

KENNETH CARNES

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PROFESSIONAL SUMMARY

In my professional journey, I've gained extensive experience in migrating and consolidating Azure-based and Microsoft 365 environments. This encompasses the successful orchestration of complex projects involving services like Active Directory, Azure AD, Exchange, Teams, and SharePoint. My skillset also extends to the design and implementation of enhanced security measures such as SSO, MFA, role-based access control, and governance, to meet regulatory and compliance requirements.

As a strategic thinker and hands-on problem-solver, I thrive in dynamic, project-based environments. I take pride in my capacity to lead migration projects and train IT administrators on Azure services, consistently delivering solutions tailored to unique business requirements.

Throughout my career, I've developed robust leadership skills, which empower me to guide large clients and navigate high-stakes decisions. I view myself not just as a cloud engineer, but as a facilitator of digital transformation, leveraging technology to unlock business potential.

CERTIFICATIONS

- AZ-305 - Designing Microsoft Azure Infrastructure Solutions (Expected 09/2023)
- AZ-104 - Microsoft Azure Administrator
- AZ-900 - Microsoft Azure Fundamentals
- MS-900 - Microsoft 365 Fundamentals
- 200-301 - Cisco Certified Network Associate
- CLF-C01 - AWS Certified Cloud Practitioner

EXPERIENCE

Technical Consultant

HingePoint - Dallas, TX (Remote)

Oct 2022 - Present

In my current role, I effectively lead cross-functional teams through the application lifecycle, gathering requirements, providing recommendations, and implementing SaaS solutions using Azure AD, Microsoft 365, and PowerShell. Key accomplishments include:

- Conducting business requirement consultations and performing systems analysis across diverse organizational scenarios.
- Designing, implementing, and managing Azure AD and Microsoft 365 solutions with specialized expertise in Teams and SharePoint, focusing on single sign-on (SSO), role-based access control, compliance, and governance.
- Utilizing PowerShell scripting, ShareGate, and CloudFuze for automation, process optimization, and migrating unstructured data across complex environments.
- Leading training workshops and authoring comprehensive IT administration documentation.
- Consistently receiving unsolicited customer acclaim for exceptional service.

Systems Administrator II

Resonant Technology Partners - San Antonio, TX (Hybrid)

Jul 2020 - Oct 2022

At Resonant, I led onboarding for 10 new clients, and guided them through the discovery, design, and implementation of on-premises and cloud solutions. Key achievements include:

- Migrated various services including Active Directory, Azure AD, Microsoft 365, Exchange, SharePoint, and other third-party COTS applications.
- Configured SSO, hybrid MFA, and role-based access control with Active Directory, Azure AD, and Azure AD Connect.
- Streamlined team productivity by leveraging ConnectWise for project management and documentation, as well as systematically updating standard operating procedures.
- Provisioned and administered Hyper-V hosts and Windows VMs with Active Directory, DNS, DHCP, and Remote Desktop Services.
- Designed and configured robust network infrastructures, including IP addressing schemes, VLAN segmentation, and multiple site-to-site VPN connections.
- Implemented backup and disaster recovery solutions, including redundancy, incremental/differential backups, offsite replication, retention policies, monitoring, and alerts.
- Maintained a 100% customer satisfaction rate.

EDUCATION

The University of Texas at Austin - Bachelor of Science (B.S.)

June 2014