



PERSONAL

Name	Andreane Labrosse	Mobile	(613) 898-0356
Birthday	02/11/1995	Email	andylabrosse95@hotmail.com
Nationality	French Canadian	Address	793 Sablon place Ottawa, ON, Canada, K4A 3R7
Languages	French, English		

CONTACT

LINKS

Behance	Instagram	Linkedin	Available upon request.
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REFERENCES

Achievements

- 2017 › Featured in multiple online publications for Social Media content (Buzz Feed, Cosmopolitan & Teen Vogue).
- 2016 › Top 10 of the NYX *From EhToLa* Contest.
- 2015 › Winner of Sephora *in house* contests for sales.
- 2014 › Governor General Academic Award.
- 2008 – present › High school and college academic honour role.

Professional Qualities

- › Fluently bilingual.
- › Experienced with Adobe Creative Suite (Photoshop, Lightroom, InDesign, Illustrator, After Effects, Adobe Acrobat, XD, etc...).
- › Experienced with Microsoft programs (Word, Excel, Powerpoint).
- › Exceptional multi-tasking ability.
- › Punctual, quick learner and great team player.
- › Self initiative and ambitious in workplace environment.
- › Proficient in Social Media Platforms (Established Presence on Instagram).
- › Outstanding knowledge, application and sales in retail industry.
- › Adept at engaging clients in conversation and performing add-on sales.
- › Providing professional and outstanding client service.
- › Professional recognition in sales and events.
- › Successful at promotions, product knowledge and service.

- 2015 – present › Algonquin College (Third year of Graphic Design)
- 2008 – 2013 › École secondaire catholique Garneau

Employment History

UI/UX Research Assistant (Ottawa, ON)

- 2017 – present › Conducting usability research for the new LMS (Learning Management System) for Algonquin College.
- › In charge of writing user testing scripts.
- › Assisting test subjects and observers during the user testing.
- › Gathered and organized scripts for the usability research committee.

Freelance Graphic Designer (Ottawa, ON)

- 2017 – present › Girl Force
 - ↳ Part of a team that delivered successful assets as per the client's request.
 - ↳ Participated in weekly meetings.
 - ↳ Provided solutions for the ideation and iteration phases of the project.
 - ↳ Designed the company's website.
- › Grant Burke
 - ↳ Assisted Grant Burke with design executions and ideations.
 - ↳ Participated in meetings when necessary.
 - ↳ Quick learner and great team player.

Freelance Makeup Artist (Ottawa, ON)

- 2017 – present › Yves St Laurent & Lancome
 - ↳ Provide excellent client service.
 - ↳ Provide friendly, professional and knowledgeable product information to clients.
 - ↳ In charge of full face custom makeovers as per the client's request.

NYX Cosmetics (Ottawa, ON)

- 2016 – 2017 › Provide excellent client service.
- › Provide friendly, professional and knowledgeable product information to clients.
- › Troubleshooter (client inquiries/complaints).
- › Product design and display.

Sephora (Ottawa, ON)

- 2015 – 2016 › Provide excellent client service.
- › Client care product consultant.
- › Troubleshooter (client inquiries/complaints).
- › Trained employees on sales and technology (MPOS).

Value Village (Ottawa, ON)

- 2013 – 2015 › Provide excellent client service.
- › Troubleshooter (client inquiries/complaints).
- › Performed scheduled cleaning duties.

Hallmark (Ottawa, ON)

- 2012 – 2013 › Provide excellent client service.
- › Troubleshooter (client inquiries/complaints).
- › Operated computerized inventory records.