exceptional items	11	0.2%		4	0.2%	15	0.2%
Total ATM/CNS provision costs	7 001	100.0%		1 981	100.0%	8 983	100.0%