

# Ian T. Adams

Ph.D. Candidate, University of Utah, Department of Political Science  
Salt Lake City, Utah

✉ [ian.adams@utah.edu](mailto:ian.adams@utah.edu)   [Twitter](#) [LiminalMori](#)   [GitHub](#) [ianadamsresearch.com](https://ianadamsresearch.com) | Updated: Jun. 14, 2021

## Education

### UNIVERSITY OF UTAH

Department of Political Science, Ph.D. Candidate 2017–2022 (expected)

Subfields: Public Administration, American Politics

Dissertation Title: *Body Worn Camera Policy and Fairness: A National Survey of Police Officers*

Programs of Public Affairs, Masters of Public Administration 2017

Eccles School of Business, B.A. Marketing 2003

### ADDITIONAL TRAINING

Inter-University Consortium for Political and Social Research, University of Michigan 2019

## Publications

### PEER REVIEWED JOURNAL ARTICLES ([GOOGLE SCHOLAR PROFILE](#))

Sharon Mastracci & **Ian Adams** (Forthcoming). "Fitter, Happier: Smiling Display Rules in Policing." *Journal of Police and Criminal Psychology*, o(o).

Scott Mourtgos, **Ian Adams**, & Sharon Mastracci (2021). "Improving Victim Engagement and Officer Response in Rape Investigations: A Longitudinal Assessment of a Brief Training." *Journal of Criminal Justice*, o(o), 1-18. [Journal](#) or [Preprint](#)

**Ian Adams**, Scott Mourtgos, & Sharon Mastracci. (2021). "High-Stakes Administrative Discretion: What Drives Body-Worn Camera Activations?" *Public Administration Review*, o(o), 1-13. [Journal](#) or [Preprint](#)

Scott Mourtgos & **Ian Adams**. (2021). "COVID-19 vaccine program eliminates law enforcement workforce infections: A Bayesian Structural Time Series Analysis." *Police Practice and Research*, o(o). [Journal](#) or [Postprint](#)

Scott Mourtgos & **Ian Adams**, Justin Nix, & Tara Richards (2021). "Mandatory Sexual Assault Kit Testing Policies and Arrest Trends: A Natural Experiment." *Justice Evaluation Journal*, o(o). [Journal](#) or [Postprint](#)

**Ian Adams** & Sharon Mastracci (2020). "Contrasting Emotional Labor in Civilian and Sworn Criminal Justice Employees." *Policing: An International Journal*, 43(2), 314-329. [Journal](#)

Sharon Mastracci & **Ian Adams** (2020). "It's not Depersonalization, it's Emotional Labor: Examining surface acting and use-of-force with evidence from the U.S." *International Journal of Law, Crime and Justice*, 61. [Journal](#)

Sharon Mastracci & **Ian Adams** (forthcoming, 2020). "Women's Representation in State Politics: Linking Descriptive and Substantive Representation to Health and Economic Policy Outcomes." *Journal of Public Management and Social Policy*, o(o). [Preprint](#)

Sharon Mastracci & **Ian Adams** (2020). "Emotional Labor in Emergency Dispatch: Gauging Effects of Training Protocols." *Annals of Emergency Dispatch*, 7(3), 5-10. [Journal](#)

Scott Mourtgos & **Ian Adams** (2019). Assessing Public Perceptions of Police Use-of-Force: Legal Reasonableness and Community Standards. *Justice Quarterly*, 37(5), 869-899. [Journal](#)

**Ian Adams** & Sharon Mastracci. (2019). "Police Body-Worn Cameras: Development of the Perceived Intensity of Monitoring Scale." *Criminal Justice Review*, 44(3), 386-405. [Journal](#)

Scott Mourtgos & **Ian Adams** (2019). "The rhetoric of de-policing: Evaluating open-ended survey responses from police officers with machine learning-based structural topic modeling." *Journal of Criminal Justice*, 64(C), 1-1. [Journal](#)

Scott Mourtgos & **Ian Adams**. (2019). "The Effect of Prosecutorial Actions on Deterrence: A County-Level Analysis." *Criminal Justice Policy Review*, 31(4), 479-499. [Journal](#)

David Carter, Samantha Mosier, & **Ian Adams**. (2019). "How Values Shape Program Perceptions: The "Organic Ethos" and Producers' Assessment of U.S. Organic Policy Impacts." *Review of Policy Research*, 36(3), 296-317. [Journal](#)

