

#### Scene I

Someone walks into a large library, tells the librarian that he is interested in China, and asks for some books. What sort of books does the librarian recommend? That depends. Is the person a small child who just saw a TV show about China and wants to see more pictures of such an exotic place? Is the person a high school student doing a term paper? Or maybe a prospective tourist? Or a scholar interested in Eastern thought? Can the person read Chinese? The librarian needs to know these things before he can point the reader to the right books. Some of what he needs to know he'll know before he even thinks about it, such as the approximate age of the person. Some things he'll assume until he has evidence to the contrary, such as that the person does not read Chinese. To find out other things, he'll ask a few specific questions. Only after he has a rough model of the person he's talking to can he answer the question.

#### 1979: Elaine Rich

Building and exploiting user models.

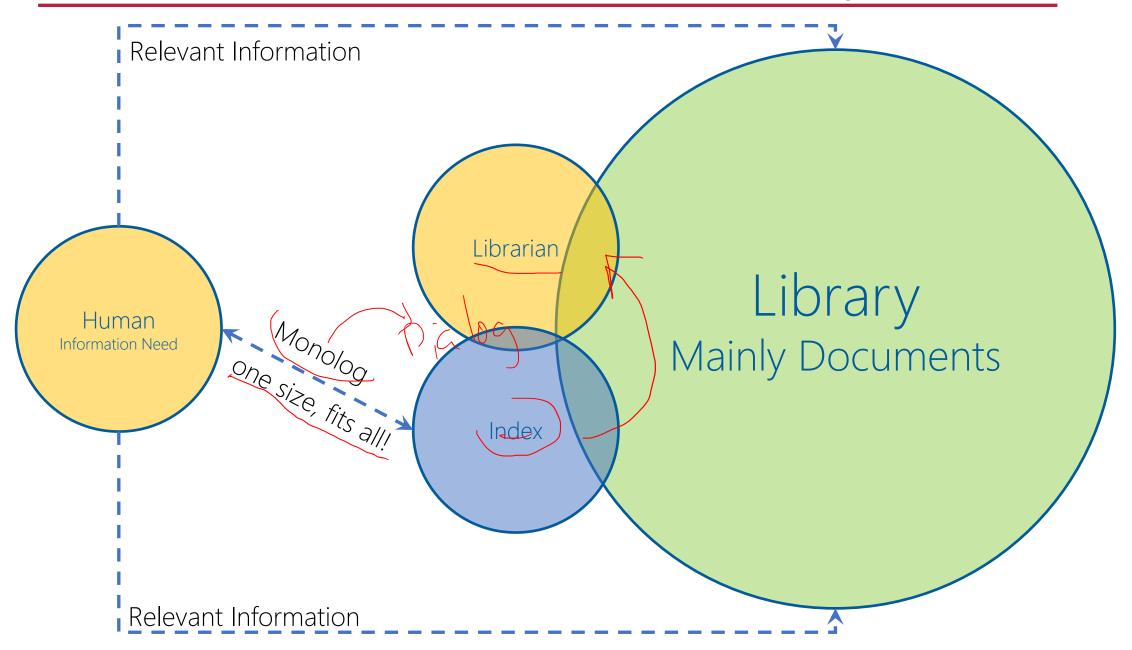
Ph.D. Thesis, Carnegie-Mellon University, 1979.

User modelling via stereotypes. Cognitive Science, 1979.

Users are individuals: individualizing user models. International Journal of Man-Machine Studies, 1983.



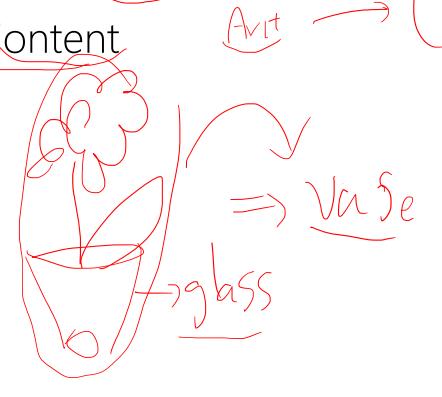




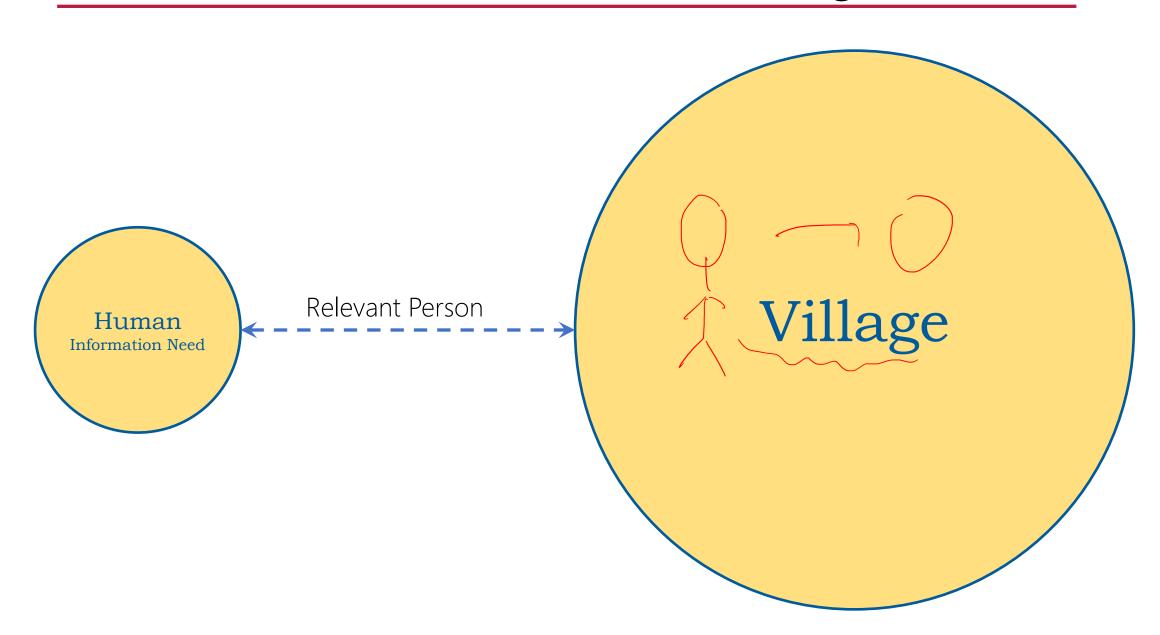
#### Information Retrieval: Librarian vs. Index

