City Buddy

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Summary from testing:

Create a list (at least 10) of questions to ask what will set the user up for success for Research proposal - Example: How does user feel when doing X, Y, and Z in the City Buddy

- Don't be too general.

Research Questions

Neerav -

- 1. Do you believe that language settings are rightly placed inside the profile section (One time thing) If you want to change the language of this app, how would you do it?
 - a. would you like to see it on the home page, so that it is more accessible?
- 2. Are the warning signs on service status noticeable, or would you like to change it? (For a solution, we can give a ripple effect, and will attach the video in our discord channel). **Walk me through what you are seeing on this HomePage.**
- 3. How was your overall experience with the app? Do you have any feedback?

Kshitij -

- 1. How do you currently deal with the metro/bus delay problem? How do you feel about this community feature in the City Buddy app? **What do you like to share with other City Buddy app users?**
- 2. Can you see yourself using City Buddy in your day-to-day life?

Priyanka -

- 1. Do you need a tap-to-pay feature? What are your thoughts on it
- 2. What would you change about the way the directions are displayed? **How would you like to have directions in any app?**

Tiffany -

- 1. Would you add updates to a community feature? What would compel you to do so?
- 2. How would you delete a saved route?

Zo -

- 1. If you wanted to change any of your settings, for example update your password, how would you do so?
- 2. If your mode of transportation was delayed, and City Buddy doesn't include the option, how would you add a new option?