# Training Survey

## PRE TRAINING

Thank you for taking the time to complete this survey. Please note that this is completely anonymous and will in no way affect the outcome of the training/interview you have attended. This is NOT an assessment: the aim of this is to improve our training sessions and make them the best they can be. In order for this survey to be worthwhile, it is important that you are completely honest with your feedback. Thank you in advance!
The Pexel Team.

Q1. How did you apply for the job?
    01. www.indeed.co.uk
    02. www.gumtree.com
    03. University job website
    04. Referral from current Pexel employee
    05. Referral from former Pexel employee
    06. After reading the website I e-mailed jobs@pexel.co.uk
    07. Other, please specify [TEXT BOX]

Q2. How easy or difficult was the application process using the following scale:
    01. Very easy
    02. Easy
    03. Neither easy nor difficult
    04. Difficult
    05. Very difficult

Q3. Was the information provided to you before you attended … [SELECT ALL THAT APPLY]
    01. Helpful?
    02. Clear?
    03. None of these [EXCLUSIVE]

**[IF Q3 is 03]** Q3a. Why was the information neither helpful nor clear to you before you attended? [TEXT BOX]

Q4. Would it have been helpful to have had more information provided before you attended today's session?
    01. Yes
    02. No

**[IF Q4 is 01 OTHERWISE GOTO Q5]** Q4a. What specifically would have helped you to feel more prepared? [TEXT BOX]

Q5. Be honest! Did you read the modules?
    01. Yes, all of them
    02. Yes, some of them
    03. No, none of them **GOTO Q6**

Q5a. Did they help you to feel more prepared?
    01. Yes **GOTO Q6**
    02. No

Q5b. Why not? Can you please give us an example? [TEXT BOX]

# TRAINING CONTENT

Q6. On a scale of 1-10 (where 1 = poor and 10 = excellent), please rate the following statements of today's session:

01. Clarity of training materials
02. How engaged you felt throughout the day
03. How much you enjoyed the session

Q7. On a scale of 1-10 (where 1 = do not understand at all and 10 = completely understand), please rate your understanding of the following statements:

01. How to introduce yourself to the respondent
02. How to explain the research
03. Handling objections
04. Navigation of NEBU

Q9. Are you a native English speaker?

01. Yes **GOTO Q9a**
02. No **GOTO Q9c**

Q9a. Was there any point today where you felt what was being taught was unnecessary?

01. Yes
02. No **GOTO Q10**

Q9b. Please tell us what you felt was unnecessary? [TEXT BOX] **GOTO Q10**

Q9c. How much did you understand of what was being taught today as a percentage? [TEXT BOX %]

**[IF Q9c < 70% OTHERWISE GOTO Q10]** Q9d. What could the trainer have done to help you understand? [SELECT ALL THAT APPLY]

01. Slow down
02. Speak more clearly
03. Repeat material
04. Use more examples to explain better
05. Other, please specify [TEXT BOX]
06. There was nothing more the trainer could have done. [EXCLUSIVE]

# TRAINER PERFORMANCE

Q10. Who trained you today?

    01. Please, specify [TEXT BOX]

    02. Don't know

Q11. On a scale of 1-10 (where 1 = poor and 10 = excellent), please rate the following statements of today's session:

    01. Attitude

    02. Approachability

    03. Clarity

    04. Audibility

    05. Friendliness

    06. Explanation of procedure

    07. Explanation of materials

Q12. Finally, we'd love to hear any feedback you have on the training and application processes as a whole, and if there are any improvements you can think of. [TEXT BOX]