

TEST PLAN DOCUMENT

For

EXPLORE HOTELS

Version 1.0

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Project Code

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1. Introduction

- This document specifies the production and design of Hotels exploring app.
- This project helps you to locate and identify your nearest Hotels. It enables one to establish a direct connection with Hotel owners: they always have the service right in their pockets and the business logo on their home screens.
- This app with speedy check-in and digital key functions make late registrations more manageable and prevent lengthy queues at reception. You can also made comparisons between different and nearest hotels their prices, spaces, and in between their services.

1.1 Goals and Objectives

- To present the hotel as an excellent, or the best, choice to its target market.
- To make it easy for customers to make reservations. The Objective of this reservation system is to help hotelier to get more direct bookings easily.
- It would have some effective features that help to generate revenue.

1.2 Project Overview

The project, Hotel Management System is a web-based application that allows the hotel manager to handle all hotel activities online. Interactive GUI and the ability to manage various hotel bookings and rooms make this system very flexible and convenient. The hotel manager is a very busy person and does not have the time to sit and manage the entire activities manually on paper. This application gives him the power and flexibility to manage the entire system from a single online system. Hotel management project provides room booking, staff management and other necessary hotel management features. The system allows the manager to post available rooms in the system. Customers can view and book room online. Furthermore, he has the power of either approving or disapproving the customer's booking request. Other hotel services can also be viewed by the customers and can book them too. The system is hence useful for both customers and managers to portable manage the hotel activities.

2. Scope of Testing

- The scope of the online Hotel reservation system is to create an online web-interface for the users to check the availability and book the Hotel from any part of the world.
- This system will be an alternative to the traditional offline way of checking available rooms and book them.

- The scope of the sub-system which is described in this document is the user interface. The system will have two major types of users: **customers and hotel manager**.

3. Test Plan Strategy

3.1 Unit Testing

- Unit testing focuses verification effort on the smallest unit of software i.e. the module. Using the detailed design and the process specifications testing is done to uncover errors within the boundary of the module. All modules must be successful in the unit test before the start of the integration testing begins.
- In this project each service can be thought of a module. There are so many modules like Login, Master Admin, Normal User, and PManager. Giving different sets of inputs has tested each module. When developing the module as well as finishing the development so that each module works without any error. The inputs are validated when accepting from the user.
- In this application developer tests the programs up as system. Software units in a system are the modules and routines that are assembled and integrated to form a specific function. Unit testing is first done on modules, independent of one another to locate errors. This enables to detect errors. Through this error resulting from interaction between modules initially avoided.

3.2 Integration Testing

- After the unit testing we have to perform integration testing. The goal here is to see if modules can be integrated properly, the emphasis being on testing interfaces between modules. This testing activity can be considered as testing the design and hence the emphasis on testing module interactions.
- In this project integrating all the modules forms the main system. When integrating all the modules we have checked whether the integration effects working of any of the services by giving different combinations of inputs with which the two services run perfectly before Integration.

3.3 System Testing

The philosophy behind testing is to find errors. Test cases are devised with this in mind. A strategy employed for system testing is code testing.

- Here the entire software system is tested. The reference document for this process is the requirements document, and the goal is to see if software meets its requirements.

- Here entire system has been tested against requirements of project and it is checked whether all requirements of project have been satisfied or not.

4. Test Environment

4.1 Hardware

- ❖ Touch Screen: The app will access the touch screen of the device for taking inputs.
- ❖ Stable internet connection: Reservation alerts will be sent to the manager as an email notification. So, there is a need of broadband internet connection. Client should be able to keep a stable internet connection.
- ❖ A laser printer will be needed when printing bills and several reports.
- ❖ GPS: It will be used for tracking.
- ❖ RAM And hard disk: It support the RAM of 512MB and hard disk of 10GB.

