Suffolk Police Department



Law Enforcement Excellence and Public Service through Partnership with our Community

Suffolk City Council 2011



Linda T. Johnson, Mayor



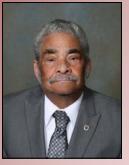
Charles Brown, Vice Mayor, Cypress Borough



Robert Barclay IV, Sleepy Hole Borough



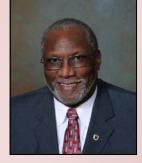
Charles Parr, Suffolk Borough



Curtis Milteer, Whaleyville Borough



Michael Duman, Chuckatuck Borough



Leroy Bennett, Nansemond Borough



Jeffrey Gardy, Holy Neck Borough

NANSEMOND 1646 SUFFOLK 1742

City Manager



Selena Cuffee-Glenn

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As a nation we have been experiencing tough economic times. Much closer to home we have had moderately high unemployment and slow growth. State and local government budgets are stressed. These issues can cause unique problems for a police department in providing increased services with decreased funds. Property crimes have increased and the Department is determined to use all available resources to reverse this trend.

The City of Suffolk and the Suffolk Police Department have fared relatively well, all things considered. The Police Department has not had forced layoffs or had to freeze any



positions to date. As demands have increased, our personnel have worked harder and smarter to accomplish our mission. In this sense, they are truly Hometown Heroes.

In 2011, we saw that the Department can weather economic storms as well as a real storm. Hurricane Irene came through in August and caused over \$2 million in damage. The Department was well prepared and executed the response and recovery with professional precision. The few lessons learned will only enhance the Department's efforts in future events.

As you look through the pages of this annual report, think about the fact that Suffolk Police officers are on the street 24 hours a day, seven days a week. They are committed to the safety of the citizens of Suffolk. I am proud to work with these fine men and women as well as the civilian support staff. In my opinion, they are all Hometown Heroes.

Thomas E. Bennett,

Chief of Police



Core Values

Service-

We believe in providing the highest level of assistance to those in need, demonstrating our compassion and sensitivity to the needs of our community.

Professionalism-

We believe that each of us are an ambassador of our profession and each citizen contact reflects our commitment to quality.

Direction-

We value long term vision and leadership capable of adapting to and guiding change.

Partnership-

We believe that teamwork is the foundation of effective policing, requiring the collaborative efforts of law enforcement and the community.

Risk Taking-

We promote innovation and initiative to solve ongoing community problems.

Integrity-

We believe in safeguarding the public trust by our dedication to values that promote honesty, ethical behavior, and treating others as we would want to be treated.

Dedication-

We believe that we are bound to our chosen profession and pledge our commitment to serve.

Excellence-

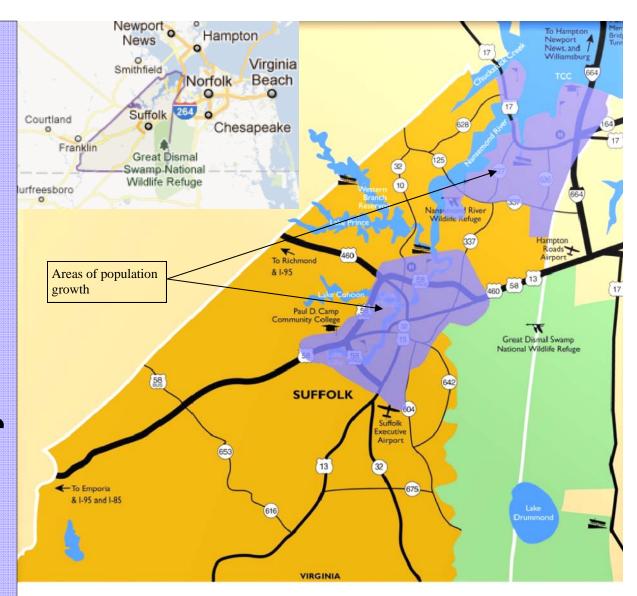
We believe each employee should strive to offer superior performance in service to our community.

Vision Statement

The Suffolk Police Department is a progressive organization committed to fostering healthy community relationships while combating crime through developing effective lines of communication, the application of advanced technology, and the provision of innovative training.

We will strive to retain and recruit diverse personnel that are well informed, service oriented, and embrace the ideals of integrity and honor.

City Facts and Statistics



The City of Suffolk is located in the southeast corner of Virginia in the Hampton Roads Metropolitan Area. As the western anchor of Hampton Roads, Suffolk is quickly growing in both population and industry. At 430 square miles, there is plenty of room for growth. This growth places greater demands on the Police Department and requires a decentralized police workforce to meet those needs. The Department has two precincts; one is responsible for the northern part of the city and the other is responsible for the southern part. A third precinct is being strongly considered in the upcoming years.

Suffolk Demographics						
Population (2010)	84,585					
Population Change (2000-2010)	32.80%					
Civilian Labor Force (2009)	41,689					
Unemployment Rate (February						
2011)	7.10%					
Number of Households (2010)	32,869					
Median Household Income (2009)	\$63,657					
Education						
Elementary Schools	12					
Middle Schools	4					
High Schools	3					
Private Schools	2					
Universities	1					
Community Colleges	1					

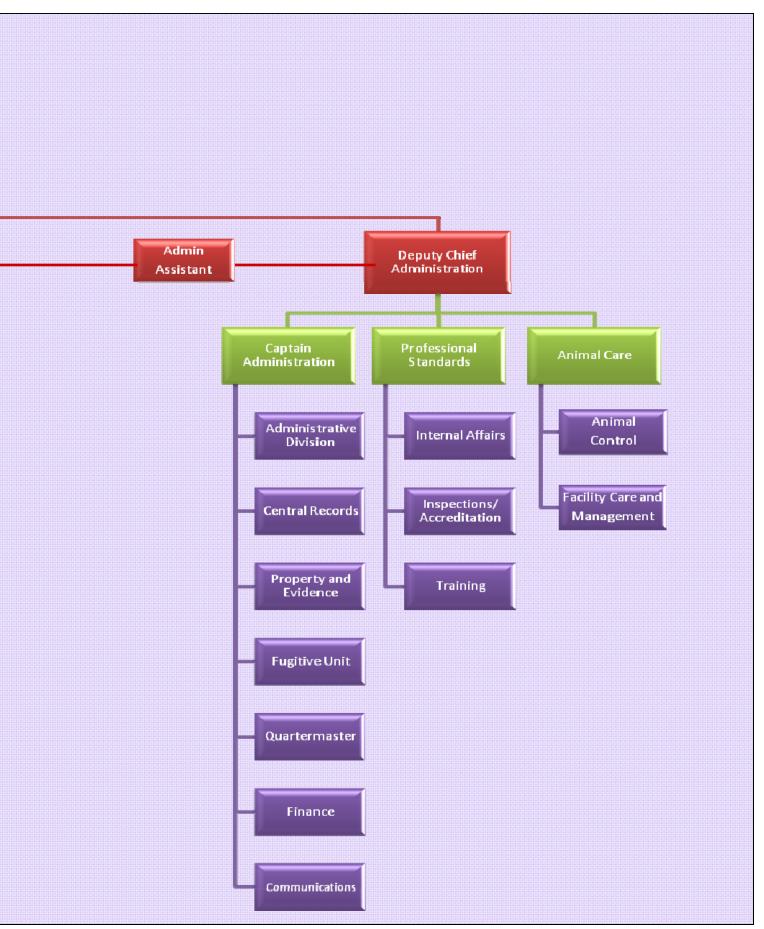
Suffolk- One of America's 100 Best Small Cities

Suffolk was named as one of America's 100 "Best Small Cities to Live" for 2010 by CNN Money Magazine. The magazine compared statistics from 746 U. S. cities with a population of 50,000 to 300,000 to make its rankings. Suffolk placed 91st and was one of only four Virginia cities to make the list. It was also the first time Suffolk had received this esteemed recognition. Some of the factors considered in the selection included job and housing markets, quality of education, *crime rate* and overall quality of life, including leisure and cultural activities.

