

Hitarth Thummar

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PROFILE

Results-oriented SAP BASIS/HANA Consultant with three years of hands-on experience in managing SAP systems and a strong aptitude for problem-solving. Skilled in Unix-like environments, I am seeking opportunities to leverage my expertise in SAP BASIS and explore cloud-based roles.

WORK EXPERIENCE

Systems Engineer (SAP Basis Consultant)

Nov 2020 – Present

CN Rail x Tata Consultancy Services | Gandhinagar, Gujarat

- **Kernel patching**
- **SAP System Refresh**
- **Support pack upgrades (ABAP , Java)**
- **HRSPs, HR CLC**
- Responsible for the HANA database systems in the landscape.
 - **Hana DB upgrade**
 - **Hana Client upgrade,**
 - **High Availability management,**
 - **L1-L2 support on HANA databases in the system,**
 - **Troubleshooting mid to high level incidents**
- Perform bi-annual upgrades of **BSI TaxFactory** on the ECC Landscape.
- **Maintain and create ansible playbooks** to perform operations on the HANA databases in the landscape.
- Train new associates and perform and plan scheduled changes in the landscape in co-ordination with other teams.
- Maintain an SAP landscape comprising of 75+ servers for clients and ensure SAP systems are operating smoothly. **(Monitoring, User administration, System Troubleshooting)**
- Upgrade and patch the OS and SAP applications at planned intervals.
- Preparation of **reports**, justification and **support documentation**
- Respond to tech incidents from customers and provide prompt resolutions to such problems by analysis of the issue at hand. **(L1- L2 support)**
- Provide **RCA** for such issues and maintain documentation that can be used in the future for such situations.

Key Accomplishments:

- **Automated start and stop of SAP application with HANA Databases** using shell scripts, thus reducing redundant work for the team.
- Got promoted to **Digital Cadre in TCS** by clearing the Elevate wings 1 program within 8 months.

Freelancing (Full stack Web developer)

Dec 2019 – Nov 2020

- Develop and maintain static and dynamic websites for various clients based on requirement.
- Create graphics for the mentioned websites as well for the clients based on requirement.
- Frameworks/technologies used: Pure HTML/CSS/js , core php, React.js, Node.js, WordPress, Wix, Shopify
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CERTIFICATIONS

- Google cloud Certified: Associate Cloud Engineer: [2vn8br](#)
- Microsoft Certified: Azure Fundamentals: [0606e93e-e3e1-4672-be58-2001f71bfe5a](#)

SKILLS

SAP Relevent:

BSI TaxFactory, Columbus, Vertex, Kernel patching, Shell scripting, HANA Studio, HANA DB & Client upgrades, Root cause analysis on SAP issues, Client copy, System Refresh, SP Upgrades, Kernel Patching, Printer configuration, ServiceNow (Change management), Proficiency in the command line and linux systems

Operating Systems:

Windows, Linux, AIX, Other Unix-like Oses.

Programming languages: Bash, python, javascript, php, C

Frameworks: Flask, Django, Node, Reactjs, FastAPI

Misc: Git, Nginx, Apache, HTML, CSS, Markdown, Adobe Photoshop, CorelDraw, Adobe Illustrator, ServiceNow, Ansible

EDUCATION

SAL college of engineering | Bachelor of Engineering in Information and Technology 2020

- CGPA: 7.98/10.0

Delhi Public School, Rajkot | Higher Secondary School 2016

- Percentage: 78.8%

Ambe School CBSE, Vadodara | Senior Secondary School 2014

- CGPA: 9.2