LEAD HANDLER HAS A BABY, TAKES FMLA LEAVE

Yeah, there's always one person who pretty much runs the whole IR process. That one essential person. Well, now it's time for the Incident Master to silence that person.

NOTES

We have to continue to be able to work effectively without the one or two most advanced people on the team. All of the quiet people who were just passively listening and hoping to not get called on now need to step up. Now is your time. Shine!





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