It is difficult to compare any city's crime rate with another simply based on population. However, when we look at <u>all</u> the cities of comparable population, we can draw some averages and ranking of those cities. Suffolk ranked 20th out of 54 cities with similar population. Suffolk was well below the average of 3.7 crimes per 10,000 persons.

Crimes per 10,000 persons in U. S. Cities with Population between 80,000 and 90,000									
Rank	City	_	Part 1 Crimes	Crimes per 10,000	Rank	City	_	Part 1 Crimes	Crimes per 10,000
1	Newton, MA.	84,592	1298	1.5	28	Santa Barbara, CA	86,353	2869	3.3
2	Rio Rancho, NM.	82,574	1636	2.0	29	Sandy Springs, GA	85,625	2855	3.3
3	Allen, TX.	84,253	1680	2.0	30	Hawthorne, CA	83,945	2838	3.4
4	Pearland, TX	86,341	1862	2.2	31	Whittier, CA	81,871	2776	3.4
5	Edmond, OK	81,093	1765	2.2	32	Sparks, NV	89,346	3118	3.5
6	Troy, MI	80,557	1784	2.2	33	Santa Maria, CA	86,935	3090	3.6
7	Roswell, GA	87,719	1993	2.3	34	Lynn, MA	87,517	3260	3.7
8	San Marcos, CA	80,699	1879	2.3	35	Indio, CA	85,062	3182	3.7
9	Livonia, MI	89,282	2191	2.5	36	Bloomington, MI	82,922	3175	3.8
10	Cranston, RI	80,126	2016	2.5	37	Santa Monica, CA	87,563	3512	4.0
11	Hesperia, CA	86,194	2206	2.6	38	Sioux City, IA	82,903	3388	4.1
12	Lee's Summit, MO	86,556	2226	2.6	39	Trenton, NJ	83,242	3714	4.5
13	Livermore, CA	81,085	2093	2.6	40	Avondale, AZ	85,212	3931	4.6
14	Warwick, RI.	84,760	2204	2.6	41	Racine, WI	82,009	3793	4.6
15	Norwalk, CT	83,802	2221	2.7	42	Plantation, FL	84,892	4046	4.8
16	Alhambra, CA	85,068	2260	2.7	43	Sunrise, FL	89,722	4310	4.8
17	Sugar Land, TX	81,725	2201	2.7	44	Dearborn, MI	84,575	4091	4.8
18	Nashua, NH	87,555	2382	2.7	45	Bellingham, WA	80,055	3935	4.9
19	Chino, CA	82,830	2273	2.7	46	Spokane Valley, WA	87,375	4391	5.0
20	Suffolk, VA	83,659	2323	2.8	47	Citrus Heights, CA	84,617	4316	5.1
21	Longmont, CO	88,425	2482	2.8	48	Reading, PA	81,000	4429	5.5
22	Newport Beach, CA	81,680	2293	2.8	49	Kent, WA	85,530	4965	5.8
23	Chico, CA	84,880	2592	3.1	50	Federal Way, WA	85,827	5035	5.9
24	Boca Raton, FL	86,445	2683	3.1	51	Ogden, UT	83,292	4982	6.0
25	Westminster, CA	89,547	2798	3.1	52	Fort Smith, AR	85,547	5482	6.4
26	Nampa, ID	81,241	2574	3.2	53	Yakima, WA	85,832	6045	7.0
27	College Station, TX	86,680	2875	3.3	54	Miami Beach, FL	88,065	9607	10.9

Organizational Chart Chief of Police Admin Assistant Deputy Chief Operations Captain Captain Captain Investigations **Special Operations** Precinct 1 Precinct 2 Criminal School Resource A Squad A Squad Investigations Officers Special **B Squad Motor Carriers** Investigations **B** Squad Crime Scene Traffic Unit C Squad Unit C Squad Marine Patrol Unit **NET North NET South** Crime Intel/Analysis



Department Demographics

Asian Male

Total

Sworn Personnel											
Race/Sex	POI	PO II	Det.	SPO	МРО	Sgt	Lt	Capt	Major	Chief	Total
White Male	6	46	10	9	12	13	6	4	1	1	108
African -American Male		12	2	3	3	9	2				31
White Female	4	12	3	1	1	2	2		1		26
African -American Female	2	3		2	1	1					9
Hispanic Male	2	3	1		1	1					8
Total	14	76	16	15	18	26	10	4	2	1	182

Animal Care and Civilian Staff									
Race/Sex	Animal Control	Communications	Central Records	Other Civilian Staff	Total				
White Male	2			4	6				
African -American Male	1				1				
White Female	7	16	10	8	41				
African -American Female		10	4	1	15				
Hispanic Female									

Police (Sworn) Experience						
Position	Average Years of Experience					
Chief of Police	28					
Deputy Chiefs (2)	25					
Captains (4)	21.2					
Lieutenants (10)	19.4					
Sergeants (26)	13.5					
Master Patrol Officers (18)	15.6					
Detectives (16)	12.5					
Senior Police Officers (15)	15.5					
Police Officer II (76)	4					
Police Officer I (14)	0.5					

Administrative Command



Major Larry E. Wilson is one of two Deputy Chiefs of the Suffolk Police Department. Major Wilson is responsible for providing leadership and oversight for the Administrative Command. The Administrative Command is comprised of the Administrative Division, Professional Standards Division and Animal Care. The Administrative Division includes Emergency Communications, Central Records, Property and Evidence, Quartermaster, Warrant/ Fugitive Unit, Staff Coordinator, and the Administrative Analyst. The Professional Standards Division includes the Internal Affairs Unit, Accreditation, Training and Inspections Unit, Recruitment, and Background Investigations. Animal Care includes the Animal Control Officers and Shelter Management.

Operations Command

The Operations Command falls under the leadership of Major Stephanie Burch. The Operations Command includes three Divisions: Investigations, Precinct I and Precinct II. These Divisions compose the majority of sworn personnel on the Department. In addition, the Operations Command includes the Traffic Unit, Motor Carrier Unit, School Resource Officers, K-9 Unit and Neighborhood Enforcement Teams.





Captain Steve Patterson, Commanding Officer

Precinct I is responsible for 310 of the City's 430 square miles. The Precinct covers 12 patrol districts, comprising 46% of the City's population. Precinct I operates with 64 officers and supervisors within the patrol division. The Precinct houses the Department's Neighborhood Enforcement Team South and the Department's Crime Analysis Unit (which will be moving to Headquarters in 2012).

The Precinct continues to be diligent in providing quality service to the citizens within the City of Suffolk. During 2011, Precinct I officers handled 90,014 calls for service, which equates to 57.1% of the calls for service received by the Department.

In 2011, officers and supervisors within Precinct I continued to use proactive patrols to address quality of life issues and safety concerns raised by citizens. This initiative concentrates on the identification of problems, problem solving efforts,

and evaluation of efforts on a single issue until the problem is resolved or reduced to a more manageable level. The proactive patrol concept has been used to address speeding in neighborhoods, illegal dumping and trespassing, burglaries, and illegal drinking in public. The proactive patrol concept has been instrumental all year long in the increased traffic enforcement within the high crash corridors. Enforcement initiatives involving the Holland Road and North Main Street corridors have delivered a high police presence in both areas.

Today's policing requires the highest standards. Therefore, the Department's pursuit of accreditation continues to be important to Precinct I and its personnel. Monthly inspections are completed to ensure personnel, vehicles, and weapons are above standard. Supervisors review incident reports, customer feedback surveys, and in-car camera footage to ensure that officers are delivering the best customer service possible.





