



Sessional I (Odd) Semester Examination, September 2025

Name of the Course: B.Pharma

Roll no.....

Semester: 1st

Name of the Paper: Communication Skills

Paper Code: BP 105T

Time: 1.5 hour

Maximum Marks: 30

Note:

- (i) This question paper contains two sections
 - (ii) All the questions are compulsory

Section A

Q. 1 Short Questions: Attempt any four question

(4X 5 = 20 Marks)

- a. What is the communication process? Briefly explain each component involved in it. (CO1)
 - b. How can prejudice negatively affect communication and relationships? (CO2)
 - c. Why is it crucial to align verbal and non-verbal communication when delivering a message? (CO1)
 - d. Why is it necessary to recognize how past experiences influence your emotional responses? (CO1)
 - e. What is meant by 'consideration' in the Seven Cs of communication? (CO2)
 - f. How do gender barriers shape communication patterns between men and women? (CO1)

Section B

Q. 2 Long questions: Attempt any one question

(1X10 = 10 Marks)

- a.** Discuss the different types of communication barriers. Provide examples of psychological barriers and explain how they can hinder effective communication in both personal and professional contexts. (CO2)

b Define the four communication styles as per the Communication Style Matrix. (CO1)