## **Glossary**

## List of Symbols and Abbreviations

Some of the key terminology used in my thesis presented in a concise format.

- 1. AI Artificial intelligence, a field of computer science and an umbrella term focused on a wide range of approaches to automation
- 2. UX User experience, a field of study and operational approach focused on how humans experience using systems
- 3. AX Algorithmic experience, a proposed category of user experience, that is focused on interfaces between AI algorithms and humans
- 4. UI User interface, such as in a mobile app, however increasingly audio, video, etc
- 5. XAI AI user experience, interaction design applied to AI concerned with how does a person or a group of people interact with the AI
- 6. Fintech Financial technology, the application of technology (usually AI), to classic financial services, such as payments
- 7. ESG Environmental, Social, and Corporate Governance, a new set of metrics proposed by the European Union, and adopted worldwide, to assess business and financial assets
- 8. AI Assistant software system providing the user with personalized suggestions based on machine learning algorithms
- 9. Financial Advisor a human financial specialist providing customized financial advice, including investment advice and services to a client
- 10. ML Machine learning, a tool within the larger AI umbrella to enable computers to learn from large sets of data, which may be labeled (by humans) or un-labeled (auto-labeled)
- 11. HCI Human-computer interaction, a field of study to improve human experience with information technology

- 12. OEM Original equipment manufacturer, a company making products for another company that markets and sells such products under their own brand
- 13. API Application Programming Interface, a method for software agents to exchange information in various forms of data: the basis for contemporary online services
- 14. EPR Extended Producer Responsibility
- 15. SDGs Sustainable Development Goals, a set of targets agreed upon by the nations of the world
- 16. LLM Large Language Models
- 17. Vector Databases specialized data storage for mathematical language embeddings in multi-dimensional space helpful for clustering similar concepts
- 18.  $CO_2$ eq  $CO_2$  equivalent greenhouse gases
- 19. GHG Greenhause gases
- 20. PD Participatory Design
- 21. VCM Voluntary Carbon Markets
- 22. Hedge Fund pooled investment fund
- 23. DAO Decentralized Autonomous Organization
- 24. Zero Waste according to Zero Waste International Alliance: "conservation of all resources by means of responsible production, consumption, reuse and recovery of products, packaging and materials without burning, and with no discharges to land, water or air that threaten the environment or human health" (Kalle et al., 2022)
- 25. ESPR Ecodesign for Sustainable Products Regulation
- 26. NFRD Non-Financial Reporting Directive
- 27. CSRD Corporate Sustainability Reporting Directive
- 28. EUDR European Union Deforestation Regulation
- 29. Product Stewardship
- 30. Extended Producer Responsibility
- Kalle, K., Arro G., Kriipsalu M., McQuibban J., Kranjc J., Žnajder Ž. & Kenk K. (2022). Zero Waste Training Handbook (K. Kalle, Ed.). BEZWA (Building a European Zero Waste Academy).