Captain Todd Rittenhouse, Commanding Officer

Precinct II, housed in the North Suffolk Public Safety Center, is responsible for 120 of the City's 430 square miles. This Precinct covers six of the Department's 18 patrol districts. This Precinct is staffed with 44 sworn officers and one Police Records Technician. Additionally, the De-

partment's 19 Special Operations Section personnel are assigned to Precinct II. The 2010 Census reports that more than half of the City's residents now live within the service area of Precinct II.

The Precinct has continued to be very proactive and diligent in providing quality service to the City of Suffolk. During 2011, Precinct II uniform patrol handled 67,504 calls for service, or 42.9% of the calls. Precinct II

provides service to an area that has experienced rapid residential and commercial growth in recent years. Precinct II is home to Joint Forces Command, the Virginia Modeling and Simulation Center, defense contractors Lockheed Martin.

General Dynamics, and others. In addition, the City's three medical facilities with 24 hour emergency departments are all located within Precinct II. In 2011, Precinct officers responded to increasing calls for service and also implemented partnerships with citizens to combat illegal street gang and narcotics problems. These initiatives have proven successful.

The rapid population and economic growth in Precinct II has resulted in increased motor vehicle and pedestrian traffic. Precinct II officers employ a variety of enforcement strategies and public education programs to keep our roadways as safe as possible. During 2011, a number of high-traffic corridors were identified where motor vehicle crashes were on the rise. Precinct II officers have concentrated enforcement on these corridors and will continue to do so in 2012. The goal is to reduce crashes and minimize property damage, injuries, and deaths when motor vehicle crashes do occur.





Captain John Brooks, Commanding Officer

Central Records

This Unit, comprised of Police Records Technicians and a Records Management Supervisor, is responsible for all data entry into our Records Management System. In addition, they are required to respond to all citizen walk-in requests for service at two different facilities. The data entry function is critical to ensuring accuracy of information and statistics.

Property and Evidence

The Unit is responsible for the intake, maintenance, return, destruction, or auction of all property or evidence that is taken into police custody in accordance with Virginia Code requirements. This Unit is responsible for all data entry regarding property, as well as periodic audits of the cataloging system.

Quartermaster

The Quartermaster is responsible for maintaining records of all properties belonging to the Suffolk Police Department. This Unit is also responsible for all supplies, equipment within the police de-

The Administrative Division of the Suffolk Police Department provides support services to our internal customer base, while effectively meeting citizens' requests for a multitude of record keeping services. The Administrative Division is comprised of Central Records, Property and Evidence, Communications, Staff Coordination Unit and the Administrative Analyst.

partment, inventory, purchase, maintenance and distribution of such equipment and supplies.

Staff Coordination Unit

This Unit is responsible for payment of all Department accounts and payroll. In addition, the Unit is required to record and track employee leave. The Staff Coordination Unit also conducts logistical planning for all extraditions, training and recruiting.

Communications

The Communications Section is the Public Safety Answering Point (PSAP) for all wire line and wireless non emergency and 911 calls within the City. It is comprised of 20 Emergency Communications Operators, 3 Emergency Communications Operator Supervisors, 3 Call Takers and a PSAP Manager who carries the rank of Sergeant. Officers, firefighters, rescue personnel, and citizens rely on this Unit to provide accurate and timely information and/or service to meet their individual needs. The Communications Operators must be able to prioritize, plan and multi-task to accomplish the desired results - excellent customer service for both internal and external customers.

Fugitive Unit

This Unit is responsible for the recording and service of all warrants of arrest that

are issued by the magistrate's office and courts for the City of Suffolk, which average from 3,000 to 4,000 warrants a year. This Unit is also responsible for conducting all out of state extraditions, which averages from 20 to 30 a year. This Unit is comprised of two Officers, one Sergeant and one civilian clerk.

Administrative Analyst – The Administrative Analyst maintains the Department's Strategic

Plan and is responsible for collecting data throughout the year to be used in this annual report as well as other Department reports. The Analyst is responsible for applying for, administering, and reporting on state and federal grants. In 2011, the Department received \$1,328,273 in grant funding for equipment, overtime, training and vehicles.

Grants

In 2011, the Department was able to secure a multitude of grant funds to help augment the Operating Budget. The grants helped pay for salaries and overtime (School Resource Officers and Highway Safety Enforcement), training, and equipment. One of the major grants secured in 2011 provided funds to purchase a Mobile Command Vehicle. These funds were obtained through a Port Security Grant. The Command Vehicle will be used to help establish command and control at any incident and any locality in the western area of Hampton Roads. The vehicle is slated to be completed in 2012. Below is a list of successful grant acquisitions for 2011.

	Grants Awarded in 2011									
Date	Grant	Item(s)	Fed/State Amount	Private	Cash Match	In-kind	Total Grant Amount			
	VDEM Emergency Mgmt.	Reverse 911 System	\$23,376	11110	\$23,376		\$46,652			
	SHSG FY 10 FEMA Maintenance	PPE Suits, Computer, Tactical Ladder, LPR Maintenance fee	\$24,305		* 2,2 2		\$24,305			
Feb-11	FY 10 Port Security Grant	Mobile Command Vehicle	\$656,503				\$656,503			
Jun-11	SRO Grant	SRO JFK	\$19,565	\$29,463	\$5,890		\$54,918			
Jun-11	SRO Grant	SRO King's Fork	\$19,565	\$38,614	\$7,720		\$65,899			
Jun-11	SRO Grant	SRO John Yeates	\$19,565	\$36,096	\$7,216		\$62,877			
Jul-11	Target	Citizen's Academy		\$700			\$700			
Jul-11	PSAP Education Program	Training for ECO's	\$2,000				\$2,000			
Aug-11	FY 11 JAG Grant	Training/CWA training	\$47,098				\$47,098			
	FY 09 Port Security Grant Program	Dive Equipment	\$24,900				\$24,900			
Oct-11	FY 09 Port Security Grant	Command Vehicle Equipment	\$55,110		\$18,370		\$73,480			
Oct-11	FY 09 Port Security Grant	Boat, Trailer Equipment	\$22,432		\$7,477		\$29,909			
Oct-11	FY 09 Port Security Grant	Boat Handler Training	\$24,000				\$24,000			
Oct-11	FY 12 Highway Safety	Overtime-Highway Safety	\$20,419			\$4,083	\$24,502			
Oct-11	Bullet Proof Vest Partnership	17 Bullet Proof Vests	\$5,058		\$5,057		\$10,115			
Dec-11	FY 11 Port Security Grant	Robot, Dive Equipment, Camera system, sonar	\$180,415				\$180,415			
				Total :	2011 Gran	t Funding	\$1,328,273			



Captain Dean Smith, Commanding Officer

Criminal Investigations

In 2011 the Department saw an increase in property crimes that can be attributed mainly to burglaries. This increase manifested itself in two distinct areas of the City, one being the Washington Street corridor and the other being the Harborview area. The Department plans to combat this increase in 2012 by deploying detectives to each Precinct. In addition, we will be conducting targeted offender enforcement for prior property crimes offenders. Criminal Investigations saw a large turnover of personnel during 2011. During this time frame, four of our veteran Detectives were promoted and are now in uniform patrol. This has provided us the opportunity to transfer new officers to Investigations but also presents challenges as we now have less experience in Investigations. We are excited about our new staff and are looking for exciting work from them.

The Criminal Investigative Division of the Police Department consists of Criminal Investigations, Criminal Intelligence and Analysis, Crime Scene Investigations Unit, the Neighborhood Enforcement Teams and Special Investigations.