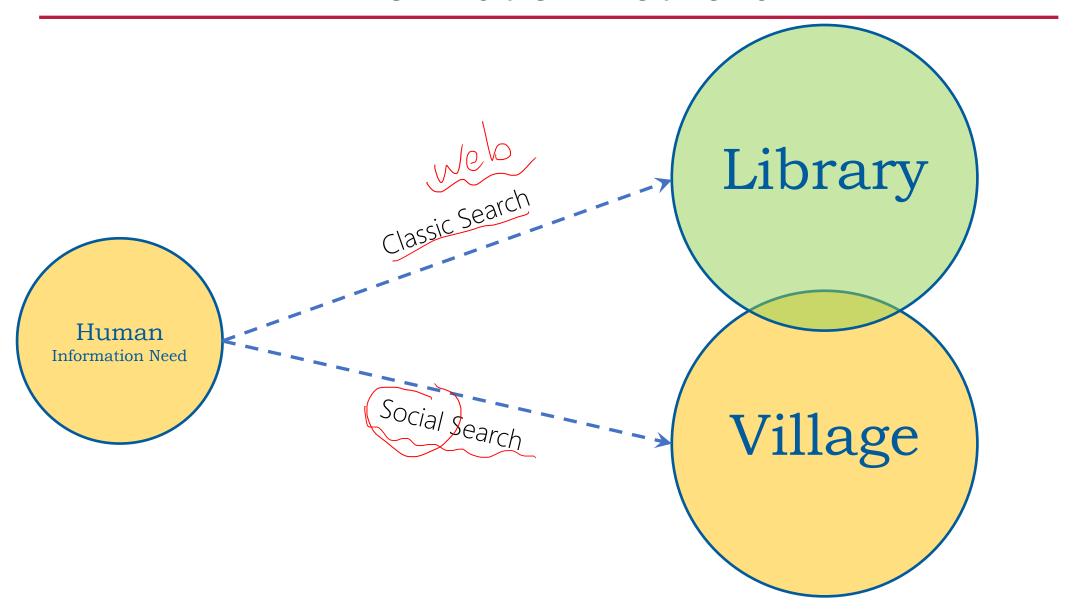
- Language Gap
  - Information Need vs. Information Content
    - "lost bullet" vs. "stray bullet"
- Jser Model Neural Network
  - - Biologist vs. Computer Scientist

