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## Main Dashboard:

This will be the Main Module Dashboard

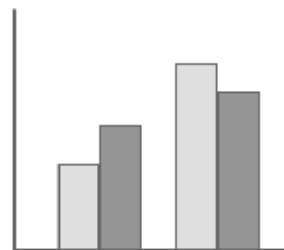
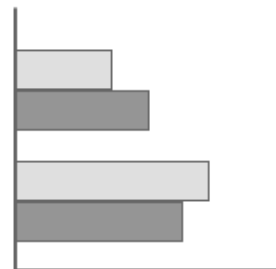


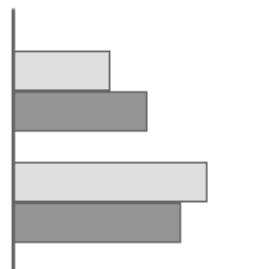
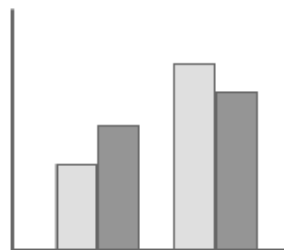


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## Main Dashboard:

This will be the Main Module Dashboard





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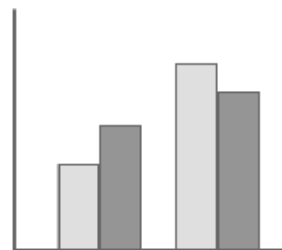
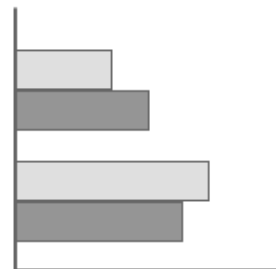




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CFPB Complaints

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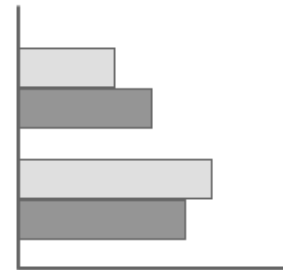
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## Compliance Summary:



This will be the CFPB Compliance Module Dashboard

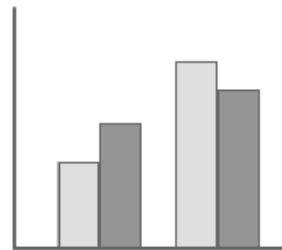
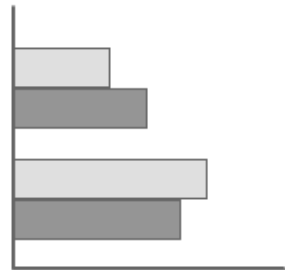




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## Compliance Summary:



This will be the CFPB Compliance Module Dashboard

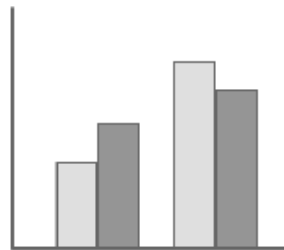




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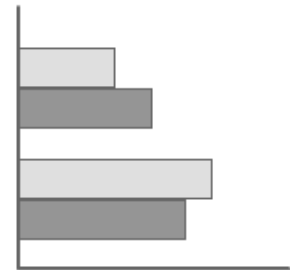
**Compliance Summ**

CFPB Complaints

CFPB Debt Buyer Processing

Bankruptcy Processing

Cascade Process Exceptions



This will be the CFPB Compliance Module Dashboard

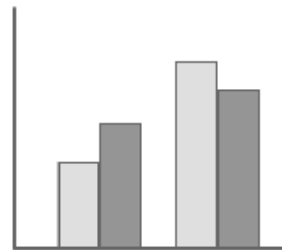
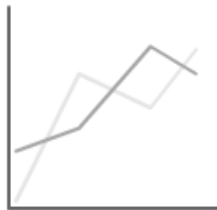




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## CFPB Compliance - Complaint Summary:

[Export to Excel](#)[Detailed Search](#)[Add New Complaint](#)