Sharon Mastracci & **Ian Adams**. (2019). "Emotional Labour in Non-Governmental Organisations: Narrative Analysis and Theory Expansion." *International Journal of Work Organisation and Emotion*, 10(1), 1-18. [Journal](#)

Sharon Mastracci, & **Ian Adams**. (2019). "Is Emotional Labor Easier in Collectivist or Individualist Cultures? An East-West Comparison." *Public Personnel Management*, 48(3), 325-344. [Journal](#)

**Ian Adams** & Sharon Mastracci. (2018). "Police Body-Worn Cameras: Effects on Officers' Burnout and Perceived Organizational Support." *Police Quarterly*, 22(1), 5-30. [Journal](#) or [Postprint](#)

Sharon Mastracci & **Ian Adams**. (2018). "That's what the Money's for: Alienation and Emotional Labor in Public Service." *Administrative Theory and Praxis*, 40(4), 304-319. [Journal](#)

**Ian Adams** & Sharon Mastracci. (2017). "Visibility is a Trap: The Ethics of Police Body-Worn Cameras and Control." *Administrative Theory & Praxis*, 39(4), 313-328. [Journal](#)

#### BOOK CHAPTERS

Scott Mourtgos, **Ian Adams** & Sharon Mastracci (Forthcoming 2021). Improving Victim Retention and Officer Response in Rape Investigations. In E. Arble & B. Arnetz (Eds.), *Interventions, Training, and Technologies for Improved Police Well-Being and Performance*. IGI Global.

**Ian Adams** & Sharon Mastracci (2020). Hidden in Plain Sight: Contrasting Emotional Labor in Civilian and Sworn Criminal Justice Employees. In J. Phillips, C. Westaby, A. Fowler, & J. Waters (Eds.), *Emotional Labour in Criminal Justice and Criminology* (pp. 185-195). Routledge.

Sharon Mastracci & **Ian Adams** (2019). Trending Interconnectedness: The Value of Comparative Analysis. In M.E. Guy, S.H. Mastracci, & S.-B. Yang (Eds.), *The Palgrave Handbook of Global Perspectives on Emotional Labor in Public Service* (pp. 51-79). Springer International Publishing.

Sharon Mastracci & **Ian Adams** (2019). Understanding Emotional Labor at the Cultural Level. In M.E. Guy, S.H. Mastracci, & S.-B. Yang (Eds.), *The Palgrave Handbook of Global Perspectives on Emotional Labor in Public Service* (pp. 119-148). Springer International Publishing.

Sharon Mastracci, **Ian Adams**, & Ning Kang (2019). The UK. In M.E. Guy, S.H. Mastracci, & S.-B. Yang (Eds.), *The Palgrave Handbook of Global Perspectives on Emotional Labor in Public Service* (pp. 423–453). Springer International Publishing.

#### BOOK REVIEWS

**Ian Adams** (2019). "Andrew G. Ferguson, *The Rise of Big Data Policing: Surveillance, Race, and the Future of Law Enforcement* (New York, NY: NYU Press, 2017). 272 Pp. \$28.00 (Hardcover), ISBN: 1479892823." *Public Administration Review* 79(5): 791–93.<sup>1</sup> [Journal](#)

#### MANUSCRIPTS UNDER REVIEW

Sharon Mastracci, Ian Adams, & Jennifer Seelig. "Non-traditional Occupations and Emotional Labor in Law Enforcement." (Revise and Resubmit).

Scott Mourtgos, Ian Adams, & Sam Baty. "Testing the Ordinal Assumptions of Less-Lethal Force Policies." (Revise and Resubmit).

Scott Mourtgos, Ian Adams, & Justin Nix. "Elevated Police Turnover in the post-Floyd Era: A Synthetic Control Study". (Revise and Resubmit).