- Temporal Language Model
  - - Cheerful vs. Homosexual man



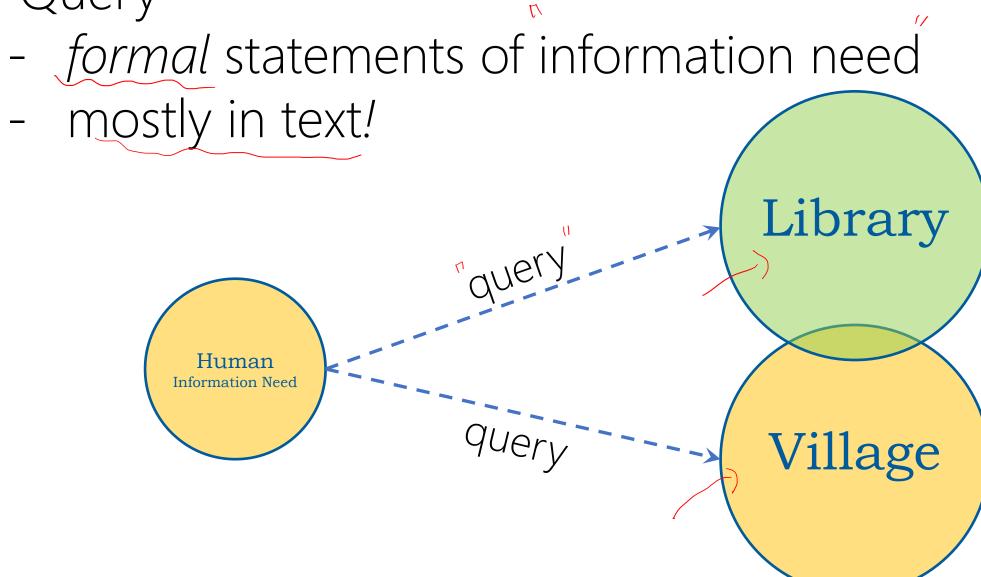
#### Information Retrieval: Village



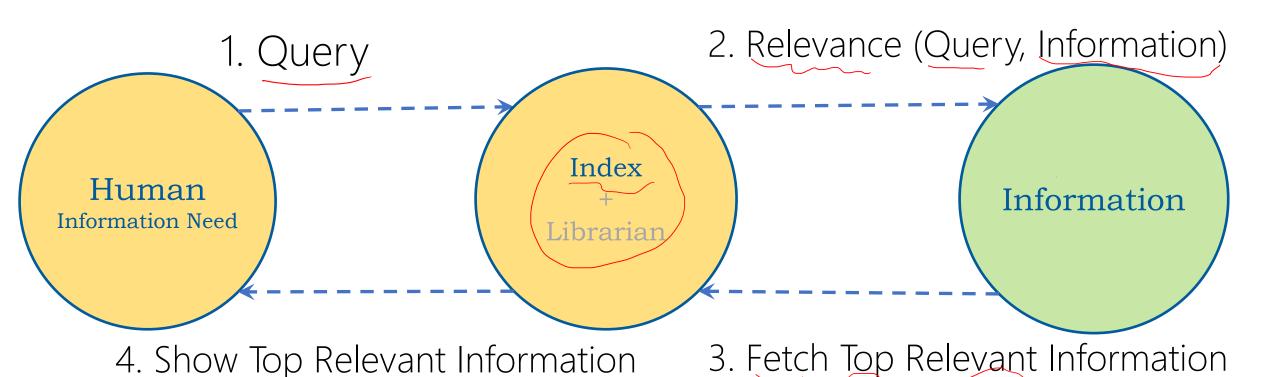


### Information Retrieval: Query

- Query



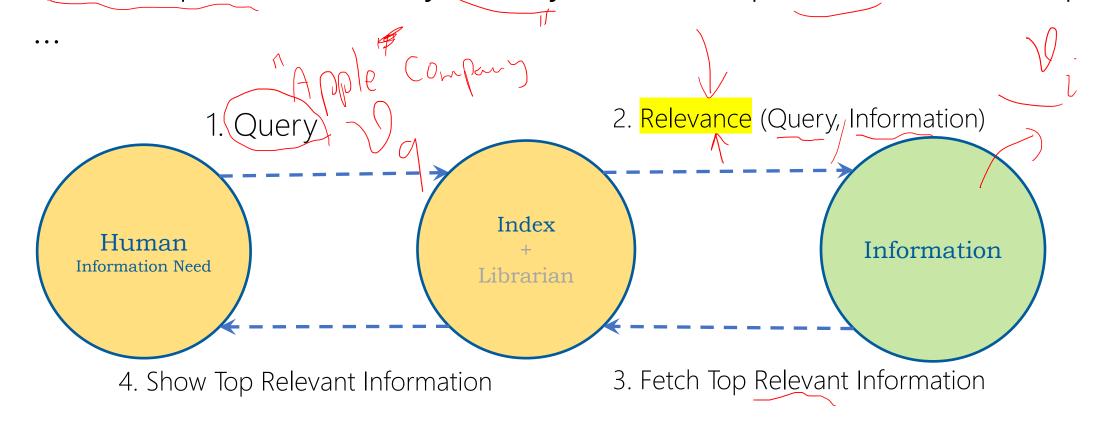
#### Information Retrieval: Today



#### Information Retrieval: Process

#### - Relevance

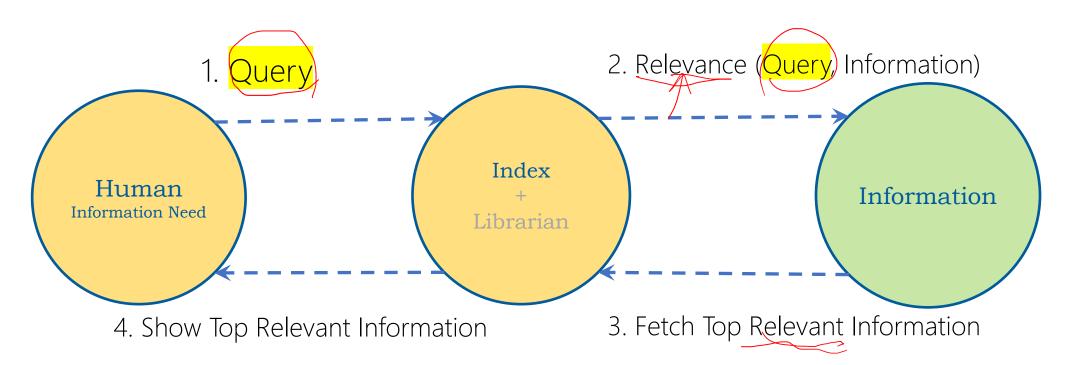
- Boolean (AND, OR, ...): include the query items
- Vector Space: Similarity(Query Vector Rep., Info. Vector Rep.)



#### Information Retrieval: Query

#### - Relevance

- Boolean (AND, OR, ...): include the query items
- Vector Space: Similarity(Query Vector Rep., Info. Vector Rep.)
- -



### Information Retrieval: Query

- Query → Refined Query
  - User Model: a query by a biologist
  - Temporality: a query at year 2021
  - Language Gap: by "lost bullet" user means "stray bullet"
  - Autocorrection: by "precisn" user means "precision"

1. Query

2. Relevance (Refined Query, Information)

HumanInformation Need

4. Show Top Relevant Information

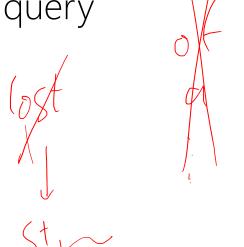
3. Fetch Top Relevant Information

reformulation

Query Refinement Suggestion

## Information Retrieval: Query Refinement

- Query Refinement
  - Expansion: adding new words to original query
  - Reduction: removing words of original query -> Sty word
  - Replacement: replacing words of original query
  - Mixed → Pipeline of Changes

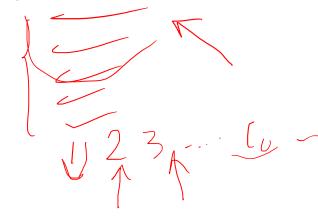


Learn to Refine Query

Given a training set of pairs of (q, q')

- -q' = Refined(q)
- q' retrieves more relevant information
- q' retrieves more relevant information in order

- We can train a translation from q to q':
  - What model?



Given a training set of pairs of (q, q')

- q' = Refined(q)
- q' retrieves more relevant information
- q' retrieves more relevant information in order

We can train a translation from q to q':

- seq2seq model
- seq2seq model with attention

Given a training set of pairs of (q, q')

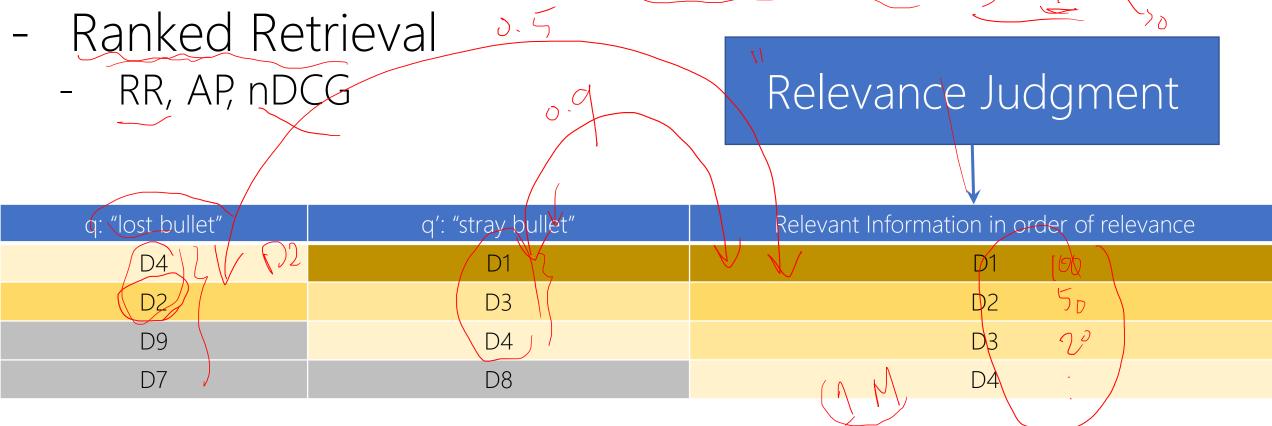
- q' = Refined(q)
- q' retrieves more relevant information
- q' retrieves more relevant information in order