Special Investigations Section

During 2011, the Special Investigations Section made a total of 204 controlled purchases of various items. These investigative efforts resulted in the service of 22 search warrants. Of these warrants, 90% were for narcotics such as heroin, cocaine and marijuana while the remaining 10% were for prescription fraud and the illegal sale of alcohol. During 2011, a total of \$58,510.43 was forfeited to the Commonwealth. The Special Investigations Section processed these seizures and was responsible for a large percentage of this amount.

In addition to the investigative work completed, the Special Investigations Section participated in the DEA National Take Back Initiative, a nationwide effort to rid households of out-of-date prescription drugs or drugs that were no longer needed in households. In Suffolk, 132.9 lbs. of prescription drugs were turned in.

Neighborhood Enforcement Team

The Neighborhood Enforcement Teams have been responsible for dismantling five known gangs in the City of Suffolk through prosecution of gang members on criminal charges. The Neighborhood Enforcement Teams have been responsible for numerous gang participation charges

throughout the City. During the fourth quarter alone, NET placed 15 gang participation charges on individuals and executed 7 search warrants on gang members. In addition, they placed over 30 gang-related criminal charges on individuals, recovered stolen firearms, 65 grams of marijuana and seized \$1,675.00. They have also participated in numerous gang awareness programs and presentations within the Suffolk Public Schools as well as civic organizations.

Criminal Intelligence and Analysis

The Suffolk Police Department's Criminal Intelligence and Analysis Unit consisted of one civilian Crime Analyst, primarily conducting the Crime Analysis function and the Intelligence function on an ad hoc basis. A full-time Intelligence Analyst was hired in November 2011. This Unit is responsible for reviewing crime data bi-weekly, monthly, and annually and identifying crime trends. The Department can then be more responsive to changes in crime trends and deploy personnel accordingly. In addition to crime trends, the Unit is also responsible for tracking the Department's performance measures throughout the year. The purpose of tracking performance measures is to quickly identify any needed adjustments to meet target goals. In 2011, the Department reported an increase in Part I index offenses of 15.6%. However, the Department saw a decrease in homicides from four to three for a reduction of 25%. This is the second year that homicides have decreased in the Cty. Unfortunately, the City's burglaries increased from 376 to 511. This is an increase of 35.9%. Larcenies increased from 1552 to 1745 which is an increase of 12.4%.

Crime Scene Investigations Unit

The Department's Crime Scene Investigations Unit continues to set the bar high for all other Hampton Roads jurisdictions not only by performing their job well, but also by the implementation of innovative training and outreach into the community and surrounding jurisdic-

tions. They continued to offer a summer CSI Junior Camp, where youths grades 6th through 8th can learn more about the career of a Crime Scene Investigator. The Unit also offered two evidence technician schools, teaching street officers in Suffolk and other jurisdictions how to process crime scenes. The Department is becoming known nationwide for our Advanced Excavation School and has once again offered this annual training to many different law enforcement agencies at the local, state and federal level. The crowning moment for the Unit was when the City of Suffolk Police Department was awarded the Vollmer Forensic Award by the International Association of Chiefs of Police for its work in the field of forensics.

During 2011, there were 476 cases that the CSI Unit was involved in and/or worked as the lead technician. During these investigations they collected 2,700 pieces of evidence; of these, 600 pieces were processed in the Department's lab. The Unit also took over 17,000 photographs of crime scenes, fingerprinted 450 citizens, and conducted 25 programs and 25 photo assignments for various events for the Department. This year the CSI Unit was able to make nine DNA hits, which is a testament to the work that this staff is performing.



CSI Woody looks for evidence.

The Special Operations Division is comprised of seven specialized units: Motor Carrier Unit, Traffic Enforcement Unit, K-9 Unit, School Resource Officers, Marine Patrol Unit, Motorcycle Unit, and the Police Auxiliary Unit.

Motor Carrier Unit

In 2011, the unit conducted 247 safety inspections with 142 vehicles being taken out of service. The Motor Carrier unit was also responsible for the following:

- Vehicles Weighed 403
- Overweight Citations issued 88
- Summons issued 898
- Arrests 7
- DUI / DUID 1
- Drugs 1
- Liquidated damages written -\$235,811.00



Motor Carrier Inspector Robert Dawson, Master Police Officers Timothy Mason and Duffie McLamb and Officer Dave Rupe

Traffic Enforcement Unit

The Traffic Enforcement Unit conducted programs to educate our youth as well as civic groups on traffic safety issues such as seat belt awareness, dangers of texting while driving, traffic safety check-

points and speed awareness. The traffic unit was responsible for the following in 2011:

- Summonses written 2912
- Summonses written in high crash corridors 1317
- Safety belt violations written 169
- Arrests 82
- DUIs 25
- Drug arrest 9

K-9 Unit

The K-9 Unit currently has four canine teams. The teams consist of three dual purpose patrol / narcotics detector teams and one patrol / explosives detector team. The canine teams perform demonstrations at events such as Taste of Suffolk, Mutt Strut and National Night Out. The canine teams also performed the following during 2011:

- Apprehensions 10
- Tracks 43
- Building Searches 43
- Narcotics Searches 21
- Explosives Searches 9
- Foot Patrols with K-9 237

Marine Patrol Unit

The Marine Patrol consists of four boat operators who operate one of the two Suffolk Police boats. During 2011 the Marine Patrol conducted the following operations.

- Vessel Boardings 77
- Search and Rescue Operations 4
- Security Details 3 (Stars and Stripes, Crittenden Raft race and 4th of July event and Harborfest)
- Escorts for Military Vessels 6

School Resource Officers

The Department currently has seven state certified School Resource Officers. SROs are certified to teach Virginia

Rules, which is a program funded by the Attorney General's Office. Other topics taught include teen violence prevention, family relationships, anti-bullying, internet safety, and antidrugs and gangs. Many of the SROs also participate in the various summer programs.

Motorcycle Unit

The Department currently has three certified police motorcycle operators. Their duties include speed enforcement, funeral escorts and participating in area parades to include Norfolk's Grand Illumination, Chesapeake, Suffolk, Norfolk, Poquoson, and other area Christmas Parades.

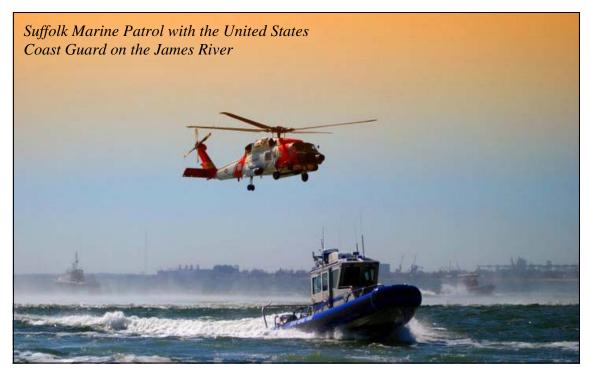
Police Auxiliary Unit

The Police Department currently has seven certified Auxiliary Police Officers and one Traffic Assistance Officer. These officers assist with low priority calls for service and special patrols. They provide security and traffic control during many special events held throughout the year. The Auxiliary Unit allows the Department to allocate resources more effectively and is a very vital asset to the Police Department. These officers provide many hours of service throughout the year without pay.

Special Weapons and Tactics Team

The Suffolk Police Department currently has a SWAT Team that is comprised of twenty-four highly motivated Police Officers. The team consists of one tactical commander, three team leaders and twenty SWAT Operators. The selection process for this team consists of a physical agility test, firearms qualifications test, folder review, oral interview in front of a panel of current members and supervisors, and a tactical assessment day to determine each applicant's current tactical abilities.

