

Housing Choice Connect

"Connecting People to Affordable Housing"



Housing Authority of New Orleans

Jasmine Monique Lewis
IT Department



Objective



Current Housing Choice Connect



New Housing Choice Connect



New Demo HCC

Outline

Tenants



Easily Search
Affordable
Section 8
Homes

Landlords



Easily
Manage
Properties &
Info

Objective

Landlords

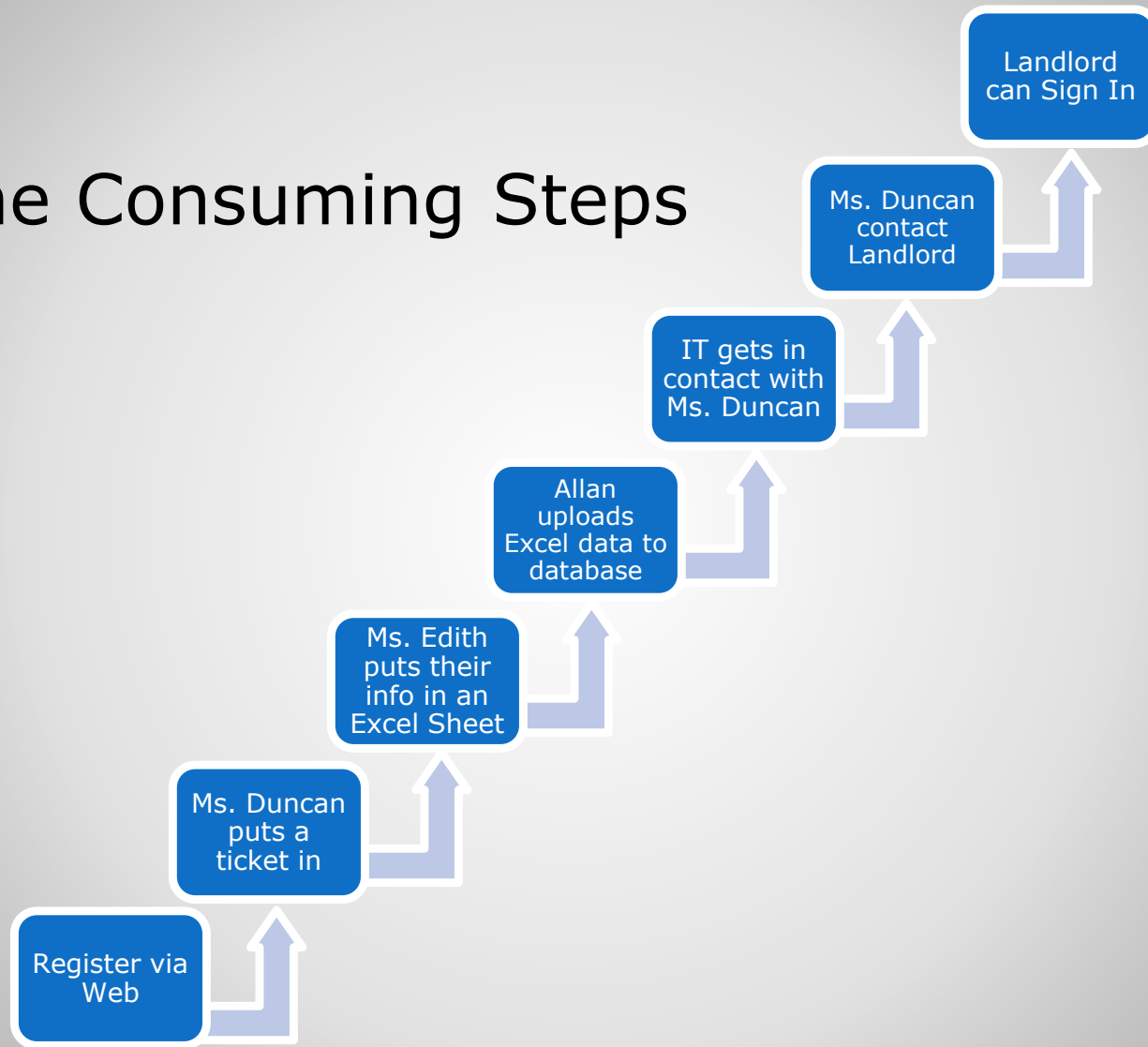


