

# Wesley Jones

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## Education

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### University of Northern Iowa

*Cedar Falls - 2010 to 2015*

**B.A. History**, focus in education, government, literature, and sociology

## Work History

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### University of Northern Iowa

*System and Network Administrator - Cedar Falls - 2016 to Present*

Network infrastructure support, Linux servers, and networking. Focus on automation and stability.

- Custom tool development (APIs, Bash, Python, Rundeck)
- Logging (ELK, rsyslog) and metrics collection (Prometheus, Grafana)
- SSL certificate management
- Web cluster management
- High performance compute administrator
- Telecom server administration (Avaya)
- General Linux system administration (all flavors, Puppet)
- IPAM and network authentication (RADIUS, NAC)
- PCI and security hardening

### Aces

*IT Client Support - Cedar Falls - 2015 to 2016*

Direct client support for desktops and server administration for a healthcare provider.

- Active Directory Management
- DHCP, DNS, IP address management
- Desktop support, Windows 7-10 migration
- Network, telecom (Avaya), and firewall (Fortigate) support
- vSphere management and Veeam backups
- HIPAA, and custom healthcare applications support

## Familiar Technologies

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- **Languages:** Bash, Python, some JavaScript/PHP
- **Configuration Management:** Puppet
- **Web:** Apache, MySQL, Redis, PHP/HTML/CSS/JS, WordPress
- **Systems:** Linux, vSphere, Docker (testing only)
- **Workflow:** GitLab CI, Rundeck, Jira
- **Logging, Alerting, & Metrics:** rsyslog, Elasticsearch, Kibana, Logstash, OSSEC (Wazuh), Icinga, PagerDuty, Prometheus, Grafana

# Special Projects

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- **IPAM migration:** Review and select a product to integrate management of DHCP and DNS. I worked with a small team to evaluate options and choose the best solution from provided bids. Once a product was selected I co-led the migration onto the product and helped to resolve technical issues.
- **Centralized logging:** I took over a failing single node log search server (Graylog) and migrated to a multi-node Elasticsearch, Logstash, and Kibana cluster. I maintained an evaluation deployment of that service for several years as it gained support and traction for the value offered. It has been adopted as an integral service and is being integrated into a production lifecycle.
- **Network device monitoring automation:** Create a system to automate, import, and expand our service monitoring of network devices. The automation was needed to replace a cumbersome manual process that was not being completed effectively. I also expanded the service to enable network engineers to develop custom monitors and use a CI workflow to activate them.
- **IT service management platform migration:** I worked with a small team to review and evaluate replacement options for our feature limited service platform. We chose Jira Service Desk to integrate with another product that was being implemented simultaneously — Jira Software. I served on both teams and helped to ensure the products would be a good fit and the decisions that were made helped to align with IT's goals for customer service. I also handled the migration of data from our previous ticket system to Jira Service Desk by creating custom API tooling.
- **Web learning application:** I maintained a custom application that allows instructors to teach classes about WordPress, SEO, MySQL databases, and web development for two years before beginning a full rebuild to support Python 3. I built a new backend layer and adapted the PHP web frontend to be more secure and have an updated look. The backend uses Redis for user caching and task scheduling and has a custom API to interface with directly as well as be the connection to the frontend. I also integrated the frontend login to the campus solution.
- **Telecom system replacement evaluation:** I helped to lead a team evaluating phone system migration options. As an administrator of our Avaya infrastructure I was able to recognize the weakness and strengths in the implementations of different offerings. As this project is continuing to a migration phase I have worked to plan out processes for things like e911 support, user provisioning, and continued support of legacy devices.