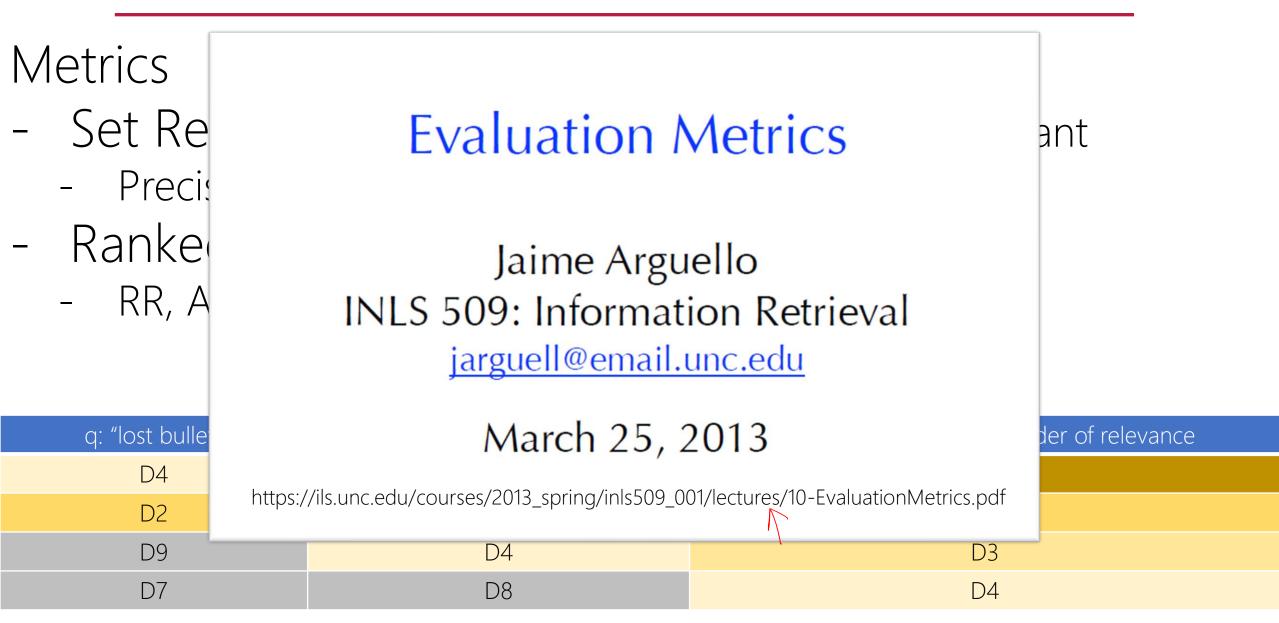
Information Need: "a bullet that hit a person unintentionally"

q: "lost bullet"	q': "stray bullet"			Relevant Information in order of relevance
D4		(D1)	<i>)</i> 7	D1
D2		D3)	/	D2
D9 <u>Ն</u>		D4		D3
D7 )		(D8)		D4

#### Metrics

- Set Retrieval: classification of relevant vs. non-relevant
  - Precision, Recall, F-measure, Şuccess (Hit) ratio





Given a training set of pairs of (q, q')

From where?

- Manual creation of dataset.
- Automatic creation of dataset!
  - Users Search Sessions & Click-through
  - ReQue

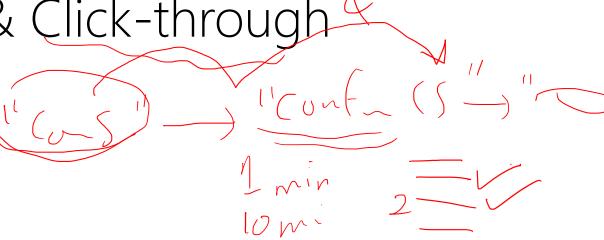


#### Automatic creation of dataset!

- Users Search Sessions & Click-through

#### Scenario:

- Within a short time period
- User tries to find relevant information until she satisfies



#### Automatic creation of dataset!

- Users Search Sessions & Click-through

#### Scenario:

- Within a short time period
- User tries to find relevant information until she satisfies
- 1- Start with a naïve query about her information need

#### Automatic creation of dataset!

- Users Search Sessions & Click-through

#### Scenario:

- Within a short time period
- User tries to find relevant information until she satisfies
- 1- Start with a naïve query about her information need
- 2- If she sees relevant information, she clicks on it

The truth about relevance and its order are captured by the user!

#### Automatic creation of dataset!

- Users Search Sessions & Click-through

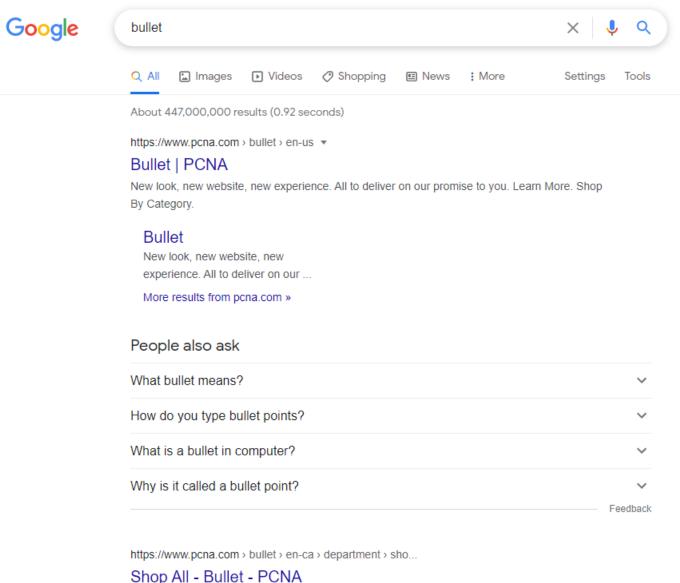
#### Scenario:

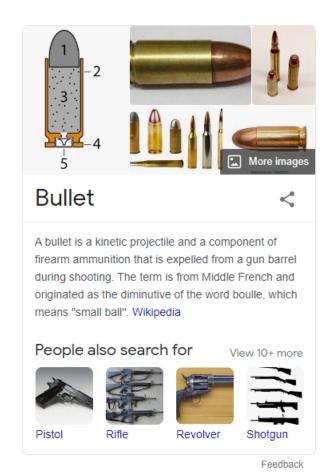
- Within a short time period
- User tries to find relevant information until she satisfies
- 1- Start with a naïve query about her information need
- 2- If she sees relevant information, she clicks on it
- 3- She refine the query to find more relevant information

Automatic creation of dataset!

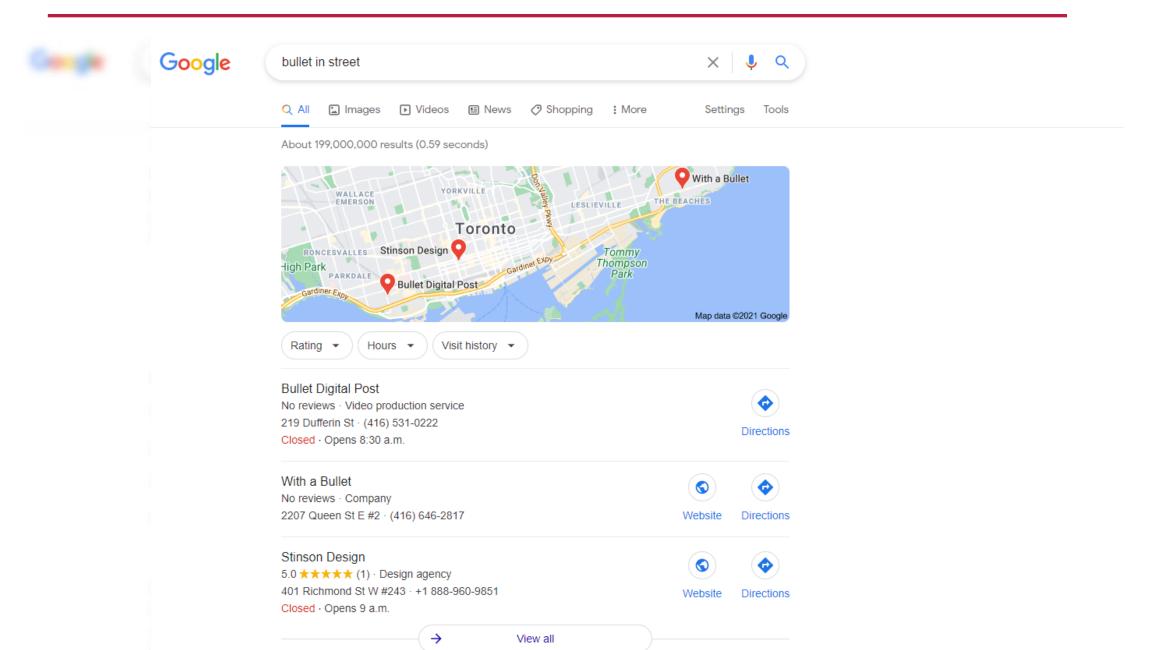
- Users Search Sessions & Click-through

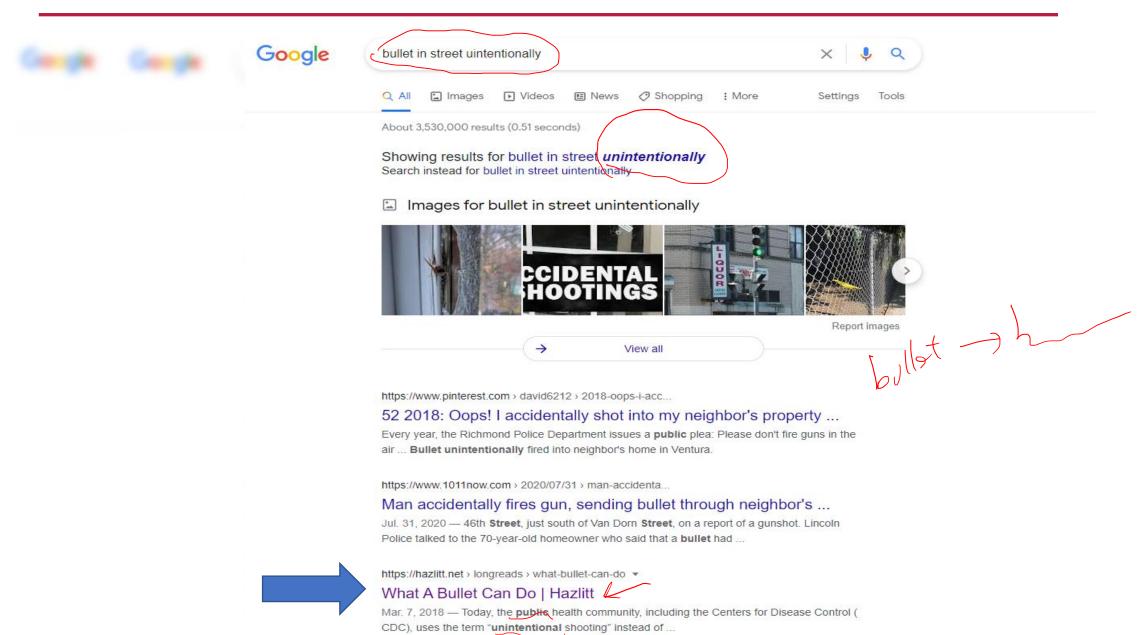
Conversational Search

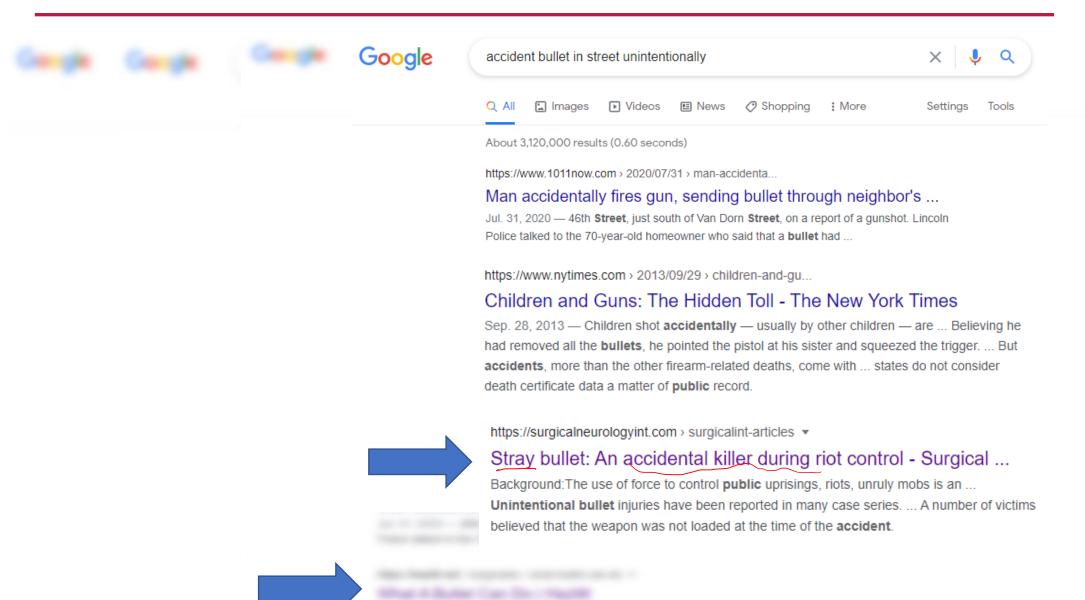


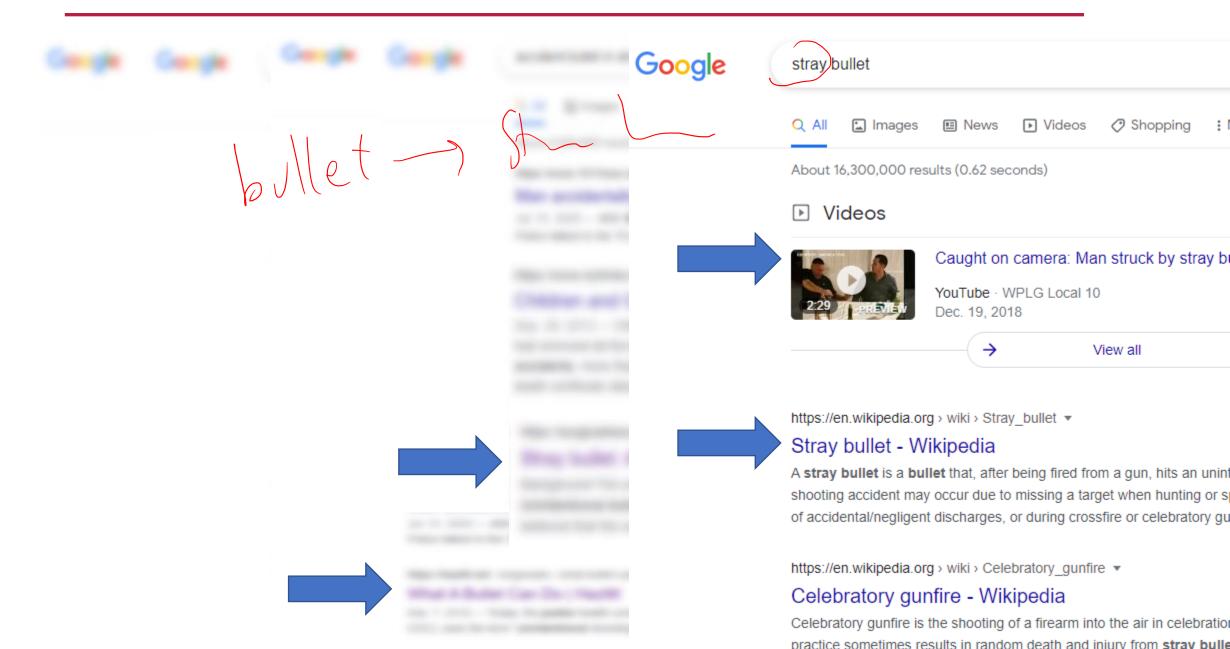


Bags (340) · Totes · Drawstring Bags · Backpacks · Coolers · Lunch Coolers · Event Coolers Briefcases & Messengers - Duffels - Sport - Travel - Travel - Fanny









Automatic creation of dataset!

- Users Search Sessions & Click-through

The first query → q
The last query → q'

We assume the retrieve information for q' is better than q. Why? Because the user quit the search!

#### Automatic creation of dataset!

- Users Search Sessions & Click-through

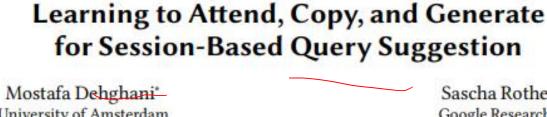
- (AOL)

- MSMARCC



Session 9A: Queries

CIKM'17, November 6-10, 2017, Singapore



University of Amsterdam dehghani@uva.nl

Enrique Alfonseca Google Research

Sascha Rothe Google Research rothe@google.com

