

Tester: Monica Leone n°2				
Inspector: Luca Leoni				
Task		Time	Assistance	Comments
<i>T1</i>	<i>Register to a Webinar</i>	10	Yes	<p>1a failed 2a failed 1a success 2a failed</p> <p>She goes to upcoming webinars, instead of past webinars. She registers to the website.</p> <p>She seems a little bit confused when dealing with the homepage. She seems discouraged. Correctly, she is in the webinar page, she finds the past webinars.</p> <p>She does not know if she is correctly registered.</p>
<i>T2</i>	<i>Locate the Milan Office</i>	1.37	-	<p>Success!</p> <p>She reaches the correct page. She doesn't look on the map, she reads and uses her knowledge about the cap.</p> <p>The, she uses correctly the map.</p>
<i>T3</i>	<i>Retrieve information about a game</i>	3.08	-	<p>Quite Good. Found partial information.</p> <p>She looks on About.</p> <p>She goes to Game and Gamification, but due to the overload information, she can't see the correct article.</p> <p>She uses the search function and she finds several articles related to that topic. She is redirected to Game and Gamification. She rolls back the operation.</p> <p>She thinks that the breadcrumb is a filter.</p> <p>She finds an article with the asked link to the website.</p>
<i>T4</i>	<i>Retrieve information about a collaboration</i>	2.43	-	<p>Success!</p> <p>She looks on Industries and then to Join.</p> <p>She is in Career (as wanted).</p> <p>She reaches the Opportunities but she wanders in the page. After some seconds, she finds the correct section.</p>
<i>T5</i>	<i>Event discovery</i>	0.49	-	<p>Success!</p> <p>She goes to the correct page, even if the header is not clear for her.</p> <p>She completes the task.</p>

<i>T6</i>	<i>Financial Report</i>	3.34	Yes (but for a language matter).	<p>Not at first shot.</p> <p>Due to the overload information on the header, she can't find immediately the correct section.</p> <p>She goes to Industries, financial services. She rethinks and goes to About, Loyalty shares.</p> <p>She tries again, using the search function, but she does not find what she is looking for.</p> <p>She goes to About and in that page she finds the share and the contact information of the analyst.</p>
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