The SWAT Team has specialty positions within the team which include: four snipers, two breachers and one SWAT medic (firefighter). Some of the SWAT Team's duties consist of executing high risk search warrants, high risk arrest warrants, responding to hostage/ barricade situations, suicidal subjects, high risk vehicle stops, and vehicle take downs. The team trains 16 hours per month on building clearing techniques, firearms skills and the deployment of specialized equipment to include throw phones, pole cameras, distraction devices and chemical agents. In 2011 the SWAT team assisted in 27 incidents throughout the City.



Inspections

Staff inspections are an evaluation of the facilities, equipment, personnel and activities of the Department by supervisors. Staff inspections are comprehensive in nature, examining all aspects of a unit's operations and administrative performance. The results of the staff inspections are reported in writing to the Chief of Police. Any deficiencies noted must be corrected by the inspected division.

In 2011, there were six staff inspections: Crime Scene Investigations (CSI), Crime Analysis, Neighborhood Enforcement Team (NET), Central Records/Warrants, Communications, and Property and Evidence.

Accreditation

One of the best ways to stay progressive and professional is to follow the industry standards. In police work, these standards are created by the Commission on Accreditation for Law Enforcement Agencies (CALEA). CALEA is an international organization made up of a broad spectrum of law enforcement professionals with an exhaustive list of "standards" that are deemed necessary for professional law enforcement agencies. Since 2009, the Department has been working toward accreditation. This process has proven to be intensive and comprehensive. Every aspect of the Department must meet these "best practices" for law enforcement. As you review the contents of this Annual Report, realize that many reports and documents in this report are required by CALEA standards. In 2009, an Accreditation Manager position was established and the arduous process began. The challenge in 2011 was coordinating and Department-approved editing documents to meet the needs of Human Resources and the City Attorney's Office. As a result of this endeavor, the following activities have occurred in 2011:

- Over 50 directives have been reviewed by Command Staff and submitted to Human Resources and the City Attorney.
- Over 30 Standard Operating Procedures have been completed.
- Specific SOP Manuals for Animal Control and Communications are being created.
- Over 50 forms have been created, reviewed and standardized.
- A new set of Administrative policies were approved and disseminated to employees.
- Power DMS was implemented Department-wide as a document management tool. This system allows the Department to electronically manage its policies and procedures, tests, online course options and surveys, ensuring accountability for assigned documents and uniformity of policy manuals throughout the Department.

The Accreditation process will culminate with the Department being inspected by trained CALEA assessors. Only when 100% compliance is confirmed will the Department be accredited. The Department will sign a contract with CALEA in early 2012 to begin the official accreditation cycle, with the goal of reaching full accreditation in 2015.

Training

The Training Unit is responsible for coordinating, administering, and recording the training required to meet the Virginia Department of Criminal Justice Services (DCJS), Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) standards and observed departmental and municipal needs. In 2011, the Training Unit conducted the following training for departmental employees:

- 10 40-hour in-services classes
- 3 Active Threat training classes
- 1 Basic Patrol Rifle class
- 4 Basic RADAR/LIDAR classes
- 2 RADAR/LIDAR Recertification classes

The Training Unit also conducts a post academy training course for all new recruits. This training is designed to provide each recruit with City specific information not covered in the basic academy. Two post academy courses were conducted during 2011.

Additionally, the Training Unit coordinated the following training that was attended by Department personnel and members of other law enforcement agencies, ranging from local to federal:

- Basic Crime Scene class
- Recognition and Recovery of Human Remains class
- Two Motorcycle Safety and Enforcement Training classes

The Training Coordinator produces bulletins throughout the year, updating personnel on changes in law, emerging criminal trends, and any other pertinent information. There were 22 bulletins issued in 2011. On-line training classes are available to Department personnel either through the police academy or on the Department's Power DMS. The Training Coordinator is responsible for building the training programs contained in the Department's internal system and coordinating between the academy and the officer to enable the proper on-line training.

One Training Officer is assigned to work full time with the police academy staff. This allows the Department the opportunity to monitor each recruit's progress and keep abreast of the latest training techniques and information.

Recruitment

In 2011, the Suffolk Police Department strived to obtain the best employees to help achieve the Department's goals. To that end, the Department practiced a rigorous, consistent, fair, and non-discriminatory selection process by which employees are hired based upon their job-related knowledge, skills, and abilities. With a continued depressed economy, we obtained 1,033 applications. Of those applicants, 299 passed the physical agility test requirements. From the 299, 202 successfully completed the written examination. In 2011 alone, the City of Suffolk Police Department was able to hire 18 qualified applicants.

Internal Affairs

Law enforcement agencies cannot function to the highest degree of integrity without being willing to invite and investigate complaints made against personnel. Not only are agencies expected to investigate external complaints but they are also expected to monitor and take prompt corrective action judiciously on Department generated investigations. It is not surprising that most internal affair investigations are generated from within the Department. An agency will always keep the confidence of its citizens if the community believes that the agency is committed to oversight, investigation, discipline and training.

Also new for 2011, members of the community can access the Suffolk Police Departments website and can either report a compliment or a complaint. This feature allows any citizen to assist the Department in rating performance. The types of complaints and the dispositions are listed on the following page.

Professional Standards Division

2011 Internal Affairs Investigations and Dispositions

Complaint Type	Total Number	Sustained	Not Sustained	Exonerated	Un- founded
Abuse of Authority	1	1			
Accidental Discharge (ECD)	6	6			
Alcohol Violation	1	1			
Animal Handling Policy	1	1			
Domestic Assault	1	1			
EPO Procedure Violation	1	1			
Excessive Use of Force	4	1		3	
Fail to Appear in Court	6	4		2	
Disobey Direct Order	4	4			
Fail to Report	7	7			
Harassment	3		1	2	
Illegal Entry	1	1			
Improper Arrest	2	1		1	
Improper Investigation	8	4	2	2	
Improper Release of Info	1			1	
Improper Stop	1	1			
Improper Tow	1	1			
In-Car Camera Policy	4	4			
Late	6	6			
Loss of Equipment	1	1			
Lying	2	2			
Property and Evidence Violations	16	16			
Racial Slurs	1	1			
Rude/Unprofessional Conduct	11	7	2	2	
Dereliction of Duty	1			1	
Unauthorized Training	1				1
VCIN Violation	2	1		1	
Violation of Vehicle Policy	1	1			
Violation of Pursuit SOP	7	5		2	
Totals	102	79	5	17	1

The Suffolk Animal Care Division is responsible for the investigation and enforcement of State and City laws regarding domestic animals within the City's jurisdictional boundaries. Animal Care also provides assistance and information to complainants and animal owners.

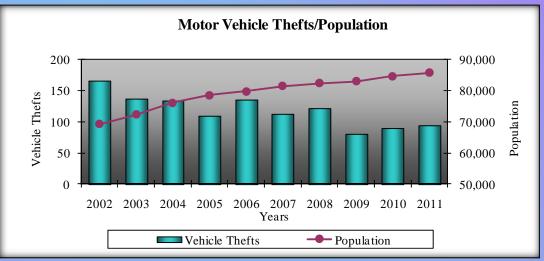
The Animal Care Division maintains a shelter to protect, house, feed, and if necessary, euthanize the stray, injured, abused, or unwanted animals within the City. Adoption and redemption of stray animals, as well as lost and found pet files are handled through the facility. Members of Animal Care have worked diligently to promote adoption of animals and use different media outlets and private partnerships to accomplish this goal.

