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Course Outline for TUTR 17A

TUTORING THEORY AND PRACTICE I

Effective: Fall 2019

I. CATALOG DESCRIPTION:

TUTR 17A — TUTORING THEORY AND PRACTICE I — 0.50 units

Training for college tutors to acquire specific skills and techniques for tutoring in academic and vocational subject areas, and basic skills. The course will provide a conceptual framework of tutoring to guide students in leading effective tutoring sessions.

0.50 Units Lecture

Grading Methods:

Letter or P/NP

Discipline:

Learning Assistance Instructors

	MIN
Lecture Hours:	9.00
Expected Outside of Class Hours:	18.00
Total Hours:	27.00

- II. NUMBER OF TIMES COURSE MAY BE TAKEN FOR CREDIT: 1
- III. PREREQUISITE AND/OR ADVISORY SKILLS:
- IV. MEASURABLE OBJECTIVES:

Upon completion of this course, the student should be able to:

- A. Demonstrate active listening and validation strategies to assess student needs.
- B. Design and plan a tutoring session based on principles of teaching and learning theory. C. Implement tutoring policies and procedures using tutor scheduling software.

V. CONTENT:

- A. Beginning Communication Skills in Tutoring
 - Socratic Method
 Critical Thinking

 - 3. Active Listening
 - 4. Validation
 - 5. Learning Styles and Preferences6. Conflict Resolution
- B. Introduction to Theory and Principles of Teaching, Tutoring and Learning

 - Andragogy
 Learning Theory

 - Learning Triedly
 Metacognition
 Self-regulated Learning
 Ethics of Tutoring
 Common Mistakes in Tutoring
- C. The Tutoring Session

 1. The First Session
- The First Session
 Beginning and Ending a Tutoring Session
 Setting and Clarifying Goals
 The Tutoring Cycle
 Techniques in Tutoring
 Effective Communication & Embedded Tutoring
 Dealing with Difficult Tutorial Situations
 Managing Tutorial Center Policies
 Managing Tutorial Paperwork
 Policies and Procedures of the Tutorial Center
 Employee relations and responsibilities
 Tutors Time Management and Study Skills

VI. METHODS OF INSTRUCTION:

- A. Discussion Small-Group Problem Solving and Individual Conferences
 B. Demonstration Modeling Tutoring Best Practices
 C. Classroom Activity Role Play
 D. Lecture -

- E. Reading
 F. Media Presentations
 G. Internet Research

VII. TYPICAL ASSIGNMENTS:

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 A. Implement active listening and validation strategies during role-play tutoring scenarios.

 B. Write a report from observations of a tutoring session given by a mentor tutor.

 C. With group members, complete graphic organizer critiquing tutoring scenarios.

 D. Compose a summary of tutoring best practices implemented from textbook or *TutorLingo* videos.

 E. Write a weekly reflection on what tutoring strategies worked well and why.

 F. Create a one-page summative diagram of tutoring best practices.

 G. Plan and diagram a tutoring session, illustrating strategies used from start to finish.

 H. Read tutoring manual and answer questions about policies and procedures.

VIII. EVALUATION:

Methods/Frequency

- A. Quizzes
 - once per semester
- B. Papers
 - once per semester
- C. Class Participation
- weekly D. Class Work

 - weekly
- E. Home Work
- weekly F. Class Performance weekly

IX. TYPICAL TEXTS:

- Lipsky A Training Guide for College Tutor and Peer Educators., Prentise Hall, 2011.
 Put the Pencil Down. First ed., North Carolina State University, 2010.
 Handbook for Training Peer Tutors and Mentors., Cangage Learning, 2012.
 The Profession and Practice of Learning Assistance and Development Education. 1st ed., National Center for Developmental
- Dweck, Carol. *Mindset Updated Edition: Changing The Way You think To Fulfil Your Potential*. 6 ed., Robinson, 2017.
 Lochtie, Dave, Emily McIntosh, Andrew Stork, and Ben Walker. *Effective Personal Tutoring in Higher Education*. 1 ed., Critical Publishing, 2018.
- LPC Tutor Training Handbook
- 8. Articles and current references relating to tutoring

X. OTHER MATERIALS REQUIRED OF STUDENTS: