



Luke Shafer

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Hi! I'm a **web developer** with over 5 years of professional experience, focused on **accessible, modern, and concise design**. I'm experienced in modern front-end web technologies, and am able to learn any system or language.

Experience

Implementation Specialist | TrueCommerce, Inc.

01 / 2021 – Present • *Columbus, Ohio*

- Designed specialized software integrations in accordance with customer and vendor requirements
- Tested EDI scripting and XML mapping to ensure it met customer standards
- Managed up to 40 projects and cases simultaneously

Co-Founder, Director of Information Technology | Guardians of Heart

08 / 2020 – Present • *Columbus, Ohio*

- Built and managed the non-profit's website, guardiansofheart.org
- Managed organization in G Suite and Slack, and supported users and volunteers

Online Coding Instructor | CodeWizardsHQ

09 / 2020 – 02 / 2021 • *Remote*

- Led curriculum-based 1-hour classes with students in grades 3-12
- Introduced students to HTML, Javascript, Python, and Scratch

Product Support Specialist | London Computer Systems

05 / 2018 – 06 / 2019 • *Cincinnati, Ohio*

- Re-developed internal software tools for support specialists
- Provided over-the-phone support for customers, resolving over 4100 technical issues
- Volunteered to provide on-call emergency support on nights and weekends

Proficiencies

Skills

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|--------------|---------------------|-----------|------------------|-------------|
| • Node.js | • Python | • React | • Bootstrap | • Git |
| • CSS | • API | • Angular | • Web Components | • Wordpress |
| • Javascript | • Responsive Design | • SEO | • Web Hosting | • Gatsby |
| • HTML5 | • Semantic HTML | • SQL | • Sass | • Netlify |
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Education

Bachelor of Science, Computer Science | University of Cincinnati

Graduated 2018 • *Cincinnati, Ohio*