4.2 Software

- ❖ The system supports windows 7, windows XP, Linux.
- ❖ Net 4.0 will be installed and that will be the platform the particular software will be run.
- ❖ The database is MySQL Server.
- ❖ It supports browser opera, chrome etc.

5. Schedule

Testing Activities	Begin	End
Designing Test Cases	1-10-2022	10-10-2022
Executing Test Cases	11-10-2022	20-10-2022
<u>Unit Testing</u>	21-10-2022	25-10-2022
Integration Testing	26-10-2022	28-10-2022

System Testing	29-10-2022	30-10-2022
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6. Control Activities

There are 3 meetings for the reviews

- **1st meeting**
In this meeting, designing of the test cases will be discussed and reviewed. Furthermore, the execution of test cases will be discussed.
- **2nd meeting**
When the unit and integration testing will be completed, all the developers and testing team member will be gathered in this meeting. All errors and mistakes will also be discussed here. In case of mistakes, we will design new test cases.
- **3rd meeting**
After all the testing (like of unit or system etc.), the members of project team will gather and discuss all the issues about the testing. In this session we will also check all the errors and their reasons. If something is still not correct, we will check the code of error again.

7. Functions to be Tested

- ❖ Login
- ❖ Register
- ❖ Search Hotel
- ❖ Select Hotel
- ❖ Check Room Availability
- ❖ Confirm Booking
- ❖ Cancel Booking
- ❖ Store Customers Details
- ❖ Receive Confirmation Messages
- ❖ Make Payment
- ❖ Generate Report
- ❖ Forget Password

8. Functions not to be Tested

Every functionality has to be tested. So, there are no functions left which are not to be tested.

9. Use Case(s)

9.1 Use Case Description

9.2.1 Register

Use Case ID:	UC-01
Use case	Register
Actor:	Customer, System
Description:	For the customer who uses our app for the first time, so that next time they can login to the app with his/her entered email and password easily.
Trigger:	click the app icon
Precondition:	Download app
Post condition:	The customer will be able to use the app with his own account.
Normal flow	1.1 User click on the "create account" interface 1.2 User will enter the email 1.3 User will enter the password and then click "sign in" option
Alternative Flow:	1.2a If the email is incorrect the message will pop up. The use case resume on 1.2
Exceptions:	NA
Includes:	
Assumptions:	User understands basic English.
Notes and Issues:	NA

9.2.2 Login

Use Case ID:	UC-02
Use case name	Login
Actor:	Customer
Description:	For the customer who register on our app before, so that to access our app.

Trigger:	click the app icon
Precondition:	User must have to register first
Post condition:	The customer will be able to use the app with his own account.
Normal flow	2.1 User will select the login option. 2.2 User will enter username and password.
Alternative Flow:	2.3a. If the user do not have credit card, then he will pay through cash.
Exceptions:	NA
Includes:	NA
Assumptions:	User understands basic English. User understands how to operate the system.
Notes and Issues:	NA

9.2.3 Search Hotel

Use Case ID:	UC-03
Use case name	Search Hotel
Actor:	Customer, System
Description:	The customer will be able to search the nearest hotel with desired rooms and reasonable prices. He will also check the discount offers if any.
Trigger:	Click the list of different hotels.
Precondition:	The user shall click on the search hotel option and also check for the availability of website.
Post condition:	He will be able to select the hotel if it is available.
Normal flow	3.1 User will click on the "Search Hotels" bar. 3.2 User will search the desired hotel. 3.3 User will select the hotel.
Alternative Flow:	3.2a. If that hotel is not available, then a message will be received showing that hotel is not available. Use Case resumes on step 3.3.
Exceptions:	NA

Includes:	NA
Assumptions:	User understands basic English. User knows the meaning of search hotels. User understands how to operate the system.
Notes and Issues:	NA

