



WASATCH MAIDS QUALITY CHECK LIST



When
You
Arrive

LOOK ON APP. ONE PERSON DOES A WALKTHROUGH
OTHER(S) GET SUPPLIES READY AND STARTS WORK
CONTACT WITHIN 15MINS IF IT WILL TAKE LONGER



BATHROOM

BATHROOM SINKS & MIRRORS

- ☐ -Clean spouts and handles
- ☐ -Clean and wash out sinks
- ☐ -Polish and clean mirrors (don't leave streaks)
- ☐ -Clean space where sink meets wall

BATHROOM TUBS & SHOWERS

- ☐ -Remove hard water
- ☐ -Tub and Shower cleaned and disinfected
- ☐ -Scrub tubs & showers (pay attention to creases)
- ☐ -Clean showerhead
- ☐ -Clean shower curtains
- ☐ -Clean shower, tub base & grout
- ☐ -Wipe tubs & showers dry after cleaning

BATHROOM TOILETS

- ☐ -Clean and sanitize toilets and toilet bowls with brush & cleaner
- ☐ -Wipe sides & seat area
- ☐ -Wipe around the base & grout near floor
- ☐ -Wipe behind toilet & include the floor
- ☐ -Sanitize area with cleaner

BATHROOM GENERAL AREAS

- ☐ -Clean Baseboards
- ☐ -Remove hard water
- ☐ -Sweep, Vacuum, and Mop all floor surfaces
- ☐ -Countertops disinfected (special product for marble and stone) (Items removed and replaced)
- ☐ -Windowsills cleaned
- ☐ -Trash emptied and returned
- ☐ -Clean cracks where the floor meets the wall
- ☐ -Remove mats from floor & clean under them

KITCHEN

- ☐ -Clean outside cabinets
- ☐ -Wipe down towel racks
- ☐ -Wipe down wood cabinets on all sides
- ☐ -Wipe down kitchen backsplash
- ☐ -Clean any cobwebs
- ☐ -Clean window ledges
- ☐ -Wipe outside of refrigerator
- ☐ -Wipe outside of oven and stove top
- ☐ -Clean inside & outside of microwave
- ☐ -Remove items to clean and polish countertops
- ☐ -Replace items back to original location
- ☐ -Dishes (Clean and place in dishwasher)
- ☐ -Vacuum mat and clean underneath
- ☐ -Mop tiles
- ☐ -Clean cracks where the floor meets the wall
- ☐ -Wipe down baseboards & clean corners
- ☐ -Tables and chairs cleaned
- ☐ -Dust all accessible surfaces
- ☐ -Trash emptied and returned

BEDROOMS

BEDROOM GENERAL AREAS

- ☐ -Clean baseboards
- ☐ -Dust and clean all accessible surfaces
- ☐ -Vacuum all floors, carpet, rugs, and stairs
- ☐ -Mop hard floors
- ☐ -Wipe down surfaces and countertops
- ☐ -Clean mirrors and picture frames
- ☐ -Make bed
- ☐ -Windowsills cleaned
- ☐ -Trash emptied and returned

OTHER

- ☐ -Clean baseboards
- ☐ -Dust lamps, light fixtures, and ceiling fans
- ☐ -Dust window ledges and blinds
- ☐ -Dust furniture, shelves, decor
- ☐ -Vacuum all floors, carpet, rugs, and stairs
- ☐ -Mop hard floors
- ☐ -Trash emptied and returned
- ☐ -Clean glass surfaces and mirrors

EXTRAS: DO IF INCLUDED

If a customer requests one of these, make sure it is shown in the app, if it's not then call to double check and confirm.

- | | |
|---|---|
| <input type="checkbox"/> -Walls | <input type="checkbox"/> -Inside cabinets |
| <input type="checkbox"/> -Interior windows | <input type="checkbox"/> -Wet wipe blinds |
| <input type="checkbox"/> -Inside Refrigerator | <input type="checkbox"/> -Inside oven |
| <input type="checkbox"/> -Laundry | <input type="checkbox"/> -Dishes |

MOVE IN / MOVE OUT

- | | |
|--|---|
| <input type="checkbox"/> -Walls | <input type="checkbox"/> -Inside cabinets |
| <input type="checkbox"/> -Interior windows | <input type="checkbox"/> -Wet wipe blinds |
| <input type="checkbox"/> -Inside Refrigerator | <input type="checkbox"/> -Inside oven |
| <input type="checkbox"/> -Everything included in Standard Cleaning | |

DEEP CLEAN

- ☐ -Wet-wipe blinds/windowsills
- ☐ -Doors/door casings
- ☐ -Wet wipe blinds
- ☐ -Light switches, power outlets, AC vents
- ☐ -Everything included in Standard Cleaning

• HONEST •

• CLEAN •

• THOROUGH •

• FAIR •



Before
You
Leave

DO A WALKTHROUGH
CHECK OFF EACH OTHER'S WORK
MAKE SURE THE CUSTOMER IS HAPPY!



ISSUES

If there are **ANY ISSUES**, call right away.
The longer we wait, the worse it gets.
CALL RIGHT AWAY

CALL / TEXT: (801) 821-2316

EXAMPLES OF ISSUES

- Something broke
- Injury on the job
- No running water or electricity
- Can't get access to the house
- Something won't get clean
- Running late

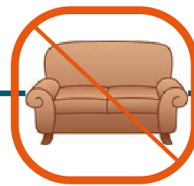
stay**safe**

Below is a list of things to avoid to stay safe. Not following these may lead to injury or damaged property. Call as soon as possible if anyone requests anything that may be dangerous.



NO WORKING OUTDOORS

All work will be indoors. No cleaning patios, outside windows, or garages unless this has been discussed.



NO MOVING FURNITURE OR LIFTING HEAVY OBJECTS

Lifting heavy objects can be dangerous. If it's heavier than 30 lbs don't move it!



NO LIGHTBULBS

Avoid cleaning light bulbs, or anything that looks or feels breakable.



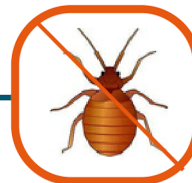
NO HARSH CHEMICALS

One splash and this can stain carpets and furniture. Avoid bleach & other harsh chemicals



NO BIOLOGICAL WASTE

Never pick up or handle bio-hazards. If it comes out of something living, don't touch it!



NO BEDBUGS OR INSECTS

If there is a bedbug or insect problem, they need to hire an exterminator, not a cleaner. Don't clean them.



Let
Us
Know

**IF YOU FEEL UNSAFE
IF A CUSTOMER REQUESTS ANYTHING DANGEROUS!**