#### Teaching

##### PRIMARY INSTRUCTOR

Statistical Packages for Public Policy (PUBPL 6002)

*Primary Instructor* (asynchronous online) Spring 2021

Introduction to Criminal Jurisprudence (POLS 3220)

*Primary Instructor* | in-person Fall 2021

*Primary Instructor* | synchronous online Summer 2021

*Primary Instructor* | synchronous online Fall 2020

*Primary Instructor* | asynchronous online Summer 2020

Statistics for Public Policy (PUBPL 6000)

*Primary Instructor* | asynchronous online Summer 2021

*Primary Instructor* | asynchronous online Summer 2020

##### TEACHING ASSISTANT

Administrative Theory Pro-seminar (PADMN 6300)

Professor Sharon Mastracci | in-person Fall 2019

Introduction to Criminal Jurisprudence (POLS 3220)

Dr. Steve Nelson | hybrid Spring 2019

Public Policy Analysis (PADMN 6323)

Professor David Carter | in-person Spring 2018

Professor David Carter | asynchronous online Spring 2018

#### Selected Honors

Doctoral Fellow, Academy of Criminal Justice Sciences 2020-2022 Cohort<sup>2</sup>

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<sup>1</sup> Awarded Laverne Burchfield Award in 2020 for best book review appearing in *Public Administration Review*

<sup>2</sup> 2020 & 2021 canceled due to Covid

Laverne Burchfield Award (best book review in <i>Public Administration Review</i> )	2020
ICPSR Scholarship for Public Administration, Public Policy, and Public Affairs	2019
Gustafson Endowed Fellowship for Quantitative Study	2019-2020 & 2018-2019
Founders' Fellow, <i>American Society for Public Administration</i>	2018-2019
J. Ralph Brown Endowed Scholarship	2018-2019
<i>Law &amp; Society</i> International Conference Travel Award	2018
Dalmas Nelson & Garth Jones Excellence in Writing Award	2017
<i>Pi Alpha Alpha</i> Public Administration Honor Society Scholarship	2016
Dean's Graduate Scholarship, College of Social and Behavioral Science	2016-2017
Utah Officer of the Year, Fraternal Order of the Police	2015

## Professional and Non-Peer Reviewed Publications

Scott Mourtgos, Ian Adams, Justin Nix, Tara Richards. 2020. "Code-R Kit Mandatory Testing Experiment." Research Brief for Agency Command Staff. Salt Lake City Police Department.

Sharon Mastracci & Ian Adams. May, 2019. "Emotional Labor in Emergency Dispatch: Report on a Survey of Call Takers and Dispatchers". University of Utah, p. 1-85. Salt Lake County, Utah. *International Academy of Emergency Dispatch (IAED)*, 418 respondents.

Ian Adams. November, 2018. "The Need for Nuanced Research on the Uses and Misuses of Body-Worn Police Cameras." *Scholar Strategy Network: Key Findings*. Available online at SSN.

Ian Adams & Sharon Mastracci. November, 2018. "Utah Law Enforcement Wellness Project: Agency One". University of Utah, p. 1-59. Salt Lake County, Utah. Agency name withheld. 945 respondents.

Ian Adams & Sharon Mastracci. November, 2018. "Utah Law Enforcement Wellness Project: Agency Two". University of Utah, p. 1-66. Salt Lake County, Utah. Agency name withheld. 662 respondents.

Ian Adams & Sharon Mastracci. November, 2018. "Utah Law Enforcement Wellness Project: Agency Three". University of Utah, p. 1-56. Salt Lake County, Utah. Agency name withheld. 314 respondents.

## Conferences, Workshops, and Talks

### RESEARCH PRESENTATIONS AND CONFERENCE PARTICIPATION

"Monitoring Fairness, Body-worn Camera Activation and Auditing," as part of the panel "Police Technology and Organizations." *American Society of Criminology*. (accepted, TBH Chicago, IL. November 2021).

"The Effect of Body-Worn Camera Activation and Auditing Policies on Perceptions of Monitoring Fairness." *American Society for Public Administration*. April 10, 2021.

"Gendered, Bifurcated and Unfair: Differentiated Emotional Labor Demands in Law Enforcement Non-Traditional Roles." Panel Presentation for Emotional Labour in Criminal Justice and Criminology. *CrimCon*. November, 2020.

"Body-Worn Camera Activations: Demographic, Attitudinal, and Job Function Predictors." *Academy of Criminal Justice Sciences*. San Antonio, Texas. March, 2020 (canceled by Covid-19).

"Police Body-Worn Cameras: Challenges in Measurement." *Western Association of Criminal Justice*. Coeur d'Alene, Idaho. October 2019.

"Hidden in Plain Sight: Contrasting Emotional Labor in Civilian and Sworn Criminal Justice Employees." *Western Political Science Association*, San Diego, California. April 2019.