9.2.4 Select Hotel

Use Case ID:	UC-04
Use case name	Select Hotel
Actor:	Customer, System
Description:	The user will be able to select the required hotel.
Trigger:	Click on the hotel which he/she wants to select.
Precondition:	The user shall click on the select hotel option. Also check for the availability of website.
Post condition:	The customer will be able to check further details when the hotel is selected.
Normal flow	4.1 User will click on the hotel name to select the hotel.
Alternative Flow:	4.1a. If the hotel is not available, then a message will be received showing that the particular hotel is not available.
Exceptions:	NA
Includes:	NA
Assumptions:	User understands basic English. User understands how to operate the system.
Notes and Issues:	NA

9.2.5 Check Rooms Availability

Use Case ID:	UC-05
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Use case name	Check Rooms Availability
Actor:	Customer, System
Description:	The user will be able to check whether the rooms are available or not.
Trigger:	Click on the room to see for availability.
Precondition:	The user shall have selected the hotel. Also check for the availability of website.
Post condition:	The user will be able to confirm that room if it is available.
Normal flow	5.1 User will click on the room number to select the room.
Alternative Flow:	5.1a. If the room is not available, then a message will be pop-up.
Exceptions:	NA
Includes:	NA
Assumptions:	User understands basic English. User understands how to operate the system.
Notes and Issues:	NA

9.2.6 Confirm Booking

Use Case ID:	UC-06
Use case name	Confirm Booking
Actor:	Customer, System
Description:	The user will be able to confirm the booking which will be done through filling the form.
Trigger:	Fill the form to confirm the booking.
Precondition:	The user shall have selected the room. Also check for the availability of website.

Post condition:	Check for the mistakes if any while filing the form. The customer will be able to confirm the booking.
Normal flow	6.1 User will fill the form and then click on the confirm button.
Alternative Flow:	6.1a. If any errors are made while filling the form like wrong format etc, then message will be received.
Exceptions:	NA
Includes:	Fill Form
Assumptions:	User understands basic English. User understands how to operate the system.
Notes and Issues:	NA

9.2.7 Cancel Booking

Use Case ID:	UC-07	
Use case name	Cancel Booking	
Actor:	Customer, System	
Description:	The user will be able to cancel the booking which was done through filling the form and confirm booking.	
Trigger:	Select Cancel option to cancel his/her booking.	
Precondition:	The user shall have confirm booking.	
Post condition:	The customer will be able to cancel the booking.	
Normal flow	7.1 User will fill the form and then click on the cancel button.	
Alternative Flow:	7.1a. If any errors are made while filling the form like wrong format etc, then message will be received.	
Exceptions:	NA	
Includes:	Fill Form	

Assumptions:	User understands basic English. User understands how to operate the system.
Notes and Issues:	NA

9.2.8 Store Customer's Details

Use Case ID:	UC-08
Use case name	Store Customer's Details
Actor:	System
Description:	The system will store all the required details of the customer.
Trigger:	Fill the form to store customer's details.
Precondition:	The system shall have all the required details.
Post condition:	Check for the mistakes if any while filing the form.
Normal flow	6.1 System will enter all the details.
Alternative Flow:	NA
Exceptions:	NA
Includes:	NA
Assumptions:	NA
Notes and Issues:	NA

9.2.9 Receive Confirmation Message

Use Case ID:	UC-09
Use case name	Receive Confirmation Message
Actor:	Customer, System
Description:	The system will send the confirmation message to the customer after storing details.

Trigger:	Send the confirmation message through e-mail, Facebook etc.
Precondition:	Check all the customer's details.
Post condition:	Check whether the e-mail have been sent to right location.
Normal flow	7.1 Customer will check for the confirmation message. 7.2 If he had received the confirmation message, then he will proceed further.
Alternative Flow:	7.2a. If he had not received the confirmation message, then he will cancel booking before check-in. The manager will return the payment to the customer.
Exceptions:	NA
Includes:	Cancel booking before check-in, Return payment
Assumptions:	User understands basic English. User understands how to operate the system.
Notes and Issues:	NA

9.2.10 Make Payment

Use Case ID:	UC-10
Use case name	Make Payment
Actor:	Customer
Description:	The customer will do the payment for the room which he/she had selected.
Trigger:	Pay via cash or credit card.
Precondition:	The user will check if he had enough cash or not. If not then he will pay through credit card.
Post condition:	Make the payment done.
Normal flow	8.1 User will select the payment option. 8.2 User will pay via credit card.
Alternative Flow:	8.2a. If the user do not have credit card, then he will pay through cash.