<a href="#">Complaint ID</a>	<a href="#">PIMS Account #</a>	<a href="#">Last Name</a>	<a href="#">First Name</a>	<a href="#">Last 4 SSN</a>	<a href="#">Submitted to Owner</a>	<a href="#">Owner Response</a>	
ABC-20130105-001	10339203	Smith	John	2039	2013-01-08	2013-01-22	<a href="#">View Details...</a>
ABC-20130105-002	20990233	Blevins	Horatio	9033	2013-01-09	2013-01-20	<a href="#">View Details...</a>
DFE-20121105-001	20990292	Jones	Jason	3929	2012-11-07	2012-12-15	<a href="#">View Details...</a>
DOS-20121008-001	29002084	Doe	Jahn	3990	2012-10-12	2012-11-15	<a href="#">View Details...</a>
JES-20111009-003	30193302	Simpson	Homer	9022	2011-10-12	2011-11-15	<a href="#">View Details...</a>



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## CFPB Compliance - Complaint Workflow (Agency):

## Debtor &amp; Debt Information

Consumer Account #:	PIMS Consumer Account #
Last Name:	Last Name
First Name:	First Name
Address:	Address
City:	City
State:	State
Zip:	Zip
Home Phone:	Home Phone
Work Phone:	Work Phone
Mobile Phone:	Cell Phone
Last 4 of SSN	SSN last 4
Verified Debtor Identity:	No
Best Contact Method:	Select contact method
Best Contact Time:	Select contact time
Creditor Name:	Creditor Name
Debt Product:	Select product
Debt Balance at Purchase:	Purchase Balance
Debt Balance (Current):	Current Balance
Dispute Debt?:	No
Dispute Debt Amount?:	No
Dispute Debt Due Date?:	No

\* = Required

## Complaint Information

Complaint ID:	Complaint ID
Complaint Date:	Select Date
Complaint Issue:	Select Issue
Complaint Notes:	Complaint Notes
Submission Method:	Select method
Submitted to Owner?:	No
Date Submitted:	Select Date
Time to Submit (Days):	Days
Upload Document(s):	Upload Document <a href="#">Browse...</a>

## Owner Response

Owner Response:	Owner Response
Owner Response Date:	Select Date
Owner Response (Days):	Days

## Complaint Closure

Response to Debtor:	Select Date
Total Response Time:	Days
Debtor Agrees?:	No
Need Further Action?:	No
Final Action Steps:	Final Action Steps

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## CFPB Compliance - Complaint Workflow (Agency):

[Save/Exit](#)[Save/Add Another](#)

## Debtor &amp; Debt Information

Consumer Account #:	PIMS Consumer Account # ▼
Last Name:	Last Name
First Name:	First Name
Address:	Address
City:	City
State:	State ▼
Zip:	Zip
Home Phone:	Home Phone
Work Phone:	Work Phone
Mobile Phone:	Cell Phone
Last 4 of SSN	SSN last 4
Verified Debtor Identity:	No ▼
Best Contact Method:	Select contact method ▼
Best Contact Time:	Select contact time ▼
Creditor Name:	Creditor Name
Debt Product:	Select product ▼
Debt Balance at Purchase:	Purchase Balance
Debt Balance (Current):	Current Balance
Dispute Debt?:	No ▼
Dispute Debt Amount?:	No ▼
Dispute Debt Due Date?:	No ▼

\* = Required

## Complaint Information

Complaint ID:	Complaint ID
Complaint Date:	Select Date
Complaint Issue:	Select Issue ▼
Complaint Notes:	Complaint Notes ▲▼
Submission Method:	Select method ▼
Submitted to Owner?:	No ▼
Date Submitted:	Select Date
Time to Submit (Days):	Days
Upload Document(s):	Upload Document <span>Browse...</span>

## Owner Response

Owner Response:	Owner Response ▼
Owner Response Date:	Select Date
Owner Response (Days):	Days

## Complaint Closure

Response to Debtor:	Select Date
Total Response Time:	Days
Debtor Agrees?:	No ▼
Need Further Action?:	No ▼
Final Action Steps:	Final Action Steps ▼



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## CFPB Compliance - Complaint Summary:



Export to Excel



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Detailed Search

Add New Complaint

<a href="#">Complaint ID</a>	<a href="#">PIMS Account #</a>	<a href="#">Last Name</a>	<a href="#">First Name</a>	<a href="#">Last 4 SSN</a>	<a href="#">Submitted to Owner</a>	<a href="#">Owner Response</a>	
ABC-20130105-001	10339203	Smith	John	2039	2013-01-08	2013-01-22	<a href="#">View Details...</a>
ABC-20130105-002	20990233	Blevins	Horatio	9033	2013-01-09	2013-01-20	<a href="#">View Details...</a>
DFE-20121105-001	20990292	Jones	Jason	3929	2012-11-07	2012-12-15	<a href="#">View Details...</a>
DOS-20121008-001	29002084	Doe	Jahn	3990	2012-10-12	2012-11-15	<a href="#">View Details...</a>
JES-20111009-003	30193302	Simpson	Homer	9022	2011-10-12	2011-11-15	<a href="#">View Details...</a>



