

Tester: Olimpia Rivera n°8				
Inspector: Luca Leoni				
Task		Time	Assistance	Comments
<i>T1</i>	<i>Register to a Webinar</i>	10	-	<p>She goes to Webinars. And clicks on Register. (She does not select the correct webinar).</p> <p>She fills the form of registration.</p> <p>She tries with a password and checks all the checkbox.</p> <p>She waits the confirm code.</p> <p>She is registered in the website.</p> <p>She is confused about the Ask to Join message.</p> <p>She seems disoriented about that message.</p>
<i>T2</i>	<i>Locate the Milan Office</i>	3.05	-	<p>She goes to Office Location. She sees that there are four offices in Milan. She uses the embedded map, but it takes too time to charge. Then, she rethinks and clicks on View on Map (open google maps). She opens all the view on map links.</p>
<i>T3</i>	<i>Retrieve information about a game</i>	1.37	-	<p>She goes to Game and Gamification. She uses the Search function. She seems discouraged. She clicks on a links and she is back on G&G. She finds the correct external page and finds the correct information.</p>
<i>T4</i>	<i>Job Search</i>	2.02	-	<p>She goes to Join and Careers. She selects USA and Graduate. She uses the Search Now button and find the first opportunity. She is a little bit confused. “Non si capisce niente”. But she completes the task.</p>
<i>T5</i>	<i>Event discovery</i>	4.38	-	<p>She looks on the header and goes to events.</p> <p>She complains that there is no filter for the events.</p> <p>She wanders on the headers.</p> <p>She searches children in the search function. She reads the articles and opens a PDF. She finds information about Code for Kids.</p> <p>She tries again writing Kids. She finds Code for Kids. She discovers that there was in about. She completes the task.</p>
<i>T6</i>	<i>Financial Report</i>	0.32	-	<p>She goes to R Share I. She finds the analyst.</p>