Exceptions:	NA
Includes:	NA
Assumptions:	User understands basic English. User understands how to operate the system.
Notes and Issues:	NA

9.2.11 Generate Report

Use Case ID:	UC-11	
Use case name	Generate Report	
Actor:	Hotel Manager	
Description:	The Hotel Manager will generate the overall report.	
Trigger:	Select the form to make the report.	
Precondition:	Enter all the necessary information.	
Post condition:	Checking for errors.	
Normal flow	8.1 Hotel Manager will generate the report. 8.2 Also check for the errors.	
Alternative Flow:	8.2a. If there are any then remove them.	
Exceptions:	NA	
Includes:	NA	
Assumptions:	User understands basic English. User understands how to operate the system.	
Notes and Issues:	NA	

9.2.12 Forget Password

Use Case ID:	UC-12
Use case name	Forget Password
Actor:	Customer
Description:	The customer will forget the password.
Trigger:	Receive message via email or message.
Precondition:	The user will forget password.
Post condition:	1.Receive mail for verification. 2.Set new password.
Normal flow	8.1 User will select forget password. 8.2 User will receive message and then set new password.
Alternative Flow:	8.2a. If the user do not receive mail then some questions will asked for verification and then he/she will set new password.
Exceptions:	NA
Includes:	NA
Assumptions:	User understands basic English. User understands how to operate the system.
Notes and Issues:	NA

10. Test Case(s)

10.1 Test Case Description

10.2.1 Register

Test case ID:	TC_01	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-01
Revision History	Nil		

Objective	Verify the register account functionality of Hotel Reservation System	
Product	Online Hotel Reservation system	
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.	
Assumptions	Deployment deadline, Software, Hardware, and Power issues	
Pre-Requisite	User should not be registered before by same account	
Step No.	Execution description	Procedure result
1.	Enter first name	Full name entered
2.	Enter last name	Last name entered
3.	Select gender	Gender selected
4.	Enter email	Email entered
5.	Enter phone number	Phone number entered
6.	Create Password	Password created
7.	Enter confirm Password	Password re-entered
Comments		
<div><input type="checkbox"/> Passed</div> <div><input type="checkbox"/> Failed</div> <div><input type="checkbox"/> Not executed</div>		

10.2.2 Login

Test case ID:	TC_02	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:		Use Case Reference(s)	UC-02
Revision History	Nil		
Objective	Verify the login functionality of online Hotel Reservation system.		
Product	Online Hotel Reservation system		
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.		
Assumptions	Deployment deadline, Software, Hardware, and Power issues		

Pre-Requisite	User has already registered with the system	
Step No.	Execution description	Procedure result
1.	Enter User name	User name entered
2.	Enter password	Password entered
Comments		
<input type="checkbox"/> Passed <input type="checkbox"/> Failed <input type="checkbox"/> Not executed		

10.2.3 Search Hotel

Test case ID:	TC_03	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-03
Revision History	Nil		
Objective	Verify the search hotel items functionality of system		
Product	Online Hotel Reservation System		
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.		
Assumptions	Deployment deadline, Software, Hardware, and Power issues		
Pre-Requisite	User has login to the account successfully		
Step No.	Execution description	Procedure result	
1.	Enter search Hotel	Hotels displayed	
2.	Search nearest Hotels	Nearest hotels displayed	
Comments			
<div><input type="checkbox"/> Passed</div> <div><input type="checkbox"/> Failed</div> <div><input type="checkbox"/> Not executed</div>			