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**CFPB Compliance - Complaint Summary:**

Export to Excel



ABC



Detailed Search

Add New Complaint

<a href="#">Complaint ID</a>	<a href="#">PIMS Account #</a>	<a href="#">Last Name</a>	<a href="#">First Name</a>	<a href="#">Last 4 SSN</a>	<a href="#">Submitted to Owner</a>	<a href="#">Owner Response</a>	
ABC-20130105-001	10339203	Smith	John	2039	2013-01-08	2013-01-22	<a href="#">View Details...</a>
ABC-20130105-002	20990233	Blevins	Horatio	9033	2013-01-09	2013-01-20	<a href="#">View Details...</a>
DFE-20121105-001	20990292	Jones	Jason	3929	2012-11-07	2012-12-15	<a href="#">View Details...</a>
DOS-20121008-001	29002084	Doe	Jahn	3990	2012-10-12	2012-11-15	<a href="#">View Details...</a>
JES-20111009-003	30193302	Simpson	Homer	9022	2011-10-12	2011-11-15	<a href="#">View Details...</a>



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**CFPB Compliance - Complaint Summary:**

Export to Excel



Detailed Search

Add New Complaint

<a href="#">Complaint ID</a>	<a href="#">PIMS Account #</a>	<a href="#">Last Name</a>	<a href="#">First Name</a>	<a href="#">Last 4 SSN</a>	<a href="#">Submitted to Owner</a>	<a href="#">Owner Response</a>	
ABC-20130105-001	10339203	Smith	John	2039	2013-01-08	2013-01-22	<a href="#">View Details...</a>
ABC-20130105-002	20990233	Blevins	Horatio	9033	2013-01-09	2013-01-20	<a href="#">View Details...</a>



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## CFPB Compliance - Complaint Workflow (Owner):

### Debtor & Debt Information

Consumer Account #:	PIMS Consumer Account # <input type="text"/>
Last Name:	Last Name <input type="text"/>
First Name:	First Name <input type="text"/>
Address:	Address <input type="text"/>
City:	City <input type="text"/>
State:	State <input type="text"/>
Zip:	Zip <input type="text"/>
Home Phone:	Home Phone <input type="text"/>
Work Phone:	Work Phone <input type="text"/>
Mobile Phone:	Cell Phone <input type="text"/>
Last 4 of SSN	SSN last 4 <input type="text"/>
Verified Debtor Identity:	No <input type="text"/>
Best Contact Method:	Select contact method <input type="text"/>
Best Contact Time:	Select contact time <input type="text"/>
Creditor Name:	Creditor Name <input type="text"/>
Debt Product:	Select product <input type="text"/>
Debt Balance at Purchase:	Purchase Balance <input type="text"/>
Debt Balance (Current):	Current Balance <input type="text"/>
Dispute Debt?:	No <input type="text"/>
Dispute Debt Amount?:	No <input type="text"/>
Dispute Debt Due Date?:	No <input type="text"/>

\* = Required

### Complaint Information

Complaint ID:	Complaint ID <input type="text"/>
Complaint Date:	Select Date <input type="text"/>
Complaint Issue:	Select Issue <input type="text"/>
Complaint Notes:	Complaint Notes <input type="text"/>
Submission Method:	Select method <input type="text"/>
Submitted to Owner?:	No <input type="text"/>
Date Submitted:	Select Date <input type="text"/>
Time to Submit (Days):	Days <input type="text"/>
Upload Document(s):	Upload Document <input type="text"/> <a href="#">Browse...</a>

### Owner Response

Owner Response:	Owner Response <input type="text"/>
Owner Response Date:	Select Date <input type="text"/>
Owner Response (Days):	Days <input type="text"/>

### Complaint Closure

Response to Debtor:	Select Date <input type="text"/>
Total Response Time:	Days <input type="text"/>
Debtor Agrees?:	No <input type="text"/>
Need Further Action?:	No <input type="text"/>
Final Action Steps:	Final Action Steps <input type="text"/>

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1 criteria to search.