"Heart Monitors: Body-worn cameras and police emotional exhaustion." *Law and Society*, Toronto, Canada. June 2018.

"How values shape program perceptions: The 'organic ethos' and producers' perceptions of U.S. organic policy impacts." *Midwest Political Science Association*, Chicago, Illinois. April 2018.

"Body-worn Cameras: Transparency and Exposure." *American Society for Public Administration*, Denver, Colorado. March 2018.

"Watching the Heart: Body-Worn Cameras and Police Burnout." *American Society for Public Administration*, Atlanta, Georgia. March 2017.

#### INVITED TALKS AND WORKSHOPS

"Institutional Systems: Agents of War, and Law Enforcement." Invited talk, PAPP 5358: Ethics in the Public Sector, University of Texas Arlington. March 2, 2021.

"Zotero for the Research Workflow." Workshop: Unpacking the Hidden Curriculum. University of Utah, October 23, 2020. [Link to presentation](#)

"Body-Worn Cameras and Police Use-of-Force: Policy, Practice, & Theory." Invited research presentation, PADMN 6300, University of Utah. November 25, 2019.

"Policy, Policing, & Prisons." Invited research presentation, POLS 3320. University of Utah. November 14, 2019. With Scott M. Mourtgos.

"Hidden in Plain Sight: Contrasting Emotional Labor & Burnout in Civilian and Sworn Law Enforcement Employees." Helena Kennedy Centre for International Justice. Department of Law and Criminology at Sheffield Hallam University. Sheffield, United Kingdom. March 18, 2019.

"Expanding Emotional Labor: Researching the 'Meaner than Mean.'" Rory and Elizabeth Brooks Doctoral College 2018/2019 Masterclass. Global Development Institute at the University of Manchester. Manchester, United Kingdom. March 15, 2019.

"Law Enforcement Body-Worn Cameras in Theoretical Perspective." Invited research presentation, PADMN 6300. University of Utah. October 27, 2018.

"Utah's Approach to Justice Reinvestment." Presentation to the Idaho Legislature, Criminal Justice Reinvestment Oversight Committee. Boise, Idaho. September 17, 2018.

"Celebrating the Public Service – How to Improve the Perceptions." Section on Public Administration and Labor Relations. *American Society for Public Administration*, Atlanta, Georgia. March 2017.

#### Academic Service

**Peer Review (ad hoc).** An online record of my peer-review activity is available through [Publons](#)  
Book Peer Review: *Cambridge Elements* (2020).

Track Reviewer. "Social Equity, Diversity and Inclusion: More Than a Seat at the Table." For the *American Society for Public Administration* 2021 Annual Conference.

"Publishing as a Graduate Student." Panel moderator. Graduate Student Workshops. University of Utah. October 2020.

Lead Technical Reviewer (2020). On behalf of the National Institute of Justice. Grant reference NIJ-2020-17296.

Executive Committee Member (2020), Diversity and Inclusion International Working Group. Committee of the three largest emergency dispatch organizations to enhance representativeness, response, and care through diversity strategies in emergency dispatch personnel, products, and training curriculum.

At-Large Member (2020-21). "School of Life Scholarship Committee," University of Utah.

Peer Reviewer, (FY 2020). On behalf of the Office of Juvenile Justice and Delinquency Prevention. Grant reference OJJDP-2020-17296.

Selection Committee (2019). Founders Fellow Program, *American Society of Public Administration*.

Grant Peer Reviewer, (2019). On behalf of the Bureau of Justice Assistance. Grant reference BJA-2019-15087.

"Research on Emergency Management and Public Safety." Panel moderator. *American Society for Public Administration*, Denver, Colorado. March 2018.

Graduate Student Research Methods Series Workshops (2018 – 2021): Developed workshops featuring scholars with methodological expertise not otherwise available to Ph.D. students.

Dr. Alex Coppock, field experiment techniques	November 2018
Dr. Timothy Pachirat, ethnographic research	February 2019
Dr. Jessica Calarco, in-depth interviewing	February 2020
Dr. Jelena Subotic, archival & historical research	March 2020
"Unpacking the Hidden Curriculum" workshops	October 2020

## Academic Society Membership

### CURRENT MEMBERSHIP

American Society for Public Administration | Western Association of Criminal Justice | American Society of Criminal Justice | Public Management Research Association | American Society of Criminology

## Grant Activity

Fulbright Study Award (2020). Workplace Surveillance and Employee Consequences: Does Employer Motivation Matter? Open research grant to the United Kingdom, affiliated with Dr. Jake Phillips, Sheffield-Hallam University. *Semi-finalist*.

