

TECHNISCHE UNIVERSITÄT MÜNCHEN

Master's Thesis in Information Systems

Transfer- and Multitask Learning for aspect-based Sentiment Analysis using Google Transformer Architecture

Felix Schober





TECHNISCHE UNIVERSITÄT MÜNCHEN

Master's Thesis in Information Systems

Transfer- and Multitask Learning for aspect-based Sentiment Analysis using Google Transformer Architecture

Transfer- und Multitask Learning für aspektbasierte Sentimentanalyse mit der Google Transformer Architektur

Author: Felix Schober
Supervisor: PD Dr. Georg Groh
Advisor: Gerhard Hagerer M.Sc.

Submission Date: 15.05.2019



I confirm that this master's thesis in information systems is my own work and I have documented all sources and material used.			
Munich, 15.05.2019	Felix Schober		



Abstract

Contents

Acknowledgments						
Αl	ostrac	et .		iv		
1	Intro	Introduction				
	1.1	Motiv	ation	1		
	1.2	Outlin	ne	1		
2	Rela	ited Wo	ork	2		
3	The	oretical	l Background	3		
	3.1	Metho	odology	3		
		3.1.1	Performance Measurements	3		
		3.1.2	Cross Validation	4		
4	Met	hod		6		
5	Exp	Experimental Setup				
	5.1	Data .		7		
		5.1.1	Conll-2003 - Named Entity Recognition	7		
		5.1.2	SemEval-2016 - Restaurants and Laptops	7		
		5.1.3	GermEval-2017 - Deutsche Bahn Tweets	7		
		5.1.4	Organic-2019 - Organic Comments	7		
6	Discussion of Results					
	6.1	Hyper	Parameter Optimization	8		
	6.2					
	6.3	Result	s for Aspect-Based Sentiment Analysis	8		
		6.3.1	GermEval-2017	8		
		6.3.2	GermEval-2017	8		
		6.3.3	Organic-2019	8		
7	Con	Conclusion				
	7.1	Future	e Work	9		

Contents

Acronyms	10
List of Figures	13
List of Tables	14

1 Introduction

- 1.1 Motivation
- 1.2 Outline

2 Related Work

3 Theoretical Background

3.1 Methodology

3.1.1 Performance Measurements

Precession - Recall

The most used measure for the precision of food classifiers is the average accuracy which is calculated by dividing the number of correct matches and the total number of samples. Accuracy, however, gives no information about the underlying conditions. It is a measure of overall performance. To have a higher chance of suggesting the correct items, future systems may present a list of options that the user can chose from. Intuitively, the accuracy is much higher if a classifier can present a list of items with high confidences instead of only one item because the problem is much easier. Accuracy, however, does not measures how easy a problem is. If a classifier were able to suggest all classes as options the accuracy would always be 100% although the results are not useful at all.

The combination of precision and recall objectively measures the actual relevance and performance of a classifier for a class of images because it includes the amount of considered items and the correct predictions. In this case the amount of considered items changes based on how many items the classifier can suggest. Precision and recall is defined as:

$$Precision = \frac{T_p}{T_p + F_p} \quad Recall = \frac{T_p}{T_p + F_n}. \tag{3.1}$$

- True positives T_P is the number of correctly classified images of a class.
- False positives *F*_P are all images that the classifier predicted to be positive but are in reality negative. (Type I Error)
- False negatives F_N are all images that are positive (belong to the class) but are labeled as negative (do not belong to class) (Type II Error)

A high recall means that many images were matched correctly and a high precision denotes a low number of incorrectly classified images. The bigger the area under the Precision-Recall curve the better the classifier.

Null Error Rate

The null error rate is a baseline for any classification task that calculates the accuracy if a classifier would just predict the class with the most images.

Confusion Matrix

Confusion matrices are one of the most important metrics to understand why a classifier struggles with certain classes while getting a high precision with others. As the name suggests, a confusion matrix tells if the classifier "confuses" two classes.

A confusion matrix for n classes is always a $n \times n$ matrix where columns represent the actual images classes and rows represent the predicted image classes so if the diagonal of the matrix has high values this means that the classifier makes correct predictions.