Tenants

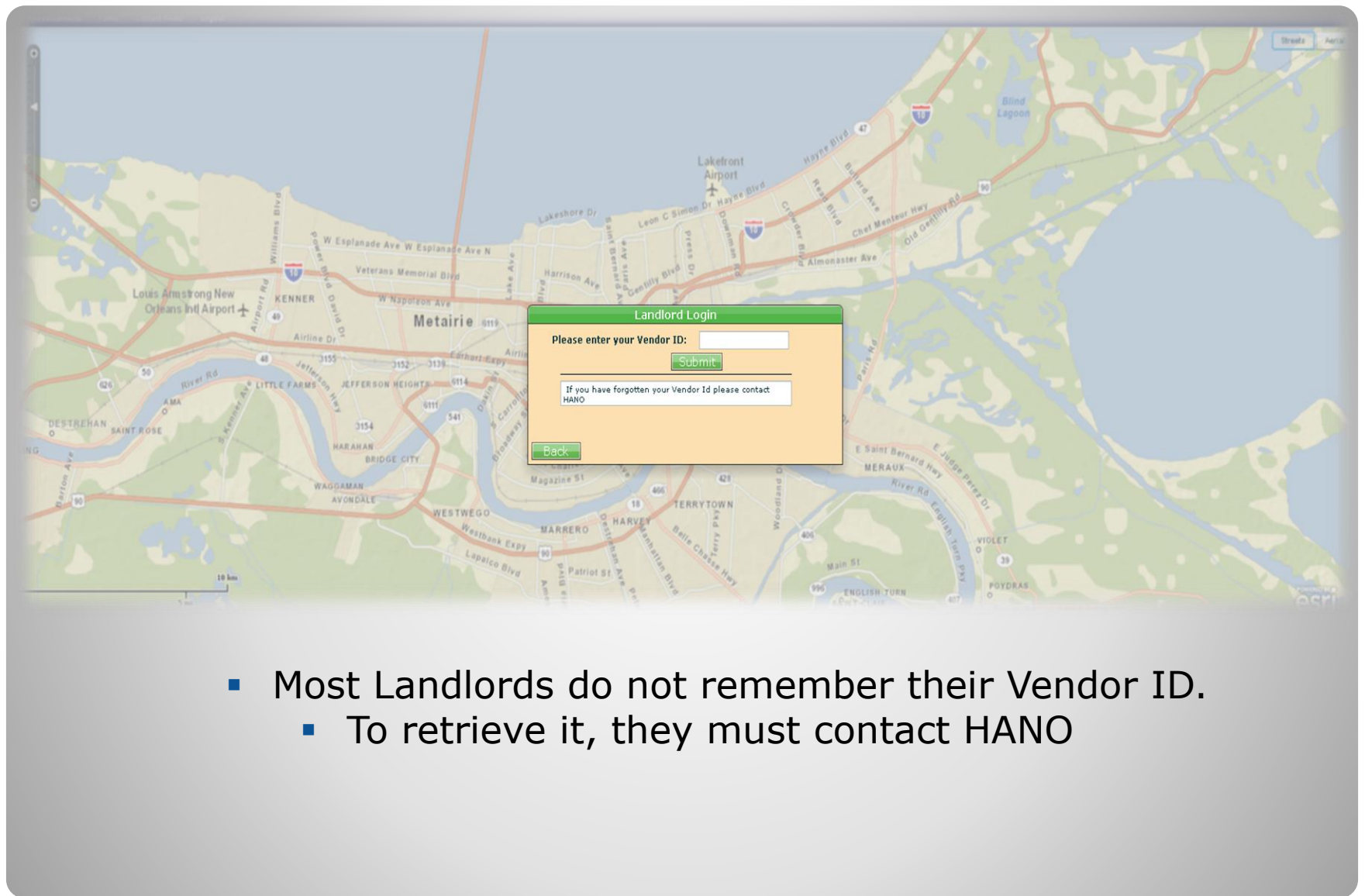


Current Housing Choice Connect

7 Time Consuming Steps



Landlord Process



- Most Landlords do not remember their Vendor ID.
 - To retrieve it, they must contact HANO

Landlord Sign In

Property Manager

Properties:

Please select a property from the list. You can use this tool to add, edit and delete properties.