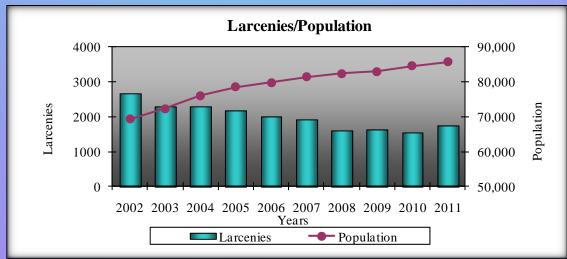


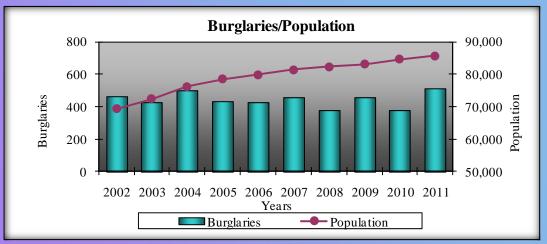
During 2011, ground was broken to expand the Animal Care Center. The larger center will have more animal kenneling facilities as well as larger areas for the public to visit and view animals in need of adoption.

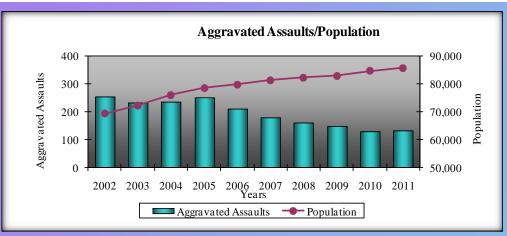
2011 Suffolk Animal Care Shelter Activity												
Species	On Hand January 1	Stray	Seized	Bite Ca	ses	Surrende by Owr		fro	Received m anoth	h <u>er</u>	Other	TOTAL
Dogs	42	730	33	32		347			2		9	1195
Cats	28	1015	7	20		549					19	1638
Other Companion Animals						16						16
Equine			2									2
Livestock		1	1									2
Poultry		1										1
TOTAL	. 70	1747	43	52		912			2		28	2854
Species	Reclaimed by Owner		Transfe anoth locali faci	er VA ty or	to ou	ansferred approved t-of-state facility	<u>Died</u> Facil		Eutha- nized	_	n Hand ecember 31	TOTAL
Dogs	253	472	12			1	3		424		30	1195
Cats	23	435	10	6			68	3	1079		17	1638
Other Companion												
Animals		9					2		5			16
Equine		1									1	2
Livestock	1	1										2
Poultry		1										1
TOTAL	277	919	28	8		1	73		1508		48	2854

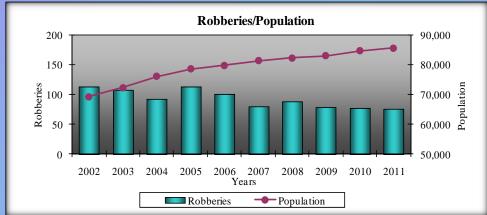
In 2010, the City saw its lowest crime rate in seven years. Unfortunately, crime in 2011 increased 15% over last year. The City saw an increase in every Part I category except robberies (which dropped almost 3%) and homicides (which remained even with the previous year). The largest increases were in burglaries and rapes (36% and 28% respectively). The Department has taken steps to reverse this upward trend in crime and believes its efforts have taken root in the early weeks of 2012.

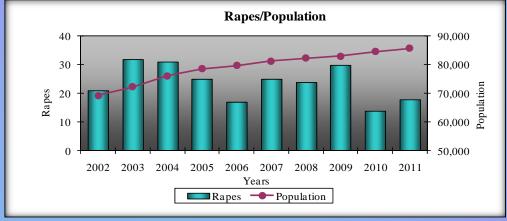


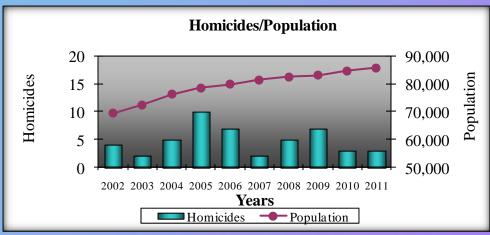




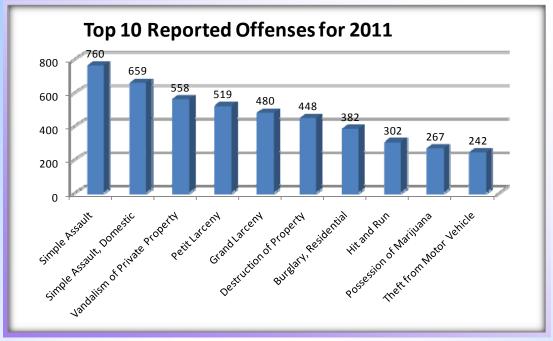


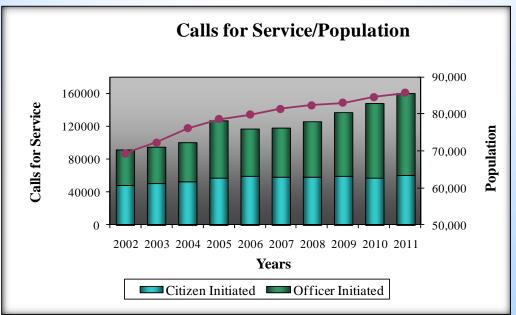






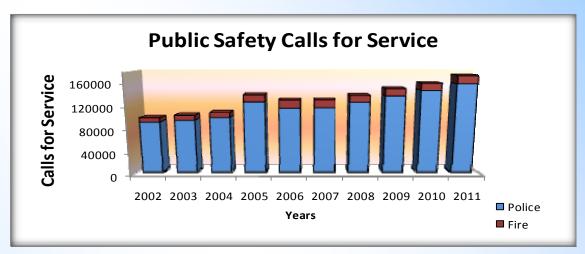
The top ten reported offenses have remained relatively consistent over the past years. However, there is a new offense that has broken into the top ten that was not previously listed. Possession of marijuana is located at number nine. While some consider marijuana a gateway drug, its increased use is interesting and will be monitored along with the other top ten offenses.





A "call for service" occurs each time that the Emergency Communication Center makes an entry into the dispatching database. The call can come from a citizen or an officer. The chart below shows the total number of calls for service as well where the call came from. While citizen calls have been stable in the last few years, the number of officer initiated calls has risen. This is due to officers being more proactive when not responding to calls for service.

To get a true picture of the actual calls handled by the Department's Emergency Communication Center, one must consider the total number of calls handled by the Police Department and Suffolk Fire and Rescue. The increase in these calls for service has been steady over the past six years. While the Police Department handles many more calls than their counterpart, Fire and Rescue calls may require more resources for a single event. The chart below combines the Department's calls with those of Suffolk Fire and Rescue.

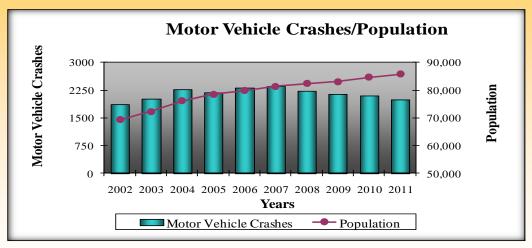


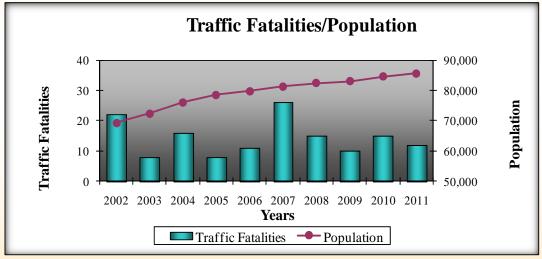
The two charts below give a breakdown of the differences between officer-initiated and citizeninitiated calls for service. As can be seen, when the officer is not busy on a citizen call, they are still proactive.

