

QUALIFICATIONS:

CareerFoundry Full Stack Development Boot Camp

- HTML5, CSS, JavaScript, React, Node.js, React Native, Angular
- Express, SQL, no-SQL, API, Axios, JSON, jQuery
- AWS, Google cloud, Firebase
- CRUD, TDD, BDD

Other qualifications

- 20+ years customer service
- Investigations (attention to detail)
- Conflict resolution
- Networking experience

EDUCATION:

1996-1999 Social Sciences/Secondary Education, Montana State University, Bozeman, MT

1995 High School Diploma, Park High, Livingston, MT

3/2011-6/2011 – Montana Law Enforcement Academy

- Academic award
- Physical fitness award
- Jack Weisman leadership award
 - Voted by peers

6/2021 – present – CareerFoundry

- Full Stack Development Boot Camp

LAW ENFORCEMENT EXPERIENCE:

3/11-12/20 **Police Officer, School Resource Officer/Detective, Patrol Sergeant**
Bozeman Police Department, Bozeman MT

- 4 ½ years as School Resource Officer/Detective
 - Perform complex investigations and serve as rotating on-call Detective
 - Specializing in school safety, risk assessments, relationship building with youth, counseling, conflict resolution, enforcement of criminal law through detailed investigations
 - Primary instructor for armed intruder response
- First responder to a wide variety of incidents within the community
 - Serve members of the community while enforcing state and local laws
 - Trained in firearms, defensive tactics, police vehicle operations, interview and interrogation, miscellaneous investigations, use of force continuum, customer service
 - Forensic Interviewer, Crisis Intervention Team (CIT) member, Bicycle Patrol, and CISM team member, Use of Force and Pursuit Review Boards
- State of Montana POST certified instructor
 - Field Training Officer
 - MPAT Proctor/fitness coach
 - Law Enforcement Krav Maga defensive tactics and Axon Taser
 - Pursuit driving

TELECOMMUNICATIONS EXPERIENCE:

4/07-3/11 **Switch/Central Office Technician, OneEighty/Integra Communications**

Billings, MT

- Engineer and install new network equipment in the central office and collocation areas, adhering to all installation guidelines
 - Test, provision, and integrate new equipment into the network
- Perform routine service order administration, and explain features, operations and interactions to customers, Customer Care Representatives and Field Service Technicians
- Analyze customer trouble reports and make necessary recommendation of repairs or resolution strategies

10/06-4/07 Central Office/Headend Equipment Technician, Mid-Rivers Communications

- Maintain and repair central office and transmission equipment
 - Installation of broadband, cable television, and various core equipment
- Support field technicians with service issues

4/04-10/06 Central Office/Field Technician, OneEighty Communications Bozeman, MT

- Deliver and maintain last mile solutions to the customer premise
 - Central Office and customer premise equipment installations
- Customer service and technical focused

2001-2004 Installation Supervisor, ADC Systems Integration Division, Various locations

- Organize and manage multiple crews throughout my designated areas
- Manage projects' timelines, resource allocation, budget, and materials
- Initial site surveys and job estimates
- Organization of manpower and allocation of resources
- Implementation of company policy and performance evaluations
- Training in Human Resources, Facts Based Management, Customer Care, and Job Cost Finance

1999-2001 Installer, ADC Systems Integration Division, Various locations

- Install telecommunications equipment in Central Offices
 - In accordance with industry and company installation standards