

John J. Herman

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SUMMARY

Honest, dependable, hard-working employee with 8 years of experience in management, staffing, training, and business development. Seeking employment in web development to apply coding passion. Demonstrates strong leadership qualities, adaptability, and excellent interpersonal skills.

HIGHLIGHTS

- Cost control
- Team building
- Payroll administration and reporting
- Inventory management and supply
- Customer service
- Staffing and scheduling
- Process improvement and innovation
- Employee training and development

WORK EXPERIENCE

Yogurtland Georgia, General Manager, Atlanta, GA-----August 2011 – current

- Manage three store locations within Georgia
- Interview, hire, train, and manage over 200 employees in total
- Reduce expenses by minimizing waste, setting pay rates, and managing inventory levels
- Coordinate staffing and scheduling needs
- Process documentation for new hires, including direct deposit information, and tax forms such as I-9s and W-4s
- Write, update, and implement policy to ensure the business meets corporate compliance expectations
- Compile monthly, quarterly and annual reports to track sale trends and implement cost-saving changes
- Develop, plan, and execute all offsite catering

Yogurt After Dark, Event Manager, Atlanta, GA -----January 2016 – November 2018

- Assist owner with a start-up company that implements an innovative frozen drink concept
- Manage events by working directly with caterers to create a memorable experience for all guests

QUALIFICATIONS

- Full Stack Web Developer Certificate
- Yogurtland Franchisee General Management Training