Categorical Cross-Entropy

The categorical cross-entropy L_i is an error function that is used for the training of neural networks in classification tasks as the objective function. It is more versatile than the accuracy or the Mean Squared Error (MSE) because it takes the deviations of the predicted label $p_{i,j}$ and the actual label $t_{i,j}$ into account and weights the "closeness" of the prediction with the logarithm. For classification, cross entropy is more useful than MSE because MSE gives too much emphasis on incorrect predictions. The categorical cross entropy function is defined as:

$$L_{i} = -\sum_{j} t_{i,j} \log(p_{i,j})$$
 (3.2)

The loss values that are used for the discussion of results for neural networks are the average values of the categorical cross-entropy (Average Cross-Entropy Error (ACE)).

3.1.2 Cross Validation

Cross validation is one of the most essential techniques to evaluate real-world classification performance. Classifiers like Support Vector Machines (SVMs) or neural networks are always better on data they have already seen. This is called overfitting (see section ??). By training and testing on the same data the classification performance would be much better than the actual real world performance. To test if a classifier can actually

work with samples it has not seen cross validation divides the dataset into different partitions.

For most tasks it is sufficient to divide the dataset into a training and a test set. The data in the training set is used to train the classifier and the test data is used to evaluate it with data is has not seen before.

k-fold Cross Validation

To make the classification evaluation even more robust, k-fold cross validation is used. By applying k-fold cross validation the dataset is randomly partitioned into k different parts. k-2 parts are used for training and two parts are used for the evaluation. This process is repeated k-times and after each iteration the parts are exchanged so that at the end, each sample was used for training and for validation. Calculating the mean of the k evaluations gives a much more robust measurement because the evaluation does not depend on the difficulty of the test partitions.

4 Method

5 Experimental Setup

5.1 Data

- 5.1.1 Conll-2003 Named Entity Recognition
- 5.1.2 SemEval-2016 Restaurants and Laptops
- 5.1.3 GermEval-2017 Deutsche Bahn Tweets
- 5.1.4 Organic-2019 Organic Comments

6 Discussion of Results

- 6.1 Hyper Parameter Optimization
- 6.2 Results for Named Entity Recognition
- 6.3 Results for Aspect-Based Sentiment Analysis
- 6.3.1 GermEval-2017
- 6.3.2 GermEval-2017
- 6.3.3 Organic-2019

7 Conclusion

7.1 Future Work

Acronyms

ACE Average Cross-Entropy Error.

API Application Programming Interface.

ATM Amazon Mechanical Turk.

BoW Bag of Words.

BRIEF Binary Robust Independent Elementary Features.

CenSurE Center Surround Extrema.

CIFAR Canadian Institute for Advanced Research.

CNN Convolutional Neural Network.

CPU Central Processing Unit.

CRF Conditional Random Field.

csv Comma Separated Values.

CUDA Compute Unified Device Architecture.

DoG Difference of Gaussians.

ETHZ Eidgenössische Technische Hochschule Zürich.

FAST Features from Accelerated Segment Test.

FRIDa FoodCast Research Image Database.

GB Giga Bytes.

GPS Global Positioning System.

GPU Graphics Processing Unit.

HOG Histogram of Oriented Gradients.

HSV Hue, Saturation, Value.

HTML Hypertext Markup Language.

hyponym children of a synset.

ILSVRC ImageNet Large Scale Visual Recognition Challenge.

IO Input / Output.

KNN K-nearest Neighbors.

LBP Local Binary Patterns.

LoG Laplacian of Gaussian.

MSE Mean Squared Error.

NRLBP Non Redundant Local binary patterns.

ORB Oriented FAST and Rotated BRIEF.

PFID Pittsburgh Fast Food Image Dataset.

PHOW Pyramid Histogram of Visual Words.

PRICoLBP Pairwise Rotation Invariant Co-Occurrence Local Binary Pattern.

RAM Random Access Memory.

RBF Radial Basis Function.

RGB Red Green Blue.

SIFT Scale-invariant Feature Transform.

std Standard Deviation.

SURF Speeded up Robust Features.

SVM Support vector machine.

synset Synonym Set.

TADA Technology Assisted Dietary Assessment.

TFC TUM Food Cam.

TUM Technische Universität München.

UEC University of Electro Communications.

UPMC Université Pierre et Marie Curie.

URL Uniform Resource Locator.

US United States.

wnid WordNet ID.

ZCA Zero-Phase Component Analysis.

List of Figures

List of Tables