Main Modules

Bus

No	Item	Note
	1. Class 2. Layout 3. Seats 4. Select Driver 5. Select Seats types 6. Available for private booking 7. Price for private booking 8. Select staff	

City

Add, edit or delete cities we serve

No	Item	Note
	1. Name 2. Map location	

Station

Add the stations where the busses will stop at while the trip, the stat

No	Item	Note
	1. City 2. Name 3. ADDRESS 4. Map location	

Trip

No	Item	Note

	Create a Trip
	1. Select bus
	2. Select start city
	3. Select end city
	4. Select stations
	  (Sub Trips - available for booking as an active trip)Or(an upcoming trip with payments)+ (allotment maybe)
	    a. Add price for sub trip
	5. Select dates & schedule
	    a. Day
	    b. Time
	6. The available dates for edit or delete for users *
	7. Trip Name ESTIMATE DURATION TIME
	8. Price ROUND TRIP - ONE WAY - TYPES OF DISCOUNT
	9. Add to seasonal trips (Offer Trip)
	10. Select start and stop points for each city
	    a. Select start/stop
	    b. Add the accurate time for each start/stop	

	11. Trip Status
	    a. Active - Traveling Now
	        i. User can book without payment
	          WITH DRIVER OPTION
	            1. Throw call center or app
	    b. Closed - arrived
	    c. Upcoming
	    d. Stop Sale (Hold)	

Sub Trips

The Sub Trip is a linked trip from a main trip, the way from a station to another could be a sub trip from the main trip, users could book a sub trip with a low rate, admin can create a sub trips

from the main trip, sub trip could appear for booking while the trip is active only, and the driver will collect its fees and confirm the booking throw his app.

No	Item	Note
	Create Sub Trip 1. Select the main trip 2. Create a sub trip 3. Select the start city/station 4. Select the end city/station 5. Add price	The Trip could include many sub trips The sub trip will be active for booking before the starting of the trip

Seat Type

Insert all available seats type on all the fleet, to be selected later for buses, admin could add unlimited types of seats, and could edit or delete them laters.

No	Item	Note
	1. Basic 2. Elite 3. Luxury	
	4. SERVICES ADDED TO THE SEAT OPTION AIRPLANE EXAMPLE	

Drivers

Insert drivers data, to be linked to buses later

No	Item	Note

	1. Driver Name
	2. Driver Phone
	3. Driver details
	    a. Age
	    b. Image
	    c. Etc	

Staff - Services

No	Item	Note

	The persons who assist the driver like buffet boy
	1. Staff Name
	2. Staff Phone
	3. Staff details
	    a. Age
	    b. Image
	    c. Etc	

Starting & Stops Points

No	Item	Note
	(Ain Shams - Qolaly - Zayed - Sheraton, etc…) The admin should add stops and starts point for each trip 1. Name 2. City/station 3. Google location	Each city could include many starting & Stops points, the admin must select them with the same arrangement, and insert the accurate time for each

Extra Modules

Promo codes

No	Item	Note
	Promo codes Audience 1. Trip Promo Code - for all users 2. Agent Promo Code - only for agents	

	Promo Code Details
	3. Select trip(s)
	4. Select agent
	5. Start date
	6. End date
	7. Select type
	    a. Percentage discount (10%)
	    b. Certain amount discount (100 LE Off)	

Surveyes

No	Item	Note

	Create Survey
	8. Survey name
	9. Survey questions
	    i. Add question
	    ii. Select answer type
	        1. Text input
	        2. Select from answers (Check Boxes)
	        3. Select unique answer from (Radio Buttons)	

	Survey link	
	Send survey 10. All registered Customers 11. Unique trip(s) customers	**Select Survey Audience form the system**

No	Item	Note

	12. Customers who book trips during certain period
	    a. From date
	    b. To date	

	Survey results & reports	

Trip Feedback Form

After the driver end the trip, this form should be sent to the traveler as a feedback form