Sharon Mastracci and Ian Adams. "Algorithmic Modeling of Enterprise-Scale Surveys: Enhancing Federal Human Capital Management." \$20,000. IBM Center for the Business of Government. 3/5/2020. *Not funded*.

Sharon Mastracci and Ian Adams. "Effects of body-worn cameras on police officer wellness." \$78,000. Robert Wood Johnson Foundation. 3/30/2017. *Not Funded*.

Ian Adams and Brent Jex. On behalf of Utah Fraternal Order of Police. January 2017 to December 2017. "Utah Officer Mental Health Initiative." Utah Commission on Criminal & Juvenile Justice, Justice Assistance Grant 15A75. \$20,000. **Funded.**

Sharon Mastracci, Ian Adams, and Geri Miller-Fox. "Surveying the Surveilled: A longitudinal study to understand the impact of body-worn cameras on police officers and protocols on 911 dispatchers." \$561,969. National Institutes of Justice. *Not funded.*

## Professional Experience

### *Association of Force Investigators*

Board of Advisors	2020-current
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### *International Academies of Emergency Dispatch*

Chairperson	2021-current
Board of Trustees	2019-current

### *Utah Fraternal Order of Police*

Executive Director	2016 – current
State Spokesman	2014 – 2016
Member & local lodge positions	2004 – current

### *Adams Research & Analysis, LLC*

Principal	2017 – current
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### *Law Enforcement Officer, Utah*

2004 – 2016

## Praxis

Utah POST Council. 2021. Statewide K9 Use-of-Force Policy Subcommittee. In reference to SB 38.

Utah POST Council. 2021. Statewide Use-of-Force Policy Subcommittee. In reference to SB 106.

Public Safety Recruitment, Retention, and Retirement Working Group. 2021. Utah State Legislature, on behalf of Representative Matthew Gwynn.

Rep. Karen Kwan and Senator Daniel Thatcher. 2021. HB0248. Mental Health Support Program for First Responders. [Bill file.](#)

Rep. Angela Romero and Senator Todd Weiler. 2021. HB0264 Law Enforcement Weapons Use Amendment. 53-13-116. [Bill file.](#)

Mental Health Protections for First Responders Workgroup (HB154). 2019-2020. Utah State Legislature, on behalf of Representative Karen Kwan.

## Academic and Professional Media (selected)

Ridderbusch, K. (2021). Violence, stress, scrutiny weigh on police mental health. Georgia Health News. [Link available here](#)

Hutson, S., & Means, E. 2021. Utah's Take On Police Reform (No. 2). KUER Radio, January 29, 2021. [Link available here.](#)

Harkins, Paighen, and Jessica Miller. 2021. "Utah Attorney General's Office 'Surprised' Police Shot at So Many People in 2020." PBS Frontline, January 10, 2021. [Link available here](#).

Miller, Jessica, and Paighen Harkins. 2021. "'Constant Breaking of Your Heart:' How Utah Police Respond to Mental Health Crises." PBS Frontline, January 9, 2021. [Link available here](#).

Wang, Karen. "Where Are We at with Body-Worn Cameras in Policing?" Puzzler. November 22, 2020. [Link available here](#)

Race, Policing & Protests: Recent Relevant Research. (July, 2020). Crime and Justice Research Alliance. [CJRA Newsletter](#)

Harkins, P. (2020, March 30). Utah officers create child care option for and by families of first responders. The Salt Lake Tribune. Available at [Salt Lake Tribune website](#)

"Police Body Cameras Aren't Having the Effects Many Expected." Governing. March 25, 2019. Available at [Governing](#)

"Dispatch in Depth: You've Got Me Doing Emotional Labor." Podcast for Annals of Emergency Dispatch and Response. Published January 9, 2017. Available from [Academies of Emergency Dispatch](#)

## References

Academic and professional references available upon request. Please send corrections, requests, and concerns to [ian.adams@utah.edu](mailto:ian.adams@utah.edu).