#### **Skills**

- MEAN Stack Development Experience with MongoDB, Express.js, Angular.js, and Node.js
- Web Developer Experience with HTML5, CSS3, JavaScript, jQuery, Bootstrap, GitHub, and Chrome dev tools
- Critical Thinking Identify problems and seek the proper solution(s) while using root cause problem solving
- Collaboration Advocate for a team-oriented environment, improving the success of the firm
- Interpersonal Skills Promote effective and constructive communication between team members
- Detail Oriented Keen attention to minute details and how they influence the overall picture
- Fluent Spanish Speaker Senior certificate of business Spanish

# **Side Projects**

## The Church of Jesus Christ of Latter-day Saints (contract work)

Mar 2015

- Create MEAN-Stack software application to assist client in tracking their billboards around the US
- Implement SCRUM for the development process of this application

## BenchedSports.in (hosted/still in development)

Mar 2015

• Practice MEAN-Stack site using CRUD and REST capabilities

#### Jamie Howard - Hair Stylist (still in development)

Feb 2015

Practice HTML5, CSS3, Bootstrap, jQuery and REST web app

#### **Education**

### DevMountain - Coding Boot Camp, MEAN/Full-Stack Web Development, Provo, UT

2015

B.S., Business Management, Utah Valley University, Orem, UT

Cumulative GPA 3.45; Dean's List 2007

# **Work Experience**

### The Royal Bank of Scotland, Salt Lake City, UT

2012 - 2015

Team Lead / Operations Analyst

- Liaise with clients, brokers, and internal teams to ensure on-time confirmation and settlement for foreign exchange and money market trades via internal and vender systems
- Proactively identify and analyze multiple, complex issues and investigate proper solutions within a timely manner
- Ability to adapt to stressful situations with the use of multitasking, time management and organization
- Strong lean management skills to reduce pain points in workflow for my team
- Manage special projects with adaptive time management to meet deadlines
- Plan, organize, and execute operations team meetings to help foster a collaborative culture
- Implement Excel tools in reporting and data analysis (pivot tables, nested IF statements, etc.)
- Communicate with other areas of business regarding account management and investment portfolio support
- Participate in cross-regional testing of products/procedures (EMEA/APAC)
- Provide exceptional customer service for long-term relationships

# Utah Community Credit Union, Provo, UT

2007 - 2012

Loan Officer / Vault Teller

- Improved loan productivity by 15% (avg.) each month
- Produced and managed loan dollars averaging \$375,000/quarter
- Maintain confidentiality regulations with client information
- Supervised, trained, and motivated tellers
- Coached tellers in strategy to accomplish sales goals

#### Nieporte Construction, American Fork, UT

2007

Payroll Assistant

- Gathered and finalized payroll for company
- Organize and coordinated employee records