

Faq

FEATURES

- Categorized Questions: FAQs are often grouped into categories or topics to help users navigate to the relevant information more easily. This is particularly useful when there are numerous questions.
- Accordion or Expand/Collapse Sections: Some FAQ pages use an accordion-style layout where questions can be clicked to reveal their answers. This saves space and keeps the page clean.
- Add FAQs using PDP page: To add a Frequently Asked Questions (FAQ) section to a Product Detail Page (PDP) using a popup.
- Navigation of Categories: Include navigation of categories for users to manually navigate the category page through slides.
- Auto-play Category slider: Allow users to enable or disable auto-play of the slider, along with options to control the auto-play interval.
- Faq List page: Allow users to read all faqs using faq list page
- Allow functionality for loggedin user: Its provide functionality for display particular faq only for logged in users.
- Multi-store Support: Provide support for multi-store setups in Magento, allowing different FAQ to be configured for different store views.

Ultimate Guide for Magento 2 FAQ

Ultimate Guide for Magento 2 FAQ, where we'll explore how to effectively implement and manage a Frequently Asked Questions (FAQ) section on your Magento 2 e-commerce store. A well-structured FAQ can provide valuable information to your customers and improve their overall shopping experience. Let's dive into the key features and functionalities of creating an exceptional FAQ section.

- Categorization: Organize your FAQs into categories or topics to help users quickly locate relevant information. This structure streamlines navigation and saves users time.
- Expandable Sections: Use expandable or collapsible sections for answers to longer questions. This keeps the FAQ page neat and allows users to focus on the questions that matter to them.
- Integration with Product Pages: Consider integrating FAQs into your product detail pages (PDP) to provide product-specific information, increasing user engagement and conversion rates.



How to install the extension

1. Install via composer (recommend)

- Enable maintenance mode php bin/magento maintenance:enable
- Run the command composer require mageinic/faq
- Run the command php bin/magento module:enable MageINIC_Core MageINIC_Faq
- Run the command **php bin/magento setup:upgrade** to install the extension
- Run the command **php bin/magento cache:clean** to clean the cache
- Disable maintenance mode **php bin/magento maintenance:disable**
- Check the store environment if everything is working properly. If, at any point, the store displays an error, check the Magento logger for more details.

2. Upload via ZIP/Archive

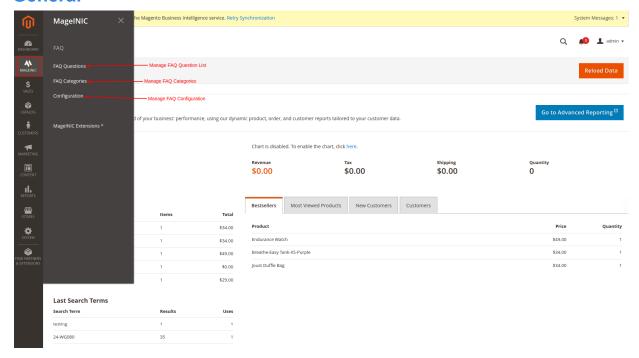
- Back up your store's database and web directory
- Download the extension zip file and extract the zip file
- Transfer the MageINIC folder to the Magento 2 app/code/ directory on the server
- Enable maintenance mode php bin/magento maintenance:enable
- Run the command php bin/magento module:enable MageINIC_Core MageINIC_Faq
- Run the command **php bin/magento setup:upgrade** to install the extension
- Run the command **php bin/magento cache:clean** to clean the cache
- Disable maintenance mode php bin/magento maintenance:disable
- Check the store environment if everything is working properly. If, at any point, the store displays an error, check the Magento logger for more details.

Extension Configuration

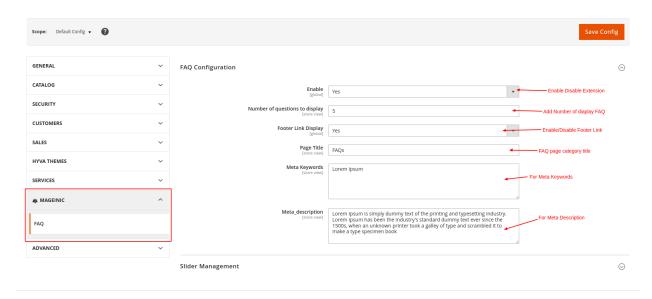
To configure the extension configuration, Please go to Stores \rightarrow Settings \rightarrow Configuration \rightarrow MageINIC \rightarrow FAQ



General



General Settings



Enable - Enable/Disable Functionality for FAQ Extension. Yes for Enable Extension and No for Disable Extension.