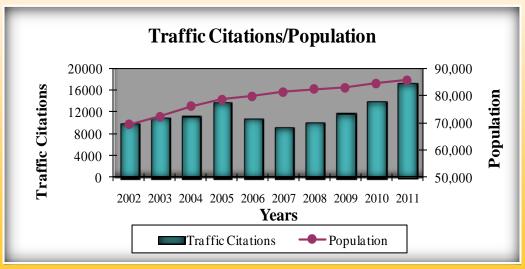
2011 Top 10 Citizen Initiated							
Calls For Service							
Nature of Call Total							
911 Hang-up	10,679						
See Complainant	5,662						
Alarm, Burglary	3,560						
Disturbance	3,243						
Animal Control Call	2,490						
Suspicious Person	2,439						
Auto Accident	2,406						
Reckless Driver	1,861						
Larceny	1,631						
Checking Building	1,574						

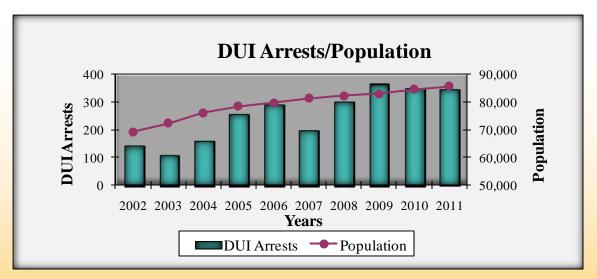
2011 Top 10 Officer Initiated							
Calls For Service							
Nature of Call	<u>Total</u>						
Checking Building	42,628						
Vehicle Stop	26,709						
Busy on Investigation	3,849						
Pick Up Paperwork	3,112						
See Complainant	3,050						
Motorist Needs Assistance	2,588						
Suspicious Person	1,834						
Traffic Detail	1,797						
Execute Warrant	1,726						
Foot Patrol	1,491						

In recent years, the Department has rededicated itself to traffic enforcement. The Department's efforts appear to have been effective with 2011 marking the fourth consecutive year of decreased motor vehicle crashes. In 2011, the Department received overtime grant monies from the National Highway Transportation Safety Administration for speed enforcement, DUI checkpoints, and seatbelt enforcement. The Department will continue to seek these grant funds as well as promote highway safety and enforcement throughout the City.



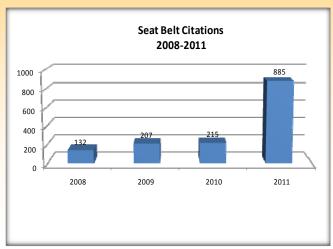






In 2011, the Suffolk Police Department participated in the Click it or Ticket Campaign (for seatbelt enforcement) from May 22 through June 5th. During this period, the Department dedicated over 400 on-duty hours and 100 hours of overtime. The resulting increase in seatbelt usage by 11% was the highest in the Commonwealth in comparison with departments of similar size. The results are as follows:

2011 Click It or Ticket	Arrests/
Campaign	Summonses
DUI/DUID arrests	3
Safety belt violations	288
Child restraint violations	41
Speeding violations	319
Reckless driving	11
Suspended/Revoked violations	78
Other violations	464
Total Summonses/Arrests	1204
Pre-Enforcement Seatbelt Survey-	
Belt Usage	78%
Post-Enforcement Seatbelt Survey- Belt Usage	89%





Seatbelt usage comes from education and enforcement. The Department is the only entity that can conduct the enforcement. A review of the past four years shows a tremendous increase in enforcement can cause an increase in usage. The chart on the left reflects the increase in seatbelt citations.

One of the ways a Department grows is through promotions. This brings new people with new ideas into a position of leadership to carry on the traditions of the Department while molding the personnel they supervise. The promotional process is difficult and demanding, but each of the below individuals have shown they can meet the challenge.

Congratulations!

Promoted to Lieutenant



Katrina Everett



Michael Wise

Promoted to Sergeant



Gary Myrick



David Heroux



David Welford



Herbert Bruce



Herman Kee



Quinn Beers



Jesse Epperson



Kenneth Long

Promoted to Master Police Officer



Charles Barbour



Duffie McLamb



Dwayne Wiggins



Timothy Mason



I. Lorraine Davis



Tyson Wild

Promoted to Senior Police Officer



Thomas Cain



Michael Uriah



Paul Hutta



Left to Right: Chief Thomas Bennett, Officer Natasha Boone, Officer Tiffany Felder, Officer Adam Hutton, City Manager Selena Cuffee-Glenn

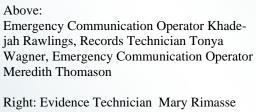


Left to Right: City Manager Selena Cuffee-Glenn, Mayor Linda Johnson, Officer Lamanda Meekins, Officer Eric Richardson, Officer Hector Rosario, Officer Matthew Faubion, Chief Thomas Bennett









and Records Technician Cynthia Meyer

Not Pictured:

Emergency Communication Operators Sandra Vann and Wanette Collins, Call Taker Ashley Buie and Intelligence Analyst Jamie Galbraith





Right: Lieutenant J. C. Patterson, Lieutenant Allan Iversen

Below: Sergeant Michael McKenzie, Sergeant Paul Burch, Officer Thomas Camp











Suffolk Relay for Life Golf Tournament

The first annual Suffolk Relay for Life Golf Tournament, held on June 24, 2011, at the Sleepy Hole Golf Course, was a huge success. The tournament featured a full field of golfers playing 18 holes, with all proceeds benefiting Relay for Life.

The members of the Police Department (as well as other City employees) worked diligently behind the scenes to make this inaugural tournament a tremendous success. In the end, the City raised \$15,000 for Relay for Life. The Police Department also raised money through a car wash and a skeet shoot.

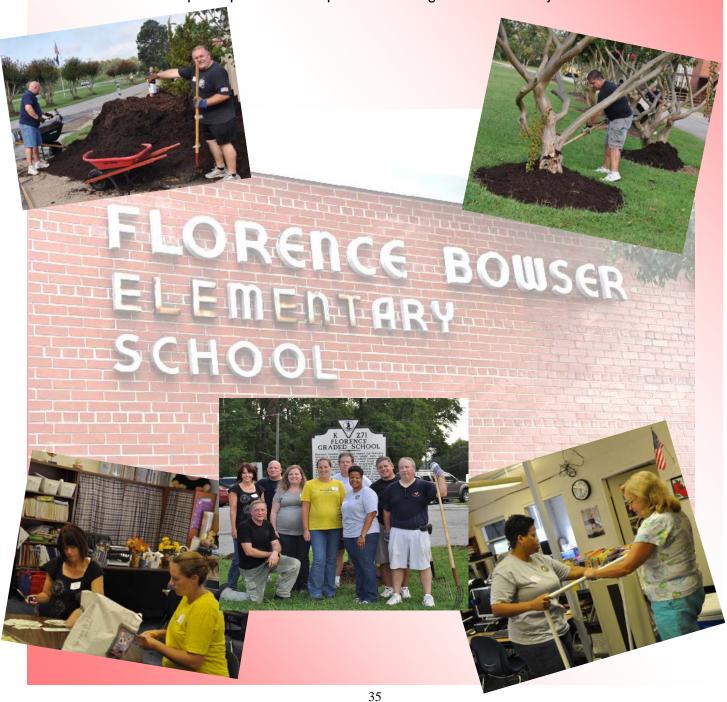
Since 1985, the American Cancer Society's Relay for Life campaign has brought together millions of volunteers who honor cancer survivors, pay tribute to the lives lost to the disease, and raise money to help fight it. Much more than a walk around a track, Relay for Life is a time to celebrate those who have battled cancer, remember those lost, and get inspired to fight back.



United Way Day of Caring

The Day of Caring was established in 1991 by the United Way to promote the spirit of volunteerism, increase awareness of local human service organizations, and demonstrate how people working together for the common good can accomplish great things.