10.2.4 Select Hotel

Test case ID:	TC_04	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-04
Revision History	Nil		
Objective	Allow user to select hotel		

Product	Online Hotel Reservation System	
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.	
Assumptions	Deployment deadline, Software, Hardware, and Power issues	
Pre-Requisite	User has login to the account successfully.	
Step No.	Execution description	Procedure result
1.	Select desired hotel	Hotel selected
Comments		
<input type="checkbox"/> Passed <input type="checkbox"/> Failed <input type="checkbox"/> Not executed		

10.2.5 Check Room Availability

Test case ID:	TC_05	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-05
Revision History	Nil		
Objective	Verify the check room availability of hotel		
Product	Online Hotel Reservation System		
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.		
Assumptions	Deployment deadline, Software, Hardware, and Power issues		
Pre-Requisite	User must select hotel first. User first enter no. of rooms to be booked.		
Step No.	Execution description	Procedure result	
1.	Click room's availability	Available rooms displayed Rooms selected	
2.	Choose No. of rooms		
Comments			
<div><input type="checkbox"/> Passed</div> <div><input type="checkbox"/> Failed</div> <div><input type="checkbox"/> Not executed</div>			

10.2.6 Confirm Booking

Test case ID:	TC_06	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-06
Revision History	Nil		
Objective	To allow user to confirm booking		
Product	Online Hotel Reservation System		
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.		
Assumptions	Deployment deadline, Software, Hardware, and Power issues		
Pre-Requisite	User must booked rooms and enter valid details about him/herself.		
Step No.	Execution description	Procedure result	
1.	Enter confirm booking	All details displayed	
2.	Select done	Booking confirmed	
Comments			
<input type="checkbox"/> Passed <input type="checkbox"/> Failed <input type="checkbox"/> Not executed			

10.2.7 Cancel Booking

Test case ID:	TC_07	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-07
Revision History	Nil		
Objective	To allow user to cancel booking		
Product	Online Hotel Reservation System		
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.		
Assumptions	Deployment deadline, Software, Hardware, and Power issues		
Pre-Requisite	User must firstly booked rooms before cancelling.		
Step No.	Execution description	Procedure result	
1	Select cancel booking	Booking canceled	

Comments
<input type="checkbox"/> Passed <input type="checkbox"/> Failed <input type="checkbox"/> Not executed

10.2.8 Store Customer's Details

Test case ID:	TC_08	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-08
Revision History	Nil		
Objective	Verify the store customer detail functionality		
Product	Online Hotel Reservation System		
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.		
Assumptions	Deployment deadline, Software, Hardware, and Power issues		
Pre-Requisite	User must booked rooms. User must entered valid details.		
Step No.	Execution description	Procedure result	
1.	Check details	Details displayed	
2.	Edit details	Details edited	
3.	Store customer details	Details stored	
Comments			
<input type="checkbox"/> Passed <input type="checkbox"/> Failed <input type="checkbox"/> Not executed			

10.2.9 Receive Confirmation Messages

Test case ID:	TC_09	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-09
Revision History	Nil		
Objective	Verify the confirmation of booking		
Product	Online Hotel Reservation System		
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.		

Assumptions	Deployment deadline, Software, Hardware, and Power issues	
Pre-Requisite	User has Booked rooms	
Step No.	Execution description	Procedure result
1.	Check confirmation message	Booking confirmed
Comments		
<input type="checkbox"/> Passed <input type="checkbox"/> Failed <input type="checkbox"/> Not executed		

