



Graphic Era
HILL UNIVERSITY
Established by an Act of the State Legislature of Uttarakhand (Adhiniyam Sankhya 12 of 2011)
University under section 2(f) of UGC Act, 1956

GEHU/04M/9.1.3

Sessional II (Odd) Semester Examination, October 2025

Roll no.....

Name of the Course: B Pharma

Semester: 1st

Name of the Paper: Communication Skills

Paper Code: BP-105T

Time: 1.5-hour

Maximum Marks: 30

Note:

- (i) This question paper contains three sections.
- (ii) All the questions are compulsory.

Section- A

Q. 1 Short Questions: Attempt any four questions

CO3 (4X 5 = 20 Marks)

- a. Define active listening and list two techniques to become a better active listener.
- b. What is written communication? Mention two situations when it is most effective.
- c. Explain two reasons when written communication should not be used.
- d. What is the role of subject lines in effective writing?
- e. How does knowing your audience help in writing effectively?
- f. What are the key components of active listening?

Section- B

Q. 2 Long questions: Attempt any one question

CO3 (1X10 = 10 Marks)

- a. Discuss the steps involved in becoming an active listener. Support your answer with suitable examples.
- b. Write an essay on any one of the following topics:
 - i. The Importance of Effective Listening in Daily Life
 - ii. The Role of Written Communication in the Modern Workplace
 - iii. How to Become a Better Communicator