Add a Property

Address:

Address 2:


Zip:

Latitude:

Longitude:

Address not found. Please try again.

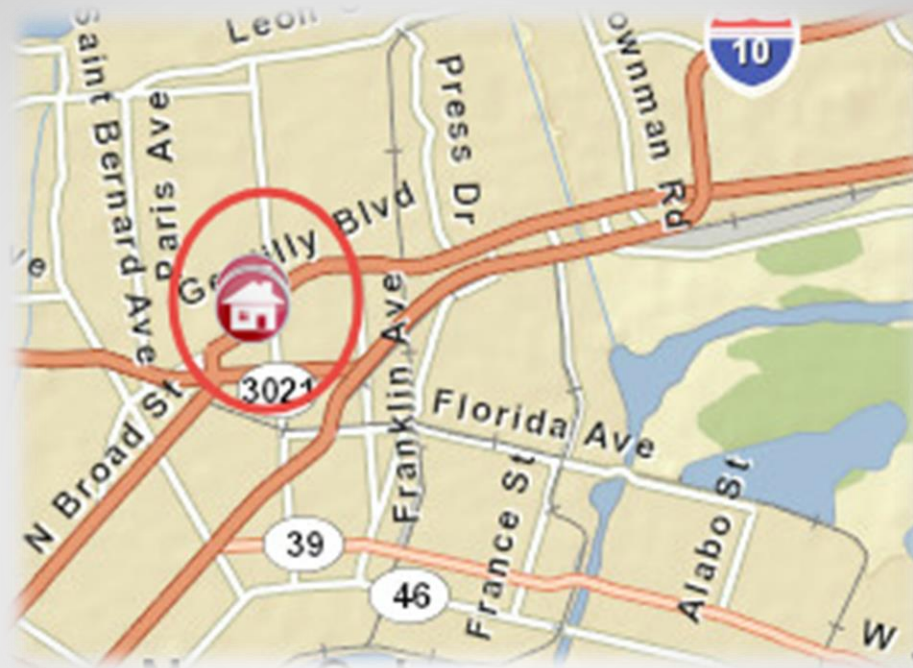
If your property wasn't accurately located, reposition your property manually. Activate the manual tool by clicking the button to the right. Once activated, click the appropriate location on the map. You will not be able to proceed until your property has been located.



3 km 2 mi

- Map GPS Software is Outdated
 - Have to manually Pin Point on the map

Adding a Property



Address	Unit Type	Bedrooms
4100 Touro Street	Single	3
2106 Caton	Single	1
2103 Caton	Single	1
2101 Caton	Single	1

Search Methods = Cumbersome

Landlord Profile

Name: CONNECT, HANO

Phone: 5046703300

Email: ebattiste@hano.org

Property Manager

Active Property:



Inactive Property:



- Unable to Update Themselves
 - Have to Contact HANO
- No Current Mailing Info

Managing Personal Info

Landlord Login

Vendor ID:

Password

Forgot Password = Doesn't Work

~~Landlords~~

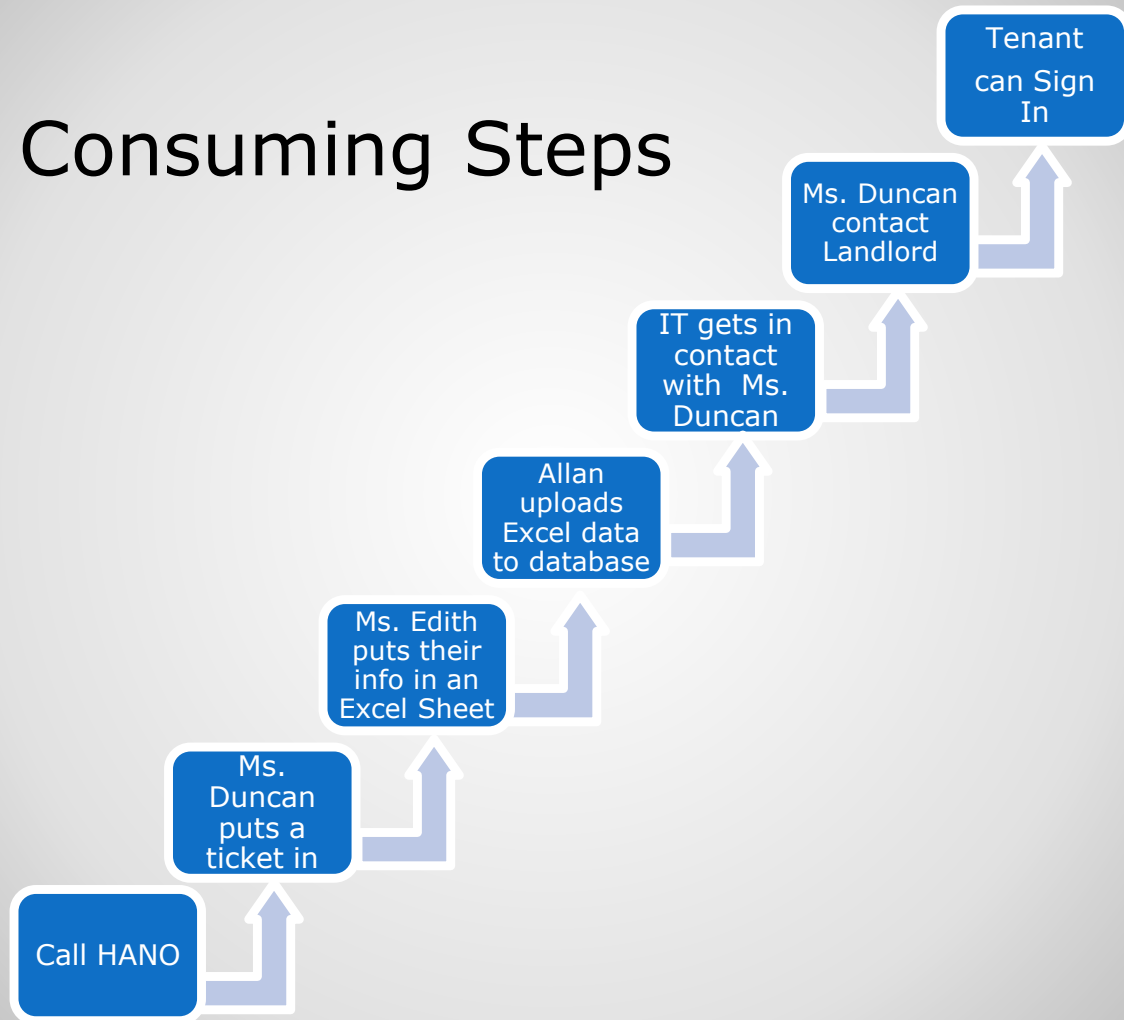


Tenants



Current Housing Choice Connect

7 Time Consuming Steps



Tenant Process

Register

Tenant

Please Enter Your Username

If you have not been provided a username for this site, please contact HANO for assistance.

- Must use Tenant ID
- In case of forgotten Username or Password
 - MUST contact HANO

Search

Address	Unit Type
4100 Touro Street	Single
2106 Caton	Single
2103 Caton	Single
2101 Caton	Single

- Search & Filter is Outdated

Tenants' Register & Search



**NEW &
IMPROVED**

SIMPLIFY

New Housing Choice Connect

Landlords

Tenants

Admin



New Housing Choice Connect



Landlords

- Dashboard to access all their info
- Easily manage all properties
- Immediate access to update all personal info



Tenants

- Easily search & filter properties based on preferences
- Personal Administration – Email & Password



Admin

- Manage tenants and landlords
- Manage all properties
- Immediate updates on users' logins

Users' Features



New Housing Choice Connect