



Sessional I (Odd) Semester Examination, December 2025
(Late admission)

Roll no.....

Name of the Course: B. pharm

Semester: I

Name of the Paper: Communication Skills

Paper Code: BP 105T

Time: 1.5-hour

Maximum Marks: 30

Note:

- (i) This question paper contains three sections.
- (ii) All the questions are compulsory.

Section-A

Q1. Short questions: Attempt any four questions (4X5= 20 Marks)

- a. Define the term *communication process*. Explain briefly the elements that constitute this process. (CO1)
- b. In what ways can prejudice act as an obstacle in communication and interpersonal relations ? (CO2)
- c. Explain the importance of maintaining consistency between verbal and non verbal cues while conveying a message ? (CO1)
- d. Why is it important to understand how previous experiences affect one's emotional reactions ? (CO1)
- e. What does *consideration* mean in the context of the Seven Cs of effective communication ? (CO2)
- f. Explain how gender differences creates barriers and influence communication styles among men and women .(CO1)

Section B

Q. 2 Long Questions: Attempt any one questions (1X 10 = 10 Marks)

- a. Describe the various types of barriers to communication. Illustrate with suitable examples how psychological barriers can obstruct effective communication in personal as well as professional situations. (CO2)
- b. Define and explain the four major communication styles according to the *Communication style Matrix*. (CO1)