Number of questions to display - Add number for display FAQ Questions.



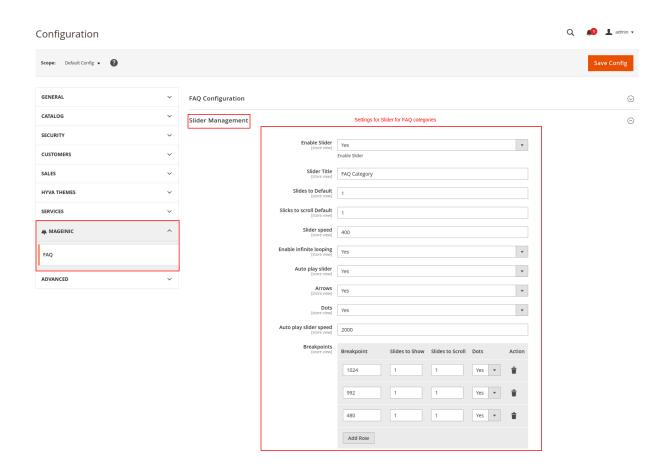
Footer Link Display - Enable/Disable Functionality for FAQ Extension Footer Link.

Page Title - Add FAQ Page Title.

Meta Keywords - Add for Meta Keywords

Meta description - Add for Meta Description.

Slider Management



- Enable Slider Enable/Disable Slider settings
- Slider Title Add Title for Category Slider
- Arrow for slider Enable arrow on slider via the Yes/No option
- **Dots for slider** Enable dots on slider via the Yes/No option
- Enable infinite looping Enable infinite looping on slider via the Yes/No option
- Autoplay Slider Enable autoplay on slider via the Yes/No option
- Autoplay Slider speed- Set autoplay slider speed.
- Slides to Default Set category per slide.
- Slicks to scroll Default Set category per slick.
- Slider speed Set Slider speed.
- Breakpoints Set Breakpoints to create responsive sliders for different sizes of windows(screens).

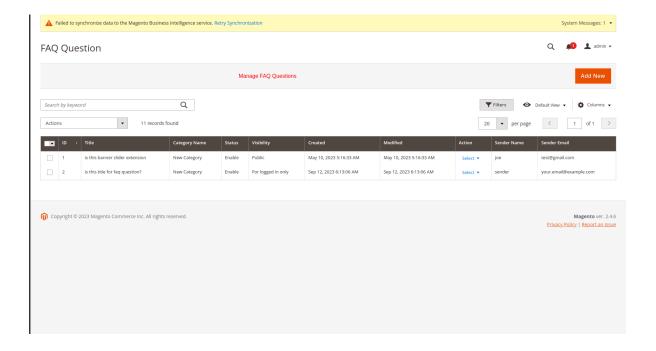


- Breakpoint Set Breakpoint value
- Slides to scroll Set FAQ per slide.
- Slicks to scroll- Set FAQ per slick.
- **Dots** Enable dots on the category via the Yes/No option

Extension Usage

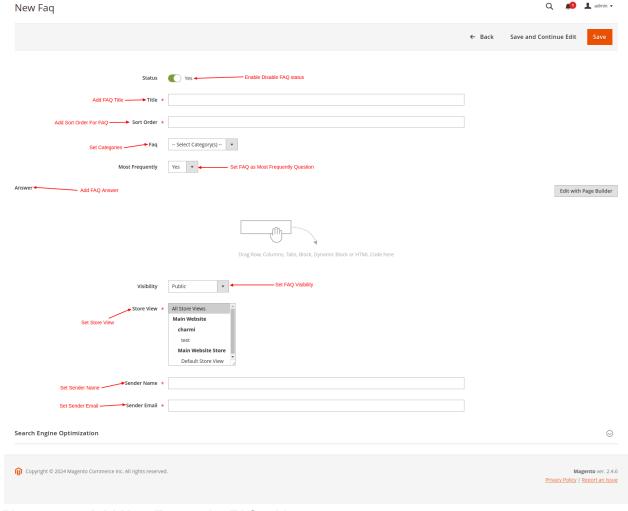
Manage FAQ Questions

Please go to **MageINIC** → **FAQ** → **FAQ** Questions.