No	Item	Note

	Please Rate the below (Trip Name & Date)
	    1. Bus Rate (1:5)
	    2. Service Rate (1:5)
	    3. Driver Rate (1:5)
	    4. Trip rate (1:5)
	    5. Note	

General Feedback Form

No	Item	Note

	6. Name
	    7. Phone
	    8. Feedback Text
	    9. Email	

Trip Make Complaint

Traveler could make a complaint for a specific trip, this will be automatically appear if the user rate any trip below than 3 of 5, also it will be available on the user old trips

No	Item	Note
	1. Select Trip 2. Insert ticket number 3. Complaint Text	

General Complaint

No	Item	Note
	1. Name 2. Phone 3. Complaint Text 4. Email	

Payment Methods

No	Item	Note
	5. Fawry Bay 6. Pay Fort 7. On Branch 8. Collect From Home 9. Vodafone Cash 10. Bank Deposit	

Customer Notification

No	Item	Note
	1. Trip Reminder 2. Promo Code 3. Trip feedback - automatically after trip finished 4. Offers	

Trip - bus Tracking

No	Item	Note
	5. Track the bus during the trip by google map 6. Estimate the arrival time 7. Warning the high speed driving 8. Send alarm for each stop - station - rest 9. Get the trip real time duration a. Real starting time b. Real arriving time c. Real trip duration	

Users Groups

1. **Traveller**
    The person who book a trip
2. **Driver**
    The bus drivers, and there will be specified a driver app
3. **Cashier**
    The person on the stations of physical office who handle the booking manually
4. **Agent**
    The allocated person for the subscribed business, this person will insert registered users for each agent
5. **System Admins**
    The admins of the system, who will have access on the admin panel

Admin Controls

No	Item	Note
	1. Add, edit or delete Buses 2. Add, edit or delete Cities 3. Add, edit or delete Stations 4. Add, edit or delete Drivers 5. Add, edit or delete trips 6. Create Surveys 7. Create Reports 8. View Users details 9. View Trips History & Details 10. Add, edit, delet Tickets a. User Name b. Customers ID c. Phone d. Mail e. Select trip 11. Add edit & delete agents	

Traveler

No	Item	Note
	Create Profile 1. Name 2. Mail 3. Phone 4. Gender 5. Age 6. Address 7. National ID	

	Book a trip
	1. Select trip
	2. Select seat & seat class
	3. Save booking info
	4. Send booking info via
	    a. Mail
	    b. Whatsapp
	    c. Messenger
	    d. SMS
	    e. Others
	5. Use promo code
	6. Agree the terms & conditions
	7. Make payment
	8. Get ticket
	9. Print Ticket
	10. Download Ticket as
	    a. PDF
	    b. Image	

	Edit Trip
	11. Edit trip or Delete Ticket ()
	    a. Refund
	    b. Customer survey
	       Why the user cancel the trip
	12. Send feedback	

	Book Private Bus Contact Customer Support	
	Profile 1. Add Trip to favorit 2. View trips history 3. View filled surveyed history 4. View his feedback history 5. Sign out 6. Sign in	

Cashier User

No	Item	Note

	8. Book ticket for traveler
	    a. Phone number
	        i. Auto fill will load the user data o
	        ii. Or if not registered before will create a simple account without password
	    b. National ID
	    c. email
	    d. Name
	    e. Starting Station/city
	    f. Ending Station/city	

Agents User - Business deal

Business admin who will create the accounts for the business employees, the system should know who are related to a certain business and the others

No	Item	Note
	Add, edit or employee to agent	

Driver (Staff) App *

No	Item	Note
	My Trips	
	1. Notifications a. Trips b. Stations & stops c. Speed limitation	
	2. Related customers feedback 3. Drivers rate (based on customers feedback) 4. Scan Active Trips QR code (During the trip)	

Partners

Tickets - automatic generated

No	Item	Note
	Each Ticket content 1. Customer name 2. Trip 3. Cities 4. Stations - Stops 5. Seat number 6. Seat Type 7. Total Price 8. Discount 9. Final Price 10. Unique Qr code	