Pascal Fleury Google Research fleury@google.com

SIGIR, 19, July 21-25, 2019, Paris, France

#### Context Attentive Document Ranking and Query Suggestion

Wasi Uddin Ahmad University of California, Los Angeles Los Angeles, CA wasiahmad@ucla.edu

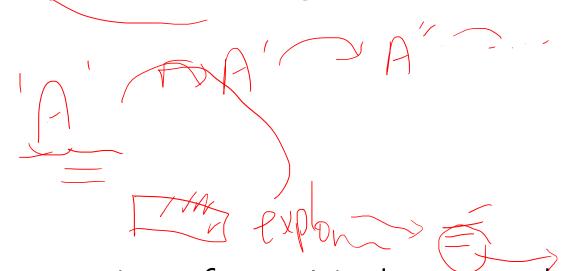
Kai-Wei Chang University of California, Los Angeles Los Angeles, CA kwchang.cs@ucla.edu

Hongning Wang University of Virginia Charlottesville, VA hw5x@virginia.edu

Automatic creation of dataset!

- Users Search Sessions & Click-through

The first query → q
The last query → q'



We assume the retrieve information for q' is better than q. Why? Because the user quit the search!

was she satisfied when quit?!

Automatic creation of dataset!

- Users Search Sessions & Click-through

The first query → q
The last query → q'



We assume the retrieve information for q' is better than q. Why? Because the user quit the search!

Topic Drift!