10.2.10 Make Payment

Test case ID:	TC_10	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-10
Revision History	Nil		
Objective	Allow user to make payment		
Product	Online Hotel Reservation System		
Environment	All platforms like android, windows 7, windows XP, Mac User has access to internet.		
Assumptions	Deployment deadline, Software, Hardware, and Power issues		
Pre-Requisite	Confirmed booking		
Step No.	Execution description	Procedure result	
1.	Enter Payment Method.	Valid Payment Method selected.	
2.	Enter Credit Card details.	Valid credit card details entered.	
3.	System checked credit card details.	If Credit card details are wrong, rejected otherwise accepted.	
Comments			
<div><input type="checkbox"/> Passed</div> <div><input type="checkbox"/> Failed</div> <div><input type="checkbox"/> Not executed</div>			

10.2.11 Generate Report

Test case ID:	TC_11	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-11
Revision History	Nil		
Objective	Verify the register account functionality of gym management system		
Product	Online Hotel Reservation System		
Environment	All windows Platforms like XP, windows 7etc and also SQL data base. User has access to internet.		
Assumptions	Deployment deadline, Software, Hardware, and Power issues		
Pre-Requisite	Booking is confirmed User Must pay dues.		
Step No.	Execution description	Procedure result	
1.	Enter CNIC	CNIC entered	
2.	If foreigner, enter passport number	Passport no. entered	
3.	Enter customer signature	Signature entered	
Comments			
<input type="checkbox"/> Passed <input type="checkbox"/> Failed <input type="checkbox"/> Not executed			

10.2.12 Forget Password

Test case ID:	TC_12	QA Test Engineer	
Test Case version:	1.0	Reviewed By	
Test Date:	13/12/2020	Use Case Reference(s)	UC-12
Revision History	Nil		
Objective	Verify the forget password selection functionality of gym management system		
Product	Online gym management system		
Environment	All platforms like android, windows 7, windows XP, Mac		

Assumptions	Deployment deadline, Software, Hardware, and Power issues	
Pre-Requisite	User has entered wrong password or has forgotten the password	
Step No.	Execution description	Procedure result
1. 2. 3.	Enter Wrong Password Click Forgot Password link Link directs to right page	Wrong password entered Link opened Enter your email and create a new password
Comments	<input type="checkbox"/> Passed <input type="checkbox"/> Failed <input type="checkbox"/> Not executed	

11. Traceability Matrix

Sr. no	Requirement ID	Use Case ID	Test Case ID	Status	Date Completed
1	1	1	1	Complete	30-11-2022
2	2	2	2	Complete	1-12-2022
3	3	3	3	Complete	2-12-2022
4	4	4	4	Complete	3-12-2022
5	5	5	5	Complete	4-12-2022
6	6	6	6	Complete	5-12-2022
7	7	7	7	Complete	6-12-2022
8	8	8	8	Complete	7-12-2022
9	9	9	9	Complete	8-12-2022
10	10	10	10	Complete	9-12-2022
11	11	11	11	Complete	10-12-2022
12	12	12	12	Complete	10-12-2022

12. Major Deliverable

- ❖ Login
- ❖ Register

- ❖ Search Hotel
- ❖ Select Hotel
- ❖ Check Room Availability
- ❖ Confirm Booking
- ❖ Cancel Booking
- ❖ Store Customers Details
- ❖ Receive Confirmation Messages
- ❖ Make Payment
- ❖ Generate Report
- ❖ Forget Password

13. Risk and Assumptions

- ❖ Risk and assumptions are as follows:
- ❖ Unit testing will be completed before receiving code for system testing.
- ❖ All testing personnel have a good knowledge of the system
- ❖ Computers will be available during all working hours
- ❖ Power failure issues should be in mind
- ❖ Deadline issues should be in mind

14. Exist Criteria

The exit criteria are as follows:

- ❖ No high priority problems are open
- ❖ functions identified in the requirement document are present and working

15. References

<https://www.scribd.com/doc/50269323/Hotel-Management-System>

<https://classroom.google.com/c/NTQ3MzQ4MTQ2NTk5/m/NTc1OTM4NTI3Njk1/details>

<http://gurramv.blogspot.com/2011/03/hotel-management-system-testing.html>

THANKYOU.