

## Education:

5/2013 B.S. Art & Design (Graphic Design Concentration)

Towson University, Towson MD

## Experience:

**9/2021–present** Product Design Lead (Product Designer IV)

Vertex Inc. — King of Prussia, PA

- Product design lead over two value streams, Data & Insights and Compliance & Returns representing \$30m dollars in ARR.
- Primary designer on Returns product modernization, merging a 25 year old legacy application with a modern web-based product suite.

6/2018–9/2021 Sr. Manager, User Experience Design, AVP (Design Lead)

T. Rowe Price — Owings Mills, MD  $\,$ 

- Design lead for two product design teams of designers and content strategists, responsible for 6 products for Retirement Plan Services' B2B and B2C audiences.
- Direct manager of a small team of designers and a content strategist.
- Core member of TRP's first agile marketing team, developing novel methods of crafting effective messaging while reducing creative delivery from 3 months to 1 week.

8/2016–6/2018 User Experience Designer

Fastspot — Baltimore, MD

- UX discovery, consultation, and strategy utilizing user research methodologies, workshop facilitation, competitive analysis, and content audits for 14 clients.
- Developed new deliverables and processes for functional requirements, client feedback, information architecture, content audits, and creative briefs.

7/2015-8/2016 Lead User Experience Designer

ACGI Software — Columbia, MD

- Shepherded product through major version release with heuristics, user testing, interactive design, and client training.
- Product focused UX practice emphasizing standards, styleguides, and usability.

12/2014–7/2015 User Experience Designer

no.inc — Woodberry, MD

- Product design for 5 products, from research and strategy through interactive prototyping.
- · Accessibility and usability design, targeting WCAG 2.0.

**7/2013–12/2014** Junior UX Designer

r2integrated — Baltimore, MD

1/2012-7/2013 Web Producer (Front-End Developer)
Calvert Education Services — Hunt Valley, MD

Community Experience:

- Co Organizer Baltimore UX Meetup (2016–2020)
- Moderator Designer Hangout Slack (2015-present)

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