broadsoft   Krishna Jayakumar <kjayakumar@broadsoft.com>

Re: Uc-One Password reset

1 message

Amir Mehmood <amehmood@broadsoft.com>   Thu, Jan 28, 2016 at 12:42 AM
To: Krishna Jayakumar <kjayakumar@broadsoft.com>

Hi Krishna,

I'm now able to login. Thanks so much.

Amir Mehmood

On Thu, Jan 28, 2016 at 12:05 AM, Krishna Jayakumar <kjayakumar@broadsoft.com> wrote:
> Hi Amir Mehmood,
>
> Thanks for replying us back.
>
> Your password was reset to: Portal2016
>
> To change your password, log in with the above password
>
> 1) https://xsp.ihs.broadsoft.com
> 2) Your IHS username (looks like your email address)
> 3) Select Passwords (It requires one upper case letter, one lower case letter, one special character (or number) and a total of 8 characters.)
> 4) Ensure it accepted it
> 5) Log back in with your client to ensure it worked.
>
> Please don't hesitate to us know if you have any additional problems or questions.
>
> **Thanks,**
> **Krishna Jayakumar** | Systems Administrator, Information Technology | BroadSoft, Inc. | +91.080.3982.5019 | Bangalore.
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> IT Support Keyword: supersound31
>
> On Thu, Jan 28, 2016 at 12:32 AM, Amir Mehmood <amehmood@broadsoft.com> wrote:
>> Hi Krishna,
>>
>> I've logged out from all the devices. Can you please reset my password?
>>
>> Thanks,
>> Amir Mehmood
>>
>> On Wed, Jan 27, 2016 at 10:54 PM, Krishna Jayakumar <kjayakumar@broadsoft.com> wrote:
>>> Hi Amir Mehmood,
>>>
>>> It appears you were locked out of your IHS account (BTBC UC-One or web portal). Before we can reset, you will need to ensure you are logged out of your clients (IHS portals , UC- One and UC-One mobile app). Please reply to this notification we will reset the password once we receive the response from your end.
>>>
>>> Please don't hesitate to let us know if you have any additional problems or questions.
>>>
>>> **Thanks,**

Krishna Jayakumar | Systems Administrator, Information Technology | BroadSoft, Inc. | +91.080.3982.5019
| Bangalore.

IT Support Keyword: supersound31