

Product Adjustments to apply ChangeAccountEmail to HERO brand

General:

- ❖ Purpose of the API call: Allows the customer (FS) to change the primary login email for an end-user
- ❖ Products effected for Hero brand: Parent APK, Parent iOS

Flow1: Account was created with an undesired primary email but no product was installed yet:

1. Call the ChangeAccountEmail method to change the primary email of the end-user
2. The new email takes over and must be used for sign in
3. No impact on the end-user

Flow2: Account created with an undesired primary email and Android parent app is already installed:

1. Call the ChangeAccountEmail method to change the primary email of the end-user
2. User opens the Android Parent App
3. A new splash screen is displayed (while PureSight's backbone checks the validity of the account including account expiration)
4. If the account is approved the end-user is directed to the Family Overview screen, the new email is displayed on the settings screen and must be used to sign in for all products
5. If the account is not approved, the sign in screen is displayed, the new email address is inserted automatically, the end-user must enter the parent password
6. Upon successful end-user authentication, the relevant error is displayed (e.g. account expired)

Flow3: Account created with an undesired primary email and iOS parent app is already installed:

1. The flow is similar to the Android flow
2. Instead if the splash screen, the user is directed to the empty Family overview screen and the loader is displayed until account check is completed

NOTE: Sign in to the child apps (Android and iOS) as well as to the Windows PC-Client and the Parent Portal is not effected by the ChangeAccountEmail. The new email takes immediate effect.

ChangeAccountEmail

Description: Changes the value of the primary email for an account		
Parameters:		
Parameter Name	Description	mandatory
adminUser	ISP Administrator user as received by PureSight	v
adminPassword	ISP Administrator password as received by PureSight	v
email	The email to change, must be an existing one	v
accountId	Unique account id as received in the CreateAccount request. In case email is not supplied – accountId will be used instead. In case email and accountId supplied, the operation will return success only in case the accountId matches the email	x
newEmail	The new email value	v
Returns:		
OUTPUT:	MISSING_PARAMETER In case one of the mandatory parameters is missing, an error will return indicates which parameters are missing. For example: <ROOT> <CGI_MESSAGES status="MISSING_PARAMETER"> <ChangeAccountEmail> <MISSING_PARAMETER param="adminUser"/> <MISSING_PARAMETER param="adminPassword"/> </ChangeAccountEmail> <DATA /> </CGI_MESSAGES> </ROOT>	
	If the user name or password passed is incorrect: < CGI_MESSAGES status="PS_INVALID_USER_NAME_OR_PASSWORD"/>	
	If the email/account ID does not exist: <CGI_MESSAGES status="PS_ACCOUNT_DOES_NOT_EXIST"/>	
	If the email do not match the account id: <CGI_MESSAGES status=" PS_INVALID_ACCOUNT"/>	
	If change was successfully made: <CGI_MESSAGES status="SUCCEEDED"/>	