John J. Herman

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SUMMARY

Honest, dependable, hard-working Full Stack Web Developer with 8 years of experience in management, staffing, training, and business development. Received a Certificate in Full Stack Web Development from the Georgia Institute of Technology, where I gained skills in JavaScript, HTML, CSS, Node, MySQL and Mongo. Demonstrates strong problem-solving qualities, adaptability, and excellent interpersonal skills. Applied aspects of UX and agile development in a recent project where I worked on a team of two to develop a MERN stack application that helps users build a collaborative music queue.

EDUCATION

Full Stack Web Development---August 2020
Georgia Institute of Technology, Atlanta, GA

WORK EXPERIENCE

Yogurtland Georgia, *General Manager,* Atlanta, GA--------------------------------August 2011 – current
- Manage three store locations within Georgia
- Interview, hire, train, and manage over 200 employees in total
- Reduce expenses by minimizing waste, setting pay rates, and managing inventory levels
- Coordinate staffing and scheduling needs
- Process documentation for new hires, including direct deposit information, and tax forms such as I-9s and W-4s
- Write, update, and implement policy to ensure the business meets corporate compliance expectations
- Compile monthly, quarterly and annual reports to track sale trends and implement cost-saving changes
- Develop, plan, and execute all offsite catering

Yogurt After Dark, *Event Manager,* Atlanta, GA --------------------------January 2016 – November 2018
- Assist owner with a start-up company that implements an innovative frozen drink concept
- Manage events by working directly with caterers to create a memorable experience for all guests