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Gael Zarco

Full-Stack Engineer

I am a Full-Stack Engineer from Las Vegas, Nevada with 3 years of education & experience in software. I have had the opportunity to work with start-ups, participate in hackathons, and develop a firm grasp of web engineering and cloud infrastructure.

WORK EXPERIENCE

IT Support Technician

July 2023 - Now

Team Tech Solutions, Las Vegas, Nevada (Full-Time)

- Adept at managing and optimizing IT infrastructure for various clients.
- Proactively deliver superior customer support, consistently meeting and exceeding Service Level Agreement (SLA) requirements.
- Proficiently utilize CRM tools to ensure seamless communication and prompt issue resolution.
- Skillfully administer user management processes and actively seek opportunities for automation, enhancing overall system efficiency.
- Effectively leverage Python to streamline work assignments.

Software Engineer Intern

May 2023 - July 2023

Productos-AI, Remote (Unpaid, Part-Time)

- Assisted in the integration of a GPT-3-powered AI chatbot for WhatsApp users in Latin America.
- Actively contributed to Agile methodology, participating in daily team meetings and fostering collaboration.
- Proficiently managed AWS infrastructure, including Lambda, CodeCommit, DynamoDB, and S3, ensuring seamless operations.
- Refactored Login/Sign-Up endpoints for improved security, code readability, efficiency, and end-user experience utilizing React and JavaScript.

PROFESSIONAL DEVELOPMENT

Team Lead | Full-Stack Engineer

Feb 2023 - Mar 2023

LabLabAI - OpenAI Stack Hackathon ✦ [Briefing](#)

- Successfully executed file conversion functionalities, web deployment, and established seamless client-server communication.
- Delivered a compelling 5-minute presentation that received overwhelmingly positive feedback from judges.

EDUCATION

University of Nevada Las Vegas

Oct 2021 - July 2022

Completed Software Development Bootcamp; 384 hours; 38.4 CEUs

College of Southern Nevada

Aug 2019 - May 2021

Completed coursework towards AAS, CIT - Software Programming, Computer Science; 3.7 GPA

SKILLS

TypeScript
HTML & CSS
REST APIs

JavaScript
Next.js
Express.js

Python
TailwindCSS
Postgres & MySQL

React
Node.js
Dev Ops

TOOLS

Mac & Windows
Postman

VS Code
AWS

Git
Docker

Vercel
GitHub

LANGUAGES

English - Native

Spanish - Native

REFERENCES

Chris Bricker - Technology Architecture Senior Manager
Accenture, Denver

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Vinh Pham - Software Engineer
Goodwill, Las Vegas

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Alberto Quezada - Software Engineer
Omni Federal, Las Vegas

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