Gowtham Pandiyan

CAREER OBJECTIVE

Customer-focused retail professional with 4 years of experience in high-volume environments. Proven track record of providing exceptional service, driving sales, and exceeding targets. Skilled in merchandising, inventory management, and team leadership. Known for fostering positive customer relationships and creating engaging store experiences.

Passionate and motivated front-end developer with a strong foundation in HTML, CSS, and JavaScript. Eager to apply academic knowledge and hands-on experience to contribute effectively to web development projects. Quick learner with a keen eye for design and usability. Seeking an opportunity to grow and refine skills in a dynamic and collaborative environment.

EXPERIENCE

LIFESTYLE INTERNATIONAL PRIVATE LIMITED (MELANGE), chennai — retail sales associate

Oct 2018 - Jun 2020

Passionate retail sales associate with a focus on customer satisfaction and product knowledge .Customers as they enter the melange brand staff by (max store) section, offering assistance and personalized recommendations.Provide product knowledge and styling advice to customers, helping them find the perfect outfit or accessory .

GENIUS CONSULTANTS LTD (KHADIMS), chennai-retail sales associate

Dec 2020 - Sep 2021

Passionate retail sales associate at khadim's footwear with a focus on customer satisfaction and product knowledge .Maintain cleanliness and organization of showroom, including restocking merchandise and arrange displays.Provide product knowledge and styling advice to customers, helping them find the perfect outfit or accessory .

SRI ANNAPOORNA GOWRISHANKAR HOTEL(P) LTD, coimbatore-Restaurant captain serves and cashier

Dec 2021 - Dec 2023

Take food and beverage orders from guests, ensuring accuracy and attention to details Cash handling and supervising the restaurant. Submit the monthly report. Target and sales customer complaints

gowthamandiyan7@gmail.com

2/51,Ramanathapuram tamil nadu -623401 (+91) 9884497473 Linkedin | github

SKILLS

Technical understanding |

Communication skills |

Customer relationship management (CRM) | Sales and customer service.

IT SKILLS

HTML | CSS | basics of javascript.

TOOLS

Git | GitHub | excel | google sheet | docs | Microsoft office

INTERPERSONAL SKILLS

Communication | Adaptability | Teamwork | Collaboration | Creativity | Time and Stress Management .

LANGUAGES

tamil- Native Speaker English - Intermediate .

EDUCATION

Bachelor of Commerce (B.Com) in Accounting

University of madras-chennai (pachaiyappa's collage)Dates Attended:

2017 - 2020

Financial Accounting, Managerial.