James Mayr

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EXPERIENCE

Mainstay, Boston, MA

Senior Product Manager

Product Manager

Mar 2022 - Present

Nov 2019 - Feb 2022

- Coordinate a team through project scoping, planning, building, testing, and release
- · Create technical documentation, lead internal training, and produce marketing material
- Communicate with external partners to conduct research and support implementation

The Muse, New York, NY

Product Manager, SEO & Growth

Aug 2019 - Nov 2019

- Created roadmaps and led sprints, demos, and retrospectives with engineers and designers
- Diagnosed bugs, conducted design and technical QA, and evaluated A/B tests
- Coordinated multiple cross-team projects and managed external partners

Associate Product Manager, Engineering Services, SEO & Growth

Oct 2017 - Jul 2019

- Conducted user research through surveys, interviews, and product testing
- Contributed code by releasing bug fixes, creating experiments, and reducing tech debt
- Coordinated sprints, roadmaps, and retrospectives for multiple engineering teams

Content Manager

Sept 2015 - Sept 2017

- Managed a team of internal and freelance writers, editing copy for grammar, style, and voice
- Composed and copy-edited content for client company profiles

New York City Dept. of Education, Bronx, NY

Teacher, Academy for Language and Technology

Aug 2013 - Aug 2015

- Designed and taught English and Technology curriculum in grades 11 and 12
- Edited and evaluated student writing to measure proficiency and skill acquisition

EDUCATION

Fordham University Graduate School of Education, New York, NY

Masters of Science in Teaching

May 2015

Binghamton University, Binghamton, NY

• Bachelor of Arts in English, minor in Music

May 2012

TECHNOLOGIES & TOOLS

- JavaScript, nodeJS, MongoDB, SQL, HTML, CSS
- Jira, Trello, AirTable, Confluence, Metabase, Heap, AppCues, Google Analytics, AWS, Figma, Miro
- Google Drive, Docs, Sheets, Slides, Forms; Microsoft Word, Excel, PowerPoint; Pages, Numbers, Keynote