#### Supervised Query Refinement: Topic Drift

#### Automatic creation of dataset!

terrier]→[cost for cairn terrier]→[is chihuahua a dog]

- Users Search Sessions & Click-through

#	Session Queries
1	[is sicily part of italy]→[is sri lanka part of africa]→[what are the maldives]→[what is great barrier reef]→[what is tanzania]
2	[immutable, definition] $\rightarrow$ [define obliged] $\rightarrow$ [meaning of industrious] $\rightarrow$ [what do vocation mean] $\rightarrow$ [legal definition capricious] $\rightarrow$ [definition of. contempt] $\rightarrow$ [definition of famine] $\rightarrow$ [meaning of obstinate]
3	[what is google classroom] $\rightarrow$ [synonym for commotion] $\rightarrow$ [missionaries definition] $\rightarrow$ [intersect definition] $\rightarrow$ [types of intersecting lines] $\rightarrow$ [stimulus value definition] $\rightarrow$ [definition of system unit] $\rightarrow$ [destruction of lesions definition] $\rightarrow$ [touch definition] $\rightarrow$ [top load washer machine]
4	[definition tangible]→[define translucent]→[astringent define]→[definition of retribution]→[define defined contribution]
5	[are great white shark endangered] $\rightarrow$ [german shepherd/labrador] $\rightarrow$ [australian shepherd price] [longevity of boston

#### Automatic creation of dataset!

Resource Track

CIKM '20, October 19-23, 2020, Virtual Event, Ireland

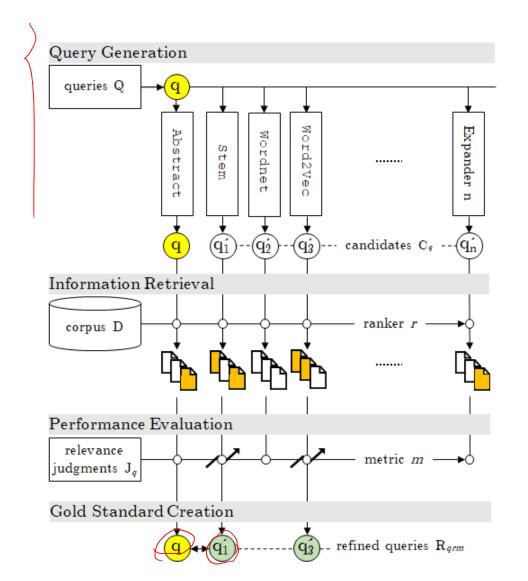
#### ReQue: A Configurable Workflow and Dataset Collection for Query Refinement

Mahtab Tamannaee mtamannaee@ryerson.ca Ryerson University, Canada

Jamil Samouh jtsamouh@gmail.com Ryerson University, Canada Hossein Fani hfani@uwindsor.ca University of Windsor, Canada

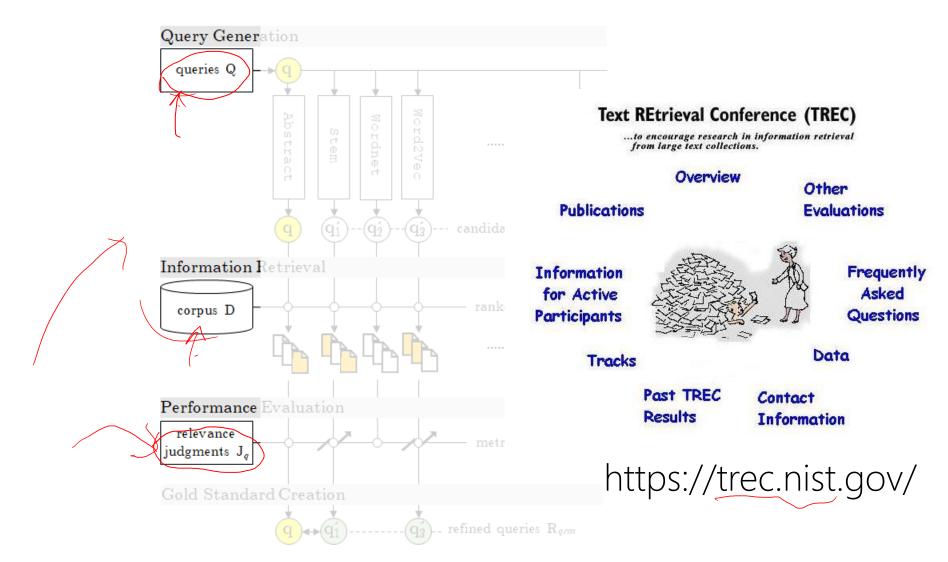
Samad Paydar paydar@ryerson.ca Ryerson University, Canada Fattane Zarrinkalam fzarrinkalam@ryerson.ca Ryerson University, Canada

Ebrahim Bagheri bagheri@ryerson.ca Ryerson University, Canada



#### Automatic creation of dataset!

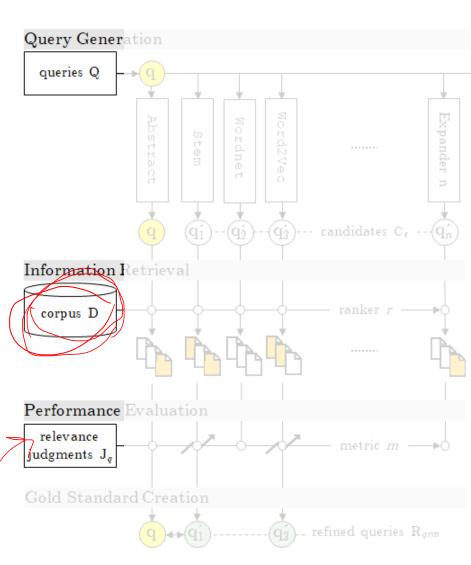
- ReQue



#### Automatic creation of dataset!

- ReQue

Robust04 Clueweb Gov



```
<title> International Organized Crime

<desc> Description:
Identify organizations that participate in international criminal
activity, the activity, and, if possible, collaborating organization
and the countries involved.
<narr> Narrative:
```

