

Stephen Greet

Network Engineer

Veteran network engineer with a keen ability to understand and build complex systems. I focus relentlessly on reducing down-time, improving network speeds, and reducing costs through rigorous optimization.

EXPERIENCE

Geller & Company

January 2015 - Present, New York NY

Senior Network Engineer

- Charged with building, configuring, installing, managing, and monitoring networking and IP telephony infrastructure related hardware and software
- Streamlined the process of troubleshooting and monitoring LAN/WAN activities leading to an improvement in up-time of 27%
- Improved the response time to incoming incident response tickets by 15% through an automated process that assigns a ticket to the most qualified network engineer for that specific ticket
- Built out technical documentation for our processes and infrastructure leading to a reduction in on-boarding of 2 days for new network engineers
- Led weekly "lunch and learn" sessions to instruct other engineers on best practices around switching, routing, DNS, and IP addressing

Audible

April 2012 - January 2015, Washington DC

Network Engineer

- Worked closely with leadership team to improve wired and wireless network infrastructure resulting in an uptime of 99.99%
- Drove operational efficiency improvements which resulted in an increase in network efficiency of 11%
- Led the expansion of the network into 10 new countries in Europe
- Reviewed, audited, and on-boarded external vendors into our network to handle billions of concurrent network requests
- Led a team of 2 full time employees and 1 contractor
- Implemented regular alerting and monitoring of network performance which reduced network down-time by 11% through quicker response times
- Worked with clients to build robust firewalls using FortiManager and FortiGate to enable employees to seamlessly work from anywhere while accessing critical resources

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SKILLS

LAN/ WAN

8 years

TCP/ IP Networking

8 years

Cisco NEXUS / ISE / Prime (WiFi)

6 years

FortiManager & FortiGate

5 years

Amazon EC2 & Direct Connect

5 years

Routing protocols - BGP, OSPF, ECMP, MPLS

5 years

EDUCATION

University of Pittsburgh

B.S. in Information Science

September 2008 - April 2012

Pittsburgh PA

CERTIFICATIONS

Cisco - CCNA

February 2017

Microsoft - MCITP

September 2017