Add the FAQ Question From the Backend



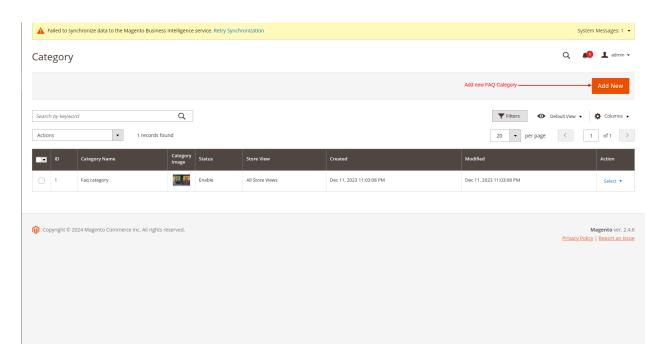
Please go to **Add New Faq** on the FAQ grid page.

- Status Enable the FAQ via the Yes/No option
- Title Add Question as a title.
- Faq Select FAQ categories.
- Most Frequently select for question display on Most Frequently FAQ section.
- Answer Add Answer of FAQ.
- Visibility Visibility for FAQ display for publicly or a logged in user.
- Store View- Set Store View.
- Sender Name -Add Sender Name.
- Sender Email Set Sender Email.
- Search Engine Optimization Set Search Engine Optimization URL key.



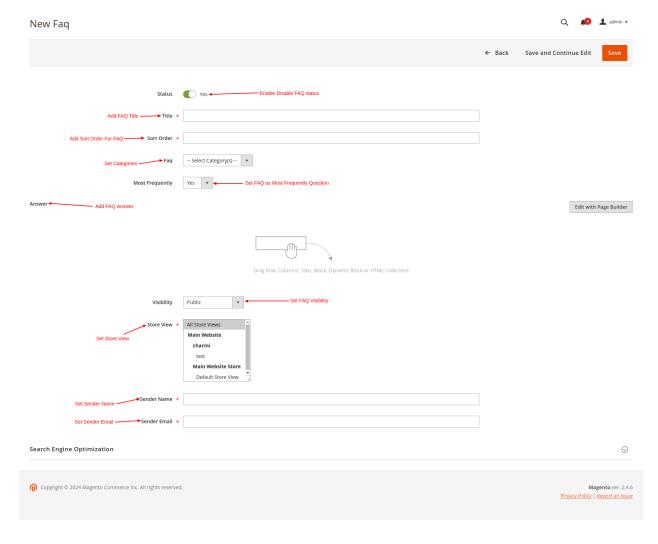
Manage FAQ Categories

Please go to MagelNIC \rightarrow FAQ Categories \rightarrow Manage Categories.





Add the FAQ Categories From the Backend



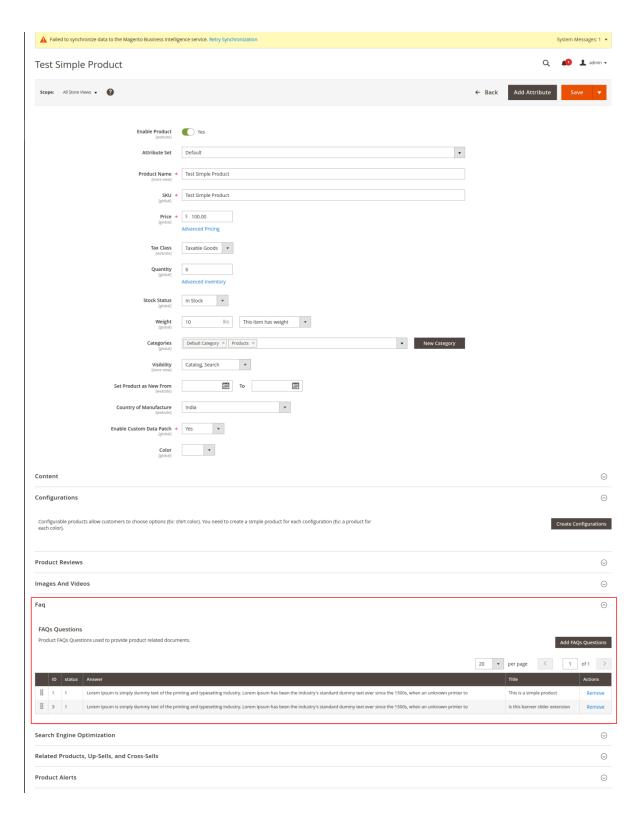
Please go to Add New Category on the FAQ Categories grid page.