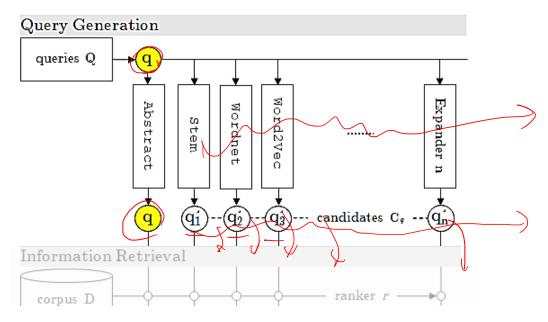
A relevant document must as a minimum identify the organization and type of illegal activity (e.g., Columbian cartel exporting cocaine) Vague references to international drug trade without identification the organization(s) involved would not be relevant.

```
301 0 FBIS3-10082 (1)
301 0 FBIS3-10169 0
301 0 FBIS3-10243 1
301 0 FBIS3-10319 0
301 0 FBIS3-10397 1
301 0 FBIS3-10491 1
301 0 FBIS3-10555 0
301 0 FBIS3-10622 1
301 0 FBIS3-10634 0
301 0 FBIS3-10635 0
301 0 FBIS3-10721 1
301 0 FBIS3-10805 1
301 0 FBIS3-10910 1
301 0 FBIS3-10937 1
301 0 FBIS3-10938 0
301 0 FBIS3-11003 1
301 0 FBIS3-11028 0
301 0 FBIS3-11095 1
301 0 FBIS3-11099 1
301 0 FBIS3-11210 1
301 0 FBIS3-11318 0
301 0 FBIS3-11405 1
301 0 FBIS3-11502 1
```

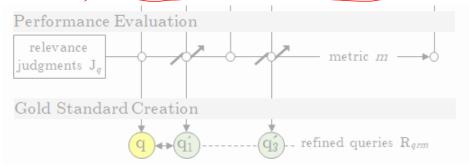
<num>> Number: 301

#### Automatic creation of dataset!

- ReQue

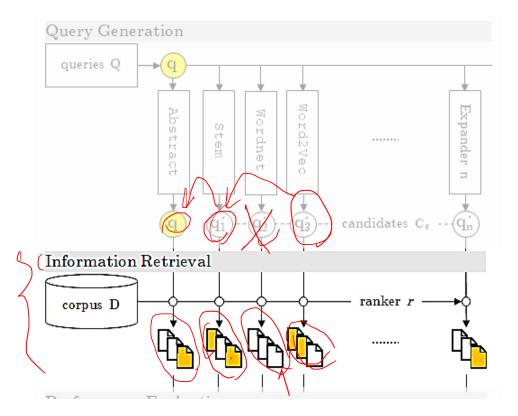


#### Create collection of variations to q



#### Automatic creation of dataset!

- ReQue



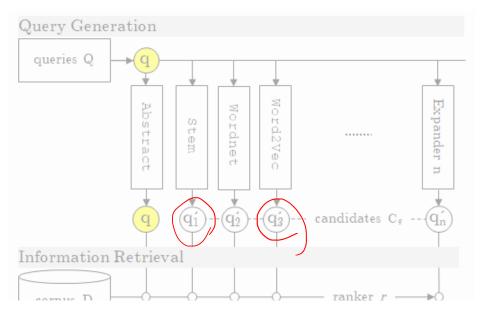
Rela (O)

Try to retrieve the relevant information

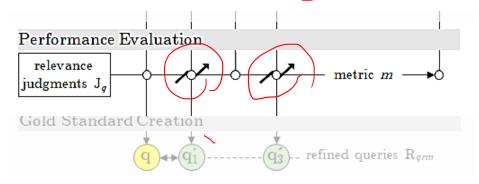


#### Automatic creation of dataset!

- ReQue

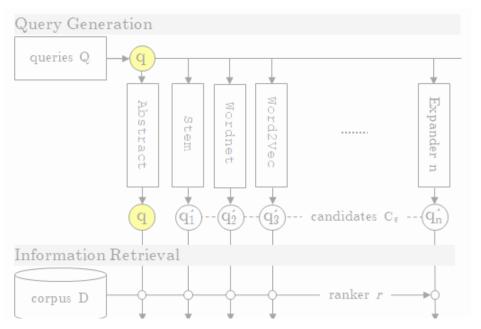


Evaluate the retrieved information



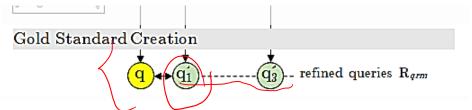
#### Automatic creation of dataset!

- ReQue



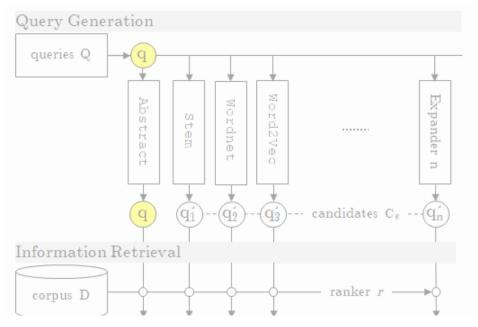
Those that increase the performance are the refined queries!

There may be more than 1.

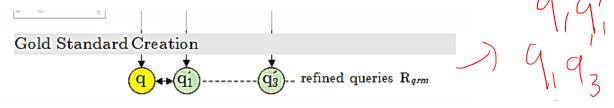


#### Automatic creation of dataset!

- ReQue



The improvement for q' is guaranteed! We should train the models on this dataset.



Creating collection of variations to q

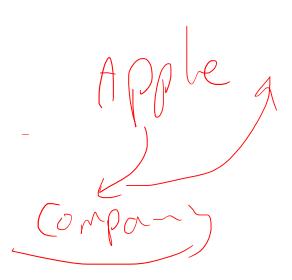
- Brute-force change to q
- Guided change to q

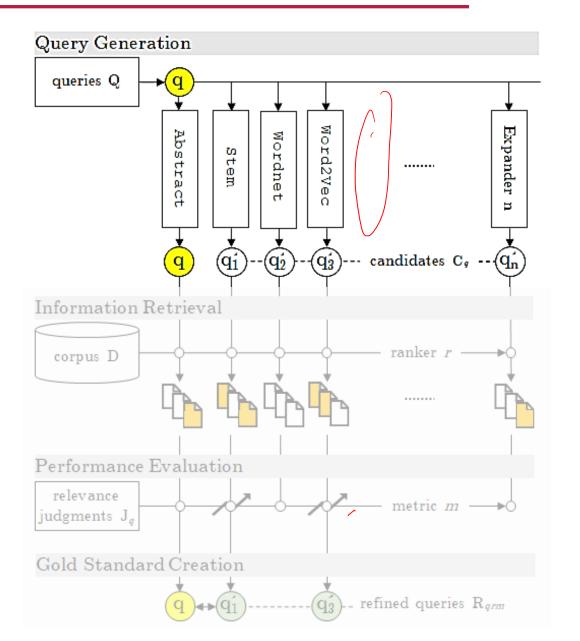
#### ReQue

#### Unsupervised Query Refinement

- Stem
- Thesaurus
- n-gram LM
- Neural LM

-





#### ReQue

