



## PERSONAL

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<b>Nationality</b>	French Canadian	<b>Address</b>	793 Sablon place Ottawa, ON, Canada, K4A 3R7
<b>Languages</b>	French, English		

## CONTACT

## LINKS

<a href="#">Behance</a>	<a href="#">Instagram</a>	<a href="#">Linkedin</a>	Available upon request.
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## REFERENCES

## Achievements

- 2017 › Featured in multiple online publications for Social Media content (Buzz Feed, Cosmopolitan & Teen Vogue).
- 2016 › Top 10 of the NYX *From EhToLa* Contest.
- 2015 › Winner of Sephora *in house* contests for sales.
- 2014 › Governor General Academic Award.
- 2008 – present › High school and college academic honour role.

## Professional Qualities

- › Fluently bilingual.
- › Experienced with Adobe Creative Suite (Photoshop, Lightroom, InDesign, Illustrator, After Effects, Adobe Acrobat, XD, etc...).
- › Experienced with Microsoft programs (Word, Excel, Powerpoint).
- › Exceptional multi-tasking ability.
- › Punctual, quick learner and great team player.
- › Self initiative and ambitious in workplace environment.
- › Proficient in Social Media Platforms (Established Presence on Instagram).
- › Outstanding knowledge, application and sales in retail industry.
- › Adept at engaging clients in conversation and performing add-on sales.
- › Providing professional and outstanding client service.
- › Professional recognition in sales and events.
- › Successful at promotions, product knowledge and service.

- 2015 – present › Algonquin College (Third year of Graphic Design)
- 2008 – 2013 › École secondaire catholique Garneau

## Employment History

### UI/UX Research Assistant (Ottawa, ON)

- 2017 – present › Conducting usability research for the new LMS (Learning Management System) for Algonquin College.
- › In charge of writing user testing scripts.
- › Assisting test subjects and observers during the user testing.
- › Gathered and organized script for the usability research committee.

### Freelance Graphic Designer (Ottawa, ON)

- 2017 – present › Girl Force
  - ↳ Part of a team that delivered successful assets as per the client's request.
  - ↳ Participated in weekly meetings.
  - ↳ Provided solutions for the ideation and iteration phases of the project.
  - ↳ Designed the company's website
- › Grant Burke
  - ↳ Assisted Grant Burke with design executions and ideations.
  - ↳ Participated in meetings when necessary.
  - ↳ Quick learner and great team player.

### Freelance Makeup Artist (Ottawa, ON)

- 2017 – present › Yves St Laurent & Lancome
  - ↳ Provide excellent client service.
  - ↳ Provide friendly, professional and knowledgeable product information to clients.
  - ↳ In charge of full face custom makeovers as per the client's request.

### NYX Cosmetics (Ottawa, ON)

- 2016 – 2017 › Provide excellent client service.
- › Provide friendly, professional and knowledgeable product information to clients.
- › Troubleshooter (client inquiries/complaints).
- › Product design and display.

### Sephora (Ottawa, ON)

- 2015 – 2016 › Provide excellent client service.
- › Client care product consultant.
- › Troubleshooter (client inquiries/complaints).
- › Trained employees on sales and technology (MPOS).

### Value Village (Ottawa, ON)

- 2013 – 2015 › Provide excellent client service.
- › Troubleshooter (client inquiries/complaints).
- › Performed scheduled cleaning duties.

### Hallmark (Ottawa, ON)

- 2012 – 2013 › Provide excellent client service.
- › Troubleshooter (client inquiries/complaints).
- › Operated computerized inventory records.