Volunteers in the South Hampton Roads community like the Suffolk Police Department go to nonprofit organizations and schools to complete tasks such as landscaping, painting, gardening and direct client support. Participating in the Day of Caring promotes workplace unity, builds morale, and shows leadership in the community. In 2011, the Department went to Florence Bowser Elementary School to work outside and in. The efforts put forth were well received and those that participated felt the pride of making someone's life just a little better.





2011 National Night Out Unites Communities

On August 3, 2011, the City of Suffolk joined forces with thousands of citizens for the 28th Annual National Night Out crime and drug prevention event. National Night Out is a wonderful opportunity to enhance the partnership between citizens, businesses and law enforcement communities in our efforts to make Suffolk a safe place to live, work, and raise our families. The theme for this year's event was "It Takes a Neighborhood."

National Night Out began with a community kick-off party at Hall Place Park, located at the corner of Cedar Street and Hall Avenue in the Fairgrounds section of the City. Former Redskins Coach and current Virginia Destroyers Head Coach and General Manager Marty Schottenheimer was the guest of honor.



In 2011, Suffolk's National Night Out events received National Award recognition in population category 3, which includes cities with 30,000 to 99,999 citizens, for the third year in a row. In 2011 it placed 5th in its category. The City ranked 1st in the nation in both 2008 and 2009 and 3rd in 2010. More than 50 different communities, businesses and churches throughout the City participated this year, making the event one of our most diverse yet.





Mock Crash Enactment

The Suffolk Police Department believes that the youth of today are the leaders of tomorrow. The Department realizes that everyone—parents, teachers, volunteers and others—must do their part to ensure that youth have every possible opportunity to succeed. Involving the youth in activities is one way to accomplish this goal. Instructing them in the realities they will come to face, like driving responsibly, is an inexpensive investment that can pay big dividends. These next two pages show just a few of the ways that the Suffolk Police Department prepares the youth of today for tomorrow.

In May of 2011, the Suffolk Police Department and Suffolk Fire Rescue held two mock drunk driving crash enactments at local high schools to instill a message before prom weekend. (Below are pictures from those activities). The message was well founded as according to the National Highway Traffic Safety Administration, 12.8% of all fatal traffic crashes in 2010 were alcohol-related, and 40% of that num-



Junior CSI Camp

Every year the Department holds a Junior CSI Camp for youth in the 6th, 7th and 8th grades. The camp recreates "G rated" crime scenes and teaches the youth how real forensic science works. This serves multiple purposes. It teaches the youth the difference between real forensics and "Hollywood" forensics. It also allows interaction with Department personnel, which is important in creating a bond between law enforcement and our youth. Finally, it can spark a future in law enforcement or forensics.



Accreditation

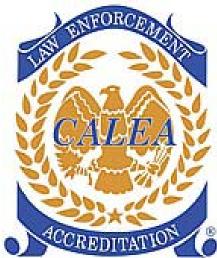
With the swearing in of Chief Bennett in 2009, the Suffolk Police Department has worked toward national accreditation through the Commission of Accreditation for Law Enforcement Agencies (CALEA). This is a long and difficult process and requires commitment through all levels of the Department. The Department currently has an officer assigned as the Accreditation Manager who is responsible for updating all policies and collecting proofs of compliance. In early 2012, the Department declared its intentions with CALEA to seek accreditation. At that point, the clock began and the Department has three years to complete the process.

The purpose of CALEA's Accreditation Program is to improve the delivery of public safety services, primarily by maintaining a body of standards (developed by public safety practitioners) covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

Specifically, CALEA's goals are to:

- Strengthen crime prevention and control capabilities;
- Formalize essential management procedures;
- Establish fair and nondiscriminatory personnel practices;
- Improve service delivery;
- Solidify interagency cooperation and coordination; and
- Increase community and staff confidence in the agency.

The CALEA Accreditation Process is a proven modern management model; once implemented, it presents the Chief Executive Officer (CEO), on a continuing basis, with a blueprint that promotes the efficient use of resources and improves service delivery—regardless of the size, geographic location, or functional responsibilities of the agency.

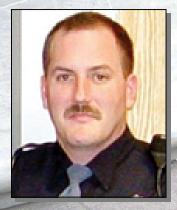


Patrolman Joseph S. Pratt, shot and killed in the line of duty on October 20, 1935

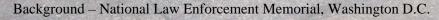




Chief of Police William E. Brinkley, shot and killed in the line of duty on December 2, 1918



Police Officer II William Andrew (Drew) Henley, suffered a fatal heart attack while chasing a wanted person on March 19, 2005.



Department Commendations



Christopher Scherer



Brandee Davenport



Erin Hughes



KaSandra Baker



Tyson Wild



Alfred Chandler



Jason Lyons (2)



Cassandra Garvin



Steven Ireland



Timothy Davenport



Eric Crawley



Jasper Whitehead



Jesse Epperson



Nicholas Walker (2)



Phillip Johnson (2)



Robert Fahrman (2)



Paul Hutta (2)



Timothy Smith



Isaac Lopez



Del Shannon

Life Saving Award



Lamont Green



KaSandra Baker

Citizens Award

Captain James Broglin (SFD) **Chris Davis** Opal McCleod Jaren Porter Mac Theodore Scott Bonta Cunningham Video Productions Coordinator Tim Kelley

Community Service Award

Auxiliary Sergeant Don Thompson Auxiliary Officer John Deehan Auxiliary Officer Douglas Deloatch Auxiliary Officer John King **Auxiliary Officer Burt Nurney** Auxiliary Officer Keith Richards Auxiliary Officer Andy Thomas Sergeant Mark Erie Officer Nicholas Walker

Noteworthy Performance Award

Sergeant Alfred Chandler Sergeant David Heroux Sergeant T. A. Smith Officer Ryan Linville MPO Duffie McLamb SPO Timothy Mason SPO Andre Weaver MPO Kevin Hutt Officer Joseph Antinarelli Officer Eric Crawley Officer Kenneth Cross Officer Jeremy Clinton ECO Katrina Davis (2) MV Inspector Robert Dawson Officer Benjamin Delugo Officer Crystal Green Officer David Rupe Officer Nicholas Thompson (2) Officer Jonathan Bulls Crime Analyst Debra Ritger Officer Jesse Fede Investigator Jason Lyons Investigator Jennifer Pond (2) Officer Jason Price (2) MPO Joyce Williams Lieutenant Timothy Davenport Sergeant Timothy Cooper Sergeant Fred Cunningham Sergeant Jesse Epperson Sergeant Michael Wise MPO Danny Jordan MPO Thomas Cain (2) MPO David White (2) MPO Dwayne Wiggins MPO Tyson Wild Officer Sean Brennan Officer Cassandra Garvin Officer Brian Hearn Officer Paul Hutta

Officer Phillip Johnson Officer Jose Rivera Detective Cheryl Balzer (2) **Detective Jennifer Weatherly Detective John Jones** Detective Christopher Scherer ECO Jodi Holliman **ECO Katie Gray ECO Brandee Davenport** ECO Rachael Gayle (2) ECO Khadejah Rawlings ECO Renita Goodwin Investigator Wallace Weatherly (2) MPO Kevin Dodson **ECO Lartara Frazier** Officer Nicholas Walker **Detective Dave Burke Detective Gary Myrick** Officer Jeffrey Lurie

Police Officer of the Quarter

1st Quarter- Kenneth Cross (pictured below) 2nd Quarter-Tyson Wild 3rd Quarter-Clifton Sessoms 4th Quarter-Thomas Cain

Police Officer

of the Year

Officer

Kenneth Cross



Emergency Communication **Operator** of the Year

Emergency Communication Supervisor Nicole



Supervisor of the Year Sergeant Timothy Smith











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