## Skills

- **MEAN Stack Development –** Experience with MongoDB, Express.js, Angular.js, and Node.js
- **Web Developer –** Experience with HTML5, CSS3, JavaScript, jQuery, Bootstrap, GitHub, and hosting
- **Critical Thinking** – Identify problems and seek the proper solution(s) while using root cause problem solving
- **Collaboration** – Advocate for a team-oriented environment, improving the success of the firm
- **Interpersonal Skills** – Promote effective and constructive communication between team members
- **Detail Oriented –** Keen attention to minute details and how they influence the overall picture
- **Fluent Spanish Speaker** – Senior certificate of business Spanish

## Side Projects

**The Church of Jesus Christ of Latter-day Saints** (contract work)                                    Mar 2015
- Create MEAN-Stack software application to assist client in tracking their billboards around the US
- Act as SCRUM Master and back-end developer for project

**BenchedSports.in** (hosted/still in development)                                    Mar 2015
- Practice MEAN-Stack site using CRUD and RESTful capabilities

**Jamie Howard – Hair Stylist** (still in development)                                    Feb 2015
- Practice HTML5, CSS3, Bootstrap, jQuery and REST web app

## Education

**DevMountain - Coding Boot Camp**, MEAN/Full-Stack Web Development, Provo, UT                  2015

**B.S.**, Business Management, Utah Valley University**,** Orem, UT                  2011
- Cumulative GPA 3.45; Dean's List 2007

## Work Experience

### The Royal Bank of Scotland, Salt Lake City, UT                                    2012 – 2015
*Team Lead / Operations Analyst*
- Liaise with clients, brokers, and internal teams to ensure on-time confirmation and settlement for foreign exchange and money market trades via internal and vender systems
- Proactively identify and analyze multiple, complex issues and investigate proper solutions within a timely manner
- Ability to adapt to stressful situations with the use of multitasking, time management and organization
- Strong lean management skills to reduce pain points in workflow for my team
- Manage special projects with adaptive time management to meet deadlines
- Plan, organize, and execute operations team meetings to help foster a collaborative culture
- Implement Excel tools in reporting and data analysis (pivot tables, nested IF statements, etc.)
- Communicate with other areas of business regarding account management and investment portfolio support
- Participate in cross-regional testing of products/procedures (EMEA/APAC)
- Provide exceptional customer service for long-term relationships

### Utah Community Credit Union, Provo, UT                                    2007 – 2012
*Loan Officer / Vault Teller*
- Improved loan productivity by 15% (avg.) each month
- Produced and managed loan dollars averaging $375,000/quarter
- Maintain confidentiality regulations with client information
- Supervised, trained, and motivated tellers
- Coached tellers in strategy to accomplish sales goals

### Nieporte Construction, American Fork, UT                                    2007
*Payroll Assistant*
- Gathered and finalized payroll for company
- Organize and coordinated employee records