## **Background**

Logscape was introduced into Rabobank 5 years ago, it is currently deployed across 14 teams and used to measure everything from business KPI's, to real time applications while also offering alerts and automation.

## **Challenges**

Rabobank own and operate extensive grid infrastructure, however working with this grid was slow and cumbersome. Richard Munroe, Rabobank's head of Grid explained, "When I first took on ownership of Rabobank's grid infrastructure the first thing I noticed was the time and effort the team were taking to resolve issues".

Rabobank's grid was utilized by multiple teams throughout the bank, with a series of other services relying on it. It is critical that any issue with the grid was able to be diagnosed, and fixed as soon as possible. With Logscape, Rabobank found a solution that enabled the grid team to consolidate logs, and search for specific errors across the entire Rabobank environment.

## **Solution**

Logscape was introduced to create a single source of system intelligence, allowing teams to become much more productive and proactive when dealing with errors. This new insight into the full development stack allowed issues to be predicted, meaning changes were no longer only reactive in nature. With the time saved during the debugging process, Rabobank were able to dedicate more time to increasing productivity across their platform.



- Deployed across 14 teams
- Measures business KPI's
- Real time application monitoring
- Real Time Alerting
- Automatic EoD Reports
- Full Stack monitoring
- Apps deployed include
  - Microsoft HPC
  - WindowsApp
  - JavaApp

## "Logscape was the perfect solution"

Richard Munroe, Rabobank Head of Grid