



Felipe Bevilacqua

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About me

Senior software specialist with a delivery mindset. I modernize systems, manage risk, and create tools that help everyone move quicker and stay steady.

Work experience

Software specialist | **OpenCircle - TropicoNet** | 28/12/2023 - Current | São Paulo, Brazil

Main activities and responsibilities

Built server & app monitoring with PHP, Bash, Grafana and PostgreSQL (collectors + schedulers for infra/app KPIs).

Standardised storage/visualisation; created dashboards and alerts for real-time health/performance.

Tailored to telecom core and internal standards; autonomous delivery; used in environments comparable to Claro/Oi/Vivo.

Achievements

Proactive detection via thresholds reduced repeat incidents and capacity/latency issues.

Consistent dashboards/queries shortened investigation time and improved stakeholder reporting.

Technologies

PHP 8, Bash/Shell, Grafana, PostgreSQL (SQL/JSONB), Linux (systemd/cron), JSON/REST ingestion, log parsing, basic ETL, Git.

Business or sector Information and communication | **Department:** Telecommunications | **Website:** tropiconet.com

Software engineer | **ESX - Dr.Consulta** | 28/06/2022 - 28/12/2023 | São Paulo, Brazil

Main activities and responsibilities

Broke monolith into modular services; added idempotent messaging for partner integrations.

Implemented audit trails/data lineage per healthcare requirements; optimized booking and reconciliation flows.

Defined SLOs and built operational dashboards for visibility.

Achievements

Lower booking latency, fewer reconciliation errors; reduced cloud costs via right-sizing/autoscaling.

Technologies

PHP, Python (FastAPI), Node.js, PostgreSQL/MySQL, Redis, RabbitMQ, REST, Docker, AWS (ECS, RDS, SQS/SNS), ELK/Grafana.

Business or sector Human health and social work activities | **Website:** drconsulta.com

Software engineer | **Olist (Marketplace)** | 27/02/2021 - 04/06/2022 | São Paulo, Brazil

Main activities and responsibilities

Led i18n for Mexico (es-MX) across multiple squads/codebases; implemented Python/Django i18n/l10n (message catalogs, middleware, date/number/currency formats).

Enforced TDD with unit/integration/contract tests; standardized CI/CD checks (lint, coverage, static analysis) for i18n compliance.

Coordinated micro-API ownership and rollouts on Docker/Kubernetes; aligned scope and terminology with cross-functional teams.

Achievements

Shipped a production-ready es-MX experience for core buyer/seller journeys, cutting manual rework and preventing regressions via automated tests.

Improved translation coverage/consistency and accelerated new-locale launches by making i18n a repeatable pipeline step.

Technologies

Python, Django, PyTest/unittest (TDD), REST/JSON, Git, Docker, Kubernetes, CI/CD (GitHub Actions/GitLab CI), feature flags, contract testing, logs/metrics dashboards.

Website: olist.com

Software developers | Claro TV+ (NET/Claro) | 31/07/2020 - 30/01/2021 | São Paulo, Brazil

Main activities and responsibilities

Delivered backend components for authentication, entitlement, content catalogue and playback APIs.

Implemented CDN tokenization, edge caching rules, and QoE monitoring for live & VOD.

Hardened services with circuit-breakers/bulkheads and chaos testing for peak events.

Achievements

Reduced start-up time and playback error rates during live peaks; improved resilience and capacity.

Technologies

Java/Kotlin or Node.js, Python, PostgreSQL, Redis, Kafka, Kubernetes, Prometheus/Grafana, CloudFront/Akamai, DRM/entitlement flows.

Website: claro.com.br

Software applications manager | Embratel | 31/12/2017 - 30/07/2020 | São Paulo, Brazil

Main activities and responsibilities

Built and led the team; introduced Scrum/Kanban with GitLab (VC + CI).

Delivered PHP/Laravel BSS/OSS services, integrating CRM/billing/provisioning via REST/JSON.

Bridged Java (CloudBlue) legacy via ESB adapters; owned DB ops (MySQL/SQL Server/PostgreSQL) with daily migrations and tuning.

Automated routines with Bash and targeted Python (light ETL); managed releases with semantic versioning and feature flags.

Achievements

Standardised SDLC (Scrum/Kanban + GitLab CI)! lower lead time & fewer production issues.

Stable Laravel-Java/ESB integrations! less rework, fewer data issues.

Government recovery task-force: after a cyber-attack, restored the main system in ~2 weeks and recovered 120k+ documents (~93%) with full chain-of-custody.

Technologies

PHP/Laravel; MySQL, SQL Server, PostgreSQL; Java (CloudBlue), ESB; Python, Bash; GitLab (MRs/CI/CD); REST/JSON; SQL tuning, backup/restore, D-1 windows.

Website: embratel.com.br

Education & Training

Objective-C / iOS Development (200 hours) | Impacta Tecnologia | 01/02/2014 - 31/07/2014 | São Paulo, Brazil

Field of study: Mobile development (iOS)

Main subject / Occupational skills covered: Objective-C, Xcode, UIKit, MVC, memory management (ARC), REST/JSON, App Store packaging.

Type of credits: Hours

Number of credits: 200

PHP with MySQL Essentials (30 hours) | SENAC | 01/06/2005 - 10/07/2005 | São Paulo, Brazil

Field of study: Web development

Main subject / Occupational skills covered: PHP basics, MySQL schema/querying, sessions, forms, CRUD, security basics.

Type of credits: Hours

Number of credits: 30

Ajax with PHP and JSP | FIAP | 01/06/2008 - 30/06/2008 | São Paulo, Brazil

Field of study: Web front-end & integration

Main subject / Occupational skills covered: XMLHttpRequest, DOM, asynchronous calls, JSON/XML, PHP/JSP endpoints, usability.

Type of credits: Hours

Number of credits: 16

JavaCard | FIAP | 01/06/2006 - 31/07/2006 | São Paulo, Brazil

Field of study: Embedded/Smart card

Main subject / Occupational skills covered: Applets, APDUs, security, lifecycle, toolchain, deployment.

Type of credits: Hours

Number of credits: 30

Language Skills

Mother tongue(s): **Portuguese**

	Understanding		Speaking		Writing
	Listening	Reading	Spoken production	Spoken interaction	
English	B1	B2	B1	B1	B1
Spanish	A2	A2	A2	B1	A2

Skills

PHP | Python (computer programming) | web programming | PHP, MySQL | VSCode , PHPStorm , NetBeans , Pycharm | HTML, CSS, PHP programming | Web-based Software Development (REST JSON SQL PHP) | HTML, PHP, Oracle, Cisco, CCNA, C++, MYSQL, SQL, Acces, Firebird SQL (nivel mediu) | Programming Languages :HTML 5, CSS, JAVASCRIPT, JQUERY, JSON,Node.js, Python ,PHP, C# , VB.NET| Php and MySQL / SQL (MySQL) | Programming (PHP Python JavaScript HTML5 CSS3 SCSSSASSLess) | Terraform, AWS, Microservices architecture, CI/CD Php and MySQL , GraphQL | Programming Languages: C, C++, C#, Java, Python, Ruby, Bash, PHP, JavaScript, SQL, Scheme | C, C++, C#, PHP Languages | PHP/Laravel - basic | P H P (n i v e l i n d e p t o r) C++, C#, PHP | Programming: Python, C, C++, C#, MATLAB, R | use scripting programming | Python and programming | Java/C/CSS/Python/C++/HTML | Good knowledge in programming in Python | integrated development environment software | System and Software Design (Architectural and Detailed), Development, Testing and Deployment | install software | office software | software metrics | develop software prototype