- Status Enable the FAQ categories via the Yes/No option
- Category Name Add Category Name.
- Store View Set Store View.
- Category Image Add Category Image To Show in slider.
- Search Engine Optimization Set Search Engine Optimization URL key.

Add a FAQ Questions via Product Detail Admin Form

Please go to **Catalog** → **Products**.

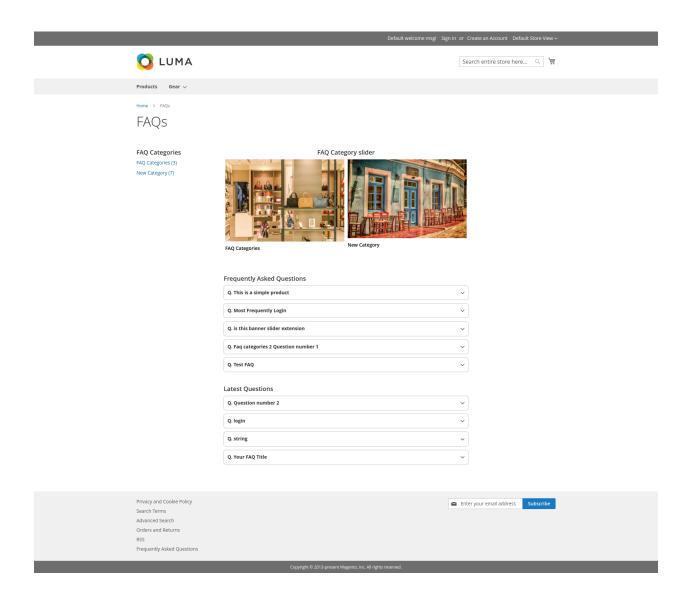




 Add FAQs Questions - Add Faq question for particular Products Select Questions and save product.

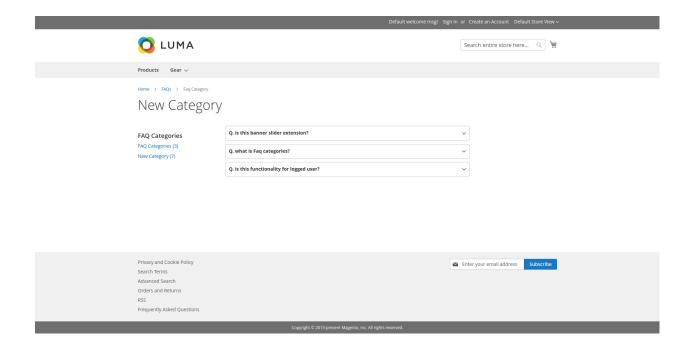


FAQs Category Page on Frontend Side



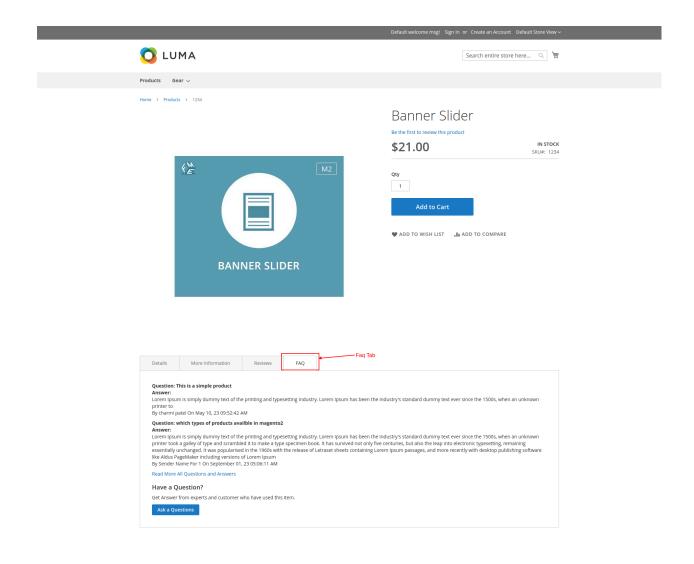


Particular Category Page on Frontend Side





FAQs on Product Deatils Page





Add FAQs on Product Deatils Page

