KEATON GUDERIAN

IT Technician

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EDUCATION

University of Washington, Seattle

2016-2020

- Bachelor of Arts, Linguistics
- Bachelor of Science, Speech and Hearing Science

CERTIFICATIONS

- CompTIA A+
- CompTIA Network+
- CompTIA Security+

SKILLS

- Active Directory
- Azure
- Docker
- Linux

- Microsoft 365
- POSIX Shell (bash)
- Powershell
- Python

- SEIM
- Sophos
- Virtualization
- Windows Server

EXPERIENCE

Student Hearing Aid Clinician

Ohio State Speech and Hearing Clinic

2021-2022

- Performed hardware and software troubleshooting for medical and non-medical devices including hearing aids, accessory peripheral devices, and mobile phones.
- Interacted directly with patients to provide support and document outcomes.

Technical Consultant

Ikolith Recreations (Tabletop Game Studio)

2022-2023

- Wrote and managed utility scripts, mostly in Python and bash, to automate workflow tasks such as document formatting.
- Developed an automated pipeline to convert and compile Markdown documentation into Latex for publication, reducing the overall time required for document creation by over 50%.

<u>Internal Application Developer</u>

Boxwave (*E-Commerce*)

2023-2024

- Wrote internal tools in Python and C# to automate vendor interactions via Amazon's seller API, reducing the time requirements for multiple daily administrative tasks by over 90%.
- Maintained a Proxmox cluster for hosting internal web services and databases, and spearheaded the design, implementation, testing, and deployment of automation scripts for related orchestration.
- Acted as the primary technical liaison to management and effectively communicated complex technical concepts to stakeholders

OTHER INTERESTS

Ancient languages (Latin, Attic Greek) Constructed Languages

Ancient languages (Lisp, C89, Ada) Distance running, cycling