

BRADLEY JESTER

Issaquah, WA

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OBJECTIVE

Detail oriented and organized associate looking to impact businesses by finding the right candidates for their jobs.

SKILLS

- ADAPTABLE
- CREATIVE
- RESOURCEFUL
- ENTHUSIASTIC
- SELF-MANAGEMENT
- COMMUNICATION
- RELIABLE
- TEAMWORK

EDUCATION:

Bachelor of Arts in Communication and Media

Minor: Business Administration

Seattle University | Graduated December 2020

WORK EXPERIENCE:

Service Experience Representative | Nordstrom | June '21 - Present

- Routinely assisted over 100 customers daily with a variety of transactions through a seamless and friendly experience.
- Defused customer situations and provided resolution in a timely and effective manner.
- Troubleshot customer and employee problems.
- Supported other departments as needed (e.g., Stock & Fulfillment, Retail Sales - Kid's Shoes).

Social Media Intern | SPACE 101.1 FM | April '20 - June '20

- Implemented a social media campaign to increase listener engagement and enthusiasm.
- Created 4 weekly social media posts for the station's official Instagram account.
- Increased SPACE's following by over 10%.

Line Server | Bon Appétit at Google Kirkland & Seattle University | June '16 - December '18

- Provided quality dining experience to students and employees.
- Participated in the preparation and service of food.
- Trained new employees.
- Operated a POS system and finalized sales.

VOLUNTEER/EXTRACURRICULAR EXPERIENCE:

Volunteer | Mountains to Sound Greenway | September '21 - Present

- Helped restore habitat in the Snoqualmie River Valley through planting native trees and shrubs.
- Cleared trailheads and removed invasive plants such as blackberry.

Volunteer | Best Buddies Washington | September '18 - Present

- Engaged in social activities to benefit people with intellectual and developmental disabilities.
- Participated in fundraising events that helped raise over \$250,000 to start the Washington state chapter of Best Buddies.

On-Air DJ | KSXU 102.1 FM | March '18 - June '19

- Served as an on-air personality for a weekly radio show.
- Created and curated an hour-long show that showcased local and independent musicians.

Volunteer | Redhawk Academic Mentoring Program | September '16 - June '17

- Academically supported students at Washington Middle School.
- Provided mentoring focused on improving growth